

FORM NO. 13 P.S.C.

No. 1

(original)

Sheet No. 1

Cancelling P.S.C. MO

No. 1

1st (revised)

(original)

Sheet No. 1

(revised)

All Communities and Rural Areas

Southern Missouri Gas Company, L.P.For Receiving Natural Gas Service

Name of Issuing Corporation

Community, Town or City

GENERAL SERVICE (GS)

Availability - This rate schedule is available for all firm gas service rendered by the Company, including space heating service.

Rate - The monthly charge shall consist of a customer charge plus a charge for gas used as set forth below:

Residential Service

Customer Charge	\$	10.00	per month
Commodity Charge	\$	.357	per Ccf

General Service

Customer Charge	\$	15.00	per month
Commodity Charge	\$	.357	per Ccf

Minimum Monthly Charge - The Customer Charge.

Late Payment Charge - Unless otherwise required by law or other regulation, 1.5% will be added to the outstanding balance of all bills not paid by the delinquent date stated on the bill. The late payment charge will not be applied to amounts being collected through a pre-arranged payment agreement with the Company that is kept up-to-date.

Billing of License, Occupation, Franchise or Other Similar Charges or Taxes - See Original Sheet No. 19.

Purchased Gas Adjustment - The rates and charges contained herein are subject to adjustments pursuant to the Purchased Gas Adjustment Clause ("PGA") contained on Sheet Nos. 20 through 27.

DATE OF ISSUE November 17, 2000
month day year

DATE EFFECTIVE December 17, 2000
month day year

ISSUE BY Tom M. Taylor
name of officer

President
title

8801 S. Yale, Ste. 385, Tulsa, OK 74137
address

FORM NO. 13 P.S.C.

No. 1(original)
1st (revised)

Sheet No. 1.1

Cancelling P.S.C. MO

No. 1(original)
(revised)Sheet No. 1.1Southern Missouri Gas Company, L.P.

Name of Issuing Corporation

All Communities and Rural Areas

For Receiving Natural Gas Service

Community, Town or City

OPTIONAL GENERAL SERVICE (OGS)

Availability - This rate schedule is available for all residential customers who use natural gas as their sole source of heat and do not take service under the General Service (GS) tariff. It is an optional service available in lieu of service under the General Service rate. It is designed for those residential customers who do not desire to pay a monthly customer charge. In order to qualify for this optional general service, the customer must agree to maintain this service for a minimum of one (1) year.

Rates - The monthly charge shall consist solely of a charge for gas used as set forth below:

Residential Service

Customer Charge	\$ 0.000	per month
Commodity Charge	\$.528	per Ccf

Minimum Monthly Charge - None.

Late Payment Charge - Unless otherwise required by law or other regulation, 1.5% will be added to the outstanding balance of all bills not paid by the delinquent date stated on the bill. The late payment charge will not be applied to amounts being collected through a pre-arranged payment agreement with the Company that is kept up-to-date.

Billing of License, Occupation, Franchise or Other Similar Charges or Taxes - See Original Sheet No. 19.

Purchased Gas Adjustment - The rates and charges contained herein are subject to adjustments pursuant to the Purchased Gas Adjustment Clause contained on Sheet Nos. 20 through 27.

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FORM NO. 13 P.S.C.

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Sheet No. 1.2

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Southern Missouri Gas Company, L.P.

Name of Issuing Corporation

For All Communities and Rural Areas
Receiving Natural Gas Service

Community, Town or City

LARGE GENERAL SERVICE (LGS)

Availability - Service under this rate schedule is available for qualifying firm gas users. Service under this rate is available to customers for a minimum term of one year with an annual usage equal to, or greater than 30,000 Ccfs.

Rates - The monthly charge shall consist of a customer charge, and a commodity charge as set forth below:

Customer Charge - per month \$ 50.00

Maximum Commodity Charge - for all Ccf's used during the month -
per Ccf \$ 0.343

Minimum Commodity Charge - for all Ccf's used during the month -
per Ccf \$ 0.086

Minimum Monthly Charge - The Customer Charge.

The Company may from time to time at its sole discretion reduce its maximum commodity charge for service by any amount down to the minimum commodity charge for customers who have alternative energy sources, which on an equivalent Btu basis, can be shown to be less than the sum of the Company's maximum rate and the cost of gas reflected in the Purchased Gas Adjustment "PGA" factor. Such reductions will only be permitted if, in the Company's sole discretion, they are necessary to retain or expand services to an existing customer, to reestablish service to a previous customer or to acquire new customers.

Purchased Gas Adjustment - The rates and charges contained herein are subject to adjustments pursuant to the Purchased Gas Adjustment Clause contained on Sheets Nos. 20 through 27.

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FORM NO. 13 P.S.C.

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Sheet No. 2

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All Communities and Rural Areas

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LARGE VOLUME SERVICE (LVS)

Availability - Service under this rate schedule is available for qualifying firm gas users. Service under this rate schedule is available to customers contracting for a minimum term of one year with an annual usage equal to, or greater than 150,000 Ccfs.

Rates - The monthly charge shall consist of a customer charge, and a commodity charge as set forth below:

Customer Charge - per month	\$ 300.00
Maximum Commodity Charge - for all Ccf's used per month - per Ccf	\$.334
Minimum Commodity Charge - for all Ccf's used per month - per Ccf	\$ 0.050

Minimum Monthly Charge - The Customer Charge.

The Company may from time to time at its sole discretion reduce its maximum commodity charge for service by any amount down to the minimum commodity charge for customers who have alternative energy sources, which on an equivalent Btu basis, can be shown to be less than the sum of the Company's maximum rate and the cost of gas reflected in the Purchased Gas Adjustment "PGA" factor. Such reductions will only be permitted if, in the Company's sole discretion, they are necessary to retain or expand services to an existing customer, to reestablish service to a previous customer or to acquire new customers.

Purchased Gas Adjustment - The rates and charges contained herein are subject to adjustments pursuant to the Purchased Gas Adjustment Clause contained on Sheets Nos. 20 through 27.

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All Communities and Rural Areas

Southern Missouri Gas Company, L.P.For Receiving Natural Gas Service

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Community, Town or City

TRANSPORTATION SERVICEAvailability

Natural Gas Transportation Service is available under Transportation Contract with Company to firm customers having requirements in excess of 35,000 Ccfs in any one month of a twelve month period. Such transportation service is subject to interruption or curtailment as further explained in the Character of Service section below. Volumes transported pursuant to this tariff shall be included in the requirements provided for in Company's natural gas sales contract with the customer ("transporter").

Net Monthly BillIndustrial

Customer Charge per month (Exclusive
of any consumption)

\$ 300.00

All Gas Delivered to Transporter
Per Ccf:

MaximumMinimum

Transportation Charge

\$ 0.334

\$.033

Other Charges

\$ 0.000\$.000

Total Cost Per Ccf

\$ 0.334

\$.033

Billing shall also include any other charges incurred, and any transmission and distribution losses incurred by Company from other parties for the transportation of the gas to the transporter including, but not limited to, supplier transportation and gathering charges, overrun penalties, take or pay costs, balancing charges, and any governmental fees or taxes incurred by Company on behalf of the transporter.

In addition, any customers electing to transport natural gas under this rate schedule shall be responsible for payment of an allocated pro rata share, as specified in the Purchased Gas Adjustment Clause (Sheet Nos. 20-27), of any demand, reservation, take or pay, or gas inventory charge, or any similar charge levied by Company's supplier(s) that are a direct result of Company maintaining its

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Sheet No. 9Southern Missouri Gas Company, L.P.

Name of Issuing Corporation

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All Communities and Rural Areas

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Community, Town or City

TRANSPORTATION SERVICE (cont.)Terms and Conditions

Service hereunder is subject to the Company's applicable rate schedule, and the contract thereunder. The term of service hereunder shall be the same as the remaining term of transporter's sales and transportation contract with Company, provided that the Company reserves the right to discontinue transportation service as set forth herein, and provided further that service shall terminate at such earlier date as transportation service ceases to be available from the interstate or intrastate pipeline company.

Conditions of Receipt and Delivery

(1) Transporter will provide for the delivery of volumes of natural gas to be transported to a mutually agreeable location on the Company's system which serves transporter's premises, and the Company shall deliver said volumes of gas to the outlet side of the Company's meters at transporter's premises. The Company agrees to deliver to transporter at the point of delivery a quantity of gas equal to the quantity received at the point of receipt, less fuel usage and/or unaccounted-for line losses as estimated by the Company for the most recent twelve month period ending August. Gas transported hereunder shall be delivered to Company in the State of Missouri and shall ultimately be consumed by transporter in the state of Missouri. Gas delivered hereunder shall not be resold by transporter.

(2) The transporter and Company shall, by mutual agreement, establish the date of commencement of receipt and delivery of gas hereunder.

(3) Any gas introduced into the system by a transporter, must have the same Btu value as that of the Company average.

(4) Balancing. To the maximum extent possible, transporter shall maintain monthly balancing of transportation receipts and deliveries. Despite the best efforts of transporter to keep receipts and deliveries in balance, any imbalance, which does occur, however, shall be subject to the terms and conditions of this Section. During periods when the gas supply pipeline (Williams) requires daily balancing, the following Daily Imbalance Fee is in effect for transportation customers.

<u>Amount of Imbalance</u>		<u>Fee</u>	
Level 1	<2% or 10 Ccfs	\$ <u>0</u>	<u>Per Ccfs</u>
Level 2	>2% to 6%	\$ <u>2.50</u>	<u>Per Ccfs</u>
Level 3	>6% to 10%	\$ <u>5.00</u>	<u>Per Ccfs</u>
Level 4	>10% to 15%	\$ <u>7.50</u>	<u>Per Ccfs</u>
Level 5	>15%	\$ <u>10.00</u>	<u>Per Ccfs</u>

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All Communities and Rural Areas

Southern Missouri Gas Company, L.P.

For Receiving Natural Gas Service

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GENERAL ITEMS

Effective with the effective date of this tariff sheet, charges for reconnection of service as described in Rule No. 14, Page 53 of this tariff, shall be as follows:

- (1) Residential customer - \$30.00 (\$75.00 if less than 12 months since last reconnection)
- (2) Commercial or industrial customer, the greater of:
 - (a) The applicable charge set out in (1) above; or
 - (b) A charge that is equal to the actual labor and material costs that are incurred to complete the disconnection and the reconnection of service. Upon request, a breakdown of these estimated costs will be provided to the customer.
- (3) Residential, commercial or industrial customer whose service pipe was disconnected and/or whose meter was removed by reason of fraudulent use or tampering, the greater of:
 - (a) The applicable charge set out in (1) or (2) above; or
 - (b) A charge that is equal to the actual labor and material costs that are incurred in the removal of the meter or disconnection of the service pipe and the reinstallation of the meter or service pipe.
- (4) Residential, commercial, or industrial customers who experience natural catastrophes as the result of flood, earthquake or tornado will be exempt from charges for disconnect/ reconnection of service described in (1) above. It is the responsibility of the customer to notify the company to ensure the exemption is applied.
- (5) If the service shall have been discontinued for any of the reasons set forth in these rules and regulations, the following conditions shall be complied with and a reconnection charge shall be paid before restoration of service:
 - (a) The violation of the rules and regulations must be corrected.
 - (b) Full payment or satisfactory arrangements for the payment of all bills for service at present or previous locations then due must be made.
 - (c) A satisfactory guarantee of payment of all future bills shall be furnished.
 - (d) Any dangerous condition must be corrected.
 - (e) All bills for service due, including estimated amounts due Company by reasons of fraudulent use or tampering, must be paid.

At all times, a reasonable effort shall be made to restore service upon the day restoration is requested, and in any event, restoration shall be made not later than the next working day following the day requested by the customer.

- (6) When reconnection of service is requested by the same customer on the same premises within 12 months after service has been discontinued at the request of such customer, a reconnection charge shall be made.

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All Communities and Rural Areas

Southern Missouri Gas Company, L.P.

Name of Issuing Corporation

For Receiving Natural Gas Service

Community, Town or City

GENERAL ITEMS

SPECIAL METER READING CHARGE

Effective with the effective date of this tariff sheet, charges for a customer-requested special meter reading by appointment as described in Rule No. 30, Page 68, of this tariff shall be as follows:

Special Meter Reading Charge -

- 1) At customer request \$ 8.00
- 2) Due to non-access \$ 8.00

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Sheet No. 31

Southern Missouri Gas Company, L.P.

Name of Issuing Corporation

For All Communities and Rural Areas
Receiving Natural Gas Service

Community, Town or City

RULES AND REGULATIONS

(1) Definitions

Company. The word "Company" as used herein means the Southern Missouri Gas Company, L.P. acting through its duly authorized officers, employees or other agents within the scope of their regular duties.

Customer. Any individual, firm, partnership, association, corporation, municipality, governmental agency or similar organization supplied with gas service by the Company at any single specified location.

Gas Service. The availability of gas at delivery characteristics, irrespective of whether any gas is actually used.

Gas Main. The term "Main" shall mean a gas pipe, owned, operated and maintained by the Company but does not include "gas service pipes."

Gas Service Facilities. The facilities joining the gas main to the point of delivery. These facilities include:

- (a) Gas Service Pipe
- (b) Gas Meter
- (c) Gas Regulator

Gas Service Pipe. The piping, including valves and fittings, joining the gas main to the inlet of the gas meter, but exclusive of gas regulators.

Gas Meter. The meter, or meters, together with any required auxiliary devices installed to measure the quantity of gas delivered to any individual customer at a single point of delivery.

Gas Regulator. The regulator, or regulators, if required, together with any auxiliary devices, installed to reduce or regulate the pressure of gas delivered to any individual customer.

Load. The amount of gas delivered or required at any specific point or points on a system; load originates primarily at the gas consuming equipment of the customer.

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All Communities and Rural Areas

Southern Missouri Gas Company, L.P.

For Receiving Natural Gas Service

Name of Issuing Corporation

Community, Town or City

RULES AND REGULATIONS (cont.)

(1) Definitions (continued)

Point of Delivery. The point at which the Company's piping extending from the outlet of the gas meter is joined to the piping forming part of the customer's installation. The point of delivery generally shall be located within three feet of the meter outlet.

Customer's Installation. All piping, fixtures, valves, appliances and apparatus of any kind or nature on the customer's side of the point of delivery, useful in connection with the customer's ability to take gas service.

Customer Extension. Any branch from, or continuation of, existing facilities to the point of delivery to the customer, including increases of capacity of any of the Company's facilities, or the changing of any facilities to meet customer's requirements, and including all mains, service pipe, pressure regulators and meters.

Load Factor. The ratio of the average requirement to the maximum requirements for the same time period.

(2) General

The Company shall furnish service under its Rate Schedules and these Rules and Regulations as authorized by Public Service Commission of the State of Missouri. Copies of these as filed are available at the offices of the Company.

These Rules and Regulations shall govern except as modified by special terms and conditions of the individual rates or written contracts.

Certain classes of customers may qualify for service under more than one rate schedule. The availability of rates and the conditions under which they are applicable are set forth in the rate schedules of the Company.

Unless otherwise specifically provided in any applicable rate or in a contract between the customer and the utility, the term of any agreement shall commence on the day the customers' installation is connected to the Company's service for the purpose of taking gas and shall continue thereafter until cancelled by either party.

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Southern Missouri Gas Company, L.P.

Name of Issuing Corporation

For All Communities and Rural Areas
Receiving Natural Gas Service
Community, Town or City

RULES AND REGULATIONS (cont.)

(5) Deposits

Residential Customers

The Company may require a security deposit or other guarantee from residential customers as a condition of new service due to any of the following:

(a) The customer has outstanding with a utility providing the same type of service, an unpaid service account which accrued within the last five (5) years and, at a time of request for service, remains unpaid and not in dispute.

(b) The customer has in an unauthorized manner interfered with or diverted the service of a utility providing the same service situated on or about or delivered to the customer's premises within the last five (5) years.

(c) The customer is unable to establish credit rating under standards contained in tariffs filed with and approved by the Commission. Pending approval of such tariffs, the customer shall be deemed to have established an acceptable credit rating if the customer meets any of the following criteria: owns or is purchasing a home; is and has been regularly employed on a full time basis for at least one (1) year; has an adequate regular source of income; or can provide adequate credit references from a commercial credit source.

(d) The company may require a security deposit or other guarantee as a condition of continued service due to any of the following:

(1) The service of the customer has been discontinued by the Company for nonpayment of a delinquent account not in dispute, or the customer has a history of utility service disconnections known to the Company.

(2) In an unauthorized manner, the customer interfered with or diverted the service of the Company on or about or delivered to the customer's premises.

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All Communities and Rural Areas

Southern Missouri Gas Company, L.P.For Receiving Natural Gas Service

Name of Issuing Corporation

Community, Town or City

RULES AND REGULATIONS (cont.)**(7) Metering for Billing and Pressure Factor Correction**

(a) If the Company owns and installs more than one metered supply, except for the convenience of Company, on the customer premises, the rate for service furnished through each metered supply shall be determined as if such service were rendered to a separate customer.

(b) At the time of billing a customer for gas used during a billing cycle, the Company shall correct for the delivery of natural gas at elevated delivery pressures above local atmospheric pressure. This correction shall be made by multiplying the net units of gas shown on the meter to have been consumed during the billing cycle by a pressure factor. This pressure factor will be clearly shown on the customer's bill and shall be determined by the formula:

$$\frac{P_z + P_d}{P_{std}} = \text{Pressure Factor}$$

For the Company, P_z is the average local atmospheric zone pressure of approximately 14.4 psi, and P_d is the elevated delivery pressure used by the Company for normal deliveries (approximately 10 inches of water = .361 psig). P_{std} is the standard atmospheric pressure = 14.65 psi. Therefore, the Pressure Factor typically used by the Company will be:

$$\frac{14.4 + 0.361}{14.65} = 1.0075$$

(8) Resale

The gas supplied to a customer shall be for the use of the customer only and shall not be remetered or submetered for resale to another or others.

(9) Billing Adjustments

(a) For all billing errors, the Company will determine from all related and available information the probable period during which this condition existed and shall make billing adjustments for the estimated period involved as follows:

- (1) In the event of an overcharge, an adjustment shall be made for the entire period that the overcharge can be shown to have existed not to exceed sixty (60) consecutive monthly billing periods, or twenty (20) consecutive quarterly billing periods calculated from the date of discovery, inquiry or actual notification of the Company, whichever comes first.
- (2) In the event of an undercharge, an adjustment shall be made for the entire period that the undercharge can be shown to have existed not to exceed twelve (12) monthly billing periods or four (4) quarterly billing periods, calculated from the date of discovery, inquiry or actual notification of the Company, whichever was first.
- (3) No billing adjustment will be made where the full amount of the adjustment is less than one dollar (\$1.00).
- (4) Where, upon test, an error in measurement is found to be within the limits prescribed by Commission rules, no billing adjustment will be made.

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RULES AND REGULATIONS (cont.)

concerning the refusal of service which, at a minimum, shall include: the name and address of the person denied reconnection, the names of all Company personnel involved in any part of the determination that refusal of service was appropriate, the facts surrounding the reason for the refusal and any other relevant information.

- (j) The Commission shall recognize and permit recovery of reasonable operating expenses incurred by the Company because of this rule.
- (k) The Company may apply for a variance from this rule by filing an application for variance with the Commission pursuant to the Commission's Rules of Procedure.

(13) Meter Tests

Meters are the property of the Company and shall be tested at regular intervals.

The Company at any time, upon the written or verbal request of a customer, will test the meter of such customer, provided only one such test shall be made free of charge within a twelve-month period, and the customer shall pay the cost of any additional tests within this period unless meter is shown to be inaccurate in excess of 2%. The customer may, upon notification to the Company, be present at such tests. No part of a minimum charge will be refunded.

In the event of the stoppage or the failure of any meter to register, the customer shall be billed for such period not to begin prior to a point in time six months prior to the date customer was notified of a malfunction, on an estimated consumption based upon his use of gas in a similar period of like use.

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RULES AND REGULATIONS (cont.)

(3) Failure to comply with the terms and conditions of a settlement agreement.

(4) Refusal to grant access to the Company at reasonable times to equipment installed upon the premises of the customer for purposes of inspection, meter reading, maintenance or replacement.

(5) Misrepresentation of identity for the purpose of obtaining service.

(6) Violation of any other rule of the Company on file with and approved by the Commission which adversely affects the safety of the customer or other persons, or the integrity of the Company's delivery service.

(7) Unauthorized interference, diversion or use of the Company's service.

(8) As provided by State or Federal law.

(b) Subject to the requirements of these rules, the Company may discontinue service to a residential customer between the hours of 8:00 a.m. and 4:00 p.m. on the date specified on the notice of discontinuance or within eleven (11) business days thereafter. Service shall not be discontinued on a day when utility personnel are not readily available to reconnect the customer's service or on a day immediately preceding such day.

(c) The Company shall not discontinue residential service pursuant to Section (a) of Rule 17 unless written notice by first class mail is sent to the customer at least ten (10) days prior to the date of the proposed discontinuance. If written notice is delivered to the customer, it shall be done in hand to the customer at least ninety-six (96) hours prior to discontinuance. Service of notice by

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RULES AND REGULATIONS (cont.)

The customer shall protect the portions of the customer extension installed within his premises and shall, unless otherwise authorized by the Company, permit no one but the Company's employees or its authorized agents to handle same. In the event of loss or damage to such property of the Company arising out of carelessness, negligence or misuse by the customer or his authorized agent the cost of making good such loss or repairing such damages shall be borne by the customer. Customer shall permit access to the Company's employees, or other authorized agents, for the purpose of inspecting, modifying, maintaining or operating the Company's facilities at all times, including access for the purpose of reading the meter(s) located on that property.

(b) Sizing of Customer Extension. The Company will install only certain standard sizes of mains, service pipes, meters and regulators in conjunction with the extension of its distribution facilities. The Company reserves the right, as economic or other conditions warrant, to change or modify its standards in this regard. Estimates of the cost of customer extensions will be based on the minimum size facilities which will adequately distribute the gas load to be served.

(c) Estimated Cost of Customer Extension. Upon receipt of application from a prospective customer, the Company will estimate the cost of installing the customer extension necessary to provide the requested service. This estimate will control the amount of deposit which may be required of the prospective customer.

The estimate will include all direct, indirect and overhead costs. Overhead construction costs include administrative and general salaries and expenses, charges for injuries and damages, pensions and other fringe benefits. Overheads transferred to construction are determined based on the percentage that construction payroll bears to total payroll and are distributed to construction work orders on a percentage allocation basis.

(23) Extensions of Mains

(a) General Terms

(1) The Company will install distribution main extensions (pipe) in established public streets, roads and highways along the shortest practical route. Extensions into or across private property will be made at the Company's option, provided that the right-of-way agreement(s) and other conditions are appropriate.

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FORM NO. 13 P.S.C.

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Sheet No. 60

Cancelling P.S.C. MO

No. 1

1st (revised)

Sheet No. 60

(original)

(revised)

All Communities and Rural Areas

Southern Missouri Gas Company, L.P.

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RULES AND REGULATIONS (cont.)

(2) The Company will install service lines (pipe) on the applicant's property along the shortest and most practical route to permit a safe and satisfactory service line installation. Service lines installed across private property other than the property of the applicant will be made in those cases where the applicant has secured and furnished the Company a satisfactory right-of-way agreement.

(24) Service Line Extensions

(a) The Company will furnish meters, regulators and accessories at no cost to measure the consumption of gas by the customer. The Company also will furnish at no cost a portion of the service extending from the main distribution tap to the service meter.

(b) For residential or commercial applicants, the Company will furnish, at its own expense, an average of 125 feet of service line per meter from right-of-way line to owner's access point. Applicants requiring the installation of pipe over 125 feet will be required to pay in advance non-refundable aid-to-construction charges up to \$6.60 per foot, but not less than \$3.00 per foot.

(c) Service lines placed for the industrial applicants (as defined by the tariff) will be installed and billed on an individual case basis depending on the economic feasibility of the extension.

(d) All parts and portions of service line and main distribution line extensions shall remain the property of the Company.

(25) Main Distribution Line Extensions

(a) When at the request of residential or commercial applicant(s), it is necessary to extend a main distribution line, the Company will furnish, at its own expense, an average of 120 feet of main distribution pipe per service meter.

(b) For extensions in excess of the 120 feet per meter, the Company may, at its sole discretion, require an advance deposit from the applicant(s) an amount equal to \$12.50 per foot. The Company will refund with interest a prorated share of the extension deposit to the participating customer(s) for each additional customer connected to the extension within a five (5) year period. After five (5) years, the Company will refund any unrefunded deposits above the actual cost of the extension installation.

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RULES AND REGULATIONS (cont.)

(c) Where an applicant along the extension refuses to participate in the extension, and within three (3) years after completion of the extension, the applicant will be considered in redetermining the cost of the original extension. The applicant then will be required to make a deposit on the prorated share of the extension as specified in (b) above.

(d) Customers with aid-to-construction deposits held by the Company and discontinuing service within the five (5) year period will not be eligible for deposit refunds.

(e) Distribution line extensions placed for industrial customers (as defined by the tariff) will be installed and billed on an individual case basis depending on the economic feasibility of the extension.

(26) Main Distribution Line Extensions to Undeveloped Subdivisions,
Trailer Parks and Industrial Parks

(a) Before the Company will consider extending a main distribution line to undeveloped areas, i.e., subdivisions, trailer parks, industrial parks, the developer(s) must present to the Company a subdivided plat specifying the size and number of building lots and all planned streets, roads, alleys and available easements. Furthermore, the Company will require the developer(s) to provide a copy of the property deed(s) and evidence that they meet all local and/or county zoning requirements. The Company reserves the right to develop a forecast and make a decision regarding construction of the main based on the feasibility of the project.

(b) The Company will install distribution main lines in planned streets, roads, alleys and rights-of-way along the shortest practical route provided that the applicable right-of-way agreement(s) and other conditions are satisfactory.

(c) For extensions of main distribution lines into undeveloped subdivisions and trailer parks, the Company may, at its sole discretion, require an advance deposit from the developer(s) an amount equal to the estimated cost of constructing such facilities.

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All Communities and Rural Areas

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RULES AND REGULATIONS (cont.)

(29) Conversion Rules and Regulations

(a) Definitions

(1) Building Conversion - The placement, connection and testing of interior pipe, fittings, and/or orifice(s) in an existing building from the point of connection to and into a customer unit where propane is used.

(2) Building Installation - The placement, connection and testing of existing or new interior pipe and fittings in an existing building from the point of connection to and into a customer unit where propane is not used.

(3) Commercial Customer - One who uses or will use natural gas in a business establishment for the primary purposes of space heating or cooling, water heating, the operation of appliances, and/or meets the tariff specifications.

(4) Construction Window - A period of time beginning upon completion of a distribution line(s) and continuing for a period of twenty-four (24) months thereafter, but no later than November 15, 2003.

(5) Customer Unit - An approved device or appliance designed to consume energy and produce heat according to the manufacturer's design and operating specifications. Approved units are listed in Sheet No. 67.

(6) Industrial Customer - One who uses or will use natural gas in a business establishment for the primary purpose of producing and/or manufacturing a product and meets Large Volume Service (LVS) tariff specifications, including annual usage greater than 150,000 Ccfs (per Tariff Sheet No. 2).

(7) Point of Connection - Generally described as the connection of inside pipe to the service line at a building entrance near the service meter.

(8) Residential Customer - One who uses or will use natural gas for the primary purposes of space heating or cooling, water heating and/or other appliances in a dwelling place.

(9) Upgrade (of Approved Customer Units) - The installation of replacement parts other than those contained in a standard orifice conversion kit.

(10) Large General Service - One who uses or will use natural gas in a business establishment and meets the Large General Service (LGS) tariff specifications, including annual usage of greater than 30,000 Ccfs (per Tariff Sheet No. 2.1).

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All Communities and Rural Areas

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RULES AND REGULATIONS (cont.)

(b) General Terms

(1) The Company performs building installations and conversions where feasible and only according to local, state and federal codes and regulations. Also, the Company reserves the right to inspect and test all installations and conversions performed by other providers.

(2) Installations and conversions are performed for residential, commercial and industrial customers. Unit conversions are limited to the availability to standard orifice conversion kits and/or to specific qualifications of the Company's personnel. The Company will not convert customer units in any manner that adversely affects the safety of the unit.

(3) When customer units require conversion by certified manufacturer's personnel, the Company will assist such activity whenever possible to provide for safe and timely conversions.

(4) Where feasible, the point of connection (building entrance) will be located near the service meter.

(5) After installation or conversion and connection to the service meter, customers are billed for gas usage according to the rates and regulations specified in the tariff.

(c) Charges

(1) Installations and unit conversions (including pipe, fittings, standard orifice kits and labor) requested by the customer outside the construction window, are billed according to charges specified on Sheet No. 66.

(2) Installations and unit conversions (including pipe, fittings, standard orifice kits and labor) requested by the residential customer during the construction window are billed at "no charge" under certain conditions and as specified on Sheet 65.

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All Communities and Rural Areas

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RULES AND REGULATIONS (cont.)

(32) Existing Commitments

(a) Notwithstanding the provisions hereinabove set out, gas service will be supplied to any customer who has received specific approval for such service from the Company prior to the effective date hereof provided that the customer submits satisfactory evidence that prior to the effective date hereof: (a) an expense has been incurred specifically for the design, purchase or installation of gas equipment, or (b) that gas equipment has been ordered prior to said date, or (c) that detailed engineering plans for the use of gas equipment have been prepared prior to said date.

(33) Emergency Curtailment Plan

In the event curtailment is warranted, commercial and industrial customers having facilities wherein the interruption thereof will not imperil human life or health will be interrupted first in a sequence of largest to smallest. Service will be restored in the reverse order.

(33.1) Relief from Liability

The Company shall be relieved of all liabilities, penalties, charges, payments and claims of whatever kind, contractual or otherwise, resulting from or arising out of the Company's failure to deliver all or any portion of the volumes of gas desired by any particular customer or group of customers to the extent that such failure results from the implementation of the Emergency Curtailment Plan herein prescribed or from any other orders or directives of duly constituted authorities, including, but not limited to, all regulatory agencies having jurisdiction in the premises.

(33.2) Precedence

To the extent that this rule, or any provision(s) hereof, conflict with any other provision(s) of the Company's filed tariff, Rules and Regulations, or contracts, this rule shall take precedence.

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RULES AND REGULATIONS (cont.)

Typically, the Company will adjust the average billing during the fourth and eighth months of each twelve month period under the Plan, if the recalculated average payment amount reflects an increase of \$5.00 or more. Settlement of accounts will occur when participation in the Plan is terminated. No interest shall be due from or payable to the customer on the difference between actual and average usage.

(37) Promotional Practices

In compliance with rules prescribed by 4 CSR 240-14.010(1), a schedule is herein set forth prescribing all promotional practices being engaged in by the utility as of the effective date which are not in violation of 4 CSR 240-14.

Conversion Policy

A variance to 4 CSR 240-14.020(5) was granted by the Missouri Public Service Commission in Case No. GR-94-127, and extended in Case No. 60-98-17. This promotional practice is being provided on a uniform basis to the residential class of customers as described in the terms and conditions contained in Section 29 - Free Conversion Rules and Regulations of Southern Missouri's Natural Gas Tariff Number 1.

The purpose of this promotional practice is to encourage the connection of more customers, some of whom may not be able to afford the conversion, and should result in safer, more cost-saving construction and lower rates to all customers. This promotional practice is provided by Southern Missouri Gas Company pursuant to its Tariff Sheets No 63-67.

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