

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

FILED²

APR 29 2002

Missouri Public
Service Commission

In the Matter of the Tariff Filing of)
Southwestern Bell Telephone Company to)
Change Prices on Various Services.)

Case No. TT-2002-484
Tariff No. 200200843

STAFF'S RESPONSE IN OPPOSITION TO PUBLIC COUNSEL'S MOTION

COMES NOW the Staff of the Missouri Public Service Commission and, for its response, states:

1. Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company (SWBT), is a large incumbent local exchange telecommunications company subject to price cap regulation under § 392.245 RSMo 2000. On April 2, 2002, SWBT filed a tariff revision (Tariff No. 200200843) with a proposed effective date of May 2, 2002. On April 23, 2002, the Office of the Public Counsel filed a motion requesting the Commission to suspend the proposed rate increases and requesting an evidentiary hearing. SWBT extended the effective date of the tariff filing to May 6, 2002. On April 25, 2002, the Commission directed that any responses to Public Counsel's motion shall be filed no later than April 29, 2002.

2. In the attached Memorandum, which is labeled Appendix A, the Staff recommends approval of SWBT's proposed tariff sheets.

SWBT is proposing to (1) increase rates for certain vertical services, business trunks, Centrex Service, residential Local Plus service, and certain other services pursuant to its price cap regulatory status. These are "non-basic telecommunications services" as defined by § 386.020(34) RSMo. Pursuant to § 392.245.11, SWBT may annually increase the maximum

allowable prices for non-basic telecommunications services by up to eight percent. SWBT's proposed increases for these services do not exceed eight percent in the current twelve-month period. Thus, the question of whether a company may increase its actual rates more than eight percent in one twelve-month period if it did not raise its rates by eight percent in the previous twelve-month period, which is pending before the Commission in Case No. TT-2002-447,¹ is not at issue here.

SWBT is proposing to (2) increase rates for various operator services. In Case No. TO-2001-467, the Commission confirmed that SWBT's station-to-station, person-to-person, and calling card operator services are competitive services.² The Commission found that SWBT's busy line verification and busy line interrupt services face effective competition in only the Kansas City and St. Louis exchanges and for residential customers in only the St. Charles and Harvester exchanges.³ SWBT is not proposing to change its rates for busy line services by this tariff filing. Section 392.500 provides:

Except as provided in Section 392.200, proposed changes in rates or charges, or any classification or tariff provisioning affecting rates or charges, for any competitive telecommunications service, shall be treated pursuant to this section as follows:

(1) Any proposed decrease in rates or charges, or proposed change in any classification or tariff resulting in a decrease in rates or charges, for any competitive telecommunications service shall be permitted only upon the filing of the proposed rate, charge, classification for tariff after seven days' notice to the commission; and

(2) Any proposed increase in rates or charges, or proposed change in any classification or tariff resulting in an increase in rates or charges, for any competitive telecommunications service shall be permitted only upon the filing of the proposed rate, charge, classification for tariff and upon notice to all potentially

¹ *In the Matter of the Tariff Filing of Sprint Missouri, Inc. d/b/a Sprint to Increase the Residential and Business Monthly Rate for the Metropolitan Calling Area (MCA) Plan.*

² *In the Matter of the Investigation of the State of Competition in the Exchanges of Southwestern Bell Telephone Company, Report and Order, pp. 50-52.*

³ *Id.*

affected customers through a notice in each customer's bill at least ten days prior to the date for implementation of such increase or change, or, where such customers are not billed, by an equivalent means of prior notice.

SWBT filed the proposed rate increases with the Commission and sent the required customer notice at least ten days prior to the proposed effective date of these rate increases.

SWBT is proposing to (3) eliminate the distance sensitive method of applying intrastate intraLATA Message Telecommunications Service rates, and replacing such current rate schedule with flat-rate pricing, depending on the time-of-day and day-of-week. In Case No. TO-2001-467, the Commission confirmed that SWBT's intraLATA toll services are competitive.⁴ SWBT filed the proposed rate increase with the Commission and sent the required customer notice at least ten days prior to the proposed effective date.

SWBT is proposing to (4) decrease rates for certain residential directory listings and other miscellaneous services. SWBT filed the proposed rate decrease with the Commission at least seven days prior to the proposed effective date as required by § 392.500(1). Public Counsel only requested that proposed increases be suspended.

3. Public Counsel's motion notes that § 392.200.1 RSMo requires "[a]ll charges made and demanded by any telecommunications company for any service rendered or to be rendered in connection therewith shall be just and reasonable and not more than allowed by law or by order or decision of the commission."

Staff suggests that language in § 392.245.1 addresses Public Counsel's concern that SWBT's proposed rates are "just and reasonable" as called for in § 392.200. Section 392.245.11 has a direct reference to § 392.200, requiring that any changes requested by a price cap company must be consistent with the provisions of § 392.200. Section 392.200 addresses a number of service-related and rate-related provisions, and sets forth the procedure for Commission approval

or rejection of telecommunication service tariffs. The “just and reasonable” charge requirement set forth in the second sentence of § 392.200.1 is only one aspect of that statutory section. Staff acknowledges that there may be a conflict between this language, declaring charges for telecommunications services shall be just and reasonable, and § 392.245.11, which states that the Commission shall approve an increase of eight percent or less, but does not provide the Commission with the explicit authority to review whether the proposed charge is just and reasonable.

A reasonable statutory construction that resolves the conflict between § 392.245.11 and § 392.200.1 is that the General Assembly, through other language in § 392.245, has addressed this conflict. Statutes which seemingly are in conflict should be harmonized so as to give meaning to both statutes. *State ex rel. Riordan v. Dierker*, 965 S.W.2d 258, 260 (Mo. 1977). Section 392.245.1 states that the Commission “shall have the authority to insure that rates, charges, tolls and rentals for telecommunication services are just, reasonable and lawful by employing price cap regulation.” This language suggests that the price cap regulatory framework, by its design, will lead to just and reasonable rates. Such a conclusion is supported by § 392.245.7 as well. That subsection states that price cap companies “shall not be subject to regulation under subsection 1 of section 392.240.” Section 392.240.1 provides the Commission, among other things, with the authority to determine whether the rates charged by a company are “unjust, unreasonable, unjustly discriminatory or unduly preferential or in any way in violation of law” and to determine the appropriate, just and reasonable rates. By relieving the Commission of this duty with respect to price cap companies, the legislature appears to have consistently indicated that the rates charged through the price cap mechanism are, by definition, just and reasonable.

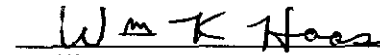
⁴ *Id.*, Report and Order, pp. 35-38.

WHEREFORE, the Staff recommends approval of SWBT's proposed tariff sheets.

Respectfully submitted,

DANA K. JOYCE
General Counsel

/s/ William K. Haas



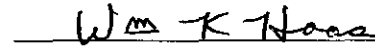
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Certificate of Service

I hereby certify that copies of the foregoing have been mailed or hand-delivered to all counsel of record as shown on the attached service list this 29th day of April 2002.

/s/ William K. Haas



MEMORANDUM

To: Missouri Public Service Commission Official Case File
Case No. TT-2002-484 Tariff File No. 200200843
Southwestern Bell Telephone Company

From: William Voight *BV*
Telecommunications Department

[Signature] 4/26/02
Utility Operations Division/Date

Wm K Haas 04/29/02
General Counsel's Office/Date

Subject: Staff Recommendation to Approve SWBT Tariff Sheets

Date: April 26, 2002

On April 2, 2002, Southwestern Bell Telephone Company (SWBT), a non-competitive incumbent local exchange carrier, filed tariff sheets proposing to: (1) increase rates for certain vertical services, business trunks, Centrex Service, residential Local Plus service, and certain other services pursuant to its price cap regulatory status, (2) increase rates for various operator services, (3) eliminate the distance sensitive method of applying intrastate intraLATA Message Telecommunications Service (MTS) rates, and replacing such current rate schedule with flat-rate pricing, depending on the time-of-day and day-of-week, and (4) decrease rates for certain residential directory listings and other miscellaneous services.

SWBT's intrastate, intraLATA MTS was declared a competitive service on a statewide basis by the Commission in Case No. TO-2001-467. SWBT's operator services were likewise found to have statewide competitive status in Case No. TO-2001-467. All other affected services in the instant filing have noncompetitive status.

Rate increases associated with this filing are shown on the following attachments to this recommendation:

Attachment 1 – Rate increases for various individual custom calling services available to residential customers - shown as part of vertical service “packages.” (Except for Caller ID Name & Number Package which is increasing by 5%, rates for “packages” of custom calling features for residential customers are not being increased with this filing. Because the dollar amount of package “credits” are increasing, the price paid for packages might at first appear to be decreasing. However, the price actually paid for packages does not change, even though the credit is increasing. Stated differently: Because the price for some individual vertical service features are increasing, the “credit” for purchasing packages of vertical services is increasing in order to offset the price increase for individual services.). Attachment 1 rate increases are being made pursuant to Section 392.245.11 RSMo. Supp.

Attachment 2 – Rate increases for various individual custom calling services available to business customers – shown as part of vertical service packages. (Except Caller ID Name & Number Package which is increasing by 5%, rates for “packages” of custom calling features for business customers are increasing by 2%). Attachment 2 rate increases are being made pursuant to Section 392.245.11 RSMo. Supp.

Attachment 3 – Rate increases for numerous business services and a rate increase for residential Local Plus service. Attachment 3 rate increases are being made pursuant to Section 392.245.11 RSMo. Supp.

Attachment 4 – Rate increases for business and residential operator services made pursuant to pricing flexibility granted to SWBT by the Commission in Case No. TO-2001-467.

Attachment 5 – Rate decreases for business and residential services (7 total).

Attachment 6 – Copy of Notice of Rate Increase distributed to SWBT customers.

Rate Increases for Noncompetitive Services

SWBT proposes to increase rates for certain noncompetitive services pursuant to the Missouri price cap statute which allows SWBT to annually increase rates for nonbasic services. Specifically, the proposed rate increases for SWBT’s nonbasic services are being requested pursuant to Section 392.245.11 RSMo. Supp., which in part states:

The maximum allowable prices for nonbasic telecommunications services of a large, incumbent local exchange telecommunications company regulated under this section shall not be changed until January 1, 1999, or on an exchange-by-exchange basis, until an alternative local exchange telecommunications company is certified and providing basic local telecommunications service in such exchange, whichever is earlier. **Thereafter, the maximum allowable prices for nonbasic telecommunications services of an incumbent local exchange telecommunications company may be annually increased by up to eight percent for each of the following twelve-month periods upon providing notice to the commission and filing tariffs establishing the rates for such services in such exchanges at such maximum allowable prices. . . .** An incumbent local exchange telecommunications company may change the rates for its services, consistent with the provisions of section 392.200, but not to exceed the maximum allowable prices, by filing tariffs which shall be approved by the commission within thirty days, provided that any such rate is not in excess of the maximum allowable price established for such service under this section. (Emphasis supplied).

Rate Increases for Competitive Services

SWBT proposes to increase prices for operator services which were found to be competitive services in Case No. TO-2001-467. The affected price increases pertain to both business and residential customers. The specific price increases, which range from 7 to 13 percent, are shown in Attachment 4.

Rate Increases for Plexar Service

SWBT also proposes to increase the month-to-month rate for its Plexar station lines as shown on sheet 5 of P.S.C. Mo. No. 35, Section 25, and for facility rates for Plexar as shown on sheet 36 of P.S.C. Mo. No. 35, Section 45. The proposed prices represent an approximate increase of 5 and 8 percent respectively. Plexar is the marketing name SWBT uses for its Centrex service. Although Plexar service remains a non-competitive service, the Commission noted in its Report and Order in Case No. TO-2001-467 that Centrex Service is subject to individual case base pricing pursuant to Section 392.200.8 RSMo. Supp.

Rate Decrease for Certain Miscellaneous Services

SWBT also proposes to decrease prices for 7 services as shown on Attachment 5. The price decreases, which range from 9.1 to 20 percent, apply to both business and residential services. The affected services are still classified as noncompetitive services.

Restructure intrastate intraLATA Long Distance Message Telecommunications Service (MTS)

If approved, SWBT's filing will also change the way SWBT bills for intrastate intraLATA MTS. Currently, SWBT charges for long distance calls according to the number of miles associated with the call, in addition to the time-of-day, and the day-of-week in which the call is made. With this filing SWBT proposes to eliminate the mileage component of charging for long distance calls by instituting a flat per-call rate irrespective of mileage considerations. If approved, SWBT would begin charging residential customers postalized rates of \$0.24 day, \$0.17 evening, and \$0.14 night and weekends. The corresponding business rates are \$0.26, \$0.18 and \$0.18. SWBT's proposed flat rate pricing proposal is shown on tariff sheet 21 of P.S.C. Mo. No. 26.

Given that SWBT's MTS service was classified as a competitive service in Case No. TO-2001-467, the Staff recommends approval of SWBT's proposal to eliminate mileage considerations and implement a flat rate pricing structure for its long distance service. Staff finds that under flat-rate pricing, some calls will be priced higher and some calls will be priced lower compared to the current distance-sensitive pricing method.

Customer Notification

SWBT has provided staff with the customer rate increase notices which ran in the March/April bills according to company officials. A copy of the notification is attached to this recommendation as Attachment 6.

Recommendation

The Telecommunications Department Staff (Staff) has examined SWBT's proposed price increases for nonbasic services and Staff finds the proposed rate increases consistent with the relevant portions of Section 392.245.11, as the proposed increases are equal to or less than 8 percent. Staff also finds that rate increases for operator services and restructuring of MTS service should be permitted because of the competitive status of those services. Lastly, Staff concurs with SWBT's request to lower prices for certain miscellaneous services.

The Staff has reviewed SWBT's proposed tariff sheets and believes the filing is consistent with the requirements of Section 392.245 RSMo, as set out above, and all other relevant portions of the Missouri statutes. Therefore, Staff recommends approval of the Company's proposed tariff sheets. Staff is not aware of any other filing that affects, or is affected by, this filing.

The specific tariff sheets recommended for approval are:

| | | |
|----------------------------------|--|--|
| P.S.C. Mo. No. 24 | 19 th Revised Sheet 2.01 4 th Revised Sheet 5.11A | Replacing 18 th Revised Sheet 2.01 Replacing 3 rd Revised Sheet 5.11A |
| P.S.C. Mo. No. 26 | 12 th Revised Sheet 20.01 22 nd Revised Sheet 21 4 th Revised Sheet 21.01 1 st Revised Sheet 21.02 1 st Revised Sheet 21.03 7 th Revised Sheet 50 | Replacing 11 th Revised Sheet 20.01 Replacing 21 st Revised Sheet 21 Replacing 3 rd Revised Sheet 21.01 Replacing Original Sheet 21.02 Replacing Original Sheet 21.03 Replacing 6 th Revised Sheet 50 |
| P.S.C. Mo. No. 35 (Section 6) | 8 th Revised Sheet 6 3 rd Revised Sheet 10.01 1 st Revised Sheet 10.02 1 st Revised Sheet 10.03 | Replacing 7 th Revised Sheet 6 Replacing 2 nd Revised Sheet 10.01 Replacing Original Sheet 10.02 Replacing Original Sheet 10.03 |

| | | |
|-----------------------------------|--|--|
| P.S.C. Mo. No 35 (Section 15) | 8 th Revised Sheet 2 | Replacing 7 th Revised Sheet 2 |
| P.S.C. Mo. No. 35 (Section 13) | 1 st Revised Sheet 119 | Replacing Original Sheet 119 |
| P.S.C. Mo. No. 35 (Section 25) | 8 th Revised Sheet 5 | Replacing 7 th Revised Sheet 5 |
| P.S.C. Mo. No. 35 (Section 38) | 6 th Revised Sheet 4 1 st Revised Sheet 13 | Replacing 5 th Revised Sheet 4 Replacing Original Sheet 13 |
| P.S.C. Mo. No. 35 (Section 44) | 7 th Revised Sheet 3 4 th Revised Sheet 4 5 th Revised Sheet 5 14 th Revised Sheet 6.01 3 rd Revised Sheet 8.01 1 st Revised Sheet 14 1 st Revised Sheet 15 | Replacing 6 th Revised Sheet 3 Replacing 3 rd Revised Sheet 4 Replacing 4 th Revised Sheet 5 Replacing 13 th Revised Sheet 6.01 Replacing 2 nd Revised Sheet 8.01 Replacing Original Sheet 14 Replacing Original Sheet 15 |
| P.S.C. Mo. No. 35 (Section 45) | 5 th Revised Sheet 36 | Replacing 4 th Revised Sheet 36 |
| P.S.C. Mo. No. 35 (Section 47) | 13 th Revised Sheet 13 10 th Revised Sheet 13.01 3 rd Revised Sheet 13.02 15 th Revised Sheet 14 11 th Revised Sheet 14.01 | Replacing 12 th Revised Sheet 13 Replacing 9 th Revised Sheet 13.01 Replacing 2 nd Revised Sheet 13.02 Replacing 14 th Revised Sheet 14 Replacing 10 th Revised Sheet 14.01 |
| P.S.C. Mo. No. 35 (Section 48) | 3 rd Revised Sheet 5 4 th Revised Sheet 6 | Replacing 2 nd Revised Sheet 5 Replacing 3 rd Revised Sheet 6 |
| P.S.C. Mo. No. 35 (Section 50) | 2 nd Revised Sheet 18 | Replacing 1 st Revised Sheet 18 |
| P.S.C. Mo. No. 41 (Section 3) | 5 th Revised Sheet 15 | Replacing 4 th Revised Sheet 15 |

Residential

Residence Price Changes

| | current | proposed | % Increase |
|--|---------|----------|------------|
|--|---------|----------|------------|

The WORKS

| | | | |
|---------------------------|------------|------------|----|
| Auto Redial | \$ 2.25 | \$ 2.43 | 8% |
| Call Blocker | \$ 2.25 | \$ 2.43 | 8% |
| Caller ID - Number | \$ 7.00 | \$ 7.00 | 0% |
| Caller ID - Name | \$ 7.00 | \$ 7.00 | 0% |
| Call Forwarding | \$ 2.25 | \$ 2.43 | 8% |
| Call Return | \$ 3.78 | \$ 4.08 | 8% |
| Call Waiting | \$ 8.00 | \$ 8.00 | 0% |
| Priority Call | \$ 2.10 | \$ 2.10 | 0% |
| Selective Call Forwarding | \$ 2.10 | \$ 2.10 | 0% |
| Speed Calling 8 | \$ 2.25 | \$ 2.43 | 8% |
| Three Way Calling | \$ 2.25 | \$ 2.43 | 8% |
| Total | \$ 41.23 | \$ 42.43 | |
| less credit | \$ (20.28) | \$ (21.48) | |
| The WORKS price | \$ 20.95 | \$ 20.95 | 0% |

The WORKS w/o Caller ID-Name

| | | | |
|---------------------------|------------|------------|----|
| Auto Redial | \$ 2.25 | \$ 2.43 | 8% |
| Call Blocker | \$ 2.25 | \$ 2.43 | 8% |
| Caller ID - Number | \$ 7.00 | \$ 7.00 | 0% |
| Call Forwarding | \$ 2.25 | \$ 2.43 | 8% |
| Call Return | \$ 3.78 | \$ 4.08 | 8% |
| Call Waiting | \$ 8.00 | \$ 8.00 | 0% |
| Priority Call | \$ 2.10 | \$ 2.10 | 0% |
| Selective Call Forwarding | \$ 2.10 | \$ 2.10 | 0% |
| Speed Calling 8 | \$ 2.25 | \$ 2.43 | 8% |
| Three Way Calling | \$ 2.25 | \$ 2.43 | 8% |
| Total | \$ 34.23 | \$ 35.43 | |
| less credit | \$ (13.28) | \$ (14.48) | |
| The WORKS price | \$ 20.95 | \$ 20.95 | 0% |

The BASICS

| | | | |
|--|------------|------------|----|
| Caller ID Number | \$ 7.00 | \$ 7.00 | 0% |
| Caller ID Name | \$ 7.00 | \$ 7.00 | 0% |
| Call Return | \$ 3.78 | \$ 4.08 | 8% |
| Call Waiting | \$ 8.00 | \$ 8.00 | 0% |
| Call Blocker | \$ 2.25 | \$ 2.43 | 8% |
| 3-way Calling; Call Forwarding; Auto Redial; or Speed Call 8 | \$ 2.25 | \$ 2.43 | 8% |
| Total | \$ 30.28 | \$ 30.94 | |
| less credit | \$ (13.33) | \$ (13.99) | |
| The BASICS price | \$ 16.95 | \$ 16.95 | 0% |

Caller ID Value Pack

| | | | |
|----------------------------|-----------|-----------|----|
| Caller ID Name or Number | \$ 7.00 | \$ 7.00 | 0% |
| Call Return | \$ 3.78 | \$ 4.08 | 8% |
| Call Blocker | \$ 2.25 | \$ 2.43 | 8% |
| Total | \$ 13.03 | \$ 13.51 | |
| Less Credit | \$ (4.08) | \$ (4.56) | |
| Caller ID Value Pack price | \$ 8.95 | \$ 8.95 | 0% |

Residential

Residence Price Changes

current

proposed

% Increase

Caller ID Value Pack Plus

| | | | | | |
|----------------------------|----|---------|----|---------|----|
| Caller ID Number | \$ | 7.00 | \$ | 7.00 | |
| Caller ID Name | \$ | 7.00 | \$ | 7.00 | |
| Call Return | \$ | 3.78 | \$ | 4.08 | 8% |
| Call Blocker | \$ | 2.25 | \$ | 2.43 | 8% |
| Total | \$ | 20.03 | \$ | 20.51 | |
| Less Credit | \$ | (10.08) | \$ | (10.56) | |
| Caller ID Value Pack price | \$ | 9.95 | \$ | 9.95 | 0% |

Caller ID Name & Number

| | | | | | |
|-------------------------------|----|--------|----|--------|----|
| Caller ID Number | \$ | 7.00 | \$ | 7.00 | 0% |
| Caller ID Name | \$ | 7.00 | \$ | 7.00 | 0% |
| Less Credit | \$ | (5.50) | \$ | (5.05) | |
| Caller ID Name & Number price | \$ | 8.50 | \$ | 8.95 | 5% |

SBC Advantage Plan - w Privacy Manager

| | | | | | |
|---------------------------|----|---------|----|---------|----|
| Caller ID Name | \$ | 7.00 | \$ | 7.00 | 0% |
| Caller ID Number | \$ | 7.00 | \$ | 7.00 | 0% |
| Three Way Calling | \$ | 2.25 | \$ | 2.43 | 8% |
| Call Waiting | \$ | 8.00 | \$ | 8.00 | 0% |
| Call Blocker | \$ | 2.25 | \$ | 2.43 | 8% |
| Call Forwarding | \$ | 2.25 | \$ | 2.43 | 8% |
| Call Waiting ID | \$ | 1.00 | \$ | 1.08 | 8% |
| Privacy Manager | \$ | 4.00 | \$ | 4.00 | 0% |
| SBC Advantage Plan credit | \$ | (12.80) | \$ | (13.42) | |
| Total Cost to Customer | \$ | 20.95 | \$ | 20.95 | 0% |

SBC Advantage Plan - w/o Privacy Manager

| | | | | | |
|---------------------------|----|--------|----|--------|----|
| Caller ID Name | \$ | 7.00 | \$ | 7.00 | 0% |
| Caller ID Number | \$ | 7.00 | \$ | 7.00 | 0% |
| Three Way Calling | \$ | 2.25 | \$ | 2.43 | 8% |
| Call Waiting | \$ | 8.00 | \$ | 8.00 | 0% |
| Call Blocker | \$ | 2.25 | \$ | 2.43 | 8% |
| Call Forwarding | \$ | 2.25 | \$ | 2.43 | 8% |
| Call Waiting ID | \$ | 1.00 | \$ | 1.08 | 8% |
| SBC Advantage Plan credit | \$ | (8.80) | \$ | (9.42) | |
| Total Cost to Customer | \$ | 20.95 | \$ | 20.95 | 0% |

Essentials Plan

| | | | | | |
|------------------------|----|--------|----|--------|----|
| Caller ID Name | \$ | 7.00 | \$ | 7.00 | 0% |
| Caller ID Number | \$ | 7.00 | \$ | 7.00 | 0% |
| Three Way Calling | \$ | 2.25 | \$ | 2.43 | 8% |
| Call Waiting | \$ | 8.00 | \$ | 8.00 | 0% |
| Essentials Plan Credit | \$ | (7.75) | \$ | (7.93) | |
| Total Cost to Customer | \$ | 16.50 | \$ | 16.50 | 0% |

Essentials Plan w/ CFBLDA & Call Waiting ID

| | | | | | |
|--|----|-------|----|--------|----|
| Essentials Plan | \$ | 16.50 | \$ | 16.50 | 0% |
| Call Forwarding Busy Line/Don't Answer | \$ | - | \$ | - | |
| Call Waiting ID | \$ | 1.00 | \$ | 1.08 | 8% |
| Less Credit | - | | \$ | (0.10) | |
| | \$ | 17.50 | \$ | 17.48 | 0% |

Business Price Changes

| business | current | proposed | % Increase |
|----------------------------------|------------|------------|------------|
| The WORKS | | | |
| Auto Redial | \$ 2.70 | \$ 2.70 | 0% |
| Call Blocker | \$ 2.70 | \$ 2.70 | 0% |
| Caller ID - Number | \$ 8.75 | \$ 9.10 | 4% |
| Caller ID - Name | \$ 8.75 | \$ 9.10 | 4% |
| Call Forwarding | \$ 6.00 | \$ 6.45 | 8% |
| Call Return | \$ 2.70 | \$ 2.70 | 0% |
| Call Waiting | \$ 8.00 | \$ 8.00 | 0% |
| Priority Call | \$ 2.30 | \$ 2.30 | 0% |
| Remote Access to Call Forwarding | \$ 2.75 | \$ 2.75 | 0% |
| Selective Call Forwarding | \$ 2.70 | \$ 2.70 | 0% |
| Three Way Calling | \$ 2.70 | \$ 2.70 | 0% |
| Total | \$ 50.05 | \$ 51.20 | 2% |
| less credit | \$ (29.60) | \$ (30.25) | |
| The WORKS price | \$ 20.45 | \$ 20.95 | 2% |

The WORKS w/o Caller ID - Name

| | | | |
|------------------------------------|------------|------------|----|
| Auto Redial | \$ 2.70 | \$ 2.70 | 0% |
| Call Blocker | \$ 2.70 | \$ 2.70 | 0% |
| Caller ID - Number | \$ 8.75 | \$ 9.10 | 4% |
| Call Forwarding | \$ 6.00 | \$ 6.45 | 8% |
| Call Return | \$ 2.70 | \$ 2.70 | 0% |
| Call Waiting | \$ 8.00 | \$ 8.00 | 0% |
| Priority Call | \$ 2.30 | \$ 2.30 | 0% |
| Remote Access to Call Forwarding | \$ 2.75 | \$ 2.75 | 0% |
| Selective Call Forwarding | \$ 2.70 | \$ 2.70 | 0% |
| Three Way Calling | \$ 2.70 | \$ 2.70 | 0% |
| Total | \$ 41.30 | \$ 42.10 | 2% |
| less credit | \$ (20.85) | \$ (21.15) | |
| The WORKS w/o Caller ID Name price | \$ 20.45 | \$ 20.95 | 2% |

The WORKS w/o Call Waiting

| | | | |
|----------------------------------|------------|------------|----|
| Auto Redial | \$ 2.70 | \$ 2.70 | 0% |
| Call Blocker | \$ 2.70 | \$ 2.70 | 0% |
| Caller ID - Number | \$ 8.75 | \$ 9.10 | 4% |
| Caller ID - Name | \$ 8.75 | \$ 9.10 | 4% |
| Call Forwarding | \$ 6.00 | \$ 6.45 | 8% |
| Call Return | \$ 2.70 | \$ 2.70 | 0% |
| Priority Call | \$ 2.30 | \$ 2.30 | 0% |
| Remote Access to Call Forwarding | \$ 2.75 | \$ 2.75 | 0% |
| Selective Call Forwarding | \$ 2.70 | \$ 2.70 | 0% |
| Three Way Calling | \$ 2.70 | \$ 2.70 | 0% |
| Total | \$ 42.05 | \$ 43.20 | 3% |
| less credit | \$ (21.60) | \$ (22.25) | |
| The WORKS w/o Call Waiting price | \$ 20.45 | \$ 20.95 | 2% |

Business Price Changes

| business | current | proposed | % Increase |
|--|------------|------------|------------|
| The WORKS w/o Remote Access CF | | | |
| Auto Redial | \$ 2.70 | \$ 2.70 | 0% |
| Call Blocker | \$ 2.70 | \$ 2.70 | 0% |
| Caller ID - Number | \$ 8.75 | \$ 9.10 | 4% |
| Caller ID - Name | \$ 8.75 | \$ 9.10 | 4% |
| Call Forwarding | \$ 6.00 | \$ 6.45 | 8% |
| Call Return | \$ 2.70 | \$ 2.70 | 0% |
| Call Waiting | \$ 8.00 | \$ 8.00 | 0% |
| Priority Call | \$ 2.30 | \$ 2.30 | 0% |
| Selective Call Forwarding | \$ 2.70 | \$ 2.70 | 0% |
| Three Way Calling | \$ 2.70 | \$ 2.70 | 0% |
| Total | \$ 47.30 | \$ 48.45 | 2% |
| less credit | \$ (26.85) | \$ (27.50) | |
| The WORKS w/o RACF price | \$ 20.45 | \$ 20.95 | 2% |
| The WORKS w/o Caller ID Name/CW | | | |
| Auto Redial | \$ 2.70 | \$ 2.70 | 0% |
| Call Blocker | \$ 2.70 | \$ 2.70 | 0% |
| Caller ID - Number | \$ 8.75 | \$ 9.10 | 4% |
| Call Forwarding | \$ 6.00 | \$ 6.45 | 8% |
| Call Return | \$ 2.70 | \$ 2.70 | 0% |
| Priority Call | \$ 2.30 | \$ 2.30 | 0% |
| Remote Access to Call Forwarding | \$ 2.75 | \$ 2.75 | 0% |
| Selective Call Forwarding | \$ 2.70 | \$ 2.70 | 0% |
| Three Way Calling | \$ 2.70 | \$ 2.70 | 0% |
| Total | \$ 33.30 | \$ 34.10 | 2% |
| less credit | \$ (12.85) | \$ (13.15) | |
| The WORKS w/o CID Name/ CW price | \$ 20.45 | \$ 20.95 | 2% |
| The WORKS w/o CID Name/RACF | | | |
| Auto Redial | \$ 2.70 | \$ 2.70 | 0% |
| Call Blocker | \$ 2.70 | \$ 2.70 | 0% |
| Caller ID - Number | \$ 8.75 | \$ 9.10 | 4% |
| Call Forwarding | \$ 6.00 | \$ 6.45 | 8% |
| Call Return | \$ 2.70 | \$ 2.70 | 0% |
| Call Waiting | \$ 8.00 | \$ 8.00 | 0% |
| Priority Call | \$ 2.30 | \$ 2.30 | 0% |
| Selective Call Forwarding | \$ 2.70 | \$ 2.70 | 0% |
| Three Way Calling | \$ 2.70 | \$ 2.70 | 0% |
| Total | \$ 38.55 | \$ 39.35 | 2% |
| less credit | \$ (18.10) | \$ (18.40) | |
| The WORKS w/o CID Name/RACF price | \$ 20.45 | \$ 20.95 | 2% |

Business Price Changes

| business | current | proposed | % Increase |
|---|------------|------------|------------|
| The WORKS w/o CW/RACF | | | |
| Auto Redial | \$ 2.70 | \$ 2.70 | 0% |
| Call Blocker | \$ 2.70 | \$ 2.70 | 0% |
| Caller ID - Number | \$ 8.75 | \$ 9.10 | 4% |
| Caller ID - Name | \$ 8.75 | \$ 9.10 | 4% |
| Call Forwarding | \$ 6.00 | \$ 6.45 | 8% |
| Call Return | \$ 2.70 | \$ 2.70 | 0% |
| Priority Call | \$ 2.30 | \$ 2.30 | 0% |
| Selective Call Forwarding | \$ 2.70 | \$ 2.70 | 0% |
| Three Way Calling | \$ 2.70 | \$ 2.70 | 0% |
| Total | \$ 39.30 | \$ 40.45 | 3% |
| less credit | \$ (18.85) | \$ (19.50) | |
| The WORKS price | \$ 20.45 | \$ 20.95 | 2% |
| The WORKS w/o CID Name/RACF/CW | | | |
| Auto Redial | \$ 2.70 | \$ 2.70 | 0% |
| Call Blocker | \$ 2.70 | \$ 2.70 | 0% |
| Caller ID - Number | \$ 8.75 | \$ 9.10 | 4% |
| Call Forwarding | \$ 6.00 | \$ 6.45 | 8% |
| Call Return | \$ 2.70 | \$ 2.70 | 0% |
| Priority Call | \$ 2.30 | \$ 2.30 | 0% |
| Selective Call Forwarding | \$ 2.70 | \$ 2.70 | 0% |
| Three Way Calling | \$ 2.70 | \$ 2.70 | 0% |
| Total | \$ 30.55 | \$ 31.35 | 3% |
| less credit | \$ (10.10) | \$ (10.40) | |
| The WORKS price | \$ 20.45 | \$ 20.95 | 2% |
| The BASICS | | | |
| Caller ID Number | \$ 8.75 | \$ 9.10 | 4% |
| Caller ID Name | \$ 8.75 | \$ 9.10 | 4% |
| Call Forwarding | \$ 6.00 | \$ 6.45 | 8% |
| Remote Access to Call Forwarding | \$ 2.75 | \$ 2.75 | 0% |
| Call Waiting | \$ 8.00 | \$ 8.00 | 0% |
| Call Waiting ID | \$ 5.00 | \$ 5.40 | 8% |
| 3 way calling; Call Blocker; Selective Call Forwarding; Call Return; or Auto Redial | \$ 2.70 | \$ 2.70 | 0% |
| Total | \$ 41.95 | \$ 43.50 | |
| less credit | \$ (24.00) | \$ (25.55) | |
| The BASICS price | \$ 17.95 | \$ 17.95 | 0% |

| Business Product Name | CURRENT PRICE | NEW PRICE | % Increase |
|---|---------------|-----------|------------|
| ISDN BRI / DigiLine Interface M-t-M | \$45.50 | \$48.95 | 7.58% |
| Digital Loop Service 1 Year | \$210.00 | \$225.00 | 7.14% |
| SuperTrunk Port 1 Year | \$240.00 | \$255.00 | 6.25% |
| SuperTrunk Port M-t-M | \$250.00 | \$270.00 | 8.00% |
| Plexar I Feature Capability Per Line | \$4.00 | \$4.30 | 7.50% |
| Plexar I Feature Capability Per Line w/CTD | \$4.00 | \$4.30 | 7.50% |
| Plexar II Station Line Facility Rate 0-2.0 Miles Per Plexar-II Station | \$11.25 | \$11.80 | 4.89% |
| Plexar II Station Line Facility Rate Over 2.0 Miles Per Plexar-II Station | \$18.40 | \$19.30 | 4.89% |
| Flat Rate Trunk - A | \$23.70 | \$25.55 | 7.81% |
| Flat Rate Trunk - B | \$32.45 | \$35.00 | 7.86% |
| Flat Rate Trunk - C - Principal | \$35.80 | \$38.65 | 7.96% |
| Flat Rate Trunk - C - Metropolitan Calling Area-1 | \$39.35 | \$42.45 | 7.88% |
| Message Trunk 1st - A | \$19.80 | \$21.35 | 7.83% |
| Message Trunk 1st - B | \$23.20 | \$25.05 | 7.97% |
| Message Trunk 1st - C - Principal | \$25.00 | \$27.00 | 8.00% |
| Message Trunk 1st - C - Metro Calling Area-1 | \$30.50 | \$32.90 | 7.87% |
| Message Trunk Add'l - A | \$9.30 | \$10.00 | 7.53% |
| Message Trunk Add'l - B | \$12.70 | \$13.70 | 7.87% |
| Message Trunk Add'l - C - Principal | \$14.50 | \$15.65 | 7.93% |
| Message Trunk Add'l - C - Metro Calling Area | \$15.40 | \$16.60 | 7.79% |
| Multi Line - A | \$23.70 | \$25.55 | 7.81% |
| Multi Line - B | \$32.45 | \$35.00 | 7.86% |
| Multi Line - C Principal | \$35.80 | \$38.65 | 7.96% |
| Multi Line - C Metro Calling Area-1 | \$39.35 | \$42.45 | 7.88% |
| Plexar - A | \$23.70 | \$25.55 | 7.81% |
| Plexar - B | \$32.45 | \$35.00 | 7.86% |
| Plexar - C Principal | \$35.80 | \$38.65 | 7.96% |
| Plexar - C Metropolitan Calling Area-1 | \$39.35 | \$42.45 | 7.88% |
| 3 Way Calling - 1st | \$4.30 | \$4.60 | 6.98% |
| 3 Way Calling-per activation | \$0.81 | \$0.87 | 7.41% |
| 3 Way Calling-monthly maximum | \$6.48 | \$6.96 | 7.41% |
| Auto Redial - 1st | \$4.30 | \$4.60 | 6.98% |
| Call Blocker - 1st | \$4.30 | \$4.60 | 6.98% |
| Call Forwarding | \$6.00 | \$6.45 | 7.50% |
| Speed Call 8 | \$3.70 | \$3.95 | 6.76% |
| Selective Call Fwd - 1st | \$4.30 | \$4.60 | 6.98% |
| Anonymous Call Rejection | \$2.00 | \$2.15 | 7.50% |
| Call Return - 1st | \$4.30 | \$4.60 | 6.98% |
| Call Return - per activation | \$0.62 | \$0.66 | 6.45% |
| Call Return - monthly maximum | \$4.96 | \$5.28 | 6.45% |
| Call Trace | \$6.00 | \$6.48 | 8.00% |
| Call Waiting ID | \$5.00 | \$5.40 | 8.00% |
| Call Waiting ID Options (must also order Call Waiting ID) | \$1.00 | \$1.05 | 5.00% |
| Caller ID Number | \$8.75 | \$9.10 | 4.00% |
| Caller ID Name | \$8.75 | \$9.10 | 4.00% |
| Caller ID Name & Number | \$10.00 | \$10.40 | 4.00% |
| Outgoing Call Control | \$19.95 | \$21.50 | 7.77% |
| The WORKS Packages | \$20.45 | \$20.95 | 2.44% |
| Business Local Plus | \$63.00 | \$68.00 | 7.94% |
| Business Local Plus w/ MCA | \$42.00 | \$45.25 | 7.74% |

Residential Product Name

| | | | |
|-------------------------------|---------|---------|-------|
| Residential Local Plus | \$32.40 | \$34.99 | 7.99% |
| Residential Local Plus w/ MCA | \$21.60 | \$23.32 | 7.96% |

Directory and Operator Services

| <i>NON-Coin - Local</i> | <u>Current</u> | <u>New</u> | <u>% Increase</u> |
|---|----------------|------------|-------------------|
| Calling Card-fully automated-LOCAL | \$ 0.37 | \$0.40 | 8% |
| Calling Card-semi automated-LOCAL | \$ 0.75 | \$0.80 | 7% |
| Calling Card-non automated-LOCAL | \$ 1.24 | \$1.35 | 9% |
| Collect-fully automated-LOCAL | \$ 0.81 | \$0.90 | 11% |
| Collect-semi automated-LOCAL | \$ 1.02 | \$1.15 | 13% |
| Collect-non automated-LOCAL | \$ 1.24 | \$1.35 | 9% |
| Third Number Billed-fully automated-LOCAL | \$ 0.81 | \$0.90 | 11% |
| Third Number Billed-semi automated-LOCAL | \$ 1.02 | \$1.15 | 13% |
| Third Number Billed-non automated-LOCAL | \$ 1.24 | \$1.35 | 9% |
| Sent Paid-semi automated-LOCAL | \$ 1.02 | \$1.15 | 13% |
| Sent Paid-non automated-LOCAL | \$ 1.24 | \$1.35 | 9% |
| Person-semi automated-LOCAL | \$ 2.32 | \$2.55 | 10% |
| Person-non automated-LOCAL | \$ 2.75 | \$3.00 | 9% |

| <i>NON-Coin - IntraLata</i> | | | |
|---|---------|--------|-----|
| Calling Card-fully automated-LDMTS | \$ 0.37 | \$0.40 | 8% |
| Calling Card-semi automated-LDMTS | \$ 0.75 | \$0.80 | 7% |
| Calling Card-non automated-LDMTS | \$ 1.24 | \$1.35 | 9% |
| Collect-fully automated-LDMTS | \$ 0.81 | \$0.90 | 11% |
| Collect-semi automated-LDMTS | \$ 1.02 | \$1.15 | 13% |
| Collect-non automated-LDMTS | \$ 1.24 | \$1.35 | 9% |
| Third Number Billed-fully automated-LDMTS | \$ 0.81 | \$0.90 | 11% |
| Third Number Billed-semi automated-LDMTS | \$ 1.02 | \$1.15 | 13% |
| Third Number Billed-non automated-LDMTS | \$ 1.24 | \$1.35 | 9% |
| Sent Paid-semi automated-LDMTS | \$ 1.02 | \$1.15 | 13% |
| Sent Paid-non automated-LDMTS | \$ 1.24 | \$1.35 | 9% |
| Person-semi automated-LDMTS | \$ 2.32 | \$2.55 | 10% |
| Person-non automated-LDMTS | \$ 2.75 | \$3.00 | 9% |

Coin - Local

| | | | |
|---|---------|--------|-----|
| Calling Card-fully automated-LOCAL | \$ 0.37 | \$0.40 | 8% |
| Calling Card-semi automated-LOCAL | \$ 0.75 | \$0.80 | 7% |
| Calling Card-non automated-LOCAL | \$ 1.24 | \$1.35 | 9% |
| Collect-fully automated-LOCAL | \$ 0.81 | \$0.90 | 11% |
| Collect-semi automated-LOCAL | \$ 1.02 | \$1.15 | 13% |
| Collect-non automated-LOCAL | \$ 1.24 | \$1.35 | 9% |
| Third Number Billed-fully automated-LOCAL | \$ 0.81 | \$0.90 | 11% |
| Third Number Billed-semi automated-LOCAL | \$ 1.02 | \$1.15 | 13% |
| Third Number Billed-non automated-LOCAL | \$ 1.24 | \$1.35 | 9% |
| Sent Paid-semi automated-LOCAL | \$ 0.95 | \$0.95 | 0% |
| Sent Paid-non automated-LOCAL | \$ 1.15 | \$1.15 | 0% |
| Person-semi automated-LOCAL | \$ 2.32 | \$2.55 | 10% |
| Person-non automated-LOCAL | \$ 2.75 | \$3.00 | 9% |
| Total | | | |

Coin - IntraLata

| | | | |
|---|---------|--------|-----|
| Calling Card-fully automated-LDMTS | \$ 0.37 | \$0.40 | 8% |
| Calling Card-semi automated-LDMTS | \$ 0.75 | \$0.80 | 7% |
| Calling Card-non automated-LDMTS | \$ 1.24 | \$1.35 | 9% |
| Collect-fully automated-LDMTS | \$ 0.81 | \$0.90 | 11% |
| Collect-semi automated-LDMTS | \$ 1.02 | \$1.15 | 13% |
| Collect-non automated-LDMTS | \$ 1.24 | \$1.35 | 9% |
| Third Number Billed-fully automated-LDMTS | \$ 0.81 | \$0.90 | 11% |
| Third Number Billed-semi automated-LDMTS | \$ 1.02 | \$1.15 | 13% |
| Third Number Billed-non automated-LDMTS | \$ 1.24 | \$1.35 | 9% |
| Sent Paid-semi automated-LDMTS | \$ 0.95 | \$0.95 | 0% |
| Sent Paid-non automated-LDMTS | \$ 1.15 | \$1.15 | 0% |
| Person-semi automated-LDMTS | \$ 2.32 | \$2.55 | 10% |
| Person-non automated-LDMTS | \$ 2.75 | \$3.00 | 9% |

SOUTHWESTERN BELL TELEPHONE COMPANY MAY 2002 PRICE DECREASES

| PRODUCT NAME | CURRENT PRICE | NEW PRICE | % DECREASE |
|---|----------------------|------------------|-------------------|
| Outgoing Call Control - Reset PIN | \$ 3.00 | \$ 2.50 | 20.0% |
| Selective Call Forwarding - 1st Feature | \$ 3.00 | \$ 2.75 | 9.1% |
| Preferred No. Service w/o Unique Ring | \$ 3.95 | \$ 3.75 | 5.3% |
| Priority Call - 1st Feature | \$ 3.00 | \$ 2.75 | 9.1% |
| Res Personality Logo Listing | \$ 5.00 | \$ 4.50 | 11.1% |
| Res Family Space Listing | \$ 5.00 | \$ 4.50 | 11.1% |
| Res Line of Distinction Listing | \$ 2.50 | \$ 2.25 | 11.1% |

MISSOURI BILL MESSAGES FOR MAY 2, 2002 PRICE CHANGES

Directory and Operator Services Messages

Effective 05/02/02, direct-dialed National Directory Assistance (DA) price will increase to \$1.10 per call & alternately billed will increase to \$1.18 per call. Direct-dialed Reverse DA will increase to \$1.25 per call & alternately billed will increase to \$1.40 per call. New rates for Operator Surcharges for Coin & Non-Coin – Local & IntraLATA will change. Prices are for Fully, Semi & Non-Automated, respectively. Calling Card: \$.40, \$.80 & \$1.35; Collect & Third Number: \$.90, \$1.15, \$1.35; Sent Paid Non-Coin: \$1.15 (Semi), \$1.35 (Non-Auto); Person to Person: \$2.55 (Semi), \$3.00 (Non-Auto).

Effective 05/02/02, Residential Personality Logo & Family Space listings will decrease to \$4.50. Residential Line of Distinction listing will decrease to \$2.25. White Page Business-Extra, Alternate, Extra Lines & Foreign Listings will increase to \$2.85, Residence – Extra, Alternate, Extra Lines & Foreign Listings will increase to \$1.78.

Residential Message

SBC Southwestern Bell Telephone announces new intraLATA toll rates effective 4/2/2002. Basic local toll per minute rates will be reduced for selected mileage bands. The day rate period will not exceed \$.31/minute; evening rate period will not exceed \$.25/minute and night/weekend rate will not exceed \$.20/minute.

New monthly recurring rates will be effective 5/2/2002 for the following products:
Easy Options Services: 3-Way Calling 2nd feature rate \$2.43; Auto Redial 2nd feature rate \$2.43; Call Blocker 2nd feature rate \$2.43; Call Forwarding 2nd feature rate \$2.43; Speed Calling 8 2nd feature rate \$2.43; Anonymous Call Rejection \$1.89; Call Return \$4.08; Call Trace \$6.48; Call Waiting ID \$1.08; Call Waiting ID Options \$2.16; Caller ID Name & Number \$8.95; Outgoing Call Control \$7.50; Pay Per Use 3-Way Calling \$0.87; Pay Per Use 3-Way Calling Maximum Monthly Charge \$6.96; Pay Per Use Call Return \$0.66; Pay Per Use Call Return Maximum Monthly Charge \$5.28; Outgoing Call Control Reset PIN \$2.50; Selective Call Forwarding 1st feature \$2.75; Preferred Number Service without Unique Ring \$3.75; Priority Call 1st feature rate \$2.75. Local Plus \$34.99. Local Plus for Metropolitan Calling Area subscribers \$23.32. IntraLATA toll: 1+Saver One Hour Block of Time \$9.00; 1+Saver Direct 1st number 17.22; 1+Saver Direct additional number \$11.48. Basic local toll rates (applicable to direct dialed local toll calls from a number not currently subscribing to any optional calling plan) will be \$.24 per minute during the day rate period, \$.17 per minute during the evening rate period and \$.14 per minute during the night/weekend rate period. These rates will apply regardless of the distance of the call.

Business Message

SBC-Southwestern Bell announces new intraLATA toll rates effective 4/2/2002. Basic local toll per minute rates will be reduced for selected mileage bands.

The day rate period will not exceed \$.29 /minute; evening rate period will not exceed \$.2320/per minute and night/weekend rate will not exceed \$.1885/minute.

New monthly recurring rates will be effective 5/2/2002 for the following products:

Digiline Month-Month \$48.95; Digital Loop - 1 Yr \$225; SuperTrunk Port - 1 Yr \$255, Month-Month \$270; Plexar I - Feature Capability per line \$4.30 or per line equipped with Call Transfer

Disconnect \$4.30; Plexar II Station Line Facility Rate 0-2.0 Miles Per Plexar-II Station \$11.80; Plexar II Station Line Facility Rate Over 2.0 Miles Per Plexar-II Station \$19.30. Flat Rate Trunk in Areas: A \$25.55, B \$35.00, C Principal \$38.65, C Metropolitan Calling Area-1 \$42.45, Message Rate Trunk-1st in Areas: A \$21.35, B \$25.05, C Principal \$27.00, C Metropolitan Calling Area-1 \$32.90, Message Rate Trunk-Additional in Areas: A \$10.00, B \$13.70, C Principal \$15.65, C Metropolitan Calling Area-1 \$16.60; Multi Line and Plexar in Areas: A \$25.55, B \$35.00, C Principal \$38.65, C Metropolitan Calling Area-1 \$42.45. EasyOptions Services and Packages: 3 Way Calling - 1st \$4.60, 3 Way Calling per activation \$0.87, 3 Way Calling monthly maximum \$6.96; Auto Redial - 1st \$4.60, Call Blocker 1st \$4.60, Call Forwarding \$6.45, Speed Call 8 \$3.95, Selective Call Forwarding - 1st \$4.60, Anonymous Call Rejection \$2.15, Call Return 1st \$4.60, Call Return per activation \$0.66, Call Return monthly maximum \$5.28; Call Trace \$6.48, Call Waiting ID \$5.40, Call Waiting ID w/option \$6.45, Caller ID Number \$9.10, Caller ID Name \$9.10, Caller ID Name & Number \$10.40, Outgoing Call Control \$21.50, and The WORKS packages \$20.95. Local Plus \$68.00 Local Plus for Metropolitan Calling Area subscribers \$45.25. IntraLATA toll: Basic local toll rates (applicable to direct dialed local toll calls from a number not currently subscribing to any optional calling plan) will be \$.26/minute during the day rate period and \$.18/minute during the evening & night/ weekend rate period. These rates will apply regardless of the distance of the call.

Service List for
Case No. TT-2002-484
Revised: April 29, 2002 (SW)

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