

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

The Residents of Vanloo Estates,	)	
	)	
Complainants,	)	
	)	
v.	)	<u>Case No. SC-2009-0024</u>
	)	
Aqua Missouri, Inc.,	)	
	)	
Respondent.	)	

ORDER DIRECTING RESPONSE

Issue Date: December 24, 2008

Effective Date: December 24, 2008

The residents of Vanloo Estates have a pending Complaint against Aqua Missouri, Inc. Aqua Missouri filed its answer to the matters contained in the complaint on November 17, 2008. On December 8, 2008, Melanie Fitzpatrick, one of the complainants, filed a letter stating that "Vanloo Estates is no longer continuing actions in this case."

Because Ms. Fitzpatrick is not an attorney, she cannot legally represent the other residents of Vanloo Estates before the Commission in the prosecution or dismissal of the Complaint. The Commission wishes to learn if any residents of Vanloo Estates desire to continue their Complaint. If any do, they shall notify the Commission as set out below. If the Commission does not receive a filing indicating that any of the residents intend to prosecute the Complaint, this case will be dismissed.

THE COMMISSION ORDERS THAT:

1. If any residents of Vanloo Estates that are complainants in this case wish to continue with their complaint against Aqua Missouri, inc., they shall notify the Commission of this intent no later than February 16, 2009.

2. This order shall become effective upon issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a faint, illegible background.

Colleen M. Dale
Secretary

(S E A L)

Nancy Dippell, Deputy Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 24th day of December, 2008.