

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of a Request for Increases in	)	
Annual Sewer and Water System Operating	)	<b><u>File NO. SR-2013-0258</u></b>
Revenues	)	

In the Matter of a Request for Increases in	)	
Annual Sewer and Water System Operating	)	<b><u>File No. WR-2013-0259</u></b>
Revenues	)	

**ORDER GRANTING REQUEST FOR LOCAL PUBLIC HEARING  
AND SUSPENDING TARIFF**

Issue Date: April 9, 2013

Effective Date: April 9, 2013

On November 2, 2012, Gladlo Water & Sewer Company, Inc., through its court-appointed receiver, Heartland Utilities, LLC, initiated small company rate increase proceedings for its water and sewer services.

On April 3, 2013, the Staff of the Commission filed a notice that it and the company entered into an agreement for an increase of \$9,690 in operating revenues for its sewer system and an increase of \$4,749 for its water service. On April 8, 2013, the company filed tariffs reflecting the agreement. The tariffs bears an effective date of May 24, 2013, with increases from \$18.42 to \$31.66 in sewer service and an average increase in water service from \$27.06 to \$34.32.

The Office of the Public Counsel did not join in the agreement but instead filed a request for a local public hearing. Public Counsel states that a critical part of the ratemaking process is affording customers an opportunity to speak to the Commission; specifying, that this is particularly so given the significance of the increase during the current economic times.

Public Counsel points out that Commission rules<sup>1</sup> require the company to send notice to its customers of the proposed rate increase within 5 days of the tariff filing. If a public hearing is held, the company must send an additional notice to its customers. Public Counsel therefore requests that the Commission waive the 5-day notice requirement for the tariff filing and direct the company to send a combined notice instead.

The Commission has reviewed Public Counsel's request and finding it reasonable will suspend the tariff, set by separate order a local public hearing, and waive the company's obligation to within 5 days notify customers of the proposed tariff filing.

**THE COMMISSION ORDERS THAT:**

1. The Office of the Public Counsel's request for a local public hearing is granted.
2. Commission rule 4 CSR 240-3.050(14) is waived and the company need not, within 5 days, send notice to its customers of the proposed tariff.
3. The following tariff, filed by Gladlo Water & Sewer Company, Inc. and assigned Tariff File No. YS-2013-0431, is suspended until September 21, 2013 or until otherwise ordered by the Commission:

P.S.C. MO No. 3, Cancelling P.S.C. MO No. 2  
Original Sheet Nos. 1 through 28

4. The following tariff, filed by Gladlo Water & Sewer Company, Inc. and assigned Tariff File No. YW-2013-0432, is suspended until September 21, 2013 or until otherwise ordered by the Commission:

P.S.C. MO No. 3, Cancelling P.S.C. MO No. 2  
Original Sheet Nos. 1 through 32

---

<sup>1</sup> Commission rule 4 CSR 240-3.050(14).

5. This order shall become effective upon issuance.

**BY THE COMMISSION**

A handwritten signature in cursive script, appearing to read "Joshua Harden".

Joshua Harden  
Secretary

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 9th day of April, 2013.