

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Christy and Michael Scrivner,	)	
	)	
Complainants,	)	
	)	
v.	)	<u>Case No. SC-2008-0409</u>
	)	
House Springs Sewer Company,	)	
	)	
Respondent.	)	

NOTICE OF COMPLAINT

Issue Date: June 26, 2008

House Springs Sewer Company, Inc.
9843 Sunset Greens Dr.
St. Louis, Missouri 63127-1524

CERTIFIED MAIL

On June 25, 2008, Complainants Christy and Michael Scrivner filed a formal complaint with the Missouri Public Service Commission against Respondent House Springs Sewer Company ("HSSC"), a copy of which is enclosed. Under Commission Rule 4 CSR 240-2.070(7), Respondent shall have 30 days from the date of this notice to file an answer or to file notice that the complaint has been satisfied. Since this notice is being issued on June 26, 2008 and July 26, 2008 is a Saturday, HSSC's response is due no later than July 28, 2008.

In the alternative, the Respondent may file a written request that the complaint be referred to a neutral third-party mediator for **voluntary mediation** of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission ascertains whether the Complainants are also willing to submit to voluntary mediation. If the Complainants agree to mediation, the time period within which an answer is due shall be suspended pending the resolution of the mediation process. Additional information regarding the mediation process is enclosed.

If the Complainants decline the opportunity to seek mediation, the Respondent will be notified in writing that the tolling period has ceased and will also be notified of the

date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

All pleadings (including the answer, the notice of satisfaction of complaint, or request for mediation) shall be mailed to:

Secretary of the Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy of such pleadings shall be served upon the Complainants at their home address as listed within the enclosed complaint. A copy of this notice has been mailed to the Complainants.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Dated at Jefferson City, Missouri,
on this 26th day of June, 2008.

Lane, Regulatory Law Judge

Copy to: Christy and Michael Scrivner
30 Walters Place
House Springs, Missouri 63051