OF THE STATE OF MISSOURI

Nathan G. Godsey and Leah N. Godsey,)
Complainants,)
V.) <u>Case No. SC-2005-0371</u>
Philadelphia Suburban Corporation, d/b/a AquaSource Development, AquaSource/RU, AquaSource/CU, AquaSource, and/or Aqua Missouri, Inc.))))
Respondent.)

ORDER DIRECTING STAFF TO INVESTIGATE AND REPORT

On April 15, 2005, Nathan and Leah Godsey filed a complaint against Philadelphia Suburban Corporation, d/b/a AquaSource Development, AquaSource/RU, AquaSource/CU, AquaSource, and Aqua Missouri, Inc. At the same time, the complainants filed a motion for expedited treatment that indicates that they have substantially completed the construction of a new house that they cannot occupy because of AquaSource's refusal to allow them to connect to the company's sewer line. The complainants ask that the Commission rule on their motion by May 15.

The Commission would like to have advice from its Staff regarding the circumstances of this complaint. Therefore, Staff will be directed to conduct an expedited investigation regarding the circumstances of the Godseys' complaint and to file a report concerning the results of that investigation.

IT IS THEREFORE ORDERED:

- 1. That the Commission's Staff is directed to conduct a formal investigation of Nathan and Leah Godseys' Complaint and to file a report concerning the results of that investigation by May 2, 2005.
 - 2. That this order shall become effective on April 18, 2005.

BY THE COMMISSION

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(SEAL)

Morris L. Woodruff, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 18th day of April, 2005.