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March 27, 2007

Secretary of the Commission Missouri Public Service Commission P. O. Box 360 Jefferson City, Missouri 65102-0360

Dear Secretary of the Commission:

Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri, proposes to make revisions and additions to P.S.C. Mo.-No. 35, General Exchange Tariff.

With this tariff filing, AT&T Missouri is proposing to introduce 511 service. This service permits dialing of an abbreviated telephone number to access a provider of travel information services. AT&T Missouri is also proposing to revise the name of its 211 service to eliminate the reference to SBC.

The proposed tariff changes are reflected on the attached tariff sheets with issued and effective dates of March 27, 2007 and April 26, 2007, respectively.

Please refer any questions on this matter to Alan Kern on 314-331-1610.

Very truly yours,

/s/ Alan Kern

I certify that a copy of the foregoing, including attachments, is being sent via e-mail to the Office of Public Counsel at <a href="mailto:opecarvice@ded.mo.gov">opecarvice@ded.mo.gov</a> this 27<sup>th</sup> day of March 2007.

Alan Kern

Attachment

Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri

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Registered Trademark of Southwestern Bell Telephone Company

Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri

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Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri

Section 29 5th Revised Sheet 1 Replacing 4th Revised Sheet 1

(CT)

**211** (CT)

#### 29.1 DESCRIPTION

211 (211) allows end users to reach the 211 provider (Customer) by dialing an abbreviated telephone number, two-one-one (2-1-1).

211 is an intelligent routing service that determines the central office serving the calling party, converts the 211 dialed digits to a Customer-designated Routing Telephone Number (RTN) and routes the call over the public switched network to the RTN.

211 is an optional service that may be purchased only by information and referral providers authorized by the Missouri PSC in accordance with 4 CSR 240-32.200 of the Code of State Regulations.

211 is offered subject to the availability of facilities.

#### 29.2 TERMS AND CONDITIONS

- A. The Customer must provide a copy of the order granting its authority as a Missouri I&R Provider prior to beginning service. A minimum service period of one month applies to this service.
- B. Typically there can be only one 211 Customer for each stand-alone, host, or remote central office serving area (the "211 service area"). This assures that 211 calls from an end user located within a 211 service area can be routed to a unique 211 call center. Normally the Company will route calls based on the serving central office. If a central office serves one or more remote central offices or multiple states, the Company will route the 211 calls based on the originating NPA-NXX. The Company will default route calls to one of the customer's RTNs if the Company is unable to route based on the serving central office or originating NPA-NXX.

Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri

Section 29 2nd Revised Sheet 1.01 Replacing 1st Revised Sheet 1.01

211

(CT)

#### 29.2 TERMS AND CONDITIONS (cont'd)

- C. Only calls originating within an operational 211 service area will be routed to a call center. End users dialing 211 outside operational 211 service areas will receive a recorded message that the call cannot be completed as dialed. 211 is compatible with Caller ID Service network functionality (as described in Section 47) when used in conjunction with basic exchange services.
- D. By subscribing to 211 under this tariff, Customer agrees to comply with all applicable laws and regulations.
- E. The Customer may designate only one Routing Telephone Number (RTN) per 211 service area but may designate different RTNs for different 211 service areas as described below. The RTN must be a toll-free 800 telephone number for central offices outside of the 211 call center's local service area.
  - If the Customer utilizes more than one 211 RTN, it must designate the specific stand-alone, host or remote central office(s) to be served by each RTN.
  - Normally only one RTN can serve a stand-alone, host or remote central office serving area.
  - 211 calls are not permitted where local calling is restricted (e.g., prisons).

The Company will route 211 calls originating from end users on its local exchange network whether the end users purchase service directly from the Company or from another Local Exchange Carrier (LEC) reselling the Company's service.

- F. 211 Service is provided solely for the benefit of the Customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of or creating any obligation toward, or any right of action on behalf of, any third person or other legal entity.
- G. The Company will make every effort to route 211 calls to the appropriate calling center; however, it will not be held responsible for routing mistakes and errors. The Company's obligation under 211 ends upon call completion to the agency-designated RTN.
- H. In addition to the terms and conditions stated in this tariff, all Rules and Regulations stated in Section 17 of this tariff also apply.

Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri

Section 29 1st Revised Sheet 2 Replacing Original Sheet 2

211

(CT)

#### 29.3 APPLICATION OF RATES AND CHARGES

Monthly rates and nonrecurring charges apply for 211. These rates and charges are specified in paragraph 29.4, following.

When the customer chooses an RTN that is a toll free 800 telephone number as described in 29.2 E above, the rates and charges for toll-free 800 service (provided by the Company or another service provider) apply as provided in the tariff of the applicable service provider.

#### 29.4 RATES AND CHARGES

	<u>USOC</u>	Monthly Rate	Nonrecurring Charge	
211 Per System(1)	2D2	\$35.00		(CT)
Per Host, Stand-alone or Remote Central Office Equipped	2CHCO		\$800.00	
211 Table Changes Per Customer Requested Change(s) Per System	REAL5		238.00	

<sup>(1)</sup> A system is a grouping of multiple stand-alone, host and/or remote central offices serving a Missouri geographic area as designated by the Company.

Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri

Section 35 5th Revised Sheet 1 Replacing 4th Revised Sheet 1 and 1st Revised Sheet 1.01

511

(AT)

#### 35.1 DESCRIPTION

511 allows end users to access a provider of travel information services (511 customer) by dialing an abbreviated telephone number, five-one-one (5-1-1).

511 is an intelligent routing service that determines the central office serving the calling party, converts the 511 dialed digits to a Routing Telephone Number (RTN) and then uses the RTN to complete the call over the public switched network to the 511 customer or to a call center or other point of destination designated by the 511 customer.

511 is an optional service that may be purchased only by state or local governments or agencies thereof, to be used exclusively for access to travel information services.

511 is offered subject to the availability of facilities.

#### 35.2 TERMS AND CONDITIONS

- A. The Company and the 511 customer will negotiate the due date(s) for 511. A minimum service period of one month applies to this service.
- B. Typically there can be only one 511 customer for each stand-alone, host, or remote central office serving area (the "511 service area"). This ensures that 511 calls from an end user located within a 511 service area can be routed to a unique 511 destination. Normally the Company will route calls based on the serving central office. If a central office serves one or more remote central offices or multiple states, the Company will route the 511 calls based on the originating NPA-NXX. The Company will default route calls to one of the customer's RTNs if the Company is unable to route based on the serving central office or originating NPA-NXX.

(AT)

Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri

Section 35 4th Revised Sheet 2 Replacing 3rd Revised Sheet 2

511

(AT)

#### 35.2 TERMS AND CONDITIONS (cont'd)

- C. Only calls originating within an operational 511 service area will be routed to a 511 destination. End users dialing 511 outside operational 511 service areas will receive a recorded message that the call cannot be completed as dialed. 511 is compatible with Caller ID Service network functionality when used in conjunction with basic exchange services.
- D. Subject to this subparagraph D, the 511 customer may designate only one local RTN or toll-free 8YY RTN within a 511 service area.
  - Where, in the case of multiple 511 service areas, the 511 customer designates more than one RTN, the 511 customer must designate the specific stand-alone, host or remote central offices to be served by each RTN.
  - Each local RTN must be within the local service area of end users served by the stand-alone, host or remote central office. If any end user served by the stand-alone, host or remote central office would incur a toll charge to call the local RTN submitted by the 511 customer, the 511 customer must instead use a toll-free 8YY telephone number as its RTN,
  - Normally only one RTN can serve a stand-alone, host or remote central office serving area.
  - 511 calls are not permitted where local calling is restricted (e.g., prisons.)

The Company will route 511 calls originating from end users on its local exchange network whether the end users purchase service directly from the Company or from another Local Exchange Carrier (LEC) reselling Company service.

- E. 511 Service is provided solely for the benefit of the 511 customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of or creating any obligation toward, or any right of action on behalf of, any third person or other legal entity.
- F. The Company will make every effort to route 511 calls to the appropriate destination; however, it will not be held responsible for routing mistakes and errors. The Company's obligation under 511 ends upon call completion to the agency-designated RTN.
- G. In addition to the terms and conditions stated in this tariff, all Rules and Regulations stated in Section 17 of this tariff also apply.

(AT)

Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri

Section 35 3rd Revised Sheet 3 Replacing 2nd Revised Sheet 3

511

(AT)

#### 35.3 APPLICATION OF RATES AND CHARGES

Monthly rates and nonrecurring charges apply for 511. These rates and charges are specified in paragraph 35.4, following.

When the 511 customer chooses an RTN that is a toll-free 8YY telephone number, rates and charges for toll-free 8YY service (provided by the Company or another service provider) apply as provided in the tariff of the applicable service provider.

#### 35.4 RATES AND CHARGES

	<u>USOC</u>	Monthly Rate	Nonrecurring Charge		
511 Per Local Access Transport Area (LATA)	5CS	\$35.00		(A (NI	,
Per Host, Stand-alone or Remote Central Office Equipped	5CHCO		\$650.00		
511 Table Changes Per Customer Requested Change(s) Per System	REAL7		240.00	(NI	R)