

Lora (local office) HO  
(314) 998-2430  
called back 12-18-10.



# MISSOURI AMERICAN WATER

## High Bill Inspection

12-14-09 morning  
T211100 12:5.00  
34.20

Address: # 32 CR Apple CT Date: 12-4-09 Associate #: 2823 *Don't / 5.4 meters*

☐ **We found no one home** to perform the high bill inspection you requested. Please call our Customer Service Call Center at 1-866-430-0820 (Toll Free) to reschedule a time when someone will be present.

☐ **It has been determined that your meter was previously misread or inaccurately estimated.** You will receive a corrected bill in approximately 2 weeks. Please disregard current bill. *Timed MTR - 15 min*

### During our inspection we found the following leaking and/or dripping:

**Indoor** *MTR # 82105025-*

<input type="checkbox"/> Main floor Bathroom	<input type="checkbox"/> faucet	<input type="checkbox"/> toilet	<input type="checkbox"/> shower/tub
<input type="checkbox"/> Kitchen	<input type="checkbox"/> faucet	<input type="checkbox"/> ice maker	<input type="checkbox"/> <i>9.47 1.78</i>
<input type="checkbox"/> Downstairs Bathroom	<input type="checkbox"/> faucet	<input type="checkbox"/> toilet	<input type="checkbox"/> shower/tub
<input type="checkbox"/> Upstairs Bathroom	<input type="checkbox"/> faucet	<input type="checkbox"/> toilet	<input type="checkbox"/> shower/tub <i>10.03 1.85</i>
<input type="checkbox"/> Misc.	<input type="checkbox"/> humidifier	<input type="checkbox"/> hose bib	<input type="checkbox"/> hot water heater
<input type="checkbox"/> (Other) <i>MTR Dec 17-</i>			

**Outdoor**

	READING	USAGE
<input type="checkbox"/> Spigot (faucet)		
<input type="checkbox"/> Service Line/Meter Box Piping (see attached notice)	<i>12-4-09</i>	<i>0093- 2-A</i>
<input type="checkbox"/> Meter (or other Water Co. owned component)	<i>11-13-09</i>	<i>0091- 8-A</i>
<input type="checkbox"/> Possible irrigation system leak (see attached notice)	<i>8-17-09</i>	<i>0083- 4-A</i>
<input type="checkbox"/> (Other)	<i>5-19-09</i>	<i>0079- 5-A</i>
	<i>2-18-09</i>	<i>0074- 5-A</i>
	<i>11-13-08</i>	<i>0069- 5-A</i>
	<i>8-14-08</i>	<i>0064- 5-A</i>

### Repaired Items

☐ Appears repairs have been made to the following items:

☐ During our inspection we examined (timed) the meter for signs of movement for \_\_\_\_\_ minutes. At this time we cannot detect any usage through the meter. It is possible there is an intermittent, slight, or no leak at all.

☒ During our inspection we examined (timed) the meter for signs of movement for 15 minutes. The meter did show registration. This indicates you may have a leak, although we cannot find the cause of the registration. You may want to hire a plumbing contractor to further investigate a possible leak. *1/100 of cubic ft.*

☐ We are unable to examine (time) your meter at this time. All water consuming fixtures must be shut off while performing the examination of the meter.

☒ At this time the billed reading has been verified as correct. Please pay current bill. If you have any other information or questions, please call our Customer Service Call Center at 1-866-430-0820 (Toll Free).

☒ (Other) *I CANNOT FIND LEAK WILL SEND CREW TO PUMP OUT BOX*

Missouri American Water cannot guarantee the results of a High Bill Inspection. This inspection is intended to find evidence of leaks that would cause an excessive water bill. Some leaks are intermittent and may not become apparent during our investigation. We have many years of experience locating leaks, however you may want to also obtain the services of a licensed plumbing contractor to confirm or investigate for leaks. It is the responsibility of the customer to repair any portion of their service line (excluding the meter). The service line begins at the water main and runs into the building and connects to all your internal piping and fixtures. 1/107



AMERICAN WATER

## Missouri American Water

P.O. Box 578, Alton IL 62002  
1-866-430-0820

AMW003 POKSDQ 00001322

12/23/2009

Dzhurinskaya, Zinaida  
32 Crabapple CT  
Saint Louis MO 63132-3416

Account Number: 35-0649266-3  
Premise Number: 350185083  
32 Crabapple CT

Dear Customer:

On Thursday, December 17, 2009, water meter number 0082105025 was removed from the above referenced premise and brought into our shop for evaluation of its accuracy.

The meter reading was 94.00 when removed and tested. The results of the tests are shown below and are within the limits approved by the Missouri Public Service Commission.

When tested at a rate of 10 gallons of water per minute, the meter registered 99.70%.

When tested at a rate of 2 gallons of water per minute, the meter registered 100.60%.

When tested at a rate of .125 gallons of water per minute, the meter registered 99.00%.

We will hold this meter in our shop for two months. If you dispute this information or wish to see the meter retested in your presence, please contact our Customer Service Center at 1-866-430-0820. We are available 24 hours per day, 7 days a week for your convenience.

Sincerely,

Customer Service

Form: UDDSPUSG1  
Created: 12/22/09 10:26:44

Premise Usage Transaction Report  
Metro St Louis Sewer Dist  
Transactions Dated: 09/26/1998 to 12/22/2009

Page: 2

Media Types: F Processing Frequency: Daily Last Select Date: 12/11/2009 Next Select Date: 12/18/2009

Premise: 350185083 Status: Active Service: 32 Crabapple CT  
Municipality: Olivette ST LOUIS MO 6313234  
Meter Read Route: 340030 Route Read Dates -- Previous: 08/17/2009 Current: 11/13/2009 Next: 02/19/2010 Last Bill: 11/18/2009

Transaction Type	Transaction Date	Transaction Number	Billed Usage	Unit of Measure	Opening Bill	Closing Bill	Days Billed	Sent to Authority
Charge	02/18/2000	3013569	10	100CF			97	
Charge	11/15/1999	3013568	4	100CF			34	

Readings

Meter Number	Meter Sequence	Current Read Date	Current Reading	Previous Read Date	Previous Reading	Current Reading Type	Metered Usage	Unit of Measure
0082105025	1	11/13/2009	91.00	08/17/2009	83.00	Automatic Read	8.00	100CF
0082105025	1	08/17/2009	83.00	05/19/2009	79.00	Automatic Read	4.00	100CF
0082105025	1	05/19/2009	79.00	02/18/2009	74.00	Automatic Read	5.00	100CF
0082105025	1	02/18/2009	74.00	11/13/2008	69.00	Automatic Read	5.00	100CF
0082105025	1	11/13/2008	69.00	08/14/2008	64.00	Automatic Read	5.00	100CF
0082105025	1	08/14/2008	64.00	05/15/2008	59.00	Automatic Read	5.00	100CF
0082105025	1	05/15/2008	59.00	02/15/2008	55.00	Manual Read	4.00	100CF
0082105025	1	02/15/2008	55.00	11/13/2007	50.00	Automatic Read	5.00	100CF
0082105025	1	11/13/2007	50.00	08/16/2007	44.00	Automatic Read	6.00	100CF
0082105025	1	08/16/2007	44.00	05/17/2007	35.00	Automatic Read	9.00	100CF
0082105025	1	05/17/2007	35.00	02/15/2007	30.00	Automatic Read	5.00	100CF
0082105025	1	02/15/2007	30.00	11/13/2006	24.00	Estimated Read	6.00	100CF
0082105025	1	11/13/2006	24.00	08/17/2006	17.00	Automatic Read	7.00	100CF
0082105025	1	08/17/2006	17.00	05/18/2006	4.00	Automatic Read	13.00	100CF
0082105025	1	05/18/2006	4.00	02/28/2006		Automatic Read	4.00	100CF
0000129752	1	02/28/2006	168.00	11/14/2005	162.00	Service Order	6.00	100CF
0000129752	1	02/17/2006	162.00	11/14/2005	177.00	Manual Read	-15.00	100CF
0000129752	1	02/17/2006	177.00	11/14/2005	162.00	Manual Read	15.00	100CF
0000129752	1	11/14/2005	162.00	08/27/2005	158.00	Manual Read	4.00	100CF
0000129752	1	08/27/2005	158.00	05/17/2005	151.00	Telephone - Customer	7.00	100CF
0000129752	1	08/16/2005	151.00	05/17/2005	185.00	Estimated Read	-34.00	100CF
0000129752	1	08/16/2005	185.00	05/17/2005	151.00	Estimated Read	34.00	100CF
0000129752	1	05/17/2005	151.00	02/17/2005	146.00	Manual Read	5.00	100CF
0000129752	1	02/17/2005	146.00	11/12/2004	140.00	Manual Read	6.00	100CF
0000129752	1	11/12/2004	140.00	08/16/2004	136.00	Manual Read	4.00	100CF
0000129752	1	08/16/2004	136.00	05/17/2004	130.00	Manual Read	6.00	100CF
0000129752	1	05/17/2004	130.00	02/19/2004	123.00	Manual Read	7.00	100CF
0000129752	1	02/19/2004	123.00	11/13/2003	118.00	Manual Read	5.00	100CF
0000129752	1	11/13/2003	118.00	08/15/2003	112.00	Manual Read	6.00	100CF
0000129752	1	08/15/2003	112.00	05/19/2003	106.00	Manual Read	6.00	100CF
0000129752	1	05/19/2003	106.00	02/14/2003	100.00	Manual Read	6.00	100CF
0000129752	1	02/14/2003	100.00	11/13/2002	95.00	Manual Read	5.00	100CF
0000129752	1	11/13/2002	95.00	08/15/2002	87.00	Manual Read	8.00	100CF
0000129752	1	08/15/2002	87.00	05/16/2002	80.00	Manual Read	7.00	100CF
0000129752	1	05/16/2002	80.00	02/19/2002	74.00	Manual Read	6.00	100CF
0000129752	1	02/19/2002	74.00	11/13/2001	67.00	Manual Read	7.00	100CF
0000129752	1	11/13/2001	67.00	08/14/2001	59.00	Remote Read	8.00	100CF
0000129752	1	08/14/2001	59.00	05/15/2001	51.00	Remote Read	8.00	100CF
0000129752	1	05/15/2001	51.00	02/13/2001	44.00	Remote Read	7.00	100CF
0000129752	1	02/13/2001	44.00	11/10/2000	37.00	Remote Read	7.00	100CF
0000129752	1	11/10/2000	37.00	08/14/2000	30.00	Remote Read	7.00	100CF