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November 13, 2009

RE: Case No. WW-2009-0386

Dear

The Missouri Public Service Commission (MoPSC) opened Case No. WW-2009-0386, *In the Matter of a Working Case to Investigate Solutions to Problems Facing Small Water and Sewer Public Utilities*, to specifically receive company, customer, and interested stakeholder insight and comments about small water and sewer utility's regulatory processes. In conjunction with this case, the Commission hosted a Water Symposium on June 5, 2009. Many of the regulated water and sewer companies participated in person or watched the presentations via the Commission's webcast of that event.

On Thursday, October 1, 2009, Staff hosted an open forum to discuss issues impacting small water and sewer utilities in the State of Missouri. About 40 people showed up to discuss various issues impacting those industries. Attendees expressed interest in participating in additional open forums.

Staff, with the cooperation of the Missouri Department of Natural Resources (DNR) has set up the next meeting in this case. The next meeting will be held on:

Date: December 14, 2009  
Time: 9:30am – 3:00pm  
Location: DNR Building - Bennett Springs and Roaring River Rooms  
1730 East Elm Street, Jefferson City, MO  
R.S.V.P. Jim Busch at 573-751-7529 or [jim.busch@psc.mo.gov](mailto:jim.busch@psc.mo.gov)

This event is scheduled to be webcast via the MoPSC's website, [www.psc.mo.gov](http://www.psc.mo.gov). There will also be a phone-in number. That number is 526-5808 local, or 866-630-9351.

Tentatively, topics to be discussed include; surcharges, PSC Assessments, contingency/emergency funds, and rate cases. The format will be speakers in the morning, break for lunch, then roundtable discussion after lunch. Speakers are being finalized at this time. A full agenda will be filed in the case when it is finalized.

If you are unable to participate, but would like to contribute thoughts, ideas, or issues affecting small water or sewer companies, please either forward your comments to me, or you can submit a public comment into the case through the Commission's EFIS system.

We look forward to seeing, or hearing, you there.

Regards,

Jim Busch  
Manager, Water and Sewer Department