

ALLSTAR Telecom  
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Santa Barbara, CA 93101  
(805) 899-1962

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OCT 20 1999

Missouri Public  
Service Commission

October 13, 1999

Missouri Public Service Commission  
Attention Dale Roberts, Secretary / Chief Regulatory Law Judge  
301 W. High Street, Suite 530  
Jefferson City, Missouri 65102

Re: AS Telecommunications, Inc.'s Application  
for a Certificate of Service Authority

Case No. TA 2000-223

Dear Mr. Roberts:

In response to discussions I have recently had with Ms. Amonia Moore of your office, please find enclosed:

1. Revised tariff page 11 which removes references to the customer service agreement, and
2. Revised tariff page 12 which specifically describes when rates charged to customers become effective and the notice requirement when customers dispute a bill.

Acknowledgement and date of receipt of this transmittal letter is respectfully requested and a pre addressed stamped envelope is enclosed for this purpose.

If you should have any further questions regarding this application or need any supplemental information, please contact me at (805) 963-1619, extension 3711.

Thank you for your assistance.

Sincerely,



Eric E. Bohman  
On Behalf of AS Telecommunications, Inc.

Enclosures

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**3.4.2** Carrier shall give Customer such notice as is required by applicable laws and regulations prior to canceling or discontinuing service. In the absence of any legal requirement to the contrary, Carrier may provide Customer with such notice as the Carrier deems necessary to give Customer an opportunity to remedy the cause of the planned cancellation or discontinuation.

**3.4.3** If Customer orders Service from Carrier which requires special construction or facilities for Customer's use, and that Service is canceled or discontinued by Carrier for the reasons listed in this section 3.4, a charge shall be made to Customer for the non-recoverable portions of the expenditures or liabilities incurred on behalf of Customer.

**3.5 Cancellation or Termination of Service by Customer**

**3.5.1** If Customer orders Service from Carrier which requires special construction or facilities for Customer's use, and then cancels its order before Service begins, a charge shall be made to Customer for the non-recoverable portions of the expenditures or liabilities incurred on behalf of Customer.

**3.6 Restoration of Service** — The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

### **3.7 Payment and Billing**

- 3.7.1** All Service by Carrier is provided and billed on a monthly basis. For the billing of fixed charges, Service is considered to be established upon the day which Carrier notifies Customer of the installation and testing of Customer's Service. For the billing of usage-sensitive charges, Customer shall be billed for all charges accrued beginning upon its initial access to Service. All charges shall be billed monthly in arrears and are due and payable by Customer upon receipt. When Carrier is unable to bill Customer calls due to lack of complete billing information or for other reasons, bills for Service may be rendered up to one hundred eighty (180) days in arrears. The rates charged to Customer for Service shall be the rates in effect on the effective date of the tariff page listing the rate.
- 3.7.2** Bills are due and payable upon receipt. Interest at the lesser of a rate of one and one-half percent (1.5%) per month, or the maximum rate allowed by law, shall be charged on any amount remaining unpaid after thirty (30) days from delivery of an invoice to the custody of the U.S. Mail or other standard delivery service.
- 3.7.3** The security of Authorization Codes used by Customer are the responsibility of Customer. All calls placed using such Authorization Codes or using facilities owned or controlled by Customer shall be billed to Customer and must be paid by Customer.
- 3.7.4** Carrier reserves the right on an ongoing basis to examine the credit record and payment habits of Customer. A Customer whose Service has been discontinued by Carrier for the non-payment of bills shall be required to pay any unpaid balance due to Carrier before Service is restored and, in the event of such non-payment, the reactivation of Service may require the placement of a deposit by Customer.
- 3.7.5** If notice from Customer of a dispute as to charges is not received by Carrier within thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service, the billing will be considered correct and binding.
- 3.7.6** A charge of twenty-five dollars (\$25.00) or the applicable statutory return check charge, whichever is less, shall apply whenever any check or draft for payment of Service is not accepted by the institution on which it is written.