

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of an Investigation in which to)	
Gather Information about the Facility)	
Extension Practices of ETCs Eligible to)	File No. TO-2016-0184
Receive High Cost USF Support)	

RESPONSES OF STEELVILLE TELEPHONE EXCHANGE, INC.

1. Provide a direct link to the specific portion of website or tariff that describes the charges, allowances and other information for line extensions or situations where facilities are not in place to fulfill an applicant's request for service.

P.S.C. MO No. 3, Sheet 24, Item D & E, Line Extensions

2. Does your company not apply any construction or similar one-time charges if the distance to extend facilities is within a certain distance? If yes, what is the maximum distance whereby the company will not apply any special charges to extend facilities?

While Steelville Telephone has Tariff provisions to assess charges for very long line extensions, they have not done so. The Federal Universal Service Fund High Cost Support mechanisms have provided us with funding for capital expenditures for plant expansion and plant improvement projects, as well as funding for operating expenses to maintain plant facilities. This revenue source has allowed us to implement more liberal line extension practices than the rules expressed in the Tariffs. It should be recognized that the FCC's currently pending (and future) USF reform actions may eliminate and/or significantly reduce certain High Cost Support funding. Reductions in, or loss of, federal support revenues will understandably adversely impact our future facilities line extension policies.

3. Does your company provide the customer with a certain dollar allowance for construction costs to extend facilities? If yes, what is the allowance?

Not Applicable

4. Are charges for extending facilities applied based on a set formula or alternatively are charges determined on an individual case basis?

Not Applicable

5. If a customer agrees to pay special construction charges and facilities are installed, does the company generally install sufficient facilities to serve other neighboring customers in the subdivision or nearby area?

Not Applicable

6. If the company lacks facilities to provide service is the customer required to agree to any special terms or conditions for obtaining service that typically are not applied to other customers where sufficient facilities are in place?

Not Applicable

7. Does your company apply any termination charge(s) if a customer fails to subscribe to service for a certain length of time?

Not Applicable

8. How long have the existing policies in response to Questions 1 thru 7 been in place in Missouri?

Since 1975

9. If your company operates in other states besides Missouri does the company apply the same policies in these other states?

Not Applicable

10. Describe or provide a script of what information is provided by the company to the customer if the company lacks facilities to respond to the customer's request.

Not Applicable

11. Please provide the following information for your company's Missouri operations for the most recent 12 month time period:
- Total requests for service - **275**
 - Service requests for an area where the company lacks sufficient facilities to provide service - **37**

Among these requests break this number down into the following categories:

- i. Number of requests where the company installed facilities without applying special construction or similar charges. **37**
- ii. Number of requests where the customer paid the construction charges. **0**
- iii. Number of requests where the customer declined to pay the construction charges and service was not installed. **0**

12. Does the company consider an unfilled service request as reported in Form 489 (481) to include a customer who requests service but ultimately declines to pay construction or similar charges?

Not Applicable

13. Please provide the following information for any customer requesting service in the past 12 months whereby the company attempted to apply construction or similar charges in order to have service be extended to the customer:

Not Applicable

14. If a company has detariffed in the link provided in response to Question No. 1 a link to the company's rates and charges for all other retail services or is the link to some other separate document?

Not Applicable