

STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION  
TRANSCRIPT OF PROCEEDINGS

Local Public Hearing

November 20, 2014

Liberty, Missouri

Volume 2

In The Matter Of Central Rivers Wastewater)  
Utility, Inc.'s Small Company Rate Increase)File No. SR-2014-0247  
Request )

KIM S. BURTON, Presiding  
REGULATORY LAW JUDGE  
ROBERT S. KENNEY, Chairman,  
STEPHEN M. STOLL,  
WILLIAM P. KENNEY,  
DANIEL Y. HALL,  
SCOTT T. RUPP,  
COMMISSIONERS

REPORTED BY:

Ms. Lisa Ballalatak, CCR  
Notary Public, State of Missouri  
Midwest Litigation Services  
1301 Oak Street, Suite B  
Kansas City, MO 64106  
(816) 221-1160  
lballalatak@midwestlitigation.com

INDEX

Exhibit No. 1	(Potts Dozing Documentation)	29
Exhibit No. 2	(Application for Service)	29
Exhibit No. 3	(E&M Precast)	29
Exhibit No. 4	(Application for Service)	29
Exhibit No. 5	(Application for Sewer Service)	29

APPEARANCES

Judge Kim S. Burton, Regulatory Law Judge  
Commissioner Robert S. Kenney

Reported by:

The Court Reporter:

MS. LISA BALLALATAK, CCR  
Notary Public, State of Missouri  
MIDWEST LITIGATION SERVICES  
1301 Oak Street, Suite B  
Kansas City, Missouri 64106  
(816) 221-1160  
lballalatak@midwestlitigation.com

1 (The hearing commenced at 6:53 p.m.)

2 MS. BURTON: Let's go on the record. This  
3 is File No. SR-2014-0247 in the matter of Central  
4 Rivers Wastewater Utilities, Inc., small company  
5 rate increase request. The Public Service  
6 Commission of Missouri has set this time for a local  
7 public hearing on this matter.

8 At this time, I'd like to introduce  
9 myself. I'm Kim Burton. I'm a regulatory law judge  
10 with the Public Service Commission, and beside me is  
11 Commissioner Bill Kenney.

12 Let's go ahead and have the parties enter  
13 their appearance for the record.

14 MR. COOPER: Dean Cooper appearing on  
15 behalf of Central Rivers Wastewater Utility, Inc.

16 MS. BURTON: Thank you.

17 MS. DALE: Colleen M. Dale on behalf of  
18 the staff for the Missouri Public Service  
19 Commission.

20 MS. BURTON: All right. Thank you.

21 MS. BAKER: Christina Baker on behalf of  
22 the office of public counsel and the customers.

23 MS. BURTON: Okay. At this time, I'll let  
24 Commissioner Kenney make a few statements.

25 MR. KENNEY: Thank you. Welcome, folks.

1 We have five commissioners on the Public Service  
2 Commission, and I am here representing them here  
3 tonight. Each of them will have an opportunity to  
4 review the comments that are made. We have a court  
5 reporter, it goes into evidence. I am not able to  
6 answer any questions. I'm just here to listen. So  
7 I appreciate you coming out tonight, and for those  
8 of you that are going to speak. Thank you.

9 MS. BURTON: Now, how this will work is I  
10 will call your name from those that are listed --  
11 and I apologize if I don't pronounce it correctly.  
12 I would ask that you come up here, and I'll swear  
13 you in, you can make your statements. We want to  
14 hear your comments and your testimony about your  
15 service or about the requests for an increase in  
16 rates, or anything else that you would like to  
17 discuss that is pertinent to this. After we've gone  
18 through the individuals that are listed, I'll give  
19 an opportunity for others to come up and testify.  
20 If your name is on this list, and you feel that  
21 after hearing everyone else testify, you don't need  
22 to, you can feel free to go ahead and say that, and  
23 we can move on.

24 Now, at this time I am going to ask that  
25 Rick Spencer please come forward.

1 Now, Mr. Spencer, I will swear you in, and  
2 after you provide your testimony, the parties might  
3 have some questions for you or I might have some  
4 questions for you or Mr. Kenney might have some  
5 questions for you, so please don't walk off until I  
6 ask you to. Okay?

7 RICKEY DEAN SPENCER,  
8 of lawful age, being first duly sworn testified as  
9 follows:

10 MS. BURTON: Okay. Thank you. Would you  
11 please state your name.

12 MR. SPENCER: Rickey Dean Spencer.

13 MS. BURTON: All right. Could you just  
14 spell that for the court reporter, please.

15 MR. SPENCER: R-i-c-k-e-y D-e-a-n  
16 S-p-e-n-c-e-r.

17 MS. BURTON: Now, we're also recording  
18 this, so I'd ask that you please speak into the  
19 microphone so that we can hear you, if someone else  
20 wants to watch this later, one of the commissioners.

21 THE WITNESS: First of all, I'd like to  
22 start off by saying that we have a subdivision in  
23 the northern part of Clinton County that is serviced  
24 by Central Rivers Wastewater. No complaints, as far  
25 as the service. None at all. The questions that I

1 have is the increase in monthly fees. Our town just  
2 had an increase in monthly fees up to, I believe,  
3 \$20, and right now, we're currently getting charged  
4 \$32 a month, the subdivision. So I don't know how  
5 that's going to affect the future sales of potential  
6 buyers moving into the rural subdivisions, rather  
7 than staying in town.

8 The second thing that I had was the cost  
9 of the septic tank installations. I've got some  
10 paperwork that dates back from the inception of the  
11 utility going in starting at \$4,800, and now it's up  
12 over \$6,000, plus an additional fee for footages  
13 over 200 feet. And in my particular case, our homes  
14 are on small estates, acreages, that is quite a ways  
15 away from the sewer main; so we can't get to it in  
16 200 feet, so we have to add additional feet, and  
17 their fee was substantially higher than what I can  
18 get the stuff done for, and that was a concern,  
19 if -- I actually took it upon myself to get a cost  
20 of a tank similar with the same length of pipe, and  
21 I am able to get it done 30 percent cheaper than  
22 what their fee is. And additional footages per  
23 line, I can get it done 50 percent cheaper.

24 And don't get me wrong, what they've done  
25 out there in my subdivision, I've had no problems

1 with, other than maybe the cost might be a little  
2 bit inflated.

3 That's about it.

4 MR. KENNEY: Mr. Spencer, do you have  
5 those facts in written form?

6 THE WITNESS: I do, sir.

7 MR. KENNEY: Would you like to enter those  
8 into the record so that we could see those?

9 THE WITNESS: Sure.

10 MR. KENNEY: Okay.

11 MS. BURTON: Do you have a copy of those  
12 documents? I'm going to ask that you go ahead and  
13 provide that to Mr. Cooper and Ms. Baker and  
14 Ms. Dale to take a look at real quick.

15 All right. Thank you. I'll wait one  
16 moment while the attorneys have an opportunity to  
17 review those documents.

18 At this time, do the parties have any  
19 questions?

20 Commissioner, do you have any questions?

21 MR. KENNEY: No. Thank you.

22 MS. BURTON: I do have a question.

23 MR. SPENCER: Okay.

24 MS. BURTON: You said the 30 percent  
25 cheaper, was that off of the amount you said

1 originally 4,500 or the 6,000?

2 THE WITNESS: Originally -- the original  
3 cost, back in 2005, '6, was \$4,800. To date, I  
4 believe it's \$6,000.

5 MS. BURTON: Okay. So the 30 percent off  
6 that you stated that you would be able to get it  
7 cheaper from your estimates would be off of the  
8 6,000?

9 THE WITNESS: That's the estimate that I  
10 got yesterday.

11 MS. BURTON: Okay. All right. Thank you  
12 very much.

13 MS. BAKER: I'm sorry. Will we get an  
14 exhibit number for those?

15 MS. BURTON: Yes. I'll wait until the end  
16 and see what other additional items we get.

17 MS. BAKER: Very good.

18 MS. BURTON: Next we have David Ware.

19 MR. WARE: I have no testimony at this  
20 time.

21 MS. BURTON: All right. Thank you.

22 Iven Anderes.

23 MR. ANDERES: I guess I do, but I don't  
24 know if I do.

25 MS. BURTON: Well, I think we'll soon find



1 out.

2 MR. KENNEY: Come up here anyway.

3 MR. ANDERES: I don't know what I got to  
4 ask.

5 IVEN ANDERES,  
6 of lawful age, being first duly sworn testified as  
7 follows:

8 MS. BURTON: Could you please state your  
9 name for the record.

10 MR. ANDERES: It's Iven Anderes.

11 MS. BURTON: Anderes. Could you please  
12 spell it.

13 MR. ANDERES: I-v-e-n A-n-d-e-r-e-s.

14 MS. BURTON: All right. Thank you.

15 MR. WARE: My only concern is -- and I've  
16 listened to many others here the same -- is the  
17 amount of increase. The increase of approximately  
18 about 36 to 37 percent increase. The other thing  
19 is -- that I have a concern with is the ability to  
20 know what we're paying for, and answers to questions  
21 that -- when an individual or a homeowner buys  
22 his -- what is he buying? We haven't -- I've never  
23 received anything in writing, other than when they  
24 did say, Central Rivers will be the provider, and X  
25 amount of dollars is it for the tank, and they

1 provide it. But we need something in writing from  
2 them to keep us up above board of everything that is  
3 expected of us, and, also, them, as far as what they  
4 do for us for the money they're asking for.

5 That's all I have to say.

6 MS. BURTON: Okay. Thank you. Any  
7 questions from the parties?

8 Mr. Cooper, any questions?

9 MR. COOPER: No questions.

10 MS. BAKER: No questions.

11 MR. KENNEY: Thank you, Mr. Anderes.

12 MS. BURTON: Thank you.

13 Next we have Steve Raye.

14 STEPHEN RAYE,  
15 of lawful age, being first duly sworn testified as  
16 follows:

17 MS. BURTON: Could you please state your  
18 name and spell it for the record.

19 MR. RAYE: Yes. My name is Stephen,  
20 S-t-e-p-h-e-n; last name Raye, R-a-y-e.

21 MS. BURTON: Okay. Thank you.

22 MR. WARE: I live in the Fox Run  
23 Subdivision, which is serviced by Central Rivers. I  
24 am very disappointed in the customer service that I  
25 receive. We are supposed to have our systems

1 cleaned every year. I've been there for 14 years,  
2 and I believe I've only witnessed them there three  
3 or four times. I've had one emergency case come up  
4 on a Friday evening where sewerage was backing up  
5 into my basement. I called the 24-hour emergency  
6 hotline. It was a day and a half later I heard  
7 back. In the meantime, I had all kinds of nasty  
8 things rolling out in my basement, and it was a  
9 wonderful birthday present for my wife.

10 In doing some research, I found that my  
11 system is set up -- my main circuit breaker that  
12 feeds the external power supply that feeds the  
13 warning system and the pump is a 20-amp breaker in  
14 my home. Out -- on the outside disconnects that run  
15 the pump and the notification, the alarm system, a  
16 15-amp breaker for each one. It's not going to  
17 work. What happened, my pump burnt out, which  
18 kicked my internal breaker off, which disabled the  
19 alarm system, and I had no idea. I contact Central  
20 Rivers and mentioned to them this is set up wrong.  
21 The response I got back was, Well, apparently, when  
22 your builder or whatever set everything up, they  
23 didn't do it the way we told them to. I then  
24 contacted everybody that I know in the Fox Run  
25 Subdivision, and, miraculously, theirs is all set up

1 the same way, by all different builders. I know of  
2 homes that have had tens of thousands of dollars of  
3 damage incurred because of the incorrect setup of  
4 this system.

5 I'm very concerned that I don't get  
6 customer service. The system was set up improperly,  
7 and, yet, I need to pay more money. So I took the  
8 expense upon myself to run a separate breaker line  
9 through my basement, which was all finished, the  
10 ceiling and everything, to take care of all of that  
11 so it was set up properly so it would function  
12 properly. They're on separate breakers.

13 So I ask that you please take that into  
14 consideration. I don't get any service. I feel  
15 it's a money grab by this fellow, and I don't -- you  
16 know, it's not the proper way to run a business.  
17 And I appreciate you all listening to me tonight,  
18 and anybody that is serviced by Central Rivers, go  
19 home and check your system out and see the way it is  
20 set up.

21 Thank you.

22 MS. BURTON: Okay. Thank you, Mr. Raye.

23 Any questions from the company? OPC?

24 Staff?

25 MR. RAYE: I'm sorry. I have one more

1 other thing. When there's a spill out of my tank  
2 into the yard and that, is there some sort of  
3 reporting mechanism? I tried to contact the DNR,  
4 and I believe they told me that it is upon the  
5 operator to self-report. Is there anybody here in  
6 the room that can answer that question?

7 MS. BAKER: I can talk with you  
8 afterwards.

9 MR. RAYE: Thank you. But it's got to be  
10 before the Chief's game starts.

11 MS. BAKER: It'll be fast.

12 MR. KENNEY: I appreciate your testimony,  
13 sir. What county are you in?

14 MR. RAYE: Clay County.

15 MR. KENNEY: You're in Clay County?

16 MR. WARE: I'm just west of Kearney.

17 MR. KENNEY: Okay. And Clay County is not  
18 a third-class county, so you do have -- do you have  
19 building permits?

20 MR. WARE: Oh, I'm sure, yeah.

21 MR. KENNEY: So if you have building  
22 permits -- I'm a contractor. I build homes, and  
23 I've built them in different -- I have been in  
24 different cities, and, usually -- and I'm not here  
25 for any other reason, but that's a code that's

1 usually enforced by the local municipality. So if  
2 Clay County -- if your house was approved by Clay  
3 County, then I would think that your county may be  
4 in err, that's an insufficient grounding process or  
5 breaker process.

6 MR. WARE: I talked to the county, and I  
7 couldn't get a straight answer out of them to save  
8 my life.

9 MR. KENNEY: You're all on individual  
10 tanks?

11 MR. WARE: Yes. We have a tank that's out  
12 in the yard that then pumps into the main system  
13 that goes down to our treatment line.

14 MR. KENNEY: Below ground?

15 MR. WARE: Yes, it is below ground.

16 MR. KENNEY: And they're just individually  
17 pumped down to the main system?

18 MR. WARE: That is my understanding of how  
19 it's set up. That is correct.

20 MR. KENNEY: I'm sorry for your problems.  
21 I appreciate your testimony.

22 MR. RAYE: I appreciate it.

23 MR. KENNEY: And do you know the process  
24 of what happens with the Commission? Did you get an  
25 understanding today of how this all plays out?

1 MR. RAYE: I kind of have an idea. I'm  
2 hoping maybe I might have a chance to speak again.

3 MR. KENNEY: Yeah. We will have an  
4 evidentiary hearing, and we take all of these into  
5 play, and then -- and all other testimony that's  
6 presented, and we sit down, we five commissioners,  
7 and we review everything, and then you have -- the  
8 office of public counsel is there on your behalf.  
9 The staff steps in as a neutral party, and there's  
10 other interveners. So the process goes through a  
11 full -- a lengthy process, in order to try to  
12 determine what a fair and equitable rate is for your  
13 service.

14 MR. WARE: Wonderful.

15 MR. KENNEY: Okay. And I appreciate your  
16 testimony.

17 MR. WARE: Thank you for your time.

18 MS. BURTON: Thank you, Mr. Raye.

19 Next is Al Habiger.

20 AL HABIGER,  
21 of lawful age, being first duly sworn testified as  
22 follows:

23 MS. BURTON: Could you please state and  
24 spell your name for the record.

25 MR. HABIGER: My name is Al Habiger, A-l

1 H-a-b-i-g-e-r.

2 MS. BURTON: All right. Thank you.

3 MR. HABIGER: I was a few minutes late  
4 when the meeting had already started, so I may have  
5 missed something, but I have had the -- I should  
6 say, first of all, I've -- for our home, we've had  
7 good service from Central Rivers. We've had two or  
8 three issues. One, where we did have a backup, and  
9 it turned out to be the pump problem, and they came  
10 out and fixed it, but it was a stinky mess. But at  
11 my rate, overall, I've been pleased with their  
12 service, but I've had the advantage of being able to  
13 look at a report that was direct testimony of  
14 Matthew Young. This was -- Matthew Young is the  
15 utility regulatory auditor for the Missouri Public  
16 Service, and I guess -- I'm not the expert.  
17 Officially, I don't have a problem, but I think for  
18 at least the pleasure of folks that are here, I'd  
19 like to share information that I think is a concern.

20 I'll start with a summary on that report,  
21 where it makes a reference that staff is  
22 recommending that no rate increase or fee increase  
23 be authorized, and I agree with that.

24 Let me just kind of skim through this on  
25 several of the issues that I've got concern about.



1 One is Central Rivers has an affiliate, and that  
2 affiliate is Construction Services and Management,  
3 LLC, and they share a common ownership with the  
4 utility. The construction company is not regulated,  
5 whereas the -- Central Rivers is regulated. And  
6 because the construction company has no -- it's not  
7 a utility -- I just -- I have concerns that the  
8 costs that they've identified that are the costs of  
9 running their business, may be inflated. If the  
10 utility company was reporting their cost, there  
11 would be a true trail where everybody would be able  
12 to identify, these are true costs. But -- I don't  
13 know. Would you call it, like, shell game, where  
14 you've got one company, and they pass it off to the  
15 other company?

16 I just -- I have a concern, okay? Now,  
17 I'm not the expert, but I get the impression, in  
18 reading from Matthew Young's testimony, that he has  
19 the same concern. So I just bring that up to make  
20 sure that the folks here are aware of this, and if  
21 they haven't read this testimony, it's interesting  
22 reading.

23 It says that when a company files for a  
24 rate increase, it has the burden of responsibility  
25 to justify and support its costs. But, again,

1 because their extra company is not regulated,  
2 apparently, they don't have the burden of proof to  
3 prove their cost. At least that's the way I'm  
4 interpreting this.

5 I wanted to mention one other thing, and,  
6 again, I don't have the tariff in front of me to  
7 reference. I'm only looking at documentation that I  
8 have, and this tells me that in a sheet dated  
9 July 23rd, 1999, referencing the tariff, that  
10 repairable parts are pump motor, effluent pump,  
11 liquid level control, and heater. And under item;  
12 No. B, it says, "The company" -- meaning Central  
13 Rivers -- "shall be responsible for maintenance of  
14 repairable parts."

15 So I know there's been some discussion  
16 here earlier, that wasn't this direct testimony,  
17 where I heard a lot of conversation about what  
18 they're responsible for and what the owner is  
19 responsible for. So I have a disconnect with what I  
20 heard earlier. The folks who were informally  
21 testifying were saying that the owner is responsible  
22 for those things that I just mentioned; the pump  
23 motor, the effluent pump, and so on, but what I'm  
24 reading the tariff saying is that Central Rivers is  
25 responsible.

1 Any questions?

2 MS. BURTON: Thank you, sir.

3 Any questions from Central Rivers? OPC?

4 Staff?

5 MR. KENNEY: Thank you, sir.

6 MS. BURTON: Thank you, sir.

7 MR. HABIGER: Okay.

8 MS. BURTON: Next is Cathy Habiger.

9 MS. HABIGER: I will not testify. I was  
10 able to share my concerns.

11 MS. BURTON: Thank you. TJ Berry.

12 MR. BERRY: I will not testify.

13 MS. BURTON: Okay. Those are all the  
14 individuals that have provided their names on the  
15 list. Is there anyone else who would like to come  
16 forward and present some testimony or statements?

17 Okay. Please come forward, sir.

18 FRANK BRESHEARS,  
19 of lawful age, being first duly sworn testified as  
20 follows

21 MS. BURTON: Thank you. Would you state  
22 your name and spell it for the record.

23 MR. BRESHEARS: My name is Frank  
24 Breshears, F-r-a-n-k B-r-e-s-h-e-a-r-s.

25 My concerns are that the rate of increase

1 is excessive. Again, I -- for the -- as long as the  
2 company has been around, I think they should have  
3 acted more efficiently and promptly, as far as  
4 asking for rate increases. Also, we are a captive  
5 customer. We don't have the ability to go out and  
6 go, This company is better than this company, so we  
7 have to be with these people. And we, at my house,  
8 have had trouble. Our alarm went off one night, and  
9 it was three days -- we called immediately, and it  
10 was about three days before we finally got an answer  
11 from these guys, and I really had to kind of tweak  
12 the answering service, you know, and kind of get a  
13 little bit nasty in order to even get an answer from  
14 these people. They did come out and fix our motor.  
15 It was the motor. This whole time we were afraid  
16 that we were going to have sewer backing up into our  
17 house, because of the lack of prompt reply to our  
18 telephone call. The lack of communication from this  
19 company, to me, is kind of appalling. We don't know  
20 what is our responsibility, we don't know what --  
21 their responsibility, we don't know when they do  
22 things, how they do things. We need that  
23 information. And I think it's the company's  
24 responsibility to keep a customer happy so -- and  
25 give us the information that we need to know what to

1 do, how to do it, what is our responsibility, and  
2 things like this. No one has that in our  
3 neighborhood, that I know of. We need that. And  
4 because -- sometimes I think companies, because they  
5 do have a captive audience or captive customers,  
6 don't take the responsibilities, really, to heart  
7 and communicate with their customers and keep them  
8 informed on what needs to be done and everything.  
9 And because of that, I don't think they deserve this  
10 rate increase.

11 That's my opinion, so ...

12 MS. BURTON: Okay. Thank you, sir.

13 Any questions from the company? OPC?

14 Staff?

15 MS. BAKER: No. Thank you.

16 MR. KENNEY: No. Thank you, sir.

17 MS. BURTON: Thank you very much, sir.

18 Is there anyone else who would like to  
19 come forward and offer some testimony?

20 Seeing no hands, I'll go ahead and at this  
21 time mark for the record the documents that were  
22 provided by Mr. Spencer.

23 And, Mr. Spencer, I would ask -- is it  
24 okay if we maintain these, or do you need to have  
25 them returned?

1           MR. SPENCER: You can keep them, they're  
2       copies.

3           MS. BURTON: Okay. All right. And the  
4       parties have all had an opportunity to review the  
5       documents?

6           Then I'll mark Potts Dozing, the first  
7       document, as Local Public Hearing Exhibit 1. The  
8       Central Rivers Wastewater Utility, Inc. application  
9       for sewer service as Local Public Hearing Exhibit 2.  
10      The seven pages of documents marked as E&M precast  
11      as Local Public Hearing Exhibit 3. The 2005 Central  
12      Rivers Wastewater Utility, Inc. application for  
13      sewer service as Local Public Hearing Exhibit 4.  
14      And the three pages of the 2013 Central Rivers  
15      Wastewater Utility Inc. application for sewer  
16      service as Local Public Hearing Exhibit 5.

17           Okay. And those will be admitted.

18           Is there any additional items that we need  
19      to have discussed?

20           I want to thank everyone for coming out  
21      tonight, and I believe if you don't speed, but get  
22      home in a very fast manner, you can still see the  
23      game. Go Chiefs.

24           (The hearing concluded at 7:22 p.m.)  
25

C E R T I F I C A T E

I, Lisa D. Ballalatak, a Notary Public for the  
State of Missouri, do hereby certify that I appeared  
at the time and place first hereinbefore set forth,  
that I took down in shorthand the entire proceedings  
had at said time and place, and that the foregoing  
constitutes a true, correct, and complete transcript  
of my said shorthand notes.

Witness my hand and seal this 23rd day of  
November, 2014

Lisa D. Ballalatak  
Notary Public  
State of Missouri

<b>1</b>	<b>6</b>	<b>alarm</b> 18:15 18:19 27:8	<b>asking</b> 17:4 27:4	19:8 21:5
<b>1</b> 9:2 29:7	<b>6</b> 15:3	<b>amount</b> 14:25 16:17,25	<b>attorneys</b> 14:16	<b>breakers</b> 19:12
<b>1301</b> 8:22 9:21	<b>6,000</b> 13:12	<b>amp</b> 18:13,16	<b>audience</b> 28:5	<b>breshears</b> 26:18,23,24
<b>14</b> 18:1	15:1,4,8	<b>anderes</b> 15:22	<b>auditor</b> 23:15	<b>bring</b> 24:19
<b>15</b> 18:16	<b>64106</b> 8:22	15:23 16:3,5	<b>authorized</b> 23:23	<b>build</b> 20:22
<b>1999</b> 25:9	9:22	16:10,10,11	<b>aware</b> 24:20	<b>builder</b> 18:22
<b>2</b>	<b>6:53</b> 10:1	16:13 17:11	<b>b</b>	<b>builders</b> 19:1
<b>2</b> 8:7 9:3 29:9	<b>7</b>	<b>answer</b> 11:6	<b>b</b> 8:22 9:21	<b>building</b> 20:19,21
<b>20</b> 8:5 13:3	<b>7:22</b> 29:24	20:6 21:7	23:1 25:12	<b>built</b> 20:23
18:13	<b>8</b>	27:10,13	26:24	<b>burden</b> 24:24
<b>200</b> 13:13,16	<b>816</b> 8:23 9:23	<b>answering</b> 27:12	<b>back</b> 13:10	25:2
<b>2005</b> 15:3	<b>a</b>	<b>answers</b> 16:20	15:3 18:7,21	<b>burnt</b> 18:17
29:11	<b>ability</b> 16:19	<b>anybody</b> 19:18 20:5	<b>backing</b> 18:4	<b>burton</b> 8:13
<b>2013</b> 29:14	27:5	<b>anyway</b> 16:2	27:16	9:10 10:2,9,16
<b>2014</b> 8:5 30:11	<b>able</b> 11:5	<b>apologize</b> 11:11	<b>backup</b> 23:8	10:20,23 11:9
<b>2014-0247</b>	13:21 15:6	<b>appalling</b> 27:19	<b>baker</b> 10:21	12:10,13,17
8:11 10:3	23:12 24:11	<b>apparently</b> 18:21 25:2	10:21 14:13	14:11,22,24
<b>221-1160</b> 8:23	26:10	<b>appearance</b> 10:13	15:13,17	15:5,11,15,18
9:23	<b>acreages</b> 13:14	<b>appearances</b> 9:8	17:10 20:7,11	15:21,25 16:8
<b>23rd</b> 25:9	<b>acted</b> 27:3	<b>appeared</b> 30:4	28:15	16:11,14 17:6
30:10	<b>add</b> 13:16	<b>appearing</b> 10:14	<b>ballalatak</b> 8:20 9:18	17:12,17,21
<b>24</b> 18:5	<b>additional</b> 13:12,16,22	<b>application</b> 9:3,5,6 29:8	30:3,15	19:22 22:18
<b>29</b> 9:2,3,4,5,6	15:16 29:18	29:12,15	<b>basement</b> 18:5	22:23 23:2
<b>3</b>	<b>admitted</b> 29:17	<b>appreciate</b> 11:7 19:17	18:8 19:9	26:2,6,8,11,13
<b>3</b> 9:4 29:11	<b>advantage</b> 23:12	20:12 21:21	<b>behalf</b> 10:15	26:21 28:12
<b>30</b> 13:21 14:24	<b>affect</b> 13:5	21:22 22:15	10:17,21 22:8	28:17 29:3
15:5	<b>affiliate</b> 24:1,2	<b>approved</b> 21:2	<b>believe</b> 13:2	<b>business</b>
<b>32</b> 13:4	<b>afraid</b> 27:15	<b>approximat...</b> 16:17	15:4 18:2	19:16 24:9
<b>36</b> 16:18	<b>age</b> 12:8 16:6		20:4 29:21	<b>buyers</b> 13:6
<b>37</b> 16:18	17:15 22:21		<b>berry</b> 26:11	<b>buying</b> 16:22
<b>4</b>	26:19		26:12	<b>buys</b> 16:21
<b>4</b> 9:5 29:13	<b>agree</b> 23:23		<b>better</b> 27:6	<b>c</b>
<b>4,500</b> 15:1	<b>ahead</b> 10:12		<b>bill</b> 10:11	<b>c</b> 12:15,16
<b>4,800</b> 13:11	11:22 14:12		<b>birthday</b> 18:9	30:1,1
15:3	28:20		<b>bit</b> 14:2 27:13	<b>call</b> 11:10
<b>5</b>	<b>al</b> 22:19,20,25		<b>board</b> 17:2	24:13 27:18
<b>5</b> 9:6 29:16			<b>breaker</b> 18:11	<b>called</b> 18:5
<b>50</b> 13:23			18:13,16,18	27:9



<b>captive</b> 27:4 28:5,5 <b>care</b> 19:10 <b>case</b> 13:13 18:3 <b>cathy</b> 26:8 <b>ccr</b> 8:20 9:18 <b>ceiling</b> 19:10 <b>central</b> 8:10 10:3,15 12:24 16:24 17:23 18:19 19:18 23:7 24:1,5 25:12,24 26:3 29:8,11,14 <b>certify</b> 30:4 <b>chairman</b> 8:15 <b>chance</b> 22:2 <b>charged</b> 13:3 <b>cheaper</b> 13:21 13:23 14:25 15:7 <b>check</b> 19:19 <b>chief's</b> 20:10 <b>chiefs</b> 29:23 <b>christina</b> 10:21 <b>circuit</b> 18:11 <b>cities</b> 20:24 <b>city</b> 8:22 9:22 <b>class</b> 20:18 <b>clay</b> 20:14,15 20:17 21:2,2 <b>cleaned</b> 18:1 <b>clinton</b> 12:23 <b>code</b> 20:25 <b>colleen</b> 10:17 <b>come</b> 11:12,19 11:25 16:2 18:3 26:15,17 27:14 28:19	<b>coming</b> 11:7 29:20 <b>commenced</b> 10:1 <b>comments</b> 11:4,14 <b>commission</b> 8:2 10:6,10,19 11:2 21:24 <b>commissioner</b> 9:11 10:11,24 14:20 <b>commission...</b> 8:17 11:1 12:20 22:6 <b>common</b> 24:3 <b>communicate</b> 28:7 <b>communicat...</b> 27:18 <b>companies</b> 28:4 <b>company</b> 8:11 10:4 19:23 24:4,6,10,14 24:15,23 25:1 25:12 27:2,6,6 27:19 28:13 <b>company's</b> 27:23 <b>complaints</b> 12:24 <b>complete</b> 30:8 <b>concern</b> 13:18 16:15,19 23:19,25 24:16,19 <b>concerned</b> 19:5 <b>concerns</b> 24:7 26:10,25 <b>concluded</b> 29:24	<b>consideration</b> 19:14 <b>constitutes</b> 30:8 <b>construction</b> 24:2,4,6 <b>contact</b> 18:19 20:3 <b>contacted</b> 18:24 <b>contractor</b> 20:22 <b>control</b> 25:11 <b>conversation</b> 25:17 <b>cooper</b> 10:14 10:14 14:13 17:8,9 <b>copies</b> 29:2 <b>copy</b> 14:11 <b>correct</b> 21:19 30:8 <b>correctly</b> 11:11 <b>cost</b> 13:8,19 14:1 15:3 24:10 25:3 <b>costs</b> 24:8,8,12 24:25 <b>counsel</b> 10:22 22:8 <b>county</b> 12:23 20:13,14,15 20:17,18 21:2 21:3,3,6 <b>court</b> 9:16 11:4 12:14 <b>currently</b> 13:3 <b>customer</b> 17:24 19:6 27:5,24 <b>customers</b> 10:22 28:5,7	<b>d</b> <b>d</b> 12:15 16:13 30:3,15 <b>dale</b> 10:17,17 14:14 <b>damage</b> 19:3 <b>daniel</b> 8:16 <b>date</b> 15:3 <b>dated</b> 25:8 <b>dates</b> 13:10 <b>david</b> 15:18 <b>day</b> 18:6 30:10 <b>days</b> 27:9,10 <b>dean</b> 10:14 12:7,12 <b>deserve</b> 28:9 <b>determine</b> 22:12 <b>different</b> 19:1 20:23,24 <b>direct</b> 23:13 25:16 <b>disabled</b> 18:18 <b>disappointed</b> 17:24 <b>disconnect</b> 25:19 <b>disconnects</b> 18:14 <b>discuss</b> 11:17 <b>discussed</b> 29:19 <b>discussion</b> 25:15 <b>dnr</b> 20:3 <b>document</b> 29:7 <b>documentati...</b> 9:2 25:7	<b>documents</b> 14:12,17 28:21 29:5,10 <b>doing</b> 18:10 <b>dollars</b> 16:25 19:2 <b>dozing</b> 9:2 29:6 <b>duly</b> 12:8 16:6 17:15 22:21 26:19
			<b>e</b> <b>e</b> 12:15,15,16 12:16 16:13 16:13,13 17:20,20,20 23:1 26:24,24 30:1,1 <b>e&amp;m</b> 9:4 29:10 <b>earlier</b> 25:16 25:20 <b>efficiently</b> 27:3 <b>effluent</b> 25:10 25:23 <b>emergency</b> 18:3,5 <b>enforced</b> 21:1 <b>enter</b> 10:12 14:7 <b>entire</b> 30:6 <b>equitable</b> 22:12 <b>err</b> 21:4 <b>estates</b> 13:14 <b>estimate</b> 15:9 <b>estimates</b> 15:7 <b>evening</b> 18:4 <b>everybody</b> 18:24 24:11	

<b>evidence</b> 11:5 <b>evidentiary</b> 22:4 <b>excessive</b> 27:1 <b>exhibit</b> 9:2,3,4 9:5,6 15:14 29:7,9,11,13 29:16 <b>expected</b> 17:3 <b>expense</b> 19:8 <b>expert</b> 23:16 24:17 <b>external</b> 18:12 <b>extra</b> 25:1	<b>five</b> 11:1 22:6 <b>fix</b> 27:14 <b>fixed</b> 23:10 <b>folks</b> 10:25 23:18 24:20 25:20 <b>follows</b> 12:9 16:7 17:16 22:22 26:20 <b>footages</b> 13:12 13:22 <b>foregoing</b> 30:7 <b>form</b> 14:5 <b>forth</b> 30:5 <b>forward</b> 11:25 26:16,17 28:19 <b>found</b> 18:10 <b>four</b> 18:3 <b>fox</b> 17:22 18:24 <b>frank</b> 26:18 26:23 <b>free</b> 11:22 <b>friday</b> 18:4 <b>front</b> 25:6 <b>full</b> 22:11 <b>function</b> 19:11 <b>future</b> 13:5	<b>goes</b> 11:5 21:13 22:10 <b>going</b> 11:8,24 13:5,11 14:12 18:16 27:16 <b>good</b> 15:17 23:7 <b>grab</b> 19:15 <b>ground</b> 21:14 21:15 <b>grounding</b> 21:4 <b>guess</b> 15:23 23:16 <b>guys</b> 27:11	<b>higher</b> 13:17 <b>home</b> 18:14 19:19 23:6 29:22 <b>homeowner</b> 16:21 <b>homes</b> 13:13 19:2 20:22 <b>hoping</b> 22:2 <b>hotline</b> 18:6 <b>hour</b> 18:5 <b>house</b> 21:2 27:7,17	<b>individually</b> 21:16 <b>individuals</b> 11:18 26:14 <b>inflated</b> 14:2 24:9 <b>informally</b> 25:20 <b>information</b> 23:19 27:23 27:25 <b>informed</b> 28:8 <b>installations</b> 13:9 <b>insufficient</b> 21:4 <b>interesting</b> 24:21 <b>internal</b> 18:18 <b>interpreting</b> 25:4 <b>interveners</b> 22:10 <b>introduce</b> 10:8 <b>issues</b> 23:8,25 <b>it'll</b> 20:11 <b>item</b> 25:11 <b>items</b> 15:16 29:18 <b>iven</b> 15:22 16:5,10
<b>f</b> 26:24 30:1 <b>facts</b> 14:5 <b>fair</b> 22:12 <b>far</b> 12:24 17:3 27:3 <b>fast</b> 20:11 29:22 <b>fee</b> 13:12,17 13:22 23:22 <b>feeds</b> 18:12,12 <b>feel</b> 11:20,22 19:14 <b>fees</b> 13:1,2 <b>feet</b> 13:13,16 13:16 <b>fellow</b> 19:15 <b>file</b> 8:11 10:3 <b>files</b> 24:23 <b>finally</b> 27:10 <b>find</b> 15:25 <b>finished</b> 19:9 <b>first</b> 12:8,21 16:6 17:15 22:21 23:6 26:19 29:6 30:5	<b>g</b> 23:1 <b>game</b> 20:10 24:13 29:23 <b>getting</b> 13:3 <b>give</b> 11:18 27:25 <b>go</b> 10:2,12 11:22 14:12 19:18 27:5,6 28:20 29:23	<b>h</b> 17:20 23:1 26:24 <b>habiger</b> 22:19 22:20,25,25 23:3 26:7,8,9 <b>half</b> 18:6 <b>hall</b> 8:16 <b>hand</b> 30:10 <b>hands</b> 28:20 <b>happened</b> 18:17 <b>happens</b> 21:24 <b>happy</b> 27:24 <b>hear</b> 11:14 12:19 <b>heard</b> 18:6 25:17,20 <b>hearing</b> 8:4 10:1,7 11:21 22:4 29:7,9,11 29:13,16,24 <b>heart</b> 28:6 <b>heater</b> 25:11 <b>hereinbefore</b> 30:5	<b>i</b> <b>idea</b> 18:19 22:1 <b>identified</b> 24:8 <b>identify</b> 24:12 <b>immediately</b> 27:9 <b>impression</b> 24:17 <b>improperly</b> 19:6 <b>inc.'s</b> 8:11 <b>inception</b> 13:10 <b>incorrect</b> 19:3 <b>increase</b> 8:11 10:5 11:15 13:1,2 16:17 16:17,18 23:22,22 24:24 26:25 28:10 <b>increases</b> 27:4 <b>incurred</b> 19:3 <b>index</b> 9:1 <b>individual</b> 16:21 21:9	<b>j</b> <b>judge</b> 8:14 9:10,10 10:9 <b>july</b> 25:9 <b>justify</b> 24:25
				<b>k</b> <b>k</b> 12:15 26:24 <b>kansas</b> 8:22 9:22

<b>kearney</b> 20:16 <b>keep</b> 17:2 27:24 28:7 29:1 <b>kenney</b> 8:15 8:16 9:11 10:11,24,25 12:4 14:4,7,10 14:21 16:2 17:11 20:12 20:15,17,21 21:9,14,16,20 21:23 22:3,15 26:5 28:16 <b>kicked</b> 18:18 <b>kim</b> 8:13 9:10 10:9 <b>kind</b> 22:1 23:24 27:11 27:12,19 <b>kinds</b> 18:7 <b>know</b> 13:4 15:24 16:3,20 18:24 19:1,16 21:23 24:13 25:15 27:12 27:19,20,21 27:25 28:3	<b>level</b> 25:11 <b>liberty</b> 8:6 <b>life</b> 21:8 <b>line</b> 13:23 19:8 21:13 <b>liquid</b> 25:11 <b>lisa</b> 8:20 9:18 30:3,15 <b>list</b> 11:20 26:15 <b>listed</b> 11:10,18 <b>listen</b> 11:6 <b>listened</b> 16:16 <b>listening</b> 19:17 <b>litigation</b> 8:21 9:20 <b>little</b> 14:1 27:13 <b>live</b> 17:22 <b>llc</b> 24:3 <b>local</b> 8:4 10:6 21:1 29:7,9,11 29:13,16 <b>long</b> 27:1 <b>look</b> 14:14 23:13 <b>looking</b> 25:7 <b>lot</b> 25:17	<b>mark</b> 28:21 29:6 <b>marked</b> 29:10 <b>matter</b> 8:10 10:3,7 <b>matthew</b> 23:14,14 24:18 <b>meaning</b> 25:12 <b>mechanism</b> 20:3 <b>meeting</b> 23:4 <b>mention</b> 25:5 <b>mentioned</b> 18:20 25:22 <b>mess</b> 23:10 <b>microphone</b> 12:19 <b>midwest</b> 8:21 9:20 <b>midwestliti...</b> 8:23 9:24 <b>minutes</b> 23:3 <b>miraculously</b> 18:25 <b>missed</b> 23:5 <b>missouri</b> 8:1,6 8:21 9:19,22 10:6,18 23:15 30:4,17 <b>mo</b> 8:22 <b>moment</b> 14:16 <b>money</b> 17:4 19:7,15 <b>month</b> 13:4 <b>monthly</b> 13:1 13:2 <b>motor</b> 25:10 25:23 27:14 27:15 <b>move</b> 11:23	<b>moving</b> 13:6 <b>municipality</b> 21:1 <b>n</b> <b>n</b> 12:15,16 16:13,13 17:20 26:24 <b>name</b> 11:10 11:20 12:11 16:9 17:18,19 17:20 22:24 22:25 26:22 26:23 <b>names</b> 26:14 <b>nasty</b> 18:7 27:13 <b>need</b> 11:21 17:1 19:7 27:22,25 28:3 28:24 29:18 <b>needs</b> 28:8 <b>neighborhood</b> 28:3 <b>neutral</b> 22:9 <b>never</b> 16:22 <b>night</b> 27:8 <b>northern</b> 12:23 <b>notary</b> 8:21 9:19 30:3,16 <b>notes</b> 30:9 <b>notification</b> 18:15 <b>november</b> 8:5 30:11 <b>number</b> 15:14 <b>o</b> <b>oak</b> 8:22 9:21 <b>offer</b> 28:19 <b>office</b> 10:22 22:8	<b>officially</b> 23:17 <b>oh</b> 20:20 <b>okay</b> 10:23 12:6,10 14:10 14:23 15:5,11 17:6,21 19:22 20:17 22:15 24:16 26:7,13 26:17 28:12 28:24 29:3,17 <b>opc</b> 19:23 26:3 28:13 <b>operator</b> 20:5 <b>opinion</b> 28:11 <b>opportunity</b> 11:3,19 14:16 29:4 <b>order</b> 22:11 27:13 <b>original</b> 15:2 <b>originally</b> 15:1,2 <b>outside</b> 18:14 <b>overall</b> 23:11 <b>owner</b> 25:18 25:21 <b>ownership</b> 24:3 <b>p</b> <b>p</b> 8:16 12:16 17:20 <b>p.m.</b> 10:1 29:24 <b>pages</b> 29:10 29:14 <b>paperwork</b> 13:10 <b>part</b> 12:23 <b>particular</b> 13:13
<b>l</b>	<b>l</b>	<b>l</b>	<b>l</b>	<b>l</b>
<b>l</b> 22:25 <b>lack</b> 27:17,18 <b>late</b> 23:3 <b>law</b> 8:14 9:10 10:9 <b>lawful</b> 12:8 16:6 17:15 22:21 26:19 <b>lballalatak</b> 8:23 9:24 <b>length</b> 13:20 <b>lengthy</b> 22:11	<b>m</b>	<b>m</b>	<b>m</b>	<b>m</b>
<b>l</b> 22:25 <b>lack</b> 27:17,18 <b>late</b> 23:3 <b>law</b> 8:14 9:10 10:9 <b>lawful</b> 12:8 16:6 17:15 22:21 26:19 <b>lballalatak</b> 8:23 9:24 <b>length</b> 13:20 <b>lengthy</b> 22:11	<b>m</b> 8:15 10:17 <b>main</b> 13:15 18:11 21:12 21:17 <b>maintain</b> 28:24 <b>maintenance</b> 25:13 <b>management</b> 24:2 <b>manner</b> 29:22	<b>m</b> 8:15 10:17 <b>main</b> 13:15 18:11 21:12 21:17 <b>maintain</b> 28:24 <b>maintenance</b> 25:13 <b>management</b> 24:2 <b>manner</b> 29:22	<b>m</b> 8:15 10:17 <b>main</b> 13:15 18:11 21:12 21:17 <b>maintain</b> 28:24 <b>maintenance</b> 25:13 <b>management</b> 24:2 <b>manner</b> 29:22	<b>m</b> 8:15 10:17 <b>main</b> 13:15 18:11 21:12 21:17 <b>maintain</b> 28:24 <b>maintenance</b> 25:13 <b>management</b> 24:2 <b>manner</b> 29:22

<b>parties</b> 10:12 12:2 14:18 17:7 29:4	<b>proceedings</b> 8:3 30:6	<b>quick</b> 14:14 <b>quite</b> 13:14	<b>regulatory</b> 8:14 9:10 10:9 23:15	<b>rivers</b> 8:10 10:4,15 12:24 16:24 17:23
<b>parts</b> 25:10,14	<b>process</b> 21:4,5 21:23 22:10	<b>r</b>	<b>repairable</b> 25:10,14	18:20 19:18
<b>party</b> 22:9	22:11	<b>r</b> 12:15,16 16:13 17:20 23:1 26:24,24 26:24 30:1	<b>reply</b> 27:17	23:7 24:1,5
<b>pass</b> 24:14	<b>prompt</b> 27:17	<b>rate</b> 8:11 10:5 22:12 23:11 23:22 24:24 26:25 27:4 28:10	<b>report</b> 20:5 23:13,20	25:13,24 26:3 29:8,12,14
<b>pay</b> 19:7	<b>promptly</b> 27:3	<b>rates</b> 11:16	<b>reported</b> 8:19 9:14	<b>robert</b> 8:15 9:11
<b>paying</b> 16:20	<b>pronounce</b> 11:11	<b>raye</b> 17:13,14 17:19,20 19:22,25 20:9 20:14 21:22 22:1,18	<b>reporter</b> 9:16 11:5 12:14	<b>rolling</b> 18:8
<b>people</b> 27:7,14	<b>proof</b> 25:2	<b>read</b> 24:21	<b>reporting</b> 20:3 24:10	<b>room</b> 20:6
<b>percent</b> 13:21 13:23 14:24 15:5 16:18	<b>proper</b> 19:16	<b>reading</b> 24:18 24:22 25:24	<b>representing</b> 11:2	<b>run</b> 17:22 18:14,24 19:8 19:16
<b>permits</b> 20:19 20:22	<b>properly</b> 19:11,12	<b>real</b> 14:14	<b>request</b> 8:12 10:5	<b>running</b> 24:9
<b>pertinent</b> 11:17	<b>provide</b> 12:2 14:13 17:1	<b>really</b> 27:11 28:6	<b>requests</b> 11:15	<b>rupp</b> 8:17
<b>pipe</b> 13:20	<b>provided</b> 26:14 28:22	<b>reason</b> 20:25	<b>research</b> 18:10	<b>rural</b> 13:6
<b>place</b> 30:5,7	<b>provider</b> 16:24	<b>receive</b> 17:25	<b>response</b> 18:21	<b>s</b>
<b>play</b> 22:5	<b>public</b> 8:2,4 8:21 9:19 10:5,7,10,18 10:22 11:1 22:8 23:15 29:7,9,11,13 29:16 30:3,16	<b>received</b> 16:23	<b>responsibilit...</b> 28:6	<b>s</b> 8:13,15 9:10 9:11 12:16 16:13 17:20 26:24,24
<b>plays</b> 21:25	<b>pump</b> 18:13 18:15,17 23:9 25:10,10,22 25:23	<b>recommend...</b> 23:22	<b>responsibility</b> 24:24 27:20 27:21,24 28:1	<b>sales</b> 13:5
<b>please</b> 11:25 12:5,11,14,18 16:8,11 17:17 19:13 22:23 26:17	<b>pumped</b> 21:17	<b>record</b> 10:2 10:13 14:8 16:9 17:18 22:24 26:22 28:21	<b>responsible</b> 25:13,18,19 25:21,25	<b>save</b> 21:7
<b>pleased</b> 23:11	<b>pumps</b> 21:12	<b>recording</b> 12:17	<b>returned</b> 28:25	<b>saying</b> 12:22 25:21,24
<b>pleasure</b> 23:18	<b>q</b>	<b>reference</b> 23:21 25:7	<b>review</b> 11:4 14:17 22:7 29:4	<b>says</b> 24:23 25:12
<b>plus</b> 13:12	<b>question</b> 14:22 20:6	<b>referencing</b> 25:9	<b>rick</b> 11:25	<b>scott</b> 8:17
<b>potential</b> 13:5	<b>questions</b> 11:6 12:3,4,5,25 14:19,20 16:20 17:7,8,9 17:10 19:23 26:1,3 28:13	<b>regulated</b> 24:4 24:5 25:1	<b>rickey</b> 12:7,12	<b>seal</b> 30:10
<b>potts</b> 9:2 29:6			<b>right</b> 10:20 12:13 13:3 14:15 15:11 15:21 16:14 23:2 29:3	<b>second</b> 13:8
<b>power</b> 18:12				<b>see</b> 14:8 15:16 19:19 29:22
<b>precast</b> 9:4 29:10				<b>seeing</b> 28:20
<b>present</b> 18:9 26:16				<b>self</b> 20:5
<b>presented</b> 22:6				<b>separate</b> 19:8 19:12
<b>presiding</b> 8:13				<b>septic</b> 13:9
<b>problem</b> 23:9 23:17				<b>service</b> 8:2 9:3 9:5,6 10:5,10 10:18 11:1,15 12:25 17:24
<b>problems</b> 13:25 21:20				

19:6,14 22:13 23:7,12,16 27:12 29:9,13 29:16 <b>serviced</b> 12:23 17:23 19:18 <b>services</b> 8:21 9:20 24:2 <b>set</b> 10:6 18:11 18:20,22,25 19:6,11,20 21:19 30:5 <b>setup</b> 19:3 <b>seven</b> 29:10 <b>sewer</b> 9:6 13:15 27:16 29:9,13,15 <b>sewerage</b> 18:4 <b>share</b> 23:19 24:3 26:10 <b>sheet</b> 25:8 <b>shell</b> 24:13 <b>shorthand</b> 30:6,9 <b>similar</b> 13:20 <b>sir</b> 14:6 20:13 26:2,5,6,17 28:12,16,17 <b>sit</b> 22:6 <b>skim</b> 23:24 <b>small</b> 8:11 10:4 13:14 <b>soon</b> 15:25 <b>sorry</b> 15:13 19:25 21:20 <b>sort</b> 20:2 <b>speak</b> 11:8 12:18 22:2 <b>speed</b> 29:21 <b>spell</b> 12:14 16:12 17:18 22:24 26:22	<b>spencer</b> 11:25 12:1,7,12,12 12:15 14:4,23 28:22,23 29:1 <b>spill</b> 20:1 <b>sr</b> 8:11 10:3 <b>staff</b> 10:18 19:24 22:9 23:21 26:4 28:14 <b>start</b> 12:22 23:20 <b>started</b> 23:4 <b>starting</b> 13:11 <b>starts</b> 20:10 <b>state</b> 8:1,21 9:19 12:11 16:8 17:17 22:23 26:21 30:4,17 <b>stated</b> 15:6 <b>statements</b> 10:24 11:13 26:16 <b>staying</b> 13:7 <b>stephen</b> 8:15 17:14,19 <b>steps</b> 22:9 <b>steve</b> 17:13 <b>stinky</b> 23:10 <b>stoll</b> 8:15 <b>straight</b> 21:7 <b>street</b> 8:22 9:21 <b>stuff</b> 13:18 <b>subdivision</b> 12:22 13:4,25 17:23 18:25 <b>subdivisions</b> 13:6 <b>substantially</b> 13:17	<b>suite</b> 8:22 9:21 <b>summary</b> 23:20 <b>supply</b> 18:12 <b>support</b> 24:25 <b>supposed</b> 17:25 <b>sure</b> 14:9 20:20 24:20 <b>swear</b> 11:12 12:1 <b>sworn</b> 12:8 16:6 17:15 22:21 26:19 <b>system</b> 18:11 18:13,15,19 19:4,6,19 21:12,17 <b>systems</b> 17:25 <b>t</b> <b>t</b> 8:17 17:20 30:1,1 <b>take</b> 14:14 19:10,13 22:4 28:6 <b>talk</b> 20:7 <b>talked</b> 21:6 <b>tank</b> 13:9,20 16:25 20:1 21:11 <b>tanks</b> 21:10 <b>tariff</b> 25:6,9 25:24 <b>telephone</b> 27:18 <b>tells</b> 25:8 <b>tens</b> 19:2 <b>testified</b> 12:8 16:6 17:15 22:21 26:19 <b>testify</b> 11:19 11:21 26:9,12	<b>testifying</b> 25:21 <b>testimony</b> 11:14 12:2 15:19 20:12 21:21 22:5,16 23:13 24:18 24:21 25:16 26:16 28:19 <b>thank</b> 10:16 10:20,25 11:8 12:10 14:15 14:21 15:11 15:21 16:14 17:6,11,12,21 19:21,22 20:9 22:17,18 23:2 26:2,5,6,11,21 28:12,15,16 28:17 29:20 <b>theirs</b> 18:25 <b>thing</b> 13:8 16:18 20:1 25:5 <b>things</b> 18:8 25:22 27:22 27:22 28:2 <b>think</b> 15:25 21:3 23:17,19 27:2,23 28:4,9 <b>third</b> 20:18 <b>thousands</b> 19:2 <b>three</b> 18:2 23:8 27:9,10 29:14 <b>time</b> 10:6,8,23 11:24 14:18 15:20 22:17 27:15 28:21 30:5,7 <b>times</b> 18:3	<b>tj</b> 26:11 <b>today</b> 21:25 <b>told</b> 18:23 20:4 <b>tonight</b> 11:3,7 19:17 29:21 <b>town</b> 13:1,7 <b>trail</b> 24:11 <b>transcript</b> 8:3 30:8 <b>treatment</b> 21:13 <b>tried</b> 20:3 <b>trouble</b> 27:8 <b>true</b> 24:11,12 30:8 <b>try</b> 22:11 <b>turned</b> 23:9 <b>tweak</b> 27:11 <b>two</b> 23:7 <b>u</b> <b>understanding</b> 21:18,25 <b>usually</b> 20:24 21:1 <b>utilities</b> 10:4 <b>utility</b> 8:11 10:15 13:11 23:15 24:4,7 24:10 29:8,12 29:15 <b>v</b> <b>v</b> 16:13 <b>volume</b> 8:7 <b>w</b> <b>wait</b> 14:15 15:15 <b>walk</b> 12:5 <b>want</b> 11:13 29:20
--	--	---	---	---

[wanted - young's]

Page 37

<b>wanted</b> 25:5	<b>x</b>
<b>wants</b> 12:20	<b>x</b> 16:24
<b>ware</b> 15:18,19 16:15 17:22 20:16,20 21:6 21:11,15,18 22:14,17	<b>y</b> <b>y</b> 8:16 12:15 17:20 <b>yard</b> 20:2 21:12 <b>yeah</b> 20:20 22:3 <b>year</b> 18:1 <b>years</b> 18:1 <b>yesterday</b> 15:10 <b>young</b> 23:14 23:14 <b>young's</b> 24:18
<b>warning</b> 18:13	
<b>wastewater</b> 8:10 10:4,15 12:24 29:8,12 29:15	
<b>watch</b> 12:20	
<b>way</b> 18:23 19:1,16,19 25:3	
<b>ways</b> 13:14	
<b>we've</b> 11:17 23:6,7	
<b>welcome</b> 10:25	
<b>went</b> 27:8	
<b>west</b> 20:16	
<b>wife</b> 18:9	
<b>william</b> 8:16	
<b>witness</b> 12:21 14:6,9 15:2,9 30:10	
<b>witnessed</b> 18:2	
<b>wonderful</b> 18:9 22:14	
<b>work</b> 11:9 18:17	
<b>writing</b> 16:23 17:1	
<b>written</b> 14:5	
<b>wrong</b> 13:24 18:20	