Taney County Water LLC P.O. Box 1080 Nixa, MO 65714 417 725-3980



December 28, 2011

Dear Customer:

On November 28, 2011, Taney County Water Company (Company) submitted a request for an increase in its annual water operating revenues to the Missouri Public Service Commission (Commission). The reason for the increase is to cover increases and/or investments in the Company's facilities.

By its request, the Company is seeking changes to its customer rates intended to generate an increase in its annual water operating revenues of \$49,000 (approximately 45%). At the end of this notice is a table that compares the Company's current residential customer rates and the proposed residential rates.

To provide comments regarding the Company's revenue increase request, or comments regarding service-related problems, please contact the Commission Staff and' or the Office of the Public Counsel (Public Counsel) within 30 days of the date of this notice. Your comments should include a reference to case number WR-2012-0163. The Commission Staff and the Public Counsel will review all customer comments submitted in response to this notice. All comments will be filed in the official case file for review by the Commissioners.

To submit your comments in writing:

Public Service Commission Attn: Water/Sewer Dept. P.O. Box 360

Jefferson City, MO 65102 Phone: 800 392-4211 Fax: 573 751-1847

E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel Attn: Water/Sewer Dept.

P.O. Box 2230

Jefferson City, MO 65102 Phone: 866 922-2959

Fax: 573 751-5562

E-Mail: mopco@ded.mo.gov

To submit your comments via the Commission's Website:

- (1) Go to http://www.psc.mo.gov
- (2) Click on the box on the right side of the page entitled "Submit Comments".

- (3) From this page click on the "public comment" link found under Submit Public Comments: and
- (4) Fill out and submit the Public Comments form. Including the case number shown above. If you want to attach a document, before clicking the "Submit" button, click the "Attach" button. There are instructions on that page for attaching the document and returning to the previous screen.
- (5) Click the "Submit" button at the bottom of the page.

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (417 725-3980.

Sincerely,

Hollis H. Brower Jr., President

Taney County Water Company

Type of Charge	Current Rates	Proposed Rates	Amount of rate Change
Monthly Minimum Charge	\$7.87	\$11.41	\$3.54
Usage per 1,000 gallons	\$3.53	\$5.11	\$1.58
Total Monthly Bill	\$29.05	\$42.07	\$13.02
(at 6,000 gallons usage)			