LAW OFFICES

BRYDON, SWEARENGEN & ENGLAND

PROFESSIONAL CORPORATION

312 EAST CAPITOL AVENUE
P.O. BOX 456
JEFFERSON CITY, MISSOURI 65102-0456
TELEPHONE (573) 635-7166
FACSIMILE (573) 635-0427

DEAN L. COOPER MARK G. ANDERSON GREGORY C. MITCHELL BRIAN T. MCCARTNEY DIANA C. FARR JANET E. WHEELER

OF COUNSEL RICHARD T. CIOTTONE

October 3, 2003

Secretary
Missouri Public Service Commission
P. O. Box 360
Jefferson City, Missouri 65102

FILED
OCT 0 3 2003

Missouri Public S**ervice Comm**ission

Re: Steelville Telephone Exchange, Inc.

- Case No. IR-2004-0061

Dear Mr. Roberts:

DAVID V.G. BRYDON

GARY W. DUFFY

PAUL A. BOUDREAU SONDRA B. MORGAN CHARLES E. SMARR

JAMES C. SWEARENGEN

WILLIAM R. ENGLAND, III

Enclosed for filing on behalf of Steelville Telephone Exchange, Inc., please find three copies of the following revised tariff sheets:

PSC Mo. No. 3

- 1st Revised Sheet No. 114, Cancels Original Sheet No. 114
- 1st Revised Sheet No. 115, Cancels Original Sheet No. 115
- 1st Revised Sheet No. 116, Cancels Original Sheet No. 116
- 1st Revised Sheet No. 117, Cancels Original Sheet No. 117
- 1st Revised Sheet No. 118, Cancels Original Sheet No. 118
- 1st Revised Sheet No. 119, Cancels Original Sheet No. 119
- 1st Revised Sheet No. 120, Cancels Original Sheet No. 120
- 1st Revised Sheet No. 121, Cancels Original Sheet No. 121
- 1st Revised Sheet No. 122, Cancels Original Sheet No. 122
- 1st Revised Sheet No. 123, Cancels Original Sheet No. 123
- 4th Revised Sheet No. 71.2, Cancels 3rd Revised Sheet No. 71.2

The purpose of this filing is to implement revised rates in accordance with the Stipulation and Agreement submitted in the above referenced matter and approved by the Commission in its Order dated September 25, 2003.

Please note that the tariffs bear an issue date of October 3, 2003 and are proposed to become effective for service on November 3, 2003.

October 3, 2003 Page 2

Please see that this filing is brought to the attention of the appropriate Commission personnel. Copies of the attached are being provided to parties of record. If there are any questions, please direct them to me at the above number. I thank you in advance for your cooperation in this matter.

Sincerely,

W.R. England, III

WRE/da

cc:

Office of Public Counsel General Counsel, MoPSC

Ms. Sara Buyak Mr. Don Santhuff Mr. Bill Haas

1st Revised Sheet No. 114 Cancels Original Sheet No. 114 All Exchanges

Effective: November 3, 2003

Steelville Telephone Exchange, Inc. Steelville, Missouri

GENERAL EXCHANGE TARIFF

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

<u>Universal Emergency Number Service (911)</u>

General

- A. Universal Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. 911 Service includes a line and equipment necessary (excluding CPE) for the answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. 911 Trunking Service involves the provision of interoffice trunks from the Telephone Company Central Office to connect with the PSAP location.
- B. The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The 911 customer must subscribe to additional local exchange service at the PSAP for administrative purpose, for the placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Company operators.
- C. 911 Trunking Service is offered subject to availability of facilities.
- D. The 911 Trunking Service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire or other emergency services within the telephone Central Office area arranged for 911 calling.

Issued: October 3, 2003

Don Santhuff
General Manager
Steelville Telephone Exchange, Inc.
P.O. Box 370, 61 East Hwy. 8
Steelville, MO 65565

1st Revised Sheet No. 115 Cancels Original Sheet No. 115 All Exchanges

Effective: November 3, 2003

Steelville Telephone Exchange, Inc. Steelville, Missouri

GENERAL EXCHANGE TARIFF

Universal Emergency Number Service (911) (Cont'd)

General (Cont'd)

- E. The Company may enter into a contract or contracts with the 911 customer or with other telephone companies in order to effectuate the Company's provisions of 911 Service in accordance with, pursuant to, and subject to the terms, conditions and limitations of the Tariff. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of this Tariff.
- F. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

Conditions

- A. 911 Trunking Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Trunking Service by the Company shall not be interpreted, construed or regarded, either express or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
- B. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
- C. Temporary or vacation suspensions of service are not provided for any part of the 911 Trunking Service.
- D. 911 Service information consisting of the names, addresses and telephone numbers of Subscribers whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential except as indicated in Section 15.3(3) following.
- E. End Users dialing 911 forfeit the privacy afforded by nonpublished and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished by a PSAP. Information will be provided only for the purpose of responding to emergency calls.

Issued: October 3, 2003

Don Santhuff
General Manager
Steelville Telephone Exchange, Inc.
P.O. Box 370, 61 East Hwy. 8
Steelville, MO 65565

1st Revised Sheet No. 116 Cancels Original Sheet No. 116 All Exchanges

Steelville Telephone Exchange, Inc. Steelville, Missouri

GENERAL EXCHANGE TARIFF

Universal Emergency Number Service (911) (Cont'd)

Conditions (Cont'd)

- F. The Company's entire liability to any person for interruption or failures of 911 Trunking Service shall be limited to the terms set forth in this section and other sections of this tariff.
- G. The customer shall have the responsibility of discovering all errors, defects and malfunctions, in the transmission of calls and data, data base(s), and overall operation of the system. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
- H. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro-rata charges for the service affected during the period of time that the service was fully or partially inoperative.
- I. Each customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- J. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Trunking Service features, the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Trunking Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents or any one of them.

Issued: October 3, 2003

General Manager Steelville Telephone Exchange, Inc. P.O. Box 370, 61 East Hwy. 8

Don Santhuff

Steelville, MO 65565

1st Revised Sheet No. 117 Cancels Original Sheet No. 117 All Exchanges

Steelville Telephone Exchange, Inc. Steelville, Missouri

GENERAL EXCHANGE TARIFF

Universal Emergency Number Service (911) (Cont'd)

Conditions (Cont'd)

- K. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by Telephone Company Wire Centers served by the PSAP whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- L. Application for 911 Trunking Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
- M. The customer is required to furnish the Company its agreement to the following terms and conditions:
 - 1. That all 911 calls will be answered in a 24-hour day, seven-day week basis.
 - 2. That the customer has responsibility for dispatching the appropriate emergency service vehicles within the 911 Service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
 - 3. That the customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
 - 4. That the customer will provide CPE with a capacity adequate to handle the number of incoming 911 lines recommended to be installed by the Company. It is the customer's responsibility to ensure its CPE is compatible with the services(s) provided by the Company.

Issued: October 3, 2003

Don Santhuff
General Manager
Steelville Telephone Exchange, Inc.
P.O. Box 370, 61 East Hwy. 8
Steelville, MO 65565

Steelville Telephone Exchange, Inc. Steelville, Missouri

GENERAL EXCHANGE TARIFF

Universal Emergency Number Service (911) (Cont'd)

Conditions (Cont'd)

- N. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the 911 customer contracting for 911 Trunking Services. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the 911 customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the 911 customer.
- O. The rates charged for 911 Trunking Service do not contemplate the constant monitoring or inspection of facilities to discover errors, effects and malfunctions in the service, nor does the Company undertake such responsibility. The 911 customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall notify the Company in the event the system is not functioning properly.
- P. In the absence of willful misconduct or gross negligence, no liability for any death or injury to any person or for any damage to property shall attach to the Company, its employees, agents or representatives as a result of or in connection with any situation in which the Company may be requested, required, have undertaken or participated in the tracing of a 911 call.
- Q. The customer recognizes that the addresses provided to it by the Company are the same addresses that the Company maintains for its ordinary service, billing or directory records and the Company cannot unconditionally guarantee their existence or accuracy in emergency situations. Therefore, the customer recognizes that addresses should, where circumstances permit, be verified from a 911 calling party. When the customer becomes aware of any inaccuracies in the data it shall promptly notify the Company in writing. The Company shall make the correction within a reasonable time under the circumstances.

Issued: October 3, 2003

Don Santhuff General Manager Steelville Telephone Exchange, Inc. P.O. Box 370, 61 East Hwy. 8 Steelville, MO 65565

1st Revised Sheet No. 119 Cancels Original Sheet No. 119 All Exchanges

Steelville Telephone Exchange, Inc. Steelville, Missouri

GENERAL EXCHANGE TARIFF

Universal Emergency Number Service (911) (Cont'd)

Rates

A. The rates and charges for 911 Trunking Service set out below are for the provision by the Company of its facilities for trunking calls for the Company's central offices to the PSAP, or between Central Offices. The customer is responsible to order connecting trunking facilities from other telephone companies when necessary to extend the trunks to a PSAP beyond the Telephone Company serving area.

	<u>Per Trunk</u>
Trunks between Central Offices	\$ 25.00
Trunks between Central Offices and PSAP	\$ 25.00

- B. Service Connection Charges as specified in the Miscellaneous Section of the tariff are applicable.
- C. Database Records Charges

These charges are applicable to the work necessary for Company customer records to support E911 Service. The initial record charge is for work necessary to complete the initial upload to the E911 provider, which includes verification of records to the Master Street Address Guide ("MSAG"). Customer updates beyond the initial upload would include new requests for service in the Company's serving area, orders that change a customer's name, telephone number and/or address, and will include verification to the MSAG. A record update(s) generated due to a Company error will not be assessed a Database record charge. If an error is due to inaccurate information provided by a 911 customer, a charge will be assessed.

Initial Upload of Records, one time charge

\$992.00

Database Record Charges, per record charge

\$ 0.38

Issued: October 3, 2003

Don Santhuff General Manager Steelville Telephone Exchange, Inc. P.O. Box 370, 61 East Hwy. 8

Steelville, MO 65565

Steelville Telephone Exchange, Inc. Steelville, Missouri

1st Revised Sheet No. 120 Cancels Original Sheet No. 120 All Exchanges

GENERAL EXCHANGE TARIFF

HOLD FOR FUTURE USE

Issued: October 3, 2003

Don Santhuff
General Manager
Steelville Telephone Exchange, Inc.
P.O. Box 370, 61 East Hwy. 8
Steelville, MO 65565

Steelville Telephone Exchange, Inc. Steelville, Missouri

1st Revised Sheet No. 121 Cancels Original Sheet No. 121 All Exchanges

GENERAL EXCHANGE TARIFF

HOLD FOR FUTURE USE

Issued: October 3, 2003

Don Santhuff
General Manager
Steelville Telephone Exchange, Inc.
P.O. Box 370, 61 East Hwy. 8
Steelville, MO 65565

Steelville Telephone Exchange, Inc. Steelville, Missouri

1st Revised Sheet No. 122 Cancels Original Sheet No. 122 All Exchanges

GENERAL EXCHANGE TARIFF

HOLD FOR FUTURE USE

Issued: October 3, 2003

Don Santhuff General Manager Steelville Telephone Exchange, Inc. P.O. Box 370, 61 East Hwy. 8 Steelville, MO 65565

Steelville Telephone Exchange, Inc. Steelville, Missouri

1st Revised Sheet No. 123 Cancels Original Sheet No. 123 All Exchanges

Effective: November 3, 2003

GENERAL EXCHANGE TARIFF

HOLD FOR FUTURE USE

Issued: October 3, 2003

Don Santhuff
General Manager
Steelville Telephone Exchange, Inc.
P.O. Box 370, 61 East Hwy. 8
Steelville, MO 65565

Steelville Telephone Exchange, Inc. Steelville, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges

12.1 Steelville Telephone Exchange, Inc.

12.1.1	Carrier Common Line Access Service		Section		
	(A)	Premium Level, per minute Carrier Common Line Access, per minute		Rate	Reference
		- Originating - Terminating	\$	0.0197 0.06980	3.6 & 3.6(E) 3.6 & 3.6(E)
12.1.2	Switch	ed Access Service			
	(A)	Nonrecurring Charges			
		Per Line or Trunk Connected	\$	204.88	6.7.1(A)
	(B)	Local Transport*	P	Per Access Minute	
		(1) FGC and FGB Premium Access, per minute	\$	0.0140	6.2(A)
		(2) FGA and FGB Premium Access, per minute <u>Call Miles</u>			
		0 to 1	\$	0.0140	6.2(A)
		Over 1 to 25		0.0140	6.2(A)
		Over 25 to 50		0.0140	6.2(A)
		Over 50		0.0140	6.2(A)

^{*}The Local Transport rate includes non-chargeable Interface Groups and Optional Features as set forth in 6.2(A)(1) and 6.2(A)(2).

Issued: October 3, 2003

Don Santhuff