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June 12, 2000

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FILED³

JUN 12 2000

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102

Missouri Public
Service Commission

RE: Case No. TA-2000-396

Dear Mr. Roberts:

Enclosed for filing in the above-captioned case are an original and eight (8) conformed copies of a **STAFF RECOMMENDATION**.

This filing has been mailed or hand-delivered this date to all counsel of record.

Thank you for your attention to this matter.

Sincerely yours,

William K. Haas

William K. Haas
Deputy General Counsel
(573) 751-7510
(573) 751-9285 (Fax)

WKH/lb
Enclosure
cc: Counsel of Record

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

FILED³

JUN 12 2000

Missouri Public
Service Commission

In the Matter of the Application of Reitz)
Rentals, Inc., d/b/a SouthWest)
TeleConnect for Certificate of Service to)
Provide Basic Local Telecommunications)
Service in Missouri, for Competitive)
Classification, and for Waiver of Statutory)
Provisions and Rules.)

Case No. TA-2000-396

STAFF RECOMMENDATION

COMES NOW the Staff of the Missouri Public Service Commission (Staff) and for its recommendation states:

1. On April 27, 2000, the Missouri Public Service Commission (Commission) issued an Order granting to Reitz Rentals, Inc., d/b/a SouthWest TeleConnect (SouthWest) a certificate of service authority to provide basic local telecommunications services. On May 1, 2000, SouthWest filed its Basic Local Service Tariff. The tariff was filed with a 45-day effective date of June 15, 2000. On June 5, 2000, SouthWest extended the effective date of the tariff to June 25, 2000.
2. In the attached Memorandum, which is label Appendix A, the Staff states that the proposed tariff conforms to the Commission's Order granting certification, and recommends that SouthWest's proposed original Basic Local Telecommunications Services P.S.C. MO. Tariff No. 1 be approved.

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Respectfully submitted,

DANA K. JOYCE
General Counsel

Wm K Haas

William K. Haas
Deputy General Counsel
Missouri Bar No. 28701

Attorney for the Staff of the
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Certificate of Service

I hereby certify that copies of the foregoing have been mailed or hand-delivered to all counsel of record as shown on the attached service list this 12th day of June 2000.

Wm K Haas

MEMORANDUM

TO: Missouri Public Service Commission Official Case File
Case No. TA-2000-396 File No. 2000 01001
Reitz Rentals, Inc., d/b/a SouthWest TeleConnect

Docket ID: U4996

FROM: Arthur P. Kuss *AK BN*
Telecommunications Department

JF 6/9/00
Utility Operations Division/Date

Wm K Haas 6/12/00
General Counsel's Office/Date

SUBJECT: Recommendation to Approve Basic Local Telecommunications Services
P.S.C. MO. Tariff No. 1 of Reitz Rentals, Inc., d/b/a SouthWest TeleConnect

EFFECTIVE

DATE: June 25, 2000

DATE: June 07, 2000

06-09-00P03:31 RCVD

DH
On May 01, 2000, Reitz Rentals, Inc., d/b/a SouthWest TeleConnect (SWTC), a competitive telecommunications company, submitted an original **Basic Local Telecommunications Services P.S.C. MO. Tariff No. 1** (tariff) to the Public Service Commission (Commission) pursuant to its **Order Granting Certificate to Provide Basic Local Telecommunications Services** of April 27, 2000 (Order). SWTC filed its proposed telecommunications tariff with a 45-day effective date of June 15, 2000. On May 15, 2000, the Commission issued an **Order Directing Filing**, in which the Staff of the Commission was directed to issue its Recommendation regarding the proposed tariff not later than ten (10) working days prior to the proposed Effective Date of the tariff.

Corrections to texts required the submission of replacement versions of Original Pages 9, 12, 13, 17 through 20, and 23 on May 25, 2000. Clarification of text required the submission of a replacement version of Original Pages 6 and 24 on May 31, 2000. Further corrections required replacement Original Pages 13 through 16, 18, 22, 24 and 27, received on June 06, 2000. Time to process page corrections required a request to extend the Effective Date from June 15 to June 17, received on May 31, and then to June 25, received on June 05, 2000.

I. Background

On April 27, 2000, the Commission issued the **Order** effective May 09, 2000, in **Case No. TA-2000-396** granting a Certificate of Service Authority to SWTC to provide basic local telecommunications services in Missouri. The Commission granted a waiver of the requirement to file a tariff with the certification application per 4 CSR 240-2.060(4)(H), and ordered SWTC to file tariff sheets within 30 days after Commission approval of the necessary interconnection agreement with the appropriate Incumbent Local Exchange Carrier (ILEC). The Certificate of Service Authority is to become

effective upon the effective date of the tariff. The Order required SWTC, as the Competitive Local Exchange Carrier (CLEC), to provide a written disclosure of all resale or interconnection agreements it had concluded, and explanations for the absence of any interconnection agreements, affecting its Missouri service areas.

A Stipulation and Agreement filed on April 10, 2000, was attached to the Order granting certification as Attachment 1, in which SWTC agreed to:

- File a written disclosure of all resale or interconnection agreements that will affect its intended Missouri service areas upon submission of its initial tariff.
- File its initial tariff within thirty (30) days of the effective date of the Commission's approval of a resale or interconnection agreement, and notify all affected parties at that time.
- Set its originating and terminating access rates not to exceed those lowest such rates of the underlying ILEC. As a reseller CLEC, SWTC's basic local tariff does not offer switched access services.

On May 02, 2000, SWTC filed a **Notice and Disclosure** that it had filed its tariff and notified concerned parties of its Resale Agreements. SWTC's proposed tariff will offer services in exchanges currently served by the incumbent Local Exchange Carriers (LECs) Southwestern Bell Telephone Company (SWBT) and Sprint Missouri, Inc. (Sprint).

II. Interconnection Agreement

On March 17, 2000, the Commission issued an **Order Approving Interconnection Agreement** (Agreement) between SWTC and SWBT in **Case No. TO-2000-426**. On April 04, 2000, SWTC filed an Interconnection Agreement between SWTC and Sprint under **Case No. TO-2000-621**. The Commission approved the Interconnection Agreement with Sprint on May 31, 2000. As of this writing, no additional interconnection agreements have been completed.

III. Tariff

Subject		Section
1.	The proposed tariff includes the following articles:	---
✓	Conforms to Commission Order granting Certification.	All
✓	Page format includes the company name, consecutive numbering of pages, Issue and Effective Dates, and the name and address of the issuing officer.	All
✓	The CLEC provides competitive basic local exchange services.	Title
✓	The CLEC offers basic local service as a separate and distinct service.	4.2.2
✓	A listing of all waivers of rules and regulations granted in the Application.	Page 1
✓	Undertaking of the company to provide resold services.	2.1.1
✓	The CLEC will provide prepaid services.	2.4.4

✓	The CLEC will provide services to residential customers.	2.1.1
✓	A listing of exchanges in which the CLEC proposes to provide service.	3.1
✓	No service area is smaller than an exchange.	3.1
✓	Rates and charges for all regulated services.	4.2
✓	A reseller CLEC is not permitted to provide or charge for switched access.	N/A
2.	A listing of terms and conditions for service, including:	---
✓	Company's telephone number to apply for service: 800-550-7540.	4.6
✓	The non-recurring service application fees: \$67.00 Residential.	4.2.1
✓	The monthly rate for basic local service will be \$39.00.	4.2.2
✓	Descriptions of CLEC liabilities and responsibilities	2.2
✓	Statement of Residential Customer Rights and Responsibilities.	4.6
✓	Statement of Residential Emergency Medical Assistance per 4 CSR 240-33.070 (7).	2.3.7.H
✓	A minimum thirty (30)-day service period.	2.4.4
✓	A minimum twenty-one (21)-day payment period.	2.3.4
N/A	A deposit interest rate.	N/A
N/A	A delinquent payment penalty.	N/A
✓	A one-time charge of \$20.00 for a dishonored personal check.	2.7
✓	A Statement that the rates do not include taxes, Relay Missouri surcharge, E-911 surcharge (if applicable) and franchise fees.	4.2.4.A
✓	All other charges are to be submitted to the Commission for approval.	2.5
✓	A procedure and telephone number for complaints and disputes: 800-550-7540.	4.6
3.	Notification and other procedures for discontinuing service:	---
✓	Reasons service can be suspended or disconnected - per 4 CSR 240-33.070 (1)(A through G).	2.3.1
✓	A 10-day minimum notice period before suspension or disconnection.	2.3.5
✓	24-hour phone call minimum warning contact prior to suspension or disconnection.	2.3.6
✓	Failure to pay charges in dispute or charges not subject to the Commission's jurisdiction does not constitute grounds for disconnection.	2.3.2
✓	A restoration fee to restore service after a suspension will be \$25.00.	4.1.5.A
✓	Phone number to be reserved for 5 days during suspension of service.	4.1.5.A
✓	A reconnection fee to restore service after a disconnection will be \$20.00.	4.1.5.B
4.	Residential customer's cancellation of service:	----
✓	If cancellation is requested within 10 business days following mailing or delivery of the Customer Information Bulletin, fees will be refunded less prorating for the actual number of days during which service was actually provided.	2.9
5.	The proposed services include the following:	---
✓	Basic Local Telephone Service will provide a single voice-grade communications channel, including a telephone number, and a directory listing.	4.1.1
✓	Place or receive calls within the local calling area.	4.1
✓	Place or receive calls with toll-free (800) telephone numbers.	4.1
N/A	Place long distance calls by prepaid debit calling cards.	N/A
N/A	Place Operator-assisted (O+) calls.	N/A

N/A	Local Operator Services.	N/A
N/A	Local Directory Assistance services	N/A
N/A	Access to long distance or other toll services	N/A
N/A	Pay telephone service.	N/A
N/A	Services that may be billed to the customer's telephone number.	N/A
✓	Access to 911 or E911 Emergency Service if available in the customer's calling area.	4.1
✓	CLEC is obligated to supply the E-911 Service provider with information necessary to update the E-911 database at the time CLEC submits customer orders to the local exchange company.	4.4.1
6.	Approved tariff language:	---
✓	Caller ID language is the same or similar to other tariff language approved by the Commission.	4.1.4.E
✓	CLEC will provide per line blocking of Caller ID at no charge <i>only</i> for such entities as domestic violence and law enforcement agencies and residences of their employees/volunteers, when requested by an executive of the agency.	4.1.4.E
✓	Caller ID service may also be temporarily blocked or unblocked by the customer per individual call by entering an appropriate dial code.	4.1.4.E
✓	Calling Party Directory Name and/or Number (CPN) will be provided only where facilities are available.	4.1.4.E
✓	CPN transmitted via Caller ID is for the use of the Caller ID customer and the resale of this information is prohibited by this tariff.	4.1.4.E
✓	Call Trace language is similar to that approved by the Commission for other CLECs serving SWBT's exchanges. Call Trace will be charged only per activation.	4.1.4.H
✓	Promotional tariff language with seven (7) days' notice to the Commission is the same or similar to other tariff language approved by the Commission.	4.5
N/A	ICB language restricted to non-switched local, private lines and Centrex.	N/A

IV. Summary Recommendation.

The Telecommunications Department Staff (Staff) has reviewed the proposed tariff as amended, and has no objections to Commission approval. Staff recommends that the proposed SouthWest TeleConnect original Basic Local Telecommunications Services P.S.C. MO. Tariff No. 1 be approved. The specific tariff sheets recommended for approval are: Original Title Page through Original Page 27. Staff is unaware of any other filing that may affect, or be affected by, this filing.

Service List for
Case No. TA-2000-396
June 12, 2000

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