

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Leesa L. Forsee,)	
)	
Complainant,)	
)	
v.)	<u>Case No. EC-2007-0383</u>
)	
Aquila, Inc.,)	
)	
Respondent.)	

ORDER DIRECTING FILING

Issue Date: July 25, 2007

Effective Date: July 25, 2007

Leesa Forsee filed a formal complaint against Aquila, Inc., on April 9, 2007. Ms. Forsee's complaint alleges that Aquila incorrectly placed a deposit charge on her bill, and that Aquila owes her approximately \$70 due to that improper charge. Ms. Forsee asks for a refund of that charge.

Aquila filed its Answer and Motion to Dismiss on June 6. The answer denies many if not all of Ms. Forsee's allegations. Aquila also asks that her complaint be dismissed due to its being untimely and due to its stating insufficient facts.

Staff filed its verified report on June 4. In particular, Staff concluded, in part:

Staff has reviewed the information provided by Aquila with the informal complaint and determined that the Company has made the necessary adjustments to Ms. Forsee's account to comply with the Commission's Rules. Staff is requesting that the formal complaint be dismissed or that Ms. Forsee provide details to substantiate her assertions that Aquila failed to comply with the Commission's Rules.

At this stage of her case, Ms. Forsee has not stated any facts upon which the Commission could conclude that Aquila has violated its approved tariff, applicable

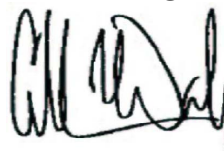
Commission rules, or Missouri statutes. Therefore, the Commission would like to hear from Ms. Forsee before ruling on the Motion to Dismiss and deciding whether to accept the recommendation of its Staff that it be dismissed.

Accordingly, Ms. Forsee will be given twenty days from the date of this order to file a pleading which addresses the statements contained in Aquila's answer and Staff's report in this matter and sets forth the legal or factual reasons why she agrees or disagrees with those statements. (Attached to this order is a letter further explaining this process and providing other helpful information.)

IT IS ORDERED THAT:

1. Leesa Forsee shall file a pleading, by not later than 5:00 p.m. on August 14, 2007, which addresses the statements contained in Aquila's Answer and Motion to Dismiss and Staff's report, and shall set forth the legal or factual reasons why she agrees or disagrees with those statements.
2. This order shall become effective on July 25, 2007.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Ronald D. Pridgin, Senior Regulatory Law
Judge, by delegation of authority
under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 25th day of July, 2007.