

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Daniel E. Brown	)	
	)	
Complainant,	)	
	)	
v.	)	
	)	Case No. EC-2008-0384
The Empire District Electric Company	)	
	)	
Respondent.	)	

**STATUS REPORT**

COMES NOW the Staff of the Missouri Public Service Commission (Staff) and respectfully submits as follows:

1. On June 4, 2008, Daniel E. Brown (Complainant) filed his formal complaint against The Empire District Electric Company (Company, or Empire), alleging inadequate or improper response to ice-storm related outages affecting his neighborhood. Mr. Brown also requested the recovery of money damages for the loss of food items caused by the extended outages.
2. On October 2, 2008, the Commission issued its Order Setting Prehearing Conference and Directing Filing of a Proposed Procedural Schedule.
3. At the Prehearing Conference, the Company discussed with Mr. Brown the possibility of members of its management meeting with Mr. Brown to discuss his outage, and Empire's storm restoration efforts. A meeting has been set for November 5, 2008, for this discussion between Mr. Brown and Empire personnel, also to be attended by Jim Ketter, of MoPSC Staff.

4. Staff believes that this meeting may afford an opportunity for Mr. Brown and the Company to resolve Mr. Brown's concerns.

WHEREFORE, Staff respectfully requests the Commission enter an Order Postponing the Filing of a Procedural Schedule until November 26, 2008.

Respectfully submitted,

/s/ Sarah Kliethermes

Sarah L. Kliethermes

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Missouri Bar No. 60024

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Missouri Public Service Commission

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#### **CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 21<sup>st</sup> day of October, 2008.

/s/ Sarah Kliethermes