

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

BPS Telephone Company, Citizens Telephone
Company of Higginsville, Mo., Craw-Kan Telephone
Cooperative, Inc., Ellington Telephone Company,
Farber Telephone Company, Fidelity Communica-
tions Services I, Inc., Fidelity Communications
Services II, Inc., Fidelity Telephone Company,
Goodman Telephone Company, Granby Telephone
Company, Grand River Mutual Telephone Corpora-
tion, Green Hills Telephone Corporation, Green Hills
Telecommunications Services, Holway Telephone
Company, Iamo Telephone Company, Kingdom
Telephone Company, K.L.M. Telephone Company,
Lathrop Telephone Company, Le-Ru Telephone
Company, Mark Twain Rural Telephone Company,
Mark Twain Communications Company, McDonald
County Telephone Company, Miller Telephone
Company, New Florence Telephone Company,
New London Telephone Company, Northeast
Missouri Rural Telephone Company, Orchard Farm
Telephone Company, Oregon Farmers Mutual
Telephone Company, Ozark Telephone Company,
Peace Valley Telephone Company, Inc., Rock Port
Telephone Company, Seneca Telephone Company,
Steelville Telephone Exchange, Inc., and Stoutland
Telephone Company,

Complainants,

v.

Halo Wireless, Inc.,
2351 West Northwest Highway,
Suite 1204,
Dallas, Texas 75220,
Attention: Legal Department,

CERTIFIED MAIL,

Respondent.

File No. TC-2011-0404

**NOTICE OF COMPLAINT AND OF CONTESTED CASE
AND ORDER DIRECTING FILING**

Issue Date: June 24, 2011

Effective date: June 24, 2011

The Commission is giving notice of a complaint and contested case, and directing the parties to make certain filings. A copy of the complaint is attached.

On June 22, 2011, the companies listed in the caption of this document filed a complaint with the Commission against Halo Wireless, Inc. A copy of the complaint is enclosed. The filing of a complaint requires the Commission to set a hearing.¹ The requirement of a hearing on such issues signifies a contested case.² A contested case is a formal hearing procedure, but it allows for waiver of procedural formalities and a decision without a hearing,³ including by stipulation and agreement.⁴

Under Commission Rule 4 CSR 240-2.070, Halo Wireless has 30 days from the date of this notice to file an answer or to file notification that the complaint has been satisfied. All pleadings must be filed in the Commission's Electronic Filing and Information System (EFIS), accessible through the Commission's web page (www.psc.mo.gov), or mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

In the alternative, the Respondent may file a written request that the complaint be referred to a neutral third-party mediator for **voluntary mediation** of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission ascertains whether or not the Complainants are also willing to submit to voluntary mediation. If the Complainants agree to mediation, the time

¹ Section 386.390.5, RSMo 2000.

² Section 536.010(4), RSMo Cum. Supp. 2009.

³ Section 536.060, RSMo 2000.

⁴ 4 CSR 240-2.115.

period within which an answer is due shall be suspended pending the resolution of the mediation process. Additional information regarding the mediation process is enclosed.

If the Complainants decline the opportunity to seek mediation, the Respondent will be notified in writing that the tolling has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

The Commission's rules of discovery are set forth at 4 CSR 240-2.090.

THE COMMISSION ORDERS THAT:

1. Respondent shall file an answer to the complaint no later than July 25, 2011.
2. This order is effective upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Nancy Dippell, Deputy Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 388.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 24th day of June, 2011.