

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

THE STAFF OF THE MISSOURI PUBLIC,  
SERVICE COMMISSION

Complainant,

v.

FAMILYTEL OF MISSOURI, L.L.C.

Respondents.

**File No. TC-2009-0407**

**NOTICE OF COMPLAINT AND ORDER DIRECTING FILING**

Issue Date: May 13, 2009

Effective Date: May 13, 2009

Brad Warden  
FamilyTel of Missouri, L.L.C.  
1200 Arkansas Road  
West Monroe, Louisiana 71291

Legal Department  
FamilyTel of Missouri, L.L.C.  
2900 Louisville Avenue  
Monroe, Louisiana 71201

Mark W. Comley  
601 Monroe Street, Suite 301  
Jefferson City, Missouri 65101

**CERTIFIED MAIL**

On May 12, 2009,<sup>1</sup> the Staff of the Missouri Public Service Commission filed a complaint against FamilyTel of Missouri, L.L.C. ("FamilyTel"). A copy of the complaint is enclosed. Under Commission Rule 4 CSR 240-2.070, FamilyTel has 30 days from the date of this notice and order to file an answer or to file notification that the complaint has been

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<sup>1</sup> All dates throughout this order refer to the year 2009 unless otherwise noted.

satisfied. Since this notice is being issued on May 13, FamilyTel's response is due by June 12.

All pleadings shall be mailed to:

Secretary of the Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360;

or filed electronically with the Commission's Electronic Filing and Information System.

**THE COMMISSION ORDERS THAT:**

1. FamilyTel of Missouri, L.L.C. shall, no later than June 12, 2009, file an answer to this complaint.
2. This order shall become effective immediately upon issuance.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale  
Secretary

( S E A L )

Harold Stearley, Senior Regulatory Law Judge  
by delegation of authority pursuant to  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 13th day of May, 2009.