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November 26, 2003

FILED³

DEC 01 2003

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Public Service Commission
P.O. Box 360
Jefferson City, MO 65102-0360

Missouri Public
Service Commission

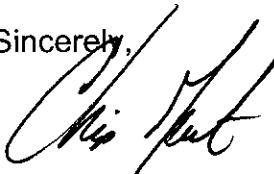
**RE: R. Arthur Gentry, d/b/a Excelsior Professional Services, Inc., d/b/a Excel
Computer Store, d/b/a Gentry and Associates, d/b/a EPSI.net v.
Southwestern Bell Corporation; Case No. TC-2004-0059**

Dear Mr. Roberts:

Please find enclosed herewith for filing *Complainants' Motion to Substitute Party and Amend Complainants' Complaint pursuant to 4 CSR 240-2.080(20)* along with a proposed *Order*. I am enclosing an extra copy of each with the request that you stamp them "filed" and return to my office in the enclosed self-addressed postage prepaid envelope.

Thank you for your assistance in this matter.

Sincerely,



Charles A. "Chip" Gentry

CAG:bss

Enclosures

cc: Marc Posten
John B. Coffman
Leo J. Bub
R. Arthur Gentry

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

FILED³

DEC 01 2003

R. ARTHUR GENTRY, d/b/a
EXCELSIOR PROFESSIONAL SERVICES, INC.,
d/b/a EXCEL COMPUTER STORE, d/b/a
GENTRY & ASSOCIATES, d/b/a EPSI.NET,

Complainants,

vs.

SOUTHWESTERN BELL CORPORATION,

Respondent.

Missouri Public
Service Commission

Case No. TC-2004-0059

**COMPLAINANTS' MOTION TO SUBSTITUTE PARTY AND AMEND
COMPLAINANTS' COMPLAINT PURSUANT TO 4 CSR 240-2.080(20)**

Complainants for their Motion to Substitute Party and Amend Complainants' Complaint by interlineation Pursuant to 4 CSR 240-2.080(20), states:

1. Complainants originally filed a complaint with the Public Service Commission naming Southwestern Bell Corporation as the respondent.

2. SBC Communications, Inc., formerly known as Southwestern Bell Corporation, thereafter filed a Motion to Dismiss and Answer alleging complainants named the wrong party.

3. Leo J. Bub, attorney for SBC Communications, Inc., formerly known as Southwestern Bell Corporation, on behalf of SBC Communications, Inc., consents to complainants' motion to substitute the proper parties.

4. A staff report filed by the Public Service Commission agrees that complainants should be allowed to name the proper parties.

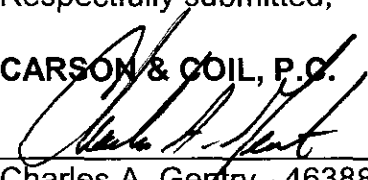
5. Complainants understand from discussions with SBC Communications, Inc.'s attorney that the proper parties are Southwestern Bell Telephone, L.P., d/b/a SBC Missouri

and SBC Advanced Solutions, Inc.

WHEREFORE, complaints R. Arthur Gentry, d/b/a Excelsior Professional Services, Inc., d/b/a Excel Computer Store, d/b/a Gentry & Associates, d/b/a EPSI.net respectfully request an Order from the Commission to substitute by interlineation Southwestern Bell Telephone, L.P., d/b/a SBC Missouri and SBC Advanced Solutions, Inc. as proper parties in place of Southwestern Bell Corporation as respondents.

Respectfully submitted,

CARSON & COIL, P.C.



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ATTORNEYS FOR COMPLAINANTS

CERTIFICATE OF SERVICE

I hereby certify that on the 26th day of November 2003, I have caused a true copy of the above document to be mailed via U.S. Mail, postage prepaid to Marc Posten, General Counsel, Missouri Public Service Commission, P.O. Box 360, Jefferson City, MO 65102 and John B. Coffman, Office of the Public Counsel, P.O. Box 7800, Jefferson City, MO 65102 and Leo J. Bub, SBC Communications, Inc., Rm. 3518, One Bell Center, St. Louis, MO 63101.



**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

**R. ARTHUR GENTRY, d/b/a
EXCELSIOR PROFESSIONAL SERVICES, INC.,
d/b/a EXCEL COMPUTER STORE, d/b/a
GENTRY & ASSOCIATES, d/b/a EPSI.NET,**

Complainants,

vs.

SOUTHWESTER BELL CORPORATION,

Respondent.

Case No. TC-2004-0059

ORDER

Complainants' Motion to Substitute Party and Amend Complainants' Complaint
Pursuant to 4 CSR 240-2.080(20) filed herein, is hereby sustained.

Dated this ____ day of _____, 2003.

JUDGE