

Wireless Broadband

**Telephone**

Internet

Wholesale

> Employment Opportunities

> Contact

> About



**BIG RIVER  
TELEPHONE**

Real People. Real Service. Real Simple.™

Residential Business



Local. Long Distance. Toll Free. Big River is connecting you.

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> **Local Services**

> Long Distance

> vFax

> Secure vFax

> Telebranch

> Teleconferencing

> Distinctive Ring

> Features

> Internet Services

> Consumer Information

## Telephone Services for Residential

Big River Telephone Company, LLC is a full-service telecommunications provider and one of the largest locally-owned carriers in the Midwest. Whether you need local, long distance or Internet for your home, Big River Telephone has knowledgeable people empowered to serve you. Each customer service representative is experienced and ready to provide you with the most up-to-date information regarding all products ranging from unlimited long distance to your basic local phone line. Big River Telephone now serves thousands of customers throughout the Midwest. Join the many others who now enjoy customized solutions using innovative technology with Big River Telephone Company.



### Local Service

As a Big River customer, you will receive helpful customer service and customized solutions to fit your lifestyle. You will receive a local line and all of your requested features.

You can even keep your same phone number! With local service from Big River Telephone, you get:

- Dial Tone
- Local Calling
- Emergency 911 (where available)
- Directory Listing
- Expanded Local Calling (available in some areas)

Big River Telephone offers a wide range of features and calling plans to meet your communication needs. Some of our most popular features, Caller ID, Call Waiting, and Three-Way Calling are included in many packages.

### Features

Big River Telephone Company offers many features to enhance your residential phone service. Whether you want to screen your incoming calls or want to forward your home phone while away on vacation, Big River has the custom solution.

Big River has all of the standard features for residential customers: Caller ID Name & Number, Call Forwarding, Three-Way Calling, Speed Dialing, Call Return, Anonymous Call Rejection, Call Block, Call Forward Busy Line, Call Forward Don't Answer, Call Waiting, 900/976 Blocking, Priority Calling, Toll Restrictions, Remote Access to Call Forwarding, Repeat Dialing, Voicemail, and many more...

Many bundled packages are also available to residential customers.

For more information about available features, please contact our Customer Experience department at TOLL FREE 1-855-BIG RIVER (1-855-244-7483).

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+ DIGITAL PHONE  
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## Features

### Features

#### Call Waiting ID

This service allows a user to view the Name and Number of the Calling Party following the Call Waiting Tone. This service requires an existing subscription to Big River's Call Waiting Service.

#### Do Not Disturb

This services allows the subscriber to block his or her line temporarily to prevent incoming calls. Outgoing calls can still be made as normal, but incoming calls are not connected; instead, the caller hears an announcement that the subscriber is not currently accepting calls.

#### Enhanced Voicemail

This service allows the user to configure multiple sub-mailboxes per telephone number, rather than a single voicemail box. Enhanced Voicemail allows each sub-mailbox to have its own web interface login and management.

#### Find Me Follow Me

Find Me Follow Me provides a way for subscribers to configure additional numbers that will ring instead of or as well as the subscriber's own number, any of which can answer the call.

#### Selective Call Acceptance

This feature allows the subscriber to temporarily block their line from receiving any incoming calls that are not specifically permitted by the subscriber. Outgoing calls can still be made as normal, but incoming calls from numbers that are not on the subscriber's configured list are not connected. Instead, the caller hears an announcement that the subscriber is not currently accepting calls.

#### Selective Call Forwarding

This service allows subscribers to select a list of calling numbers whose calls will automatically be forwarded. All calls from numbers on this list are forwarded on to a single alternative forwarding number.

#### Sim Ring

This service allows up to 4 telephone to ring at one time. When the call is picked up either by the customer or voicemail then the other telephone stop ringing. At least one of the telephone numbers must have service with Big River.

#### Speed Dialing

Speed Dialing allows a subscriber to configure 1 or 2 digit codes to be used as shortcuts for selected telephone numbers. The subscriber enters the code and this is interpreted as if he or she had dialed the full telephone number to which the short code is mapped.

#### Three-Way Calling

Three-Way Calling enables the subscriber to speak with two different people in two different places at the same time. When speaking with a single caller, simply use the switchhook to place the first caller on hold, dial the second caller, then another press of the switchhook will connect both callers to you.



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