

**LAKEWOOD MANOR  
SECOND CUSTOMER NOTICE AND  
NOTICE OF LOCAL PUBLIC HEARING  
January 27, 2010**

On July 15, 2009, Aqua Missouri, Inc. (Company) submitted a request for an increase in its annual water operating revenues for Lakewood Manor to the Missouri Public Service Commission (PSC) under the provisions of the PSC's small utility rate case procedure. As a result of the Company's request, the Staff of the PSC conducted an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon the results of the audit and investigation, the PSC Staff and the Company have reached an agreement, which if approved by the Commission would result in an increase of \$894 in the Company's annual water operating revenues.

If approved, the agreement would increase the residential customer monthly minimum charge, which includes the first 2,000 gallons of usage, from \$35.37 to \$36.89, and would increase the usage charge over the minimum from \$8.75 to \$9.13 for each 1,000 gallons used. This means that under the proposal, a customer who uses 4,000 gallons per month would see an increased bill from \$52.87 to \$55.15.

The Office of the Public Counsel (OPC), a state agency responsible for representing the interests of utility consumers before the PSC, has not signed the agreement and has requested the PSC to hold local public hearings to allow the Company's customers to comment on the proposed increase in rates or any recent service-related problems.

**Public Hearings Scheduled**

The PSC has scheduled local public hearings as follows. A question-and-answer session will be held thirty minutes before the start of each hearing.

**Reeds Spring** - Videoconference/Webcast - **February 10, 2010** (6 p.m. – 9 p.m.)

Reeds Spring High School, Tri-Lakes TCRC, ITV Room  
20277 State Highway 413  
Reeds Spring, Missouri 65737

**Shell Knob** – Webcast/Onsite Attendance - **February 11, 2010** (6 p.m. – 9 p.m.)

Shell Knob Elementary School, Music Room  
Highway 39 South  
Shell Knob, Missouri 65747

**Republic** - Webcast/Onsite Attendance – **February 16, 2010** (6 p.m. – 9 p.m.)

Republic Community Center, Room B  
711 East Miller Road  
Republic, Missouri 65738

**Sedalia** - Videoconference/Webcast - **February 17, 2010** (6 p.m. – 9 p.m.)

US Army National Guard Armory  
2001 Clarendon Road  
Sedalia, Missouri 65301

**Warsaw** – Videoconference/Webcast – **February 18, 2010** (6 p.m. – 9 p.m.)

Warsaw High School- Community Learning Classroom  
20363 Lane of Champions  
Warsaw, Missouri 65355

**Jefferson City**- Videoconference/Webcast- **February 22, 2010** (6:30 p.m.-9 p.m.)

Commission's Offices in Jefferson City  
Governor Office Building  
200 Madison Street, Hearing Room 310  
Jefferson City, Missouri 65102

The buildings where the public hearings will be held meet accessibility standards required by the Americans with Disabilities Act. If a customer needs additional accommodations to participate in a hearing, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

Any customer that has questions about the local public hearing, that has comments about the Company's proposed revisions to its rates and charges, or that has comments regarding recent service-related problems, should contact the Commission Staff or the OPC no later than the end of business on February 22, 2010. To do so, please use the telephone numbers, fax numbers, or e-mail addresses shown below, and please include a reference to the Commission Case No. WR-2010-0025:

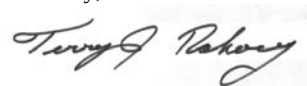
Public Service Commission  
Attn: Water/Sewer Dept.  
P.O. Box 360  
Jefferson City, MO 65102  
Phone: 800-392-4211  
Fax: 573-751-1847  
E-Mail: [water.sewer@psc.mo.gov](mailto:water.sewer@psc.mo.gov)

Office of the Public Counsel  
Attn: Water/Sewer Dept.  
P.O. Box 2230  
Jefferson City, MO 65102  
Phone: 866-922-2959  
Fax: 573-751-5562  
E-Mail: [mopco@ded.mo.gov](mailto:mopco@ded.mo.gov)

Comments may also be registered in this case using the Internet Electronic Filing System at <http://psces/mpsc/> by using the link to the Public Comment section and filling in all required fields on the comment page.

If you have questions about this notice, or about anything else with which we may be of assistance, please feel free to contact Aqua at 877.WTR.AQUA (877-987-2782).

Sincerely,



Terry J. Rakocy, President  
Aqua Missouri, Inc.