

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Request from the Customers in the)
Rockaway Beach Exchange for an Expanded Calling) **Case No. TO-2003-0257**
Scope to Make Toll-Free Calls to Branson.)

OFFICE OF THE PUBLIC COUNSEL’S REPORT OF CUSTOMER CONTACTS

1. In 2002, over 1600 telephone customers of CenturyTel’s Rockaway Beach exchange (xxx-561-0000) petitioned the Public Service Commission (PSC) to expand local calling from that exchange to Branson. Copies were provided to Office of the Public Counsel (OPC). On January 29, 2003 OPC filed these petitions with the PSC and requested the PSC take action to provide that community with relief.

2. In December 2004, OPC, Staff, the Company and various community leaders in the area held a telephone conference to discuss desired options for expanded calling.

3. On or about January 11, 2005, OPC sent a letter to Mayor Cravens of Rockaway Beach setting out the desired options discussed and also on the one the community preferred.

4. On or about January 25, 2005, numerous residents of the 561 exchange sent letters to Representative Ray Weter asking his support for an expanded calling plan for Rockaway Beach to Forsythe and Branson. Copies were sent to the PSC and OPC.

5. On or about May 16, 2005, OPC sent letters to those customers who wrote Representative Weter advising them that the recommendation made for a mandatory

calling plan within that area at \$3.00/month and advised them that the scope of the calling area and the proposed price are not final and subject to review.

Respectfully submitted,

OFFICE OF THE PUBLIC COUNSEL

/s/ Michael F. Dandino

BY: _____
Michael F. Dandino (24590)
Senior Public Counsel
P.O. Box 2230
Jefferson City, MO 65102
(573) 751-4857
(573) 751-5559
Fax (573) 751-5562
mike.dandino@ded.mo.gov

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing was emailed, mailed or hand delivered this 22nd day of August 2005 to the following attorneys of record:

Mark Poston
General Counsel
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102

Larry Dority
Attorney for CenturyTel
Fischer & Dority
101 Madison, Suite 400
Jefferson City, MO 65101

/s/ Michael F. Dandino
