

INTERMEDIA COMMUNICATIONS INC.
LOCAL EXCHANGE SERVICES TARIFF

P.S.C.MO.NO. 2
ORIGINAL PAGE NO. 50.3

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.3 Local Service Areas, cont.

Missouri Public
Service Commission (N)

3.3.3 Optional Metropolitan Calling Area (MCA) Service, cont.

REC'D DEC 22 1999

3.3.3.D Regulations

1. Unless otherwise specified in these regulations, MCA is offered to all classes and grades of business customers located in an MCA exchange. MCA service is also available in conjunction with Foreign Exchange Service in an MCA exchange.
2. In situations where multiple access lines share the same working telephone number, if one such line subscribes to MCA service, then all lines must subscribe to MCA service.
3. In situations where a hunting arrangement between access lines is provided by the Telephone Company, no MCA line may be configured to hunt to a non-MCA line.
4. Rate Application
 - a. The MCA monthly rates specified herein, apply on a per-line basis.
 - b. Optional MCA rates and charges apply in addition to all other rates and charges paid by the customer for other services of the Telephone Company.

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~~Missouri Public~~
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SECTION 3 - DESCRIPTION OF SERVICE, CONT. II.

REC'D SEP 13 1999

3.4 Directory Listings

For each Customer of Intermedia's Exchange Access Service(s), the Company shall arrange for the (T) listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings. See Section 4.3.4.C for the rates for additional directory listings.

3.5 Operator-Assisted Services

Operator-assisted services are provided to Business and Residential Customers on a presubscribed basis. Services are also provided to Customers and Users of exchange access lines which are presubscribed to the Company's interexchange outbound calling services. Various billing arrangements are available with Intermedia's operator-assisted service including Calling Card, Commercial Credit (T) Cart Collect, Person-to-Person and Third Party. Charges apply as stated in Section 4, as well as per call operator charges.

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SECTION 3 - DESCRIPTION OF SERVICE **Missouri Public Service Commission**

3.5 Operator-Assisted Services, cont.

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3.5.1 Operator Dialed Surcharge

This surcharge applies to Operator Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1) calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the Intermedia network and (T)
- 2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

3.5.2 Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption. A charge will apply when:

1. The operator verifies that the line is busy with a call in progress;

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SECTION 3 - DESCRIPTION OF SERVICE, CONT. **OCT 14 1997**

3.5 Operator-Assisted Services, cont.

**MISSOURI
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e, cont.**

3.5.2 Busy Line Verify and Line Interrupt Service, cont.

2. The operator verifies that the line is available for incoming calls; or
3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. One charge will apply for both verification and interruption.

No charge will apply when:

1. The calling party advises that the call is to or from an official public emergency agency; or
2. Under conditions other than the three stated above.

Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

3.6 Directory Assistance

Customers and users of the Company's business and residential calling services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.6 Directory Assistance cont.

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Call allowances are as stated below

1. Business customers using directory assistance will receive ten (10) free calls per line or PBX trunk line per month.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT- **OCT 14 1997**

3.6 Directory Assistance, cont.

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A credit will be given for calls to Directory Assistance when:

1. The Customer experiences poor transmission or is cut-off during the call,
2. The Customer is given an incorrect telephone number, or
3. The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Exemptions

1. Residential Customers are exempt from Directory Assistance charges.
2. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.
3. Directory Assistance attempts to telephone numbers which are non-listed or non-listed and non-published are exempt from being charged a Directory Assistance charge (see Section 4.3.4), and shall not be included in the ten call allowance.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.7 [Reserved for Future Use]

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3.8 Frame Relay Services

The transport of data, voice and video using Frame Relay technology. This service includes the routing of Frame Relay, the FRADing polled protocols, transport of asynchronous and X.25 protocols. This service is available On-Net or Extended.

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SECTION 4 - RATES

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4.1 General

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Installation and monthly recurring charges apply to the Company's local exchange services. Usage charges apply as indicated herein on a service-by-service basis. In addition to any applicable usage charges, per-call operator service charges will apply for operator-assisted calling. (T)

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SECTION 4 - RATES, CONT.

**Missouri Public
Service Commission**

4.2 Intermedia Facilities-Based Services

REC'D SEP 13 1999 (T)

4.2.1 Single T Private Branch Exchange (PBX) Service

Monthly Recurring	(SWB Areas)
Digital PBX Service	\$195+\$20/Channel
Analog PBX Service	\$395+\$20/Channel

Nonrecurring	Digital	Analog
Installation 12 month term	\$500	\$1000
(per T-1) 24 month term	\$250	\$ 500
36 month term	\$125	\$ 250
48 month term	\$ 0	\$ 0

4.2.2 ISDN Primary Rate Interface (PRI) Service

(N) (M)

A. Collocated PRI

	Non-Recurring Charge	Monthly Recurring Charge
PRI's 1-10, per PRI	\$300	\$515
PRI's 11-50, per PRI	\$250	\$460
PRI's >50, per PRI	\$150	\$425

B. On-Net PRI

	Non-Recurring Charge	Monthly Recurring Charge
PRI's 1-10, per PRI	\$400	\$570
PRI's 11-50, per PRI	\$300	\$490
PRI's >50, per PRI	\$200	\$430

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Material previously located on this page now appears on Pages 58.0.2, '58.3 and 98.

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SECTION 4 - RATES, CONT.

4.2 Intermedia Facilities-Based Services, cont.

4.2.2 ISDN Primary Rate Interface (PRI) Service cont.

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C. Off-Net PRI

	Non-Recurring Charge	Monthly Recurring Charge
PRI's 1-10, per PRI	\$500	\$800
PRI's 11-50, per PRI	\$400	\$750
PRI's >50, per PRI	\$250	\$720

D. Virtual FX PRI Service

	Non-Recurring Charge	Monthly Recurring Charge
First PRI's	\$300	\$275
Additional PRI's	\$ 35	\$ 40

E. PRI Network Access NFAS Arrangement

	Non-Recurring Charge	Monthly Recurring Charge
Per Arrangements	\$75	\$15

F. Dial Line Service

	Non-Recurring Charge	Monthly Recurring Charge
Per Dial Line	\$35	\$25

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SECTION 4 - RATES, CONT.

4.2 Intermedia Facilities-Based Services

4.2.3 Optional Business Features - Intermedia Facilities

	Nonrecurring	Monthly Charge
Initial Block (20 DID Nos.)	\$500	\$4.00
Additional Blocks (20 DID Nos.)	\$ 15	\$4.00

4.2.4 PIC Change Charge

Per Standard, Key Line or Trunk	\$10.00 per request	
25 Pair Termination Blocks	\$65.00 per request	(M)

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SECTION 4 - RATES, CONT.

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4.2 Intermedia Facilities-Based Services

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4.2.5 Unified Voice Services

TRUNK	RATE
Central Office Trunk (loop start)	\$36.00
Central Office Trunk (ground start)	\$41.00

LINE	
Business Line 8-50	\$24.00
Business Line 51+	\$23.00
Business Line 8-50 w/Feature Package A	\$51.00
Business Line 51+ w/Feature Package A	\$50.00
Business Line 8-50 w/Feature Package B	\$65.25
Business Line 51+ w/Feature Package B	\$64.25
Business Line 8-50 Fax/Modem	\$24.00
Business Line 51+ Fax/Modem	\$23.00

OPTIONAL FEATURES

Ring Again (Automatic Callback)*	\$3.50
Call Forwarding	\$3.50
Call Forwarding - Don't Answer	\$3.25
Call Forwarding - Busy Line	\$3.25
Call Forwarding - Remote Access	\$3.00
Calling Name and Number Delivery*	\$10.00
Calling Number Delivery*	\$10.00
Speed Calling (10 or 30 Numbers)*	\$5.00
Station Controlled Conference Call*	\$4.00
Toll Denial/Restrictions	\$3.25
Directory Number Hunting (Circular)	\$5.00
Universal Call Distribution*	\$2.50
Call Pickup	\$2.50
Group Intercom	\$3.25

* Not available in connection with Central Office Trunks.

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SECTION 4 - RATES, CONT.

4.2 Intermedia Facilities-Based Services

4.2.5 Unified Voice Services, cont.

ADDITIONAL CHARGES
CO Trunk Instillation
Business Line Installation, each
Additional Directory Listing

RATE
\$35.00
\$35.00
\$2.45

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SECTION 4 - RATES, CONT.

4.2 Intermedia Facilities-Based Services, cont.

4.2.6 Single T Primary Rate Interface (PRI)-Basic Service

	(SWE Areas)	
Monthly Recurring	\$675	
Nonrecurring		
Installation	12 month term	\$500
(per PRI)	24 month term	\$250
	36 month term	\$125
	48 month term	\$ 0

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4.3 Intermedia Resold Services

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Service Commission**

4.3 Intermedia Resold Services, cont.

REC'D SEP 13 1999^(T)

43.1 Resold Exchange Access Lines

The Company concurs in the rules and regulations applying to and governing Basic Local Exchange telephone service (hereinafter referred to as Exchange Access Lines service) as set forth in the Southwestern Bell Telephone Company Local Exchange and General Exchange tariffs on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law, The Company does not concur in the rates and specific footnotes of Southwestern Bell Telephone Company for Exchange Access Line telephone services. Rates and specific footnotes for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

4.3.1.A Main Service

4.3.1.A.1 Business Rates and Charges

Group	Line Charge
D-MCA-1	35.00
D-MCA-2	36.95

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- 4.3.1 Resold Exchange Access Lines, cont.
- 4.3.1.A Main Service, cont.

4.3.1.A.1 [Reserved for Future Use]

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- 4.3.1 Resold Exchange Access Lines, cont.
- 4.3.1.A Main Service, cont.

4.3.2.A.2 [Reserved for Future Use]

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43.1 Resold Exchange Access Lines, cont.

4.3.1.A Main Service, cont.

4.3.1.A.2 [Reserved for Future Use]

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4.3.1 Resold Exchange Access Lines, cont.
4.3.1.A Main Service, cont.

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4.3.1.A.3 Service and Equipment Charges

- | | | |
|----|--|-------|
| 1. | Charge to install main service access line, per access line | |
| | First line | 52.25 |
| | Additional line | 16.65 |
| 2. | Charge to change telephone number per access line | |
| | First line | 12.25 |
| 3. | Charge to change class or service, per access line | 12.25 |
| 4. | Charge to establish or rearrange hunting sequence, per access line | 12.25 |
| 5. | Premises Work Charge | |
| | First 15 Minutes | 39.50 |
| | Additional 15 Minutes | 14.25 |

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- 4.3 Intermedia Resold Services, cont.
 - 4.3.1 Resold Exchange Access Lines, cont.
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4.3 Intermedia Resold Services, cont.

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4.3.1 Resold Exchange Access Lines, cont.

REC'D SEP 13 1999

4.3.1.C Hunting Line Service

A. Rates and Charges

	Monthly Rates	Installation Charge
1. Rotary	N/A	N/A
2. Circle	0.85	3.25
3. Preferential	2.52	3.25

4.3.1.D Local Operator Assistance

Person-to-Person

A Service charge of \$1.80 will apply for each Semi-Automated Person-to-Person local call.

A Service charge of \$2.16 will apply for each Operator-Handled Person-to-Person local call.

Calling Cards

A service charge of \$0.31 will apply for each Fully-Automated Calling Card Station-to-Station local call.

A service charge \$0.59 will apply for each Semi-Automated Calling Card Station-to-Station local call.

Station-to-Station

A service charge of \$0.63 will apply for each Fully-Automated Station-to-Station local call.

A service charge of \$0.81 will apply for each Semi-Automated Station-to-Station local call.

A service charge of \$0.99 will apply for each Operator-Handled Station-to-Station local call.

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4.3 Intermedia Resold Services, cont.

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4.3.2 [Reserved for Future Use]

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 - 4.3.4 Resold General Exchange Vertical Services
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4.3 Intermedia Resold Services, cont.

4.3.4 Resold General Exchange Vertical Services, cont

4.3.4.B Business Rates & Charges

4.3.4.B.1 Custom Calling Features

The additional monthly rate is applicable only when multiple services are ordered as specified in Paragraph 47.3.4 of Southwestern Bell's General Exchange Tariff.

	Monthly Recurring
Call Forwarding	6.00
Remote Access To Call Forwarding	2.75
Call Waiting (1)	8.00
Three Way Calling	4.00
Speed Calling 30	4.00
Speed Calling 8 (2)	4.00
Call Forwarding-Busy Line	3.00
Call Forwarding-Don't Answer	3.00

Footnotes (1)(2) See Sheet 82

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4.3.4 Resold General Exchange Vertical Services, cont.

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4.3.4.B Business Rates & Charges, cont.

4.3.4.B.2 CLASS Services

The additional monthly rates specified above are not applicable
when ordered with the following services.

	Monthly Rate
Personalized Ring	
One Dependent DN	5.40
Two Dependent DN's	
1st Dependent DN	5.40
2nd Dependent DN	1.80
Call Trace	6.00
Calling ID Basic (Calling Number Delivery)	8.50
Caller ID Deluxe (Calling Name and Number Delivery)	9.50
Call Return	4.00
Auto Redial	4.00
Selective Call Forwarding	4.00
Call Blocker	4.00
Priority Call	4.00
Calling Number Delivery	N/C
Blocking - Permanent	

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4.3.4 Resold General Exchange Vertical Services, cont.

4.3.4.B Business Rates & Charges, cont.

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FOOTNOTES

- (1) This rate is inclusive of the Cancel Call Waiting option where available.
- (2) Speed Calling 8 (business) and Speed Calling 30 (residence) are available only to existing customers at existing locations.

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4.3 Intermedia Resold Services, cont. (T)

4.3.4 Resold General Exchange Vertical Services, cont.

4.3.4.B Business Rates & Charges, cont.

4.3.4.B.3 Feature Packages

Multiple Numbers of Features/Applicable Discounts

FEATURE PACKAGE	DISCOUNT AMOUNT
BusinessSaver "A": Includes Personalized Ring plus one of the following Auto Redial, Call Blocker, Call Forwarding, Call Return, Call Waiting, Priority Call, Remote Access to Call Forwarding, Selective Call Forwarding, Three-Way Calling	\$5.00
BusinessSaver "B": Includes Caller ID (Basic or Deluxe) plus any 2 of the following Auto Redial, Call Blocker, Call Forwarding, Call Return, Call Waiting, Priority Call, Remote Access to Call Forwarding, Selective Call Forwarding, Three-Way Calling)	\$5.00
BusinessSaver "C": Includes: Any combination of 3 of the following: Auto Redial, Call Blocker, Call Forwarding, Call Return, Call Waiting, Priority Call, Remote Access to Call Forwarding, Selective Call Forwarding, Three Way Calling	\$4.00
BusinessSaver "D": Includes: An Additional listing plus 2 of the following: Auto Redial, Call Blocker, Call Forwarding, Call Return, Call Waiting, Priority Call, Remote Access to Call Forwarding, Selective Call Forwarding, Three Way Calling	\$2.00
The Works: Includes ALL of the following: Auto Redial, Call Blocker, Caller ID Deluxe, Call Forwarding, Call Return, Call Waiting, Priority Call, Remote Access to Call Forwarding, Selective Call Forwarding, Three-Way Calling,	\$29.80
The Works WITHOUT Caller ID	\$21.30
The Works WITHOUT Call Waiting	\$21.80
The Works WITHOUT Remote Access to Call Forwarding	\$27.05
The Works WITHOUT Caller ID/Call Waiting	\$13.30
The Works WITHOUT Caller ID/Remote Access to Call Forwarding	\$18.55
The Works WITHOUT Call Waiting/Remote Access to Call Forwarding	\$19.05
The Works WITHOUT Caller ID/Call Waiting/Remote Access to Call Forwarding	

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4.3 Intermedia Resold Services, cont.

4.3.4 Resold General Exchange Vertical Services, cont.

4.3.4.C Directory Listings

Regular business and residence extra listings will be furnished at the following rates:

	MONTHLY RATE	SERVICE AND EQUIPMENT CHARGE
Business extra listings, each (CLT)	\$2.45	\$9.50
Residence extra listings, each (RLT)	1.60	6.00

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4.3 Intermedia Resold Services, cont.

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4.3.5 Resold Miscellaneous Services

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The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing Miscellaneous Services as set forth in the Southwestern Bell Telephone Company General Exchange Tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for the following Miscellaneous Service offerings of Southwestern Bell Telephone Company. Rates for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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- 4.3 Intermedia Resold Services, cont.
- 4.3.5 Resold Miscellaneous Services, cont.
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4.4 Additional Service Rates

1997

4.4.1 Returned Check Charge

See
Public Service Commission

Returned Check Charge \$20 or 5% of the amount of check,
whichever is greater

4.4.2 Service Implementation Charge

Service Implementation Charge \$15

4.4.3 Reconnection Charge

Reconnection Charge \$25/per occurrence

4.5 Operator-Assisted Services

4.5.1 Operator Charges (per call)

	Charge
Person-to-Person	\$2.49
Station-to-Station	\$0.99
Calling Card/Credit Card	\$0.79

When more than one class of service is involved, only the higher surcharge is applicable.

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4.5 Operator-Assisted Services, cont.

4.5.2 Operator Dialed Surcharge

Operator Dialed Surcharge

1991
SECTION VI
LOCAL EXCHANGE SERVICES TARIFF

\$0.74

4.5.3 Busy Line Verify and Line Interrupt Service

Each request

Busy Line Verify Service

\$1.20

Busy Line Verify and Line Interrupt Service

\$1.85

4.5.4 Directory Assistance

Local

All Other

Per Request*

\$0.90

\$0.90

*Subject to exemptions in Section 3.6.

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4.6 Intermedia Rate Plan - Enhanced Services (D)

4.6.1 Frame Relay Service - Local Access (N)

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The Frame Relay Service described herein consists of Local Access elements only. The remaining Frame Relay Service elements are found in the Company's interexchange or access tariffs.

A. ILEC Pass-through Charges (N)

Channel Termination (Customer premises to LEC SWC): (M)

64.0 kbps	Monthly	Non-Recurring
First	\$197.05	\$324.00
Additional	\$197.05	\$247.00

1.544 mbps	Monthly	Non-Recurring
First	\$225.00	\$569.00
Additional	\$225.00	\$368.00

Channel Mileage (LEC SWC to LEC SWC, if applicable), per Month

64.0 kbps (mileage)	Fixed	Per Mile
All mileage bands	\$184.75	\$ 9.35

1.544 mbps (mileage)	Fixed	Per Mile
over 0 to 4	\$100.00	\$ 50.00
Over 4 to 8	\$100.00	\$ 60.00
Over 8	\$ 80.00	\$ 60.00

B. Access Coordination Charge (M)

In addition to the above ILEC pass-through charges, a \$10.00 per node monthly recurring Access Coordination Charge will apply. (N)

Material appearing on this page was previously located on Page 93.10. (N)

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SECTION 4 - RATES, CONT.

4.6 Intermedia Rate Plan - Enhanced Services, cont.

4.6.1 Frame Relay Service - Local Access, cont.

C. Frame Relay Supplementary Charges

Frame Relay Supplementary Charges apply for Customer-initiated administrative or design changes. The charges identified below apply in lieu of the Supplementary Charges identified in Section 4.6 herein. In addition to the charges assessed by the Company, any charges assessed to the Company by other providers (i.e., ILEC) in connection with the Customer-initiated change will be passed through to the Customer.

1. Administrative Change

Administrative Changes are record changes only and do not impact the design or jeopardize the order due date.

Per Order **\$25.00**

2. Design Change

Design Changes are changes on an order in progress that impact the design or due date.

In order to process the Design Change as a change rather than as a cancellation and new order, the request must be received within 14 days of receipt and acceptance of the order, and prior to the in-service date.

Per Order **\$75.00** (N)

(D)

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4.6 Intermedia Rate Plan - Enhanced Services, cont.

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4.6.1 Frame Relay Service - Local Access, cont.

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(N)

D. Cancellation Charges

Cancellation Charges apply when an order in progress is canceled. In addition to the charges assessed by the Company, any charges assessed to the Company by other providers (i.e., ILEC) in connection with the Cancellation will be passed through to the Customer.

0-3 business days from
receipt and acceptance of order **\$0.00**

More than 3 business days from
receipt and acceptance of order **\$150.00** per order

Within 2 business days of due date One month's recurring charges
per order (minimum of \$150.00)

E. Expedite Charges

Company Expedite Charges apply for approved expedites is follows:

1) A Design Change Charge of \$75.00 will always apply to an order requesting a less than standard interval due date. Design change intervals will be followed as applicable.

2) An Expedite Charge of \$425 to cover the Company's attempt to expedite the service will be applied as follows: (N)

a. If the Company accepts the request for an expedited date and service (D) is installed before the standard interval due date, the Expedite Charge will apply.

b. If the Company accepts the request for an expedite, but does not meet the requested expedite date and service is installed on or after the standard interval due date, the Expedite Charge will be waived.

In addition to the charges assessed by the Company, any charges assessed to the Company by other providers (i.e., ILEC) in connection with the Expedite will be passed through to the Customer.

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4.6 Intermedia Rate Plan - Enhanced Services, cont.

4.6.1 Frame Relay Service - Local Access, cont.

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(N)

F. Early Termination Liability

When Customers cancel service prior to satisfying a term agreement, there will be an Early Termination Liability. The liability is calculated as a percentage of the monthly recurring charges for the remainder of the term. Any nonrecurring charges that were waived in concert with the term agreement must be paid upon early termination.

Cancel or Termination Within:

			Second Year	Third Year	Fourth Year	Fifth Year
Length of Term						
One Year	100%	N/A	N/A	N/A	N/A	N/A
Two Years	100%	50%	N/A	N/A	N/A	N/A
Three Years	100%	50%	25%	N/A	N/A	N/A
Four Years	100%	50%	25%	25%	N/A	N/A
Five Years	100%	50%	25%	25%	25%	25%

In addition to any charges assessed by the Company, charges assessed to the Company by other providers (i.e., ILEC) in connection with early termination will be passed through to the Customer.

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SECTION 4 - RATES, CONT.

4.6 Intermedia Rate Plan - Enhanced Services, cont

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4.6 Intermedia Rate Plan - Enhanced Services, cont.

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4.6 Intermedia Rate Plan - Enhanced Services, cont.

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4.6 Intermedia Rate Plan - Enhanced Services, cont.

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4.6 Intermedia Rate Plan - Enhanced Services, cont.

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SECTION 4 - RATES, CONT.

4.6 Intermedia Rate Plan-Enhanced Services, cont

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SECTION 4 - RATES, CONT.

4.6 Intermedia Rate Plan-Enhanced Services, cont.

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SECTION 4 - RATES, CONT.

**Missouri Public
Service Commission**

4.7 Optional Metropolitan Calling Area (MCA) Service

REC'D DEC 22 1999

(N)

4.7.1 Rates and Charges

4.7.1.A Monthly Rates, per line

St. Louis/MCA-3
Flat Rate Option

Business

\$24.80

St. Louis/MCA-4
Flat Rate Option

\$46.75

St. Louis/MCA-5
Flat Rate Option

\$70.70

(N)

**Missouri Public
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SECTION 5 - SPECIAL SERVICE ARRANGEMENTS

1997

5.1 Individual Case Basis Arrangements

Rates for Dedicated Access and Private Line Services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of the specific ICB contracts will be made available to the Missouri Public Service Commission upon a request on a proprietary basis.

5.2 Customer Requested Service Suspensions

At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will, for 30 days, provide the customer with an intercept recording referring callers to another number. This service is available to customers at no charge.

The Company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

	Period of Suspension	Charge
First Month or Partial Month	Regular Monthly Rate (no reduction)	
Each Add'l. Month (one year limit)	1/2 Regular Monthly Rate	

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SECTION 6 - INTERIM NUMBER PORTABILITY SERVICE

1997

6.1 Number Portability

Interim Number Portability Service applies to an interconnection arrangement between the Company and the Connecting Company. This service enables the Connecting Company to provide basic local exchange service within the State of Missouri to a given customer(s) that wish to retain their telephone number(s), assigned by the Company. The Connecting Company may choose from two options:

- A. Direct Inward Dial
Direct Inward Dial (DID) option for number portability is a service which permits incoming dialed calls to a telephone number, assigned to the Company, to be forwarded to a Connecting Company end office over Direct Inward Dial (DID) facilities. The Company will deliver the called number to the Connecting Company via the Connecting Company-provided trunk for call completion.
- B. Remote Call Forwarding
Remote Call Forwarding (RCF) option for number portability is a service which permits incoming dialed calls to a telephone number, assigned to the Company, to be forwarded to a Connecting Company end office, utilizing a call forwarding of the Company's end office switch.

6.1.1 Rules and Regulations

6.1.1.A Number Portability and facilities will only be provided, where technically feasible, subject to the availability of facilities and may only be furnished from properly equipped central offices. Number Portability services and facilities are not offered for the Company's Coin Telephone service.

6.1.1.B When the exchange service offering(s) associated with Number Portability services are provisioned using remote switch(es), Number Portability service is available from host central offices.

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SECTION 6 - INTERIM NUMBER PORTABILITY SERVICE, CONT. 967

6.2 Responsibility of the Connecting Company

58.106
U.S. PUBLIC SERVICE COMMISSION

6.2.1 The Connecting Company shall exchange technical descriptions and forecasts of their traffic requirements in sufficient detail necessary to engineer, install, maintain, and administer the facilities subject to this arrangement.

6.2.2 The Connecting Company is solely responsible to obtain authorization from the end-user for the handling of the disconnection of the end-user's service with the Company, the provision of service by the Connecting Company and the provision of Number Portability services. Should a dispute or discrepancy arise regarding the authority of the Connecting Company to act on behalf of the end-user, the Connecting Company is responsible for providing written evidence of its authority.

6.2.3 The Connecting Company is responsible for coordinating the provisioning of the service with the Company to assure that its switch is capable of accepting Number Portability ported traffic.

6.2.4 The Connecting Company is solely responsible to provide equipment and facilities that are compatible with the Company's service parameters, interfaces, equipment and facilities. The Connecting Company is required to provide sufficient terminating facilities and services at the terminating end of a Number Portability call to adequately handle all traffic to that location and is solely responsible to ensure that its facilities, equipment and services do not interfere with or impair any facility, equipment or service of the Company or any of its end-users.

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SECTION 6 - INTERIM NUMBER PORTABILITY SERVICE, CONT. **CONT.** 1397

6.2 Responsibility of the Connecting Company, cont. **1397**
LOCAL EXCHANGE SERVICES CONTINUED

6.2.5 The Connecting Company is responsible for providing an appropriate intercept announcement service for any telephone number subscribed to Number Portability services for which it is not presently providing local exchange service.

6.2.6 Where the Connecting Company chooses to disconnect or terminate any Number Portability service, it is responsible for designating the preferred type of announcement to be provided by the Company at appropriate unregulated intercept rates, if applicable.

6.2.7 The Connecting Company is responsible for designating to the Company at the time of its initial service request for Number Portability services one of the following options with respect to Credit Card, Collect, third party, and other operator handled calls from or to Number Portability assigned telephone numbers: (1) the Connecting Company may request that the Company block all such calls; (2) the Connecting Company may accept billing from the Company for such calls; or (3) the Connecting Company may negotiate a separate agreement with the Company establishing the call handling, processing, billing and collection responsibilities of the parties.

6.2.8 The Company will make available notes and other information necessary describing the interoffice transmission and signaling procedures standard to the Company's network.

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SECTION 7 - GRANDFATHERED SERVICES **Missouri Public Service Commission**

7.1 Primary Rate Interface Service

RECD SEP 13 1999 (M)

Primary Rate Interface (PRI) is an ISDN based end-to-end digital circuit that provides 23 64Kbps B and 1 64Kbps D channel over a T1 at a transmission speed of 1.472Mbps.

Customers purchase PRI in a 23B+D channel configuration for a fixed monthly fee. Additional costs are incurred for DID numbers, additional listings, and non-published numbers. A onetime set-up fee also applies. A one year contract is required and service is subject to additional charges in areas without Intermedia facilities.

PRI Service is available under two distinct pricing plans, with the appropriate plan determined by the Company based on the Customer's usage profile. The plan designated as "PRI-Data" is generally used to provide access to the internet or other services where call holding times typically exceed the average holding time for voice calls of three to five minutes. Generally these are calls (connections) made to information or information access providers where there are very long holding times or connections are made on a permanent basis. All other Customers will be priced under the plan designated as "Single T PRI-Basic," found in Section 3.1.1.G. (T) (T) (T)

PRI-Data Services area specific set of services which provide one way inbound call types of Data, Voice, & 3.1 KC connectivity between Intermedia's DMS-500 and the Customer's premises. PRI-Data Services are provided as 23B (or greater)+D arrangements only. Outbound calling arrangements may not be available in all serving areas.

Various non-regulated services are offered with Intermedia's PRI service. These services may involve additional charges.

Monthly Recurring		(SWB Areas)
PRI-Data		\$500
Nonrecurring		
Installation	12 month term	\$500
(per PRI)	24 month term	\$250
	36 month term	\$125
	48 month term	\$ 0

(M)

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SECTION 8 - PROMOTIONS

**Missouri Public
Service Commission**

(N)

8.1 Single T Private Branch Exchange Service

REC'D JAN 26 2000

For all orders through March 31,2000, the following promotional opportunities are available to new customers. Customers must have twelve or more channels/lines per T-1 to qualify.

- a. No nonrecurring charges for 24 month agreements (nonrecurring charge waiver does not include site preparation charges, if required).
- b. \$250 per T-1 nonrecurring charge for 12 month agreements.
- c. 15% reduction in monthly recurring local exchange service charges (does not include long distance services charges) for 36 month agreements.
- d. 10% reduction in monthly recurring local exchange service charges (does not include long distance services charges) for 24 month agreements.

8.2 Direct Inward Dial (DID) Service

For all orders through March 31,2000, the following promotional opportunities are available to new customers. Customers must have twelve or more channels/lines per T-1 to qualify.

- a. No nonrecurring charges for 24 and 36 month agreements.
- b. 50% reduction in nonrecurring charges for 12 month agreements

8.3 Single T Primary Rate Interface (PRI)-Basic Service

For all orders through March 31,2000, the following promotional opportunities are available to new customers. Customers must have twelve or more channels/lines per T-1 to qualify.

- a. No nonrecurring charges for 24 month agreements (nonrecurring charge waiver does not include site preparation charges, if required).
- b. \$250 per PRI nonrecurring charge for 12 month agreements
- c. 15% reduction in monthly recurring local exchange service charges (does not include long distance services charges) for 36 month agreements.
- d. 10% reduction in monthly recurring local exchange service charges (does not include long distance services charges) for 24 month agreements.

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SECTION 8 - PROMOTIONS CONT.

**Missouri Public
Service Commission** (N)

8.4 Unified Voice Services

REC'D JAN 26 2000

For all orders through March 31,2000, the following promotional opportunities are available to new customers. Customers must have twelve or more channels/lines per T-1 to qualify.

- a. No installation charges.
- b. 15% reduction in monthly recurring local exchange service charges (does not include long distance services charges) for 36 month agreements.
- c. 10% reduction in monthly recurring local exchange service charges (does not include long distance services charges) for 24 month agreements. (N)

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