

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Rita Hill,)	
)	
Complainant,)	
)	
v.)	<u>File No. WC-2011-0111</u>
)	
Missouri-American Water Company)	
)	
Respondent.)	

ORDER RESCHEDULING PROCEDURAL CONFERENCE

Issue Date: December 30, 2010

Effective Date: December 30, 2010

On December 20, 2010, the Commission scheduled a procedural conference for January 3, 2011. On December 29, 2010, the Commission's Staff requested that the Commission postpone the conference. In its request Staff asserts that no party objects to the postponement and that the Complainant would prefer the conference be held at 4:00 p.m. to accommodate her work schedule. The Commission will reschedule the procedural conference.

THE COMMISSION ORDERS THAT:

1. The procedural conference scheduled for January 3, 2011 is canceled.
2. The parties shall appear at a procedural conference to be held on Monday, January 10, 2011, beginning at 4:00 p.m. The conference will be held in Room 305 at the Commission's offices in the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. This building meets the accessibility standards required by the Americans with Disabilities Act. Any person requiring additional accommodations to participate in this prehearing conference shall call the Public Service Commission's Hotline at

1-800-392-4211 or dial Relay Missouri at 711 prior to the conference.

3. Any party may participate in the conference by telephone by calling (573) 522-5993 and entering *456 as the password when prompted at the time set for the conference.

4. This order shall become effective immediately upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Harold Stearley, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 30th day of December, 2010.