

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water)	
Company for Certificates of Convenience and)	
Necessity Authorizing it to Install, Own, Acquire,)	
Construct, Operate, Control, Manage and)	File No. SA-2019-0183
Maintain a Sewer System in an area of Clinton)	
County, Missouri (Timber Springs Estates))	

NOTICE OF COMPLETION

COMES NOW Missouri-American Water Company (MAWC), and, as its Notice of Completion states the following to the Missouri Public Service Commission (Commission):

1. The Commission issued its Order Granting Certificates of Convenience and Necessity (Order), on April 17, 2019, with an Effective Date of May 17, 2019.
2. MAWC has completed the following requirements as set forth in the Order:
 - a. On May 17, 2019, MAWC provided training to its Customer Service Representatives regarding rates and rules applicable to the Timber Springs Customers.
 - b. MAWC provided a Customer Welcome Letter to the Timber Springs customers regarding the acquisition which included information as to the customers rights and responsibilities and a sample bill. A copy of the welcome letter is attached as Attachment 1.
 - c. MAWC provided an informational brochure to the Timber Springs customers a copy of which is attached as Attachment 2.
3. MAWC filed its Notice of Closing on May 24, 2019.

WHEREFORE, MAWC has completed the above requirements as set forth in the Order.

Respectfully submitted,

/s/Tim Luft

Timothy W. Luft, Mo. Bar #40506

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ATTORNEY FOR MISSOURI-AMERICAN WATER COMPANY

CERTIFICATE OF SERVICE

I do hereby certify that a true and correct copy of the foregoing document has been sent by electronic mail this 28th day of May, 2019, to:

General Counsel's Office

staffcounsel@psc.mo.gov

Office of the Public Counsel

opc@ded.mo.gov

/s/ Tim Luft