PUBLIC SERVICE COMMISSION STATE OF MISSOURI

ALICE GEARY)
Complainant,)
V.) File No. WC-2009-0147
MISSOURI AMERICAN WATER COMPANY))
Respondent.)

Order to Show Cause

Issue Date: April 21, 2009 Effective Date: April 21, 2009

The Missouri Public Service Commission is ordering Alice Geary to show cause why the Commission should not dismiss her complaint. The Commission will not dismiss Ms. Geary's complaint Ms. Geary intends to pursue it. If Ms. Geary intends to pursue her complaint, the Commission must receive a written response to this order no later than May 15, 2009.

On April 3, 2009, the Commission cancelled the hearing on representations that the parties were near settlement. Also on that date, the Commission ordered the parties to file no later than April 17, 2009, jointly or separately, a report stating their progress in settlement negotiations. As of the date of this order, neither party has filed such report.

If Ms. Geary no longer intends to pursue her complaint, no further action from any party is needed, because the Commission can end these proceedings by dismissing her complaint. But before the Commission does so, Ms. Geary may show cause why the

Commission should not dismiss her complaint. To show cause why the Commission should not dismiss her complaint, Ms. Geary must respond to this order by stating that she intends to pursue her complaint and by complying with our April 3, 2009, order.

If Ms. Geary does so, the Commission will resume these proceedings, including a hearing to gather evidence on which to decide the complaint. Ms. Geary may participate in the hearing in different ways, including attending in person or by telephone. But if Ms. Geary does not respond to this order as directed, the Commission may assume that she does not intend to pursue her complaint, and may dismiss her complaint.

THE COMMISSION ORDERS THAT:

- 1. No later than May 15, 2009, Alice Geary shall comply with our April 3, 2009, order and show cause why the Commission should not dismiss her case.
 - 2. This order shall become effective immediately on issuance.

BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Jordan, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 21st day of April 2009.