BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Rita Hill,)
Complainant,)
V.) <u>File No. WC-2011-0111</u>
Missouri-American Water Company)
Respondent.)

ORDER SETTING DEADLINE FOR RESPONSE

Issue Date: December 7, 2010 Effective Date: December 7, 2010

On October 25, 2010, Rita Hill filed a complaint with the Commission against Missouri-American Water Company. On November 26, 2010, Missouri American Water Company ("MAWC") filed its answer, 1 and on December 6, 2010, the Commission's Staff filed a report of its investigation into the complaint. The Commission will set a deadline for MAWC to file a response to Staff's report.

THE COMMISSION ORDERS THAT:

- 1. No later than December 17, 2010, Missouri-American Water Company shall file a response to Staff's report.
 - 2. This order shall become effective immediately upon issuance.

BY THE COMMISSION

Steven C. Reed Secretary

¹ On December 2, 2010, MAWC amended its answer by interlineations.

(SEAL)

Harold Stearley, Senior Regulatory Law Judge by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 7th day of December, 2010.