FORM NO. 13 P.S.C.	No.	1	(original)	Sheet No. 1
			2 nd (revised)	
Cancelling P.S.C. MO	No.	1	(original)	Sheet No. 1
			1st (revised)	

Southern Missouri Gas Company, L.P. d/b/a Southern Missouri Natural Gas
Name of Issuing Corporation

All Communities and Rural Areas
For Missouri Certificated Service Area
Community, Town or City

GENERAL SERVICE (GS)

<u>Availability</u> - This rate schedule is available for all firm gas service rendered by the Company, including space heating service.

Rate - The monthly charge shall consist of a customer charge plus a charge for gas used as set forth below:

Residential Service

Customer Charge Commodity Charge	\$ \$	10.00 .473	per month per Ccf	
General Service				
Customer Charge	\$	15.00	per month	
Commodity Charge	\$.470	per Ccf	

Minimum Monthly Charge - The Customer Charge.

<u>Late Payment Charge</u> - Unless otherwise required by law or other regulation, 1.5% will be added to the outstanding balance of all bills not paid by the delinquent date stated on the bill. The late payment charge will not be applied to amounts being collected through a pre-arranged payment agreement with the Company that is kept up-to-date.

Billing of License, Occupation, Franchise or Other Similar Charges or Taxes - See Original Sheet No. 19.

<u>Purchased Gas Adjustment</u> - The rates and charges contained herein are subject to adjustments pursuant to the Purchased Gas Adjustment Clause ("PGA") contained on Sheet Nos. 20 through 27.

N-Indicates New Rate or Text

C-Indicates Change

DATE OF ISSUE November 17, 2010 month day year

DATE EFFECTIVE January 1, 2011

month day year

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FORM NO. 13 P.S.C. No. 1 (original) Sheet No.1.1

3rd (revised)

Cancelling P.S.C. MO No. 1 (original) Sheet No.1.1

2nd (revised)

Southern Missouri Gas Company, L.P. d/b/a Southern Missouri Natural Gas
Name of Issuing Corporation

All Communities and Rural Areas
For Missouri Certificated Service Area
Community, Town or City

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OPTIONAL GENERAL SERVICE (OGS)

Availability—This rate schedule is available for all general service customers who use natural gas as their sole source of heat and do not take service under the General Service (GS) tariff. It is an optional service available in lieu of service under the General Service rate. It is designed for those general service customers who do not desire to pay a monthly customer charge. In order to qualify for this optional general service, the customer must agree to maintain this service for a minimum of one (1) year.

Rates – The monthly charge shall consist of a customer charge, and a commodity charge as set forth below:

Optional General Service

Customer Charge \$ 0.00 per month Commodity Charge (Residential) \$.713 per Ccf Commodity Charge (Non-Residential) \$.713 per Ccf

Minimum Monthly Charge - None

<u>Late Payment Charge</u> – Unless otherwise required by law or other regulation, 1.5% will be added to the outstanding balance of all bills not paid by the delinquent date stated on the bill. The late payment charge will not be applied to amounts being collected through a pre-arranged payment agreement with the Company that is kept up-to-date.

Billing of License, Occupation, Franchise or Other Similar Charges or Taxes – See Original Sheet No. 19.

<u>Purchased Gas Adjustment</u> – The rates and charges contained herein are subject to adjustments pursuant to the Purchased Gas Adjustment Clause contained on Sheets Nos. 20 through 27.

Accounting – The Company will keep track of the existing non-residential customers that switch from the existing GS tariff to the OGS tariff after the effective date of this tariff and maintain this information for use in the next rate case following the effective date of this tariff sheet. Any net increase in revenue associated with existing non-residential customers switching from existing GS tariffs to the OGS tariff will be treated as an offset to rates established in the next rate case following the effective date of this tariff.

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DATE OF ISSUE November 17, 2010 month day year

DATE EFFECTIVE <u>January 1, 2011</u> month day year

ISSUE BY <u>David N. Moody</u> <u>Chief Executive Officer</u> 500 19" <u>Street, Mountain Grove MO 65711</u> name of officer title address

FORM NO. 13 P.S.C.

No. 1

'(original)

1st (revised)

Cancelling P.S.C. MO

No. 1

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(revised)

Southern Missouri Gas Company, L.P. d/b/a Southern Missouri Natural Gas
Name of Issuing Corporation

All Communities and Rural Areas

<u>For Missouri Certificated Service Area</u>

Community, Town or City

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Missouri School Program Transportation Service Rate Schedule

7. Capacity Release Provisions

Company will release firm pipeline capacity on the applicable pipeline(s) in aggregate to the Pool Operator, as specified in the Pool Operator Contract. The release will be at the same rate that the applicable pipeline(s) charges the Company for that capacity and will be for a term of one year. The release will be made on a recallable basis, but the Company agrees not to recall capacity unless requested to do so by Customer.

8. Billing

- a) The monthly commodity charges and customer charges equivalent in the applicable companion sales rate will be billed each transporter within the Pool Group by the Company in accordance with non-gas charges set forth in the Company's tariff for applicable sales service.
- b) Customer will be billed any pipeline transition cost recovery factor which would otherwise be applicable as a system sales customer.
- c) The Pool Operator will be billed all imbalance charges and cash-outs.

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No. 1

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Sheet No. 18.6

Cancelling P.S.C. MO

No. 1

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Sheet No. 18.6

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Southern Missouri Gas Company, L.P. d/b/a Southern Missouri Natural Gas Name of Issuing Corporation

All Communities and Rural Areas For Missouri Certificated Service Area Community, Town or City

Missouri School Program Transportation Service Rate Schedule

9. Taxes

In addition to local franchise taxes specified under Paragraph 1, above, schools shall agree to pay franchise tax on commodity transportation if applicable to Sales service for schools. Transportation shall be billed any applicable proportionate part of any directly allocable tax, impost or assessment imposed or levied by a governmental authority, which is assessed or levied against the Company or affects the Company's cost of operation and which the Company is legally obligated to pay on the basis of meters, customers, or rates of, or revenues from gas or service sold, or on the volume of gas produced, transported, purchased for sale, or sold, or on any other basis where direct allocation is possible

10. Terms of Payment

Bills are delinquent if unpaid after the twenty-first (21st) day following rendition or as may be specified by law. Rendition occurs on the date of physical mailing or personal delivery, as the case may be, of the bill by the Company.

The Company shall add to any delinquent unpaid bill a sum equal to one and one half percent (1-1/2%) of the outstanding balance. In calculating the outstanding balance for these purposes, the Company may not include any amounts due to deposit arrears and amounts agreed to be paid under any deferred payment agreement. An unpaid bill shall be any undisputed amount that remains owing to the Company at the time of the rendition of the next bill. Failure to pay the late payment charge is grounds for discontinuance of service.

Rules and Regulations 11.

Service will be furnished in accordance with Company's Standard Rules and Regulations.

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No. 1

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Cancelling P.S.C. MO

No. 1

(original) (revised)

Sheet No. 48

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Southern Missouri Gas Company, L.P. d/b/a Southern Missouri Natural Gas Name of Issuing Corporation

All Communities and Rural Areas For Missouri Certificated Service Area Community, Town or City

RULES AND REGULATIONS (cont.)

- This rule takes precedence over other rules on provision of heat-related utility service from November 1 through March 31 annually.
- (c) Notice Requirements. From November 1 through March 31 prior to discontinuance of service due to nonpayment, the Company shall:
- (1) Notify the customer, at least ten (10) days prior to the date of the proposed discontinuance, by first-class mail, and in the case of a registered elderly or handicapped customer the additional party listed on the customer's registration form of the Company's intent to discontinue service. The contact with the registered individual shall include initially two (2) or more telephone call attempts with the mailing of the notice.
- (2) Make further attempts to contact the customer within forty-eight (48) hours preceding discontinuance of service either by a second written notice as in subsection (c) (1), sent by first class mail; or a door hanger; or at least two (2) telephone call attempts to the customer.
- (3) Attempt to contact the customer at the time of discontinuance of service in the manner specified in section (11)(h) on Sheet No. 46.
- (4) Make a personal contact on the premises with a registered elderly or handicapped customer or some member of the family above the age of fifteen (15) years, at the time of the discontinuance of service.
- (5) Ensure that all of the notices and contacts required in this section shall describe the terms for provisions of service including the method of calculating the required payments, the availability of financial assistance from the Division of Family Services and social service or charitable organizations that have notified the Company that they provide that assistance and the identity of those organizations.
- Weather Provisions. Discontinuance of gas service to all residential users, including all residential tenants of apartment buildings, for nonpayment of bills where gas is used as the source of space heating or to control or operate the only space heating equipment at the residence is prohibited.

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Sheet No. 66

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Sheet No. 66

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Southern Missouri Gas Company, L.P. d/b/a Southern Missouri Natural Gas Name of Issuing Corporation

All Communities and Rural Areas For Missouri Certificated Service Area Community, Town or City

RULES AND REGULATIONS (cont.) SUMMARY OF INSTALLATION AND CONVERSION CHARGES

Residential and Commercial

Inside Pipe & Fittings - Installed

Testing (as required)

No Charge to \$350.00 total

maximum per customer, including the cost of

conversion kits*

Conversion Kits - Installed

Customer Unit Installations

(as required)

No Charge to \$350.00 total maximum per customer,

including the cost of inside piping and fittings*

*If the costs exceed the \$350 credit, then the customer is responsible for paying the costs above the \$350 credit. Costs above \$350.00 per customer, up to \$10,000 are payable in pro rata monthly payments up to 36 months.

Industrial

Inside Pipe and Fittings - Installed

Cost

Conversion Kits - Installed

Cost

Testing (as required)

No Charge

Labor Rates

Technician, vehicle, tools & equipment

\$55.00 per hour

Technician only

\$40.00 per hour

After Hours Labor Rates

Technician, vehicle, tools & equipment

\$75.00 per hour

Technician only

\$60.00 per hour

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Cancelling P.S.C. MO

No. 1

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Sheet No. 73

Southern Missouri Gas Company, L.P. d/b/a Southern Missouri Natural Gas Name of Issuing Corporation

All Communities and Rural Areas For Missouri Certificated Service Area Community, Town or City

Current commercial customer or residential customer in the SMNG service area who purchases and installs a new natural gas water heater and/or new Energy Star® natural gas furnace. To qualify for the rebate the customer must complete and submit the SMNG application for the rebate and allow SMNG personnel to inspect the new installation. If the new water heater or new furnace is replacing existing equipment the customer must also allow SMNG to inspect the equipment replaced.

Builder, developer, or sub-contractor of new or renovated residential or commercial units in the SMNG service area who purchases and installs a new natural gas water heater and/or new Energy Star® natural gas furnace. To qualify for the rebate the building, developer, or subcontractor must complete and submit the SMNG application for the rebate and allow SMNG personnel to inspect the new installation. If the new water heater or new furnace is replacing existing equipment the builder, developer, or sub-contractor must also allow SMNG to inspect the equipment replaced.

Purpose:

This Program is intended to promote the use of energy efficient natural gas water heaters and Energy Star qualified natural gas furnaces.

Availability:

The voluntary program is available to current and new residential and commercial customers in the SMNG service area. The voluntary program is also available to builders, developers, subcontractors installing natural gas water heaters and Energy Star® qualified furnaces in newlyconstructed or renovated residential and commercial units in the Company's service area. This Program is available for buildings which heat exclusively with natural gas.

Rebates:

Residential:

- 1) The Administrator will rebate \$75 as a credit on the participant's SMNG bill for a current or new customer replacing an existing natural gas water heater with a new, more energy efficient natural gas water heater.
- 2) The Administrator will rebate \$200 as a credit on the participant's SMNG bill for a current or new customer replacing an electric water heater with a new, more energy efficient natural gas water heater.

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