

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Rita Hill,)	
)	
Complainant,)	
)	
v.)	<u>File No. WC-2011-0111</u>
)	
Missouri-American Water Company)	
)	
Respondent.)	

ORDER SETTING PROCEDURAL CONFERENCE

Issue Date: December 20, 2010

Effective Date: December 20, 2010

The Commission will schedule a procedural conference.

THE COMMISSION ORDERS THAT:

1. The parties shall appear at a procedural conference to be held on Monday, January 3, 2011, beginning at 4:00 p.m. The conference will be held in Room 305 at the Commission's offices in the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. This building meets the accessibility standards required by the Americans with Disabilities Act. Any person requiring additional accommodations to participate in this prehearing conference shall call the Public Service Commission's Hotline at 1-800-392-4211 or dial Relay Missouri at 711 prior to the conference.

2. Any party that wishes to participate in the conference by telephone may do so by calling (573) 522-5993 and entering *456 as the password when prompted at the time set for the conference.

3. This order shall become effective immediately upon issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. Reed', is positioned above the printed name.

**Steven C. Reed
Secretary**

(S E A L)

Harold Stearley, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 20th day of December, 2010.