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May 31, 2000

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Mr. Dale Hardy Roberts Executive Secretary-Chief Regulatory Law Judge Missouri Public Service Commission P. O. Box 360 Jefferson City, MO 65102-0360

FILED² MAY 3 1 2000

Missouri Public Service (Commission

RE: Case No. <u>567-2000-396</u>, Tariff File No. 200001001 Reitz Rentals, Inc. d/b/a SouthWest TeleConnect Basic Local Tariff

Dear Mr. Roberts:

Enclosed please find an original and six copies of the following substitute tariff sheets of Reitz Rentals, Inc. d/b/a Southwest TeleConnect:

P.S.C. Mo. Tariff No. 1, Original Sheet No. 6 and P.S.C. Mo. Tariff No. 1, Original Sheet No. 24.

These tariff sheets are to be substituted for similarly numbered sheets in the basic local tariff currently under consideration by the Commission. These revisions are provided per discussion with, and as requested by Staff and/or Southwestern Bell Telephone Company, for filing with the Commission.

In addition, Reitz Rentals, Inc. d/b/a SouthWest TeleConnect agrees to extend the effective date of the tariff to June 17, 2000, if necessary, but requests that the tariff be approved to take effect on the original effective date of June 15 if possible.

Thank you for your assistance in processing this substitute tariff filing. A copy of this letter accompanies each copy of the substitute tariff sheets. A copy of this filing is being served on Public Counsel and General Counsel this date. If there are any questions, please call me at 634-8109.

Sincerely. Mary Ann Gari

cc: Office of Public Counsel General Counsel Jaqualin Friend Peterson, Shaw & Pittman Art Kuss

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TELECOMMUNICATIONS SERVICES

SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 <u>Scope</u>

The Company undertakes to furnish residential local telecommunications services within the State of Missouri under the terms of this Tariff as a reseller. Service is available 24 hours a day, seven days a week. The Services described in Section 3 of this Tariff are provided to Customers by the Company pursuant to one or more applicable resale agreements or Resale Tariffs which are on file with, and have been approved by, the Missouri Public Service Commission.

The Company is responsible under this Tariff only for the services and facilities provided herein. Should Customers use such services and facilities to obtain access to services offered by other providers, the Company assumes no responsibility for such other service.

2.1.2 Shortage of Equipment or Facilities

The furnishing of service under this Tariff is subject to availability on a continuing basis of all necessary equipment or facilities from other telecommunications providers to the Company for resale.

2.1.3 Terms and Conditions

- 2.1.3.A This Tariff shall be interpreted and governed by the laws of the State of Missouri.
- 2.1.3.B Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.3.C Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- 2.1.3.D Service may not be used for any unlawful purpose.
- 2.1.3.E Neither the Company nor Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

Issued: May 1, 2000

Kimberly Reitz, President Reitz Rentals, Inc. d/b/a South West TeleConnect 7000 Cameron Rd., Suite 200 Austin, Texas 78752-2828

Effective: June 15, 2000



TELECOMMUNICATIONS SERVICES

Disconnection or Suspension of Telephone Service

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If you do not resolve the reason for disconnection or suspension, your service may first be suspended. If service is suspended, your telephone number is reserved for five days, and can be reconnected within that time for a restoration charge of \$25.00 as described in the "Reconnection of Service section of this Information Bulletin. If the reason for suspension has not been resolved within the 5-day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a \$20.00 Service Reconnection Charge under the "Reconnection Of Service" section of this Information Bulletin.

Your service may be disconnected for any of the following reasons:

- 1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, SouthWest TeleConnect will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
- 2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility or damage or destruction to such equipment.
- 3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- 4. Misrepresentation of the identity in obtaining telephone utility service.
- 5. Incurs charges and evidences an intent not to pay such charges when due.

Reconnection of Service

After local telephone service has been disconnected or suspended, SouthWest TeleConnect will reconnect your service when the reason for disconnection or suspension has been remedied. Before reconnecting or restoring your service, the following will be required:

- 1. Payment for all undisputed amounts must be received by SouthWest TeleConnect or its authorized Agent in the event service has been disconnected or suspended.
- 2. If your service has been disconnected, the Service Reconnection Fee of \$20.00 must be paid again.
- 3. If your service has been suspended, the Service Restoration fee of \$25.00 must be paid.

Issued: May 1, 2000

Kimberly Reitz, President Reitz Rentals, Inc. d/b/a SouthWest TeleConnect 7000 Cameron Rd., Suite 200 Austin, Texas 78752-2828

Effective: June 15, 2000

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