

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED³

JUN 11 2007

WILBUR A. STRAWN

Name: _____)
Complainant)

Missouri Public
Service Commission

vs. _____)

Case No.

Company Name: KANSAS CITY POWER & LIGHT CO.)
Respondent)

COMPLAINT

Complainant resides at 5131 CAMBRIDGE AVE. KANSAS CITY, MO 64126)
(address of complainant)

1. Respondent, KANSAS CITY POWER & LIGHT CO.
(company name)
of P.O. BOX 219330, KANSAS CITY, MO 64121-9330, is a public utility under the
(location of company)
jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

I have been a Kansas City, Missouri Power and Light (KCPL) customer for over 50 years, having seldom been even late with a payment. For about the past 40 years, I have engaged Steve's Electric (a <i>reputable</i> company) of 1703 S. Sterling Street, Independence, Mo. 64052, Phone (816)252-1770, to deal with my electrical problems. On March 16, 2007, Inv.#1058, I paid Steve's Electric Co. \$1,169 (See exhibit A attached) to upgrade service at 3307 E. 20 th Terrace, Kansas City, Missouri, a duplex rented to a Vincent Dupriest, (unknown to me prior to his rental) who I was later told by a KCPL representative that they were aware that Mr. Dupriest was suspected by KCPL of tampering with electrical service at a prior address. Though I protested the charge on that basis, KCPL refused to put the problem in writing and required me to pay for the damages if I was to continue to get service for that address. Since KCPL had good reason to believe I had nothing to do with tampering with the service at 3307 E. 20 th Terrace, and Dupriest was the present occupant, they were wrong in demanding I pay for the repairs. Dupriest should have been the one to pay. This happened again at my duplex at 3301 E. 20 th Terrace when I wanted to make repairs. KCPL had reliable information that a <i>former</i> tenant, Daniel Dunn was tampering with this and other services in the area and finally was strongly suspected of setting fire to 3301 E. 20 th Terrace on May 10, 2007. An investigator from KCPL had been gathering information from neighborhood witnesses that confirmed Daniel Dunn was the perpetrator.

3. The Complainant has taken the following steps to present this complaint to the Respondent:

Now KCPL is refusing to connect the service at 4332 Cleveland, K.C. Mo., because of tampering with that service. Again KCPL refused to state the problem to me in writing. The last tenant at that address was Dorothy Smith. KCPL took the service out of her name, but illegal trespassers hooked the service up again. On April 20, 2007, I had the police investigate 4332 Cleveland for trespassers. The electrical service was on and evidence of persons "squatting" there illegally (mostly at night) was present. Police proceeded to chase them away. (Prowlers.) (See exhibit B, attached) Again I advised KCPL the service at 4332 Cleveland was still on illegally. This problem with illegals (or homeless) people occurred approximately three times at that address. Between my efforts during the daylight hours to patrol the premises and the efforts of the police to help, KCPL finally disconnected the electric service at the pole and advised me (not in writing as I requested) but through the Missouri Public Service Commission I would have to pay about \$650 to get the work done as a result of the tampering. The service should have been cut off from the first time I informed them that homeless trespassers were there.

In my opinion, KCPL is wrong for (1) refusing service to customers of good standing who own rental property by holding them or new tenants responsible for prior debts of former tenants; (2) for refusing service to good customers unless they pay for tampering charges incurred by *known suspects* to KCPL; and (3) by not actively pursuing the guilty parties to make *them* pay. By KCPL not making them responsible for their actions, they are making it possible for the criminals to move on scot free to continue to do the same thing. It's obvious that KCPL is only after the money at any cost, no matter who they get it from.

I am an 80-year-old disabled *volunteer* veteran of World War II and Korea. I'm on a fixed income, which means I am not a rich man. I realize that homeless people and illegals are a growing urban problem, but neither I nor KCPL are the cause of it. Only by working together to place the blame and the fines where they belong, can this problem be dealt with *fairly*.

WHEREFORE, Complainant now requests the following relief:

If the MPSC should find judgement in my favor, KCPL should be required to restore service in my name at 4332 Cleveland at KCPL expense, and require KCPL to make other restitutions as seen fit by the MPSC for trying to make me pay for criminal acts of which I am not guilty.

June 4, 2007
Date

Wilbur G. Strawn
Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.

STEVE'S ELECTRIC, INC.
1703 SOUTH STERLING
INDEPENDENCE, MO 64052

Invoice

DATE	INVOICE #
3/16/2007	1058

BILL TO
AARON STRAWN REALTY 5131 CAMBRIDGE KANSAS CITY, MO. 64129

TERMS	DUE DATE	PROJECT
1 1/2% due after 30 d...	4/16/2007	

DESCRIPTION	QTY	JOB ADRESS	JOB DATE	AMOUNT
LABOR AND MATERIAL TO INSTALL 2 100AMP SERVICES		3305/3307 E/ 20TH TERR	3.13.07	1,169.00
<div>CONSENT OF OWNER</div> <div>CONSENT IS HEREBY GIVEN FOR FILING OF MECHANIC'S LIEN BY ANY PERSON WHO SUPPLIES MATERIALS OR SERVICES FOR THE WORK DESCRIBED IN THIS CONTRACT ON THE PROPERTY ON WHICH IT IS LOCATED IF THEY ARE NOT PAID.</div> <div>ACCOUNTS 30 DAYS PAST DUE ADD 1 1/2 PERCENT PER MONTH, PLUS ALL REASONABLE COST OF COLLECTION</div>				

THANK YOU FOR YOUR BUSINESS

Total \$1,169.00



PAID 3305-07 3-31-07 \$700-

Due \$469-
B-4-4-16

**KANSAS CITY, MISSOURI POLICE DEPARTMENT
DAILY ACTIVITY LOG**

③

✓ Date 04/20/2007 Veh. # 178 Radio No. 338 Watch II

✓ Officer(s) /Serial # ALEXANDER CRUZ Cell Phone # [REDACTED]

Vehicle Condition/ Missing Equipment OK

In-Car Video Tape # ② 15477 44683 Shotgun # 1215624V Beginning Mileage 181515

Walkie L.I.D.# 10339 Walkie L.I.D.# Ending Mileage 181608

Taser Serial # X00 131154 Taser Serial # Next A/B Service 185000

<u>16</u> Calls for Service (C)	<u> </u> Other Traffic	PROBLEM SOLVING (CSTAR only)	NETWORKING
<u>2</u> Administrative Activity (A)	<u> </u> State/Federal Arrests	<u> </u> Neighborhood Meeting	<u> </u> Codes
<u>3</u> Reports Taken	<u> </u> City Arrests	<u> </u> Gathering Information	<u> </u> Liquor Control
<u> </u> Traffic Violations (TV)	<u> </u> Juvenile Arrests	<u> </u> Area Canvas	<u> </u> DFS
<u> </u> Firearms Arrests	<u> </u> SI Assisted Arrests	<u> </u> Observation/Surveillance	<u> </u> COMBAT
<u> </u> Firearms Seized	<u> </u> FIF Reports	<u> </u> Conferral/Mediation	<u> </u> Health/Environmental Services
<u> </u> Car Checks (CC)	<u> </u> Rec. Stolen Autos	<u> </u> Mentoring	<u> </u> OTHER
<u> </u> Car Checks w/Results	<u> </u> Proc. Crime Scene	<u> </u> Environmental Disorder	<u> </u> <u> </u>
<u> </u> Ped Checks (PC)	<u> </u> Area Canvas	<u> </u> Car Checks	<u> </u> <u> </u>
<u> </u> Ped Checks w/Results	<u> </u> Drug Arrests/Recovery	<u> </u> Pedestrian Checks	<u> </u> <u> </u>
<u> </u> Build/Res Checks (BC, RC)	<u> </u> Marijuana	<u> </u> Hazardous Moving	<u> </u> <u> </u>
<u> </u> Build/Res Checks w/Results	<u> </u> Cocaine	<u> </u> Other Traffic	<u> </u> <u> </u>
<u> </u> SI Assists (SI-A)	<u> </u> PCP	<u> </u> DUI Arrests	<u> </u> <u> </u>
<u> </u> Hazardous Traffic	<u> </u> Meth	<u> </u> <u> </u>	<u> </u> <u> </u>
<u> </u> DUI Arrests	<u> </u> Other	<u> </u> <u> </u>	<u> </u> <u> </u>

TOUR OF DUTY NOTES
i.e. ROLL CALL INFORMATION, OBSERVER, CSTAR LOCATIONS, NETWORKING

33-3400 MONROE

Officer(s) Signature / Serial # [Signature] 3183

Sergeant's Signature / Serial # [Signature] #352

**KANSAS CITY, MISSOURI POLICE DEPARTMENT
DAILY ACTIVITY LOG**

✓ Date 4/20/07 Veh. # 849 Radio No. 328 Watch TL

✓ Officer(s) / Serial # Walker #4643 Cell Phone # None

Vehicle Condition/ Missing Equipment Cell Missing

In-Car Video Tape # 38980 Shotgun # 5069171 Beginning Mileage 217438

Walkie L.I.D.# 10328 Walkie L.I.D.# 6328 Ending Mileage 217479

Taser Serial # X00-17500 Taser Serial # _____ Next A/B Service _____

<u>9</u> Calls for Service (C)	<u>5</u> Other Traffic	PROBLEM SOLVING (CSTAR only)	NETWORKING
<u>2</u> Administrative Activity (A)	<u>5</u> State/Federal Arrests	____ Neighborhood Meeting	____ Codes
<u>3</u> Reports Taken	<u>10</u> City Arrests	____ Gathering Information	____ Liquor Control
<u>5</u> Traffic Violations (TV)	<u>5</u> Juvenile Arrests	<u>1</u> Area Canvas	____ DFS
<u>5</u> Firearms Arrests	<u>5</u> SI Assisted Arrests	____ Observation/Surveillance	COMBAT
<u>7</u> Firearms Seized	<u>7</u> FIF Reports	____ Conferral/Mediation	____ Health/Environmental Services
<u>1</u> Car Checks (CC)	<u>1</u> Rec. Stolen Autos	____ Mentoring	
<u>1</u> Car Checks w/Results	<u>1</u> Proc. Crime Scene	____ Environmental Disorder	
<u>5</u> Ped Checks (PC)	<u>1</u> Area Canvas	<u>1</u> Car Checks	OTHER
<u>5</u> Ped Checks w/Results	<u>2</u> Drug Arrests/Recovery	____ Pedestrian Checks	
<u>5</u> Build/Res Checks (BC, RC)	<u>5</u> Marijuana	____ Hazardous Moving	
<u>5</u> Build/Res Checks w/Results	<u>5</u> Cocaine	____ Other Traffic	
<u>5</u> SI Assists (SI-A)	<u>5</u> PCP	____ DUI Arrests	
<u>5</u> Hazardous Traffic	<u>5</u> Meth		
<u>7</u> DUI Arrests	<u>5</u> Other		

TOUR OF DUTY NOTES

i.e. ROLL CALL INFORMATION, OBSERVER, CSTAR LOCATIONS, NETWORKING

Roll Call

Audio/Video Chk's

Officer(s) Signature / Serial # Walker #4643

Sergeant's Signature / Serial # [Signature]

Time		TYPE	DESCRIPTION OF ACTIVITY LOCATION / NATURE / ASSISTING CAR / PROBABLE CAUSE / REASONABLE SUSPICION / BRIEF DESCRIPTION	STOP REPT.	DISP. CODE
OUT	IN				
0815	0836	A	[REDACTED]		Rep
			[REDACTED]		
			[REDACTED]		
0846	0847	C	[REDACTED]		Di S
0852	0853	C	[REDACTED]		Di S
0902	1046	CC	[REDACTED]	(YES)	Rep
			[REDACTED]		Rep
			[REDACTED]		
			[REDACTED]		
			[REDACTED]		
			[REDACTED]		
			[REDACTED]		
			[REDACTED]		
1045	1114	C	[REDACTED]		ARR
			[REDACTED]		
			[REDACTED]		
1120	1156	C	[REDACTED]		Rep
			[REDACTED]		
1156	1219	C	[REDACTED]		Di S
			[REDACTED]		
1240	1242	C	[REDACTED]		Di S
1242	1313	C	[REDACTED]		Di S
			[REDACTED]		
			[REDACTED]		
1313		C	[REDACTED]		Di S
			[REDACTED]		Di S
			[REDACTED]		
			[REDACTED]		
1401	1532	F	[REDACTED]		Rep
			[REDACTED]		
1535	1606	C	4332 Cleveland PROWERS W/338		Di S
1606	1629	A	[REDACTED]		Di S