

NAVIGATOR TELECOMMUNICATIONS, LLC.

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FILED²

JUL 20 2000

Missouri Public
Service Commission

Hon. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
301 West High Street, Room 530
Jefferson City, Missouri 65102-0360

July 19, 2000
via FedEx

TA-2000-243

Re: Tariff Filing No. 200001166 -- Replacement sheets for
Proposed Revised Tariff for Basic Local and Local Exchange
Telecommunications Service, pursuant to Commission Order dated
December 8, 1999, in Case No. TA-2000-243

Dear Judge Roberts:

Pursuant to a July 19, 2000, phone conversation with Phil Garcia requesting certain revisions in the proposed tariff filed herein, please find enclosed for filing an original and two (2) copies of the proposed Revised Tariff of Navigator Telecommunications, LLC. containing revisions as requested, and other additional revisions. The specific revisions made are as follows:

- Section 3, pages 19 - 24, corrected footnote numbering
- Section 4, addition of pages 37 - 41, subsection 4.12 et seq., listing rates for custom calling features
- Section 4, page 39, addition of "call trace" language
- Section 5, addition of pages 32 - 39, subsection 5.13 et seq., listing rates for custom calling features
- Section 5, page 35, addition of "call trace" language

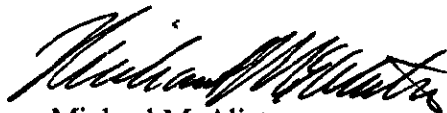
Please contact me at the address above, by telephone at (501) 301-1623, by fax at (501) 301-1602, or by e-mail at mike@navtel.com with any questions or if I can provide any further information.

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200001166

Please file-stamp the copy of this transmittal letter and return it to me in the enclosed self-addressed envelope. Thank you for your assistance with this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael McAlister", written in a cursive style.

Michael McAlister
General Counsel
Navigator Telecommunications, LLC.

TITLE PAGE

MISSOURI LOCAL TELECOMMUNICATIONS TARIFF

OF

NAVIGATOR TELECOMMUNICATIONS, LLC.

212 CENTER STREET, SUITE 500

P.O. Box 8004

LITTLE ROCK, AR 72201

This tariff, filed with the
Missouri Public Service Commission,
contains the rates, terms, and conditions applicable to
the provision of Basic Local Exchange and
Local Exchange Services within the State of Missouri
Offered by Navigator Telecommunications, LLC.

(Reserved for future use.)

TABLE OF CONTENTS

Introduction	1
Check Sheet	1
Table of Contents	2
Symbols	6
Tariff Format	7
List of Waived Statutes and Regulations	8
Technical Terms and Abbreviations	9
 Section 1 - Rules and Regulations	 1
1.1 Undertaking of Navigator Telecommunications, LLC	1
1.2 Limitations	1
1.3 Use	2
1.4 Liabilities of the Company	2
1.5 Deposits	4
1.6 Advance Payments	4
1.7 Taxes	4
1.8 Equipment	4
1.9 Installation	6
1.10 Payment for Service	6
1.11 Billing and Payment Procedures	6
1.12 Late Payment Charge	8
1.13 Cancellation by Customer	8
1.14 Interconnection	9
1.15 Discontinuance of Service by Company	9
1.16 Settlement Agreement for Residential Customers	11
1.17 Inspection, Testing, and Adjustment	11
1.18 Tests, Pilots, Promotional Campaigns and Contests	11
1.19 Interruption of Service	12
1.20 Cost of Collection and Repair	12
1.21 Returned Check Charges	12
1.22 Service Implementation	12
1.23 Reconnection Charge	13
1.24 Operator Services	13
1.25 Access to Telephone Relay Services	14
1.26 Access to Carrier of Choice	15
1.27 Directory Listings	15
1.28 Special Construction	17
1.29 Universal Emergency Telephone Number Service. (911, E911)	18

TABLE OF CONTENTS, CONT.

1.30	Customer's Rights and Responsibilities	20
1.30.1	Rights and Responsibilities of	20
	Missouri Residential Telephone Customer	
1.30.2	Your Telephone Bill	20
1.30.3	Payment Arrangements	20
1.30.4	Disconnection or Suspension of	21
	Telephone Service	
1.30.5	Reconnection of Service	22
1.30.6	Procedures for Handling Inquiries and Complaints	22
1.30.7	Filing a Complaint with the Missouri Public Service Commission	23
Section 2	- Description of Service	1
2.1	Product Descriptions Generally	1
2.1.1	Resold Services	2
2.2	Caller ID Language	3
2.3	Local Service Areas	4
2.3.1	Southwestern Bell Service Area	4
	A. Exchanges by Rate Group	4
2.3.2	GTE Service Areas	7
	A. Exchanges by Rate Group	7
2.3.3	Sprint Service Areas	10
	A. Exchanges by Rate Group	10
2.4	Directory Listings	11
2.5	Operator-Assisted Services	11
2.5.1	Operator Dialed Surcharge	12
2.5.2	Busy Line Verify and Line Interrupt Service	12
2.6	Directory Assistance	13
2.7	Extended and Expanded Area Calling Services	15

TABLE OF CONTENTS, CONT.

Section 3 - Rates - Southwestern Bell Service Areas.....	1
3.1 General.....	1
3.2 Resold Services.....	2
3.2.1 Resold Exchange Access Lines.....	2
3.2.2 Resold Digital Loop Service.....	10
3.2.3 Resold DID	17
3.2.4 Resold General Exchange Vertical	19
Services	
3.2.5 Resold Miscellaneous Services.....	27
3.2.6 Resold Digital Link Services	32
3.2.7 Resold Plexar-I®(CO Based Virtual PBX) Services.....	38
3.3 Additional Service Rates.....	44
3.4 Resold Integrated Services.....	45
Section 4 - Rates - GTE Service Areas	1
4.1 General.....	1
4.2 Conditions.....	1
4.3 Taxes.....	2
4.4 Rate Grouping.....	2
4.5 Schedules of Local Exchange Monthly Rates.....	3
4.6 Extended Area Service (EAS).....	4
4.7 Local Exchange Listings (includes EAS Points, EAS Rate Component, Rate Schedule, and Rate Groups)	5
4.8 Rates - Local Exchange Monthly Rate Schedules "A" and "M"	12
4.9 Lifeline Assistance Service.....	14
4.10 Metropolitan Calling Area (MCA) Plan	16
4.11 Service Charges.....	25
4.12 Custom Calling Services.....	37

®Registered Trademark of Southwestern Bell Telephone Company

TABLE OF CONTENTS, CONT.

Section 5 - Rates - Sprint Service Areas.....	1
5.1 Access Limits and Exchanges By Rate Groups.....	1
5.1.1 Rate Groups	1
5.1.2 Exchanges in Each Rate Group.....	2
5.1.3 Service Upgrading.....	3
5.2 Statewide Schedule of Rates By Rate Groups	4
5.2.1 Business Rate Groups	4
5.2.2 Residence Rate Groups	4
5.3 Movement of Exchanges Between Rate Groups.....	5
5.4 Monthly Rates - Rate Group I (1 - 1,300).....	6
5.5 Monthly Rates - Rate Group II (1,301 - 4,000).....	9
5.6 Monthly Rates - Rate Group III (4,001 - 20,000)	11
5.7 Monthly Rates - Rate Group IV (20,001 - 35,000).....	13
5.8 Extended Area Service.....	15
5.9 Discontinuance of EAS.....	16
5.10 (Reserved for Future Filing)	17
5.11 Local Measured Service (LMS).....	18
5.12 Service Connection Charges - Moves and Charges	21
5.13 Custom Calling Features.....	32
5.14 ExpressTouch®.....	34
5.15 Network Services Packaging	36
 Section 6 - Special Service Arrangements.....	 1
6.1 Individual Case Basis Arrangements	1
6.2 Customer Requested Service Suspensions.....	1

®Registered Trademark of Sprint.

SYMBOLS

The following symbols are used for the purposes indicated below:

- C** - Changed regulation.
- D** - Delete or discontinue.
- I** - Increase in a rate.
- M** - Moved from another tariff location.
- N** - New.
- R** - Reduction in a rate.
- T** - Change in text but no change in rate or regulation.

TARIFF FORMAT

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially by section. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the PSCM. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).1
- D. Check Sheets** - When a tariff filing is made with the PSCM, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made (i.e., the format, etc. remain the same, just revised revision levels on some pages. The tariff user should refer to the latest Check Sheet to determine if a particular sheet within the tariff is the most current on file with the PSCM.

LIST OF WAIVED STATUTES AND REGULATIONS

The Missouri Public Service Commission in its order in the case of *In the Matter of the Application of Navigator Telecommunications, LLC. to amend its Certificate of Service Authority to Provide Basic Local Exchange and Local Exchange Services in portions of the State of Missouri, Case No. TA-2000-243*, waived the following statutes and regulations:

Statutes

- | | | |
|-------------------------|---|---|
| 392.210.2 | - | uniform system of accounts |
| 392.270 | - | valuation of property (ratemaking) |
| 392.280 | - | depreciation accounts |
| 392.290.1 | - | issuance of securities |
| 392.300.2 | - | acquisition of stock |
| 392.310 | - | stock and debt issuance |
| 392.320 | - | stock dividend payment |
| 392.330 RSMo Supp. 1997 | - | issuance of securities, debts and notes |
| 392.340 | - | reorganizations |

Commission Rules

- | | | |
|------------------|---|--|
| 4 CSR 240-10.020 | - | depreciation fund income |
| 4 CSR 240-30.040 | - | uniform system of accounts |
| 4 CSR 240-35 | - | reporting of bypass and Customer-specific arrangements |

TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's location to a switching center or point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Carrier or Company - Whenever used in this tariff, "Carrier" or "Company", or "NavTel" refers to Navigator Telecommunications, LLC. unless otherwise specified or clearly indicated by the context.

Channel - A physical or logical pathway for the transmission of information between a sending point and a receiving point.

Commission - Missouri Public Service Commission.

Customer - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Exchange Access Line - The serving central office line equipment and all LEC plant facilities up to and including the LEC provided Standard Network Interface. These facilities are LEC provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer. Exchange access lines are subject to non-recurring charges, as specified in Section 3 of this tariff.

ILEC - The incumbent Local Exchange Carrier.

LEC - Local Exchange Carrier.

TECHNICAL TERMS AND ABBREVIATIONS, CONT.

Local Exchange Services - Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

PSCM - Public Service Commission of Missouri.

Person-to-Person Calling - An operator-assisted service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant. Charges may be billed to the called party, a third number, a credit card, a calling card or designated third party station.

Resold Local Exchange Service - A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carrier, in combination with Company provided usage services, miscellaneous services or interstate/international services.

Station-to-Station Calling - A service whereby the originating End User requests the assistance of a Company operator to place or bill the call. Calls billed Collect or to a telephone company-issued Calling Card or to an authorized Credit Card are Operator-Station calls unless the call is placed on a Person-to-Person basis. Automated Calling Card calls are not Operator-Station calls. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

SECTION 1 - RULES AND REGULATIONS

1.1 Undertaking of Navigator Telecommunications, LLC.

Navigator Telecommunications, LLC. services offered pursuant to this Tariff are furnished for Local Exchange Service among specified points within a Local Calling Area. Navigator Telecommunications, LLC. will offer these services on a resold basis.

Navigator Telecommunications, LLC. may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Navigator Telecommunications, LLC. network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week. The following are a list of services offered by Navigator Telecommunications, LLC.:

Central Office Virtual PBX Services
DID Services
Digital Link Services
Digital Loop Services
Dedicated Access
Exchange Access Lines
General Exchange Vertical Services
Integrated Services(ISDN)
Private Line

Applications for initial or additional service made verbally or in writing become a contract upon the establishment of the service or facility.

1.2 Limitations

- 1.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.
- 1.2.2 Navigator Telecommunications, LLC. reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of the law.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.2 Limitations, cont.

- 1.2.3 The Company does not undertake to transmit messages, and will not be liable for errors in transmission or for failure to establish connections.
- 1.2.4 All facilities provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 1.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

1.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

1.4 Liabilities of the Company

- 1.4.1 Navigator Telecommunications, LLC's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.4 Liabilities of Company, cont.

- 1.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 1.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, tradename, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by the negligence of the Company.
- 1.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 1.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service, which is not the direct result of the Company's negligence.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.5 Deposits

1.5.1 The Company does not normally collect deposits from Customers. However, deposits may be required from Customers whose credit history is unacceptable or unavailable. Deposits are collected in accordance with the rules of the Commission. On deposits held thirty (30) days or more, simple interest at the rate of nine percent (9%) per annum shall be credited annually to the account of the subscriber or paid upon the return of the deposit, whichever occurs first. Interest will not accrue on any deposit after the date on which a reasonable effort has been made to return it to the subscriber.

1.6 Advance Payments

Recurring Charges: For Customers from whom the Company feels an advance payment is necessary, Navigator Telecommunications reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges.

Non-Recurring Charges: Navigator Telecommunications, LLC. reserves the right to require pre-payment of non-recurring charges in such amount as may be deemed necessary by the Company. In addition, where special construction is involved, advance payment of the quoted construction charges may be required at the time of application for service.

1.7 Taxes

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

1.8 Equipment

1.8.1 The Company's services may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible for ensuring that Customer-provided equipment connected to Company services, is compatible with such services.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.8 Equipment, cont.

- 1.8.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others, to disconnect, rearrange remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- 1.8.3 Equipment the Company provides or installs at the Customer's premises for use in connection with services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.
- 1.8.4 The Customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- 1.8.5 The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by Customer-provided equipment.
- 1.8.6 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in the section for the installation, operation and maintenance of Customer-provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.
- 1.8.7 Title to all facilities provided by the Company under this tariff shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.9 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

1.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by Navigator Telecommunications, LLC. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Missouri Public Service Commission.

Navigator Telecommunications, LLC.'s billing invoices will be considered correct and binding upon the Customer if no written notice or telephone call is received from the Customer within thirty (30) days of the date of the invoice. Adjustments to Customer's bills shall be made to the extent circumstances exist which reasonably indicate that such changes are appropriate.

Upon receipt of a **billing inquiry**, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice.

If a Customer is not satisfied with the Company's response to an inquiry or request for credit, he or she may appeal to the Missouri Public Service Commission for final resolution.

1.11 Billing and Payment Procedures

- 1.11.1 Navigator Telecommunications, LLC. issues residential bills on a monthly basis with bills received by the Customer on or about the same day each month.
- 1.11.2 Navigator Telecommunications, LLC. will not alter the residential billing cycle unless affected Customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a Customer requests a number or billing change or when the Customer disconnects and reconnects service or transfers service from one premises to another.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.11 Billing and Payment Procedures, cont.

- 1.11.3 Navigator Telecommunications, LLC. allows residential Customers at least 21 days to pay bill charges and offers a preferred payment date plan pursuant to Missouri Public Service Commission Rule CSR 240.33.040(3)&(4) as may be amended from time to time.
- 1.11.4 Navigator Telecommunications, LLC. charges 1.5 percent for delinquent past due residential balances.
- 1.11.5 Navigator Telecommunications, LLC. sets forth the following on residential bills:
 - A. the number of access lines which charges are stated;
 - B. the beginning or ending dates of the billing period;
 - C. the date the bill becomes delinquent if not paid on time;
 - D. the unpaid balance (if any);
 - E. the amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call;
 - F. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable) and other surcharges as may be necessary and appropriate;
 - G. the total amount due;
 - H. if applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated;
 - I. a telephone number where inquiries may be made; and
 - J. if a deposit is held by the Company.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.11 Billing and Payment Procedures, cont.

1.11.6 During the first billing period in which a residential Customer receives service, Navigator Telecommunications, LLC. provides each Customer an insert or written notice which contains an itemized account of the charges for the equipment and service for which the Customer has contracted.

1.12 Late Payment Charge

Navigator Telecommunications, LLC. will assess a late payment charge equal to 1.5 percent for any past due balance that exceeds thirty days.

1.13 Cancellation by Customer

Customers may cancel service by providing 30 days written notice or telephone call to the Company. Customers who cancel service but are under a term contract may pay penalties as stated in the term contract or appropriate section of the Company's tariffs.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.14 Interconnection

Service furnished by Navigator Telecommunications, LLC. may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with Navigator Telecommunications, LLC.'s service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

1.15 Discontinuance of Service by Company

1.15.1 Service may be discontinued for any of the following reasons:

- A. Nonpayment of an undisputed delinquent charge;
- B. Failure to post a required deposit or guarantee;
- C. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
- D. Failure to substantially comply with the terms of a settlement agreement;
- E. Refusal after reasonable notice to permit inspection, maintenance or replacement of telephone utility equipment;
- F. Material misrepresentation of identity in obtaining telephone utility service; and
- G. As provided by state or federal law.

1.15.2 Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such day. Service shall not be discontinued for nonpayment of delinquent charge until five (5) days after a charge has become delinquent except as provided in Section 1.15.5.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.15 Discontinuance of Service by Company, cont.

- 1.15.3 Notice shall be given in accordance with the rules and regulations of the Missouri Public Service Commission, including sections 4, 5, and 6 of CSR 240.33.070.
- 1.15.4 Notwithstanding any other provision of the Commission's rules, the Company shall postpone a discontinuance for a time not in excess of twenty one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency if requested shall provide the Company with reasonable evidence of such necessity.
- 1.15.5 Notwithstanding any other provisions of the Commission's rules, service to a Customer may be discontinued at any time after written notice has been sent, certified mail, to such Customer at his/her last known address and at the address where the service to be discontinued is provided if such Customer:
 - A. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
 - B. Damages or evidences an intent to damage telephone utility equipment.
- 1.15.6 The notice required by Section 1.15.5 shall state how a Customer has evidenced an intent not to pay charges when due or evidenced an intent to damage telephone utility equipment.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.15 Discontinuance of Service by Company, cont.

- 1.15.7 Whenever service is discontinued for fraudulent use of service, Navigator Telecommunications, LLC. may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 1.15.8 Service may be discontinued without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such services.

1.16 Settlement Agreement for Residential Customers

- 1.16.1 When a residential Customer is unable to pay a charge in full when due, Navigator Telecommunications, LLC. shall permit the Customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed to by both Navigator Telecommunications, LLC. and the Customer. A copy of the settlement agreement shall be delivered or mailed to the Customer upon request by the Customer.
- 1.16.2 Matters treated by a settlement agreement shall not constitute a basis for discontinuance as long as the terms of the settlement agreement are followed.

1.17 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

1.18 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will obtain Commission approval regarding specific promotions and contests.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.19 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 1, paragraph 1.4 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal.

1.20 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of past due monies due the Carrier including legal and accounting expenses incurred by the Company's use of collection agencies or use of legal action. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

1.21 Returned Check Charges

There will be a \$20 charge for each check returned for insufficient funds.

1.22 Service Implementation

Absent a promotional offering, service implementation charges per service order will apply to new service orders or to orders to change existing service for the services listed in Section 3.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.23 Reconnection Charge

A reconnection fee will be charged when service is re-established for Customers who have been disconnected for nonpayment, and is payable at the time that the restoration of suspended service and facilities is arranged.

1.24 Operator Services

- 1.24.1 Navigator Telecommunications, LLC. will not bill for incomplete calls where answer supervision is available. Navigator Telecommunications, LLC. will not bill for incomplete calls and will remove any charges for incomplete calls upon (a) subscriber notification or (b) Navigator Telecommunications, LLC.'s knowledge.
- 1.24.2 The caller and billed party, if different from the caller, will be advised that Navigator Telecommunications, LLC. is the operator service provider at the time of the initial contact.
- 1.24.3 Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- 1.24.4 Only tariffed rates approved by this Commission for Navigator Telecommunications, LLC. shall appear on any local exchange telephone company (LEC) billings.
- 1.24.5 Navigator Telecommunications, LLC. shall be listed on the LEC billing if the LEC has multi-company billing ability.
- 1.24.6 Navigator Telecommunications, LLC. will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- 1.24.7 Navigator Telecommunications, LLC. will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.24 Operator Services, cont.

- 1.24.8 Upon request, Navigator Telecommunications, LLC. will transfer calls to other authorized interexchange companies or to the LEC, if billing can list the caller's actual origination point.
- 1.24.9 Navigator Telecommunications, LLC. will refuse operator services to traffic aggregators which block access to other companies.
- 1.24.10 Navigator Telecommunications, LLC. will assure that traffic aggregators will post and display information including: (1) that Navigator Telecommunications, LLC. is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange companies.

1.25 Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.26 Access to Carrier of Choice

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider (IC) of their choice. The IC should request confirmations/verifications of choice from its Customers no later than the date of submission of its first bill to the Customer. ICs should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

1.27 Directory Listings

- 1.27.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.
- 1.27.2 The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service.
- 1.27.3 The listings of subscribers, either without charge or at the rate specified within this tariff for other listings, are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listings in the directories.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.27 Directory Listings, cont.

- 1.27.4 Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when, in its sole judgment, such listings would violate the integrity of Company records and the directories, confuse individuals using the directory, or when the Customer cannot provide satisfactory evidence that he is authorized to do business as requested.
- 1.27.5 The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired.
- 1.27.6 Generally, the listed address is the location of the subscriber's place of business or residence.
- 1.27.7 Liability of the Company due to directory errors and omissions is as specified in Section 1, paragraph 1.4 of this tariff.
- 1.27.8 Generally, a business listing consists of a name or dual name, a designation descriptive of the subscriber's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation, which contracts for the service, or the name under which a business is regularly conducted.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.28 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- 1.28.1 where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- 1.28.2 of a type other than that which the Company would normally utilize in the furnishing of its services;
- 1.28.3 over a route other than that which the Company would normally utilize in the furnishing of its services;
- 1.28.4 in a quantity greater than that which the Company would normally construct;
- 1.28.5 on an expedited basis;
- 1.28.6 on a temporary basis until permanent facilities are available;
- 1.28.7 involving abnormal costs; or
- 1.28.8 in advance of its normal construction.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.29 Universal Emergency Telephone Number Service (911, E911)

- 1.29.1 The Company is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database at the time the Company submits Customer orders to the local exchange company whose service is being resold pursuant to these tariffs.
- 1.29.2 At the time the Company provides basic local service to a Customer by means of its own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. The Company will be obligated to provide facilities to route calls from the end users to the proper PSAP. The Company recognizes the authority of the E-911 Customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.
- 1.29.3 The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity on a monthly basis pursuant to RSMO 190.310.
- 1.29.4 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.29 Universal Emergency Telephone Number Service (911, E911), cont.

1.29.5 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

1.29.6 The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the Customer or others.

Under the terms of this tariff the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.30 Customers Rights and Responsibilities

The information listed in Sections 1.30.1 through 1.30.7 inclusive will be delivered to the Customer at the time service is established.

1.30.1 Rights and Responsibilities of Missouri Residential Telephone Customer

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone Customer.

1.30.2 Your Telephone Bill

You will receive a telephone bill from us each month. Navigator Telecommunications, LLC. provides basic local services. Navigator Telecommunications, LLC. does not normally require deposits, although deposits may be required from Customers whose credit history is unacceptable or unavailable. Payment in full is due within 21 days of the date of the bill. If Navigator Telecommunications, LLC. does not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach Navigator Telecommunications, LLC. by the due date.

1.30.3 Payment Arrangements

Payment must be sent to Navigator Telecommunications, LLC. Payment for service may be by credit card or check. Returned checks are subject to a charge of \$20. If you are temporarily having difficulty paying your telephone bill, please call Navigator Telecommunications, LLC. immediately at 888-662-8835. By doing this, you may avoid having your phone service suspended or disconnected.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.30 Customers Rights and Responsibilities, cont.

1.30.4 Disconnection or Suspension of Telephone Service

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If service is disconnected, a new telephone number will be assigned and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for 10 days and you will not be charged installation charges again.

- A. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, Navigator Telecommunications, LLC. will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your service.
- B. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- C. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- D. Misrepresentation of identity in obtaining telephone utility service.
- E. Incurs charges and evidences an intent not to pay such charges when due.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.30 Customers Rights and Responsibilities, cont.

1.30.5 Reconnection of Service

After local telephone service has been discontinued, Navigator Telecommunications, LLC. will restore your service when the reason for the discontinuance has been remedied. Before restoring your service, the following will be required:

- A. Payment for all undisputed amounts must be received by Navigator Telecommunications, LLC. or its authorized Agent.
- B. Installation charges must be paid again if your service has been disconnected. Installation charges will not be charged if your service has been suspended.
- C. Navigator Telecommunications, LLC. does not normally require deposits, although deposits may be required from Customers whose credit history is unacceptable or unavailable. Navigator Telecommunications, LLC. reserves the right to collect advance payments for recurring and non-recurring charges.

1.30.6 Inquiries and Complaints

Telephone inquiries may be directed to Navigator Telecommunications, LLC. at 888-662-8835. Written inquiries may be directed to:

Navigator Telecommunications, LLC.
212 Center Street, Suite 500
P.O. Box 8004
Little Rock, AR 72201.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.30 Customers Rights and Responsibilities, cont.

1.30.7 Filing a Complaint with the Missouri Public Service Commission

If Navigator Telecommunications, LLC. cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 301 West High Street, Room 530, Jefferson City, Missouri 65101, toll free at 800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 301 West High Street, 2nd Floor, Jefferson City, Missouri 65101. The Public Counsel's telephone number is (573) 751-4857.

SECTION 2 - DESCRIPTION OF SERVICE

2.1 Product Descriptions Generally

Navigator Telecommunications, LLC. will resell many of the underlying carrier's services for business and residential Customers of the incumbent local exchange carriers that are eligible for resale. Navigator Telecommunications, LLC. will also sell services for business Customers, including Virtual PBX service and certain optional business features.

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.1 Product Descriptions Generally, cont.

2.1.1 Resold Services

Navigator Telecommunications, LLC's Resold Services are offered for local calling using the resold services of the ILEC.

Navigator Telecommunications, LLC. resells business, residential, PBX trunks, and optional services of the ILEC.

Resold features associated with resold local exchange service will be priced according to the rates established for such features in the underlying carrier's effective intrastate tariffs, together with applicable discounts. The rates for specific resold services are set forth in Section 3 - Rates.

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.2 Caller ID Language

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residence of employees/volunteers, where an executive officer of the agency registers with the telephone company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. Line blocking Customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch-Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A Customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID Customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID Customer that the calling party has elected to block the delivery of their name and telephone. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID Customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any Customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly, by the transmission to a Caller ID Customer of a name or telephone number which the calling party of the Caller ID Customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.3 Local Service Areas

Navigator Telecommunications, LLC. will provide local exchange and basic local exchange telecommunications service in the following exchanges currently served by Southwestern Bell Telephone, GTE, and Sprint. The geographic area in which service is to be offered follows the exchange boundaries and is no smaller than an exchange. Navigator Telecommunications, LLC. concurs in the local calling scopes of Southwestern Bell Telephone, GTE, and Sprint.

2.3.1 Southwestern Bell Service Areas

A. Exchanges by Rate Group

Rate Group A			
Adrian (1)(2)(4)	Clever (1)(3)(4)	Jasper (2)(4)	Pocahontas-New Wells (1)(3)(4)
Advance (1)(2)(4)	Climax Springs (2)(4)	Knob Noster (2)(4)	Portage Des Sioux (2)(4)
Agency (1)(4)	Deering (1)(3)(4)	Lamar (2)(4)	Portageville (1)(2)(4)
Altenburg-Frohna (1)(2)(4)	DeKalb (1)(4)	LaMonte (2)(4)	Puxico (2)(4)
Antonia (1)(3)(4)	Delta (1)(2)(4)	Lancaster (2)(4)	Qulin (1)(3)(4)
Archie (1)(2)(4)	Downing (2)(4)	Leadwood (1)(3)(4)	Richmond (2)(4)
Argyle (2)(4)	East Prairie (1)(4)	Lilbourne (1)(2)(4)	Richwoods (2)(4)
Armstrong (1)(2)(4)	Edina (2)(4)	Linn (2)(4)	Risco (1)(2)(4)
Ash Grove (2)(4)	Elsberry (1)(2)(4)	Lockwood (2)(4)	Rushville (1)(4)
Beaufort (2)(4)	Essex (1)(3)(4)	Louisiana (1)(2)(4)	Ste. Genevieve (1)(2)(4)
Bell City (1)(2)(4)	Farley (2)(4)	Macks Creek (2)(4)	St. Marys (1)(3)(4)
Benton (1)(3)(4)	Fayette (1)(2)(4)	Malden (1)(2)(4)	San Antonio (1)(4)
Billings (1)(2)(4)	Fisk (1)(3)(4)	Marble Hill (2)(4)	Scott City (1)(3)(4)
Bismarck (1)(3)(4)	Frankford (2)(4)	Marceline (2)(4)	Senath (1)(3)(4)
Bloomfield (1)(3)(4)	Freeburg (2)(4)	Marionville (2)(4)	Slater (2)(4)
Bloomsdale (1)(2)(4)	Gideon (1)(2)(4)	Marston (1)(2)(4)	Smithville (1)(3)(4)
Bowling Green (2)(4)	Glasgow (1)(2)(4)	Meta (2)(4)	Stanberry (2)(4)
Brookfield (2)(4)	Grain Valley (1)(3)(4)	Montgomery City (1)(2)(4)	Trenton (1)(3)(4)
Campbell (2)(4)	Gray Summit (1)(3)(4)	Morehouse (1)(3)(4)	Tuscumbia (1)(3)(4)
Cardwell (1)(2)(4)	Greenwood (1)(3)(4)	New Franklin (1)(3)(4)	Versailles (1)(3)(4)
Carl Junction (1)(3)(4)	Hayti (1)(3)(4)	New Madrid (1)(2)(4)	Vienna (2)(4)
Carrollton (2)(3)(4)	Herculaneum-Pevely (1)(3)(4)	Oak Ridge (1)(3)(4)	Walnut Grove (2)(4)
Caruthersville (1)(3)(4)	Higbee (1)(3)(4)	Old Appleton (1)(3)(4)	Wardell (1)(2)(4)
Center (2)(4)	Hillsboro (1)(3)(4)	Oran (1)(2)(4)	Ware (1)(3)(4)
Chaffee (1)(3)(4)	Holcomb (1)(3)(4)	Patton (2)(4)	Wellsville (2)(4)
Charleston (1)(3)(4)	Hornersville (1)(2)(4)	Paynesville (1)(2)(4)	Westphalia (2)(4)
Clarksville (1)(2)(4)		Pierce City (1)(2)(4)	Wyatt (1)(2)(4)

- (1) Extended Area Service.
- (2) Message Rate Service not offered.
- (3) Message Rate Business Service obsolete – limited to existing customers.
- (4) One-party service only available.

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.3 Local Service Areas, cont.

2.3.1 Southwestern Bell Service Areas, cont.

A. Exchanges by Rate Group

Rate Group B			
Bonne Terre (1)(3)(4)	Excelsior Springs (4)	Joplin (1)(2)(4)	Pacific (1)(2)(4)
Boonville (1)(2)(4)	Fenton (1)(4)	Kennett (1)(2)(4)	Perryville (1)(2)(4)
Camdenton (1)(2)(4)	Festus- Crystal City	Kirksville (2)(4)	Pond (1)(4)
Cape Girardeau	(1)(2)(4)	Lake Ozark-Osage	Poplar Bluff (1)(2)(4)
(1)(2)(4)	Flat River (1)(2)(4)	Beach (1)(2)(4)	St. Charles (1)(2)(4)
Carthage (2)(4)	Fredericktown (2)(4)	Manchester (1)(4)	St. Clair (3)(4)
Cedar Hill (1)(2)(4)	Fulton (2)(4)	Marshall (2)(4)	St. Joseph (1)(4)
Chesterfield (1)(4)	Gravois Mills (1)(2)(4)	Maxville (1)(4)	Sedalia (2)(4)
Chillicothe (2)(4)	Hannibal (2)(4)	Mexico (2)(4)	Sikeston (1)(2)(4)
DeSoto (1)(2)(4)	Harvester (1)(4)	Monett (1)(3)(4)	Union (1)(2)(4)
Dexter (1)(2)(4)	High Ridge (1)(4)	Moberly (1)(2)(4)	Valley Park (1)(4)
Eldon (1)(3)(4)	Imperial (1)(2)(4)	Neosho (2)(4)	Washington (3)(4)
Eureka (1)(4)	Jackson (1)(2)(4)	Nevada (1)(2)(4)	Webb City (1)(2)(4)

(1) Extended Area Service.

(2) Message Rate Business Service obsolete – limited to existing customers.

(3) Message Rate Service not offered.

(5) One-party service only available.

Rate Group C
<u>Springfield Metropolitan Exchange</u>
<u>Principal Zone</u>
-Principal Zone Base Rate Area
<u>Metropolitan Calling Area –1 (MCA-1) Zones</u>
Fair Grove (2)
Nixa (1)(2)
Republic (1)(2)
Rogersville (2)
Stafford (2)
Willard (2)

(1) Extended Area Service.

(2) One-party service only available.

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.3 Local Service Areas, cont.

2.3.1 Southwestern Bell Service Areas

A. Exchanges by Rate Group, cont.

Rate Group D	
<u>Kansas City Metropolitan Exchange</u>	<u>St. Louis Metropolitan Exchange</u>
<u>Principal Zone (1)</u>	<u>Principal Zone (1)</u>
<u>Metropolitan Calling Area - 1 Zones</u>	<u>Metropolitan Calling Area- 1 Zones</u>
Gladstone (1)	Ferguson (1)
Independence (1)	Ladue (1)
Parkville (1)	Mehlville (1)
Raytown (1)	Overland (1)
South Kansas City (1)	Riverview (1)
	Sappington (1)
	Webster Groves (1)
<u>Metropolitan Calling Area - 2 Zones</u>	<u>Metropolitan Calling Area- 2 Zones</u>
Belton (1)	Bridgeton (1)
Blue Springs (1)	Creve Coeur (1)
East Independence (1)	Florissant (1)
Lee's Summit (1)	Kirkwood (1)
Liberty (1)	Oakville (1)
Nashua (1)	Spanish Lake (1)
	Tiffany Springs (1)

(1) One-party service only available.

Navigator Telecommunications, LLC. will provide the following services in these exchanges:

- Central Office Virtual PBX Services
- DID Services
- Digital Link Services
- Digital Loop Services
- Dedicated Access
- Exchange Access Lines
- General Exchange Vertical Services
- Integrated Services(ISDN)
- Private Line

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.3 Local Service Areas, cont.

2.3.2 GTE Service Areas

A. Exchanges by Rate Group

Rate Group A-1			
Amazonia	Drexel (W. Drexel, KS)	Koshkonong	Roby
Annapolis		LaBelle	Rocheport
Arcola	East Lynne	Laddonia	Rockville
Avenue City	Easton	LaGrange	Rosendale
Avilla	Elkland	Leasburg	Safe
Belgrade	Ellsinore	Lesterville	Santa Fe
Bellevue	Elmer	Lewistown	Schell City
Birch Tree	Eminence	Louisburg	Shelbyville
Bland	Everton	Lowry City	Sheldon
Bolckow	Ewing	Manes	Southwest City
Boss	Exeter	Marthasville	Stewartsville
Bradleyville	Fillmore	Montauk Park	Stoutsville
Braymer	Foley	Monticello	Sturgeon
Bronaugh-Moundville	Golden City	Morrison	Theodosia
Brunswick (Triplett)	Gorin	Moscow Mills	Thomasville
Bunker	Gower	Mount Sterling	Timber
Caledonia	Grovespring	Nebo	Trimble
Cedar Creek	Hawk Point	Niangua	Truxton
Centerville	Helena	Noel	Turney
Chamois	Hermitage	Norwood	Vanzant
Clarence	High Hill	Oates	Vichy
Clark	Holstein	Old Monroe	Walker
Clarksdale	Hunnewell	Osborn	Washburn
Cleveland (W. Cleveland, KS)	Hurley	Parma	Wasola
Collins	Irondale	Perry	Wayland (includes customers in Base Rate Area Alexandria)
Cosby	Jamestown	Pittsburg	Weaubleau
Creighton	Jenkins	Prairie Home	West Quincy
Cross Timbers	Jerico Springs	Preston	Whitesville
Dadeville	Jonesburg	Protem	Winona
Dalton	Keytesville	Queen City	Wooldridge
Dora	Kidder	Raymondville	
	Kingston	Revere	

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.3 Local Service Areas, cont.

2.3.2 GTE Service Areas, cont.

A. Exchanges by Rate Group, cont.

Rate Group A-2			
Alton	Gainesville	Mano	Shelbina
Ashland	Galena	Mansfield	Shell Knob
Belle	Garden City	Maysville	Sparta
Bernie	Greenfield	Memphis	Steele
Blue Eye	Hallsville	Milo	Summersville
Bourbon	Hamilton	Monroe City	Thayer
Branson West	Hartville	Mtn. View.	Unionville
Cabool	Hermann	Osceola	Urbana
Canton	Highlandville	Palmyra	Van Buren
Cape Fair	Houston	Paris	Wheatland
Caulfield	Humansville	Peculiar	Willow Springs
Centralia	Kahoka	Plattsburg	Winfield
Concordia	Kimberling City	Reeds Spring	Wright City
Conway	La Plata	Rockaway Beach	
Crane	Lawson	Sarcoxi	
Fordland	Licking	Seymour	

Rate Group A-3			
Aurora	Cuba	Macon	Potosi
Ava	Eldorado Springs	Marshfield	St. James
Buffalo	Forsyth	Mt. Vernon	Savannah
Cameron	Fremont	Mtn. Grove	Troy
Cassville	Ironton	Ozark	Warrenton

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.3 Local Service Areas, cont.

2.3.2 GTE Service Areas, cont.

A. Exchanges by Rate Group, cont.

<u>Rate Group A-4</u>
Branson
West Plains

<u>Rate Group A-5</u>
Columbia

<u>Rate Group Metro</u>		
Augusta	Defiance	O'Fallon
Dardenne/Lake	Foristell	St. Peters
St. Louis	New Melle	Wentzville

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.3 Local Service Areas, cont.

2.3.3 Sprint Service Areas

A. Exchanges by Rate Group.

<u>Rate Group I</u>			
Appleton City	Dearborn	Kingsville	St. Thomas
Blackburn	Deepwater	Leeton	Smithton
Blairstown	Edgerton	Lincoln	Strasburg
Brazito	Eugene	Malta Bend	Sweet Springs
Calhoun	Fairfax	Missouri City	Syracuse
Camden Point	Green Ridge	Montrose	Taos
Centertown	Hardin	New Bloomfield	Tarkio
Centerview	Henrietta	Newburg	Urish
Chilhowee	Hopkins	Norborne	Waverly
Clarksburg	Houstonia	Orrick	Wellington
Coal	Ionia	Otterville	
Craig	King City	Pickering	

<u>Rate Group II</u>			
Buckner	Holt	Platte City	Waynesville
Butler	Lake Lotawana	Pleasant Hill	Weston
California	Lexington	Richland	Windsor
Cole Camp	Lone Jack	Russellville	
Holden	Mound City	Tipton	

<u>Rate Group III</u>			
Clinton	Kearney	Odessa	Warrensburg
Ferrelview	Lebanon	Rolla	Warsaw
Ft. Leonard Wood	Maryville	St. Robert	
Harrisonville	Oak Grove	Salem	

<u>Rate Group IV</u>
Jefferson City

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.4 Directory Listings

For each Customer of Navigator Telecommunications, LLC.'s Exchange Access Service(s) the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings. See Section 3.2.4.C for the rates for additional directory listings.

2.5 Operator-Assisted Services

Operator-assisted services are provided to Business and Residential Customers on a pre-subscribed basis. Various billing arrangements are available with Navigator Telecommunications, LLC. 's operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to-Person and Third Party. Charges apply as stated in Section 3, as well as per call operator charges.

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.5 Operator-Assisted Services, cont.

2.5.1 Operator Dialed Surcharge

This surcharge applies to Operator Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- A. Calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the Navigator Telecommunications, LLC. network; and
- B. Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

2.5.2 Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

A charge will apply when:

- A. The operator verifies that the line is busy with a call in progress;
- B. The operator verifies that the line is available for incoming calls; or
- C. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. One charge will apply for both verification and interruption.

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.5 Operator-Assisted Services, cont.

2.5.2 Busy Line Verify and Line Interrupt Service, cont.

No charge will apply when:

- A. The calling party advises that the call is to or from an official public emergency agency; or
- B. Under conditions other than the three stated above.

Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

2.6 Directory Assistance

Customers and users of the Company's business and residential calling services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.6 Directory Assistance, cont.

Call allowances are as stated below:

- 2.6.1 Residence Customers using directory assistance will receive 3 free calls per line per month.
- 2.6.2 Business Customers using directory assistance will receive 10 free calls per line or PBX trunk line per month.
- 2.6.3 Customers with Centrex main station lines will receive 10 free calls per equivalent number of PBX trunks. The number of equivalent PBX trunks is determined in accordance with the PBX Equivalency Table below:

Number of Main Station Lines	Equivalent PBX Trunks	Number of Main Station Lines	Equivalent PBX Trunks
1	1	87 – 98	15
2	2	99 – 111	16
3	3	112 – 125	17
4 – 6	4	126 – 139	18
7 – 10	5	140 – 155	19
11 – 15	6	156 – 171	20
16 – 21	7	172 – 189	21
22 – 28	8	190 – 207	22
29 – 36	9	208 – 225	23
37 – 45	10	226 – 243	24
46 – 54	11	244 – 262	25
55 – 64	12	263 – 281	26
65 – 75	13	282 – 300	27
76 – 86	14	*	

*Each additional 18 main station lines or fraction thereof equal to one PBX trunk.

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.6 Directory Assistance, cont.

A credit will be given for calls to Directory Assistance when:

- 2.6.1 The Customer experiences poor transmission or is cut-off during the call,
- 2.6.2 The Customer is given an incorrect telephone number, or
- 2.6.3 The Customer inadvertently mis-dials an incorrect Directory Assistance NPA.

To receive a credit, the Customer must notify the Company operator or Business Office of the problem experienced.

Exemptions:

The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.

2.7 Extended and Expanded Area Calling Services

Extended and Expanded Area Calling Service allows the Customer to make calls to specific NXX codes within designated exchanges outside the Customer's Local Calling area without paying intraLATA toll rates. Navigator Telecommunications, LLC. will mirror all existing extended and expanded calling areas in the exchanges of the ILECs where Navigator Telecommunications, LLC. offers services.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS

3.1 General

Installation, monthly recurring and per minute usage charges will apply to the Company's local exchange services. An additional per-call operator service charge will apply for operator-assisted calling.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services

3.2.1 Resold Exchange Access Lines

The Company concurs in the rules and regulations applying to and governing Basic Local Exchange telephone service (hereinafter referred to as Exchange Access Lines service) as set forth in the Southwestern Bell Telephone Company Local Exchange and General Exchange tariffs on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company concurs with Southwestern Bell Telephone Company's regulations, descriptions and scopes of the following Exchange Access Line telephone Services, but not the rates. Rates and specific footnotes for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any such time as it appears that such cancellation is in the best interest of the Company and/or its Customers. The following rates are exclusive of Relay MO E911 where applicable and subscriber line charges and taxes.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.3 Resold Services, cont.

3.2.1 Resold Exchange Access Lines, cont.

A. Main Service (8)

1. Business Rates and Charges (2)

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>	<u>Message Rate</u> <u>1-Party (1) (3)</u>
A	\$16.85	\$14.55 (4)
B	23.10	17.95 (4)
C - Principal	25.70	19.75 (4)
C - Metropolitan Calling Area - 1	28.00	24.10 (4)
D - Principal	33.55	23.70 (5)
D - Metropolitan Calling Area - 1	35.00	24.50 (5)
D - Metropolitan Calling Area - 2	36.95	25.55 (5)

FOOTNOTES: For footnotes (1)(2)(3)(4)(5)(8), see Section 3, Page 4.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.1 Resold Exchange Access Lines, cont.

A. Main Service (8), cont.

1. Business Rates and Charges (2)

<u>Group</u>	<u>Flat Rate</u> <u>Trunk</u>	<u>1st Message</u> <u>Trunk (1)</u>	<u>Add'l</u> <u>Message Trunk</u>	<u>Multiline</u>	<u>Information</u> <u>Terminal</u>
A	\$21.95	\$19.80 (6)	\$ 9.30	\$21.95	\$21.95
B	30.05	23.20 (6)	12.70	30.05	30.05
C - Principal	33.15	25.00 (6)	14.50	33.15	33.15
C - Metropolitan Calling Area - 1	36.45	30.50 (6)	15.40	36.45	36.45
D - Principal	43.60	28.95 (7)	18.45	43.60	43.60
D - Metropolitan Calling Area - 1	45.50	29.75 (7)	18.45	45.50	45.50
D - Metropolitan Calling Area - 2	48.00	30.80 (7)	18.45	48.00	48.00

FOOTNOTES:

- (1) This service offering is subject to the availability of necessary facilities.
- (2) The rates for main service do not include a telephone instrument, except for Semi-Public Service which includes on station equipped with a coin-collecting device.
- (3) This service may be used with single-line telephone service, Key Telephone Systems, Communications Systems, Private Branch Exchange System, or any other type of terminal equipment, except coin telephone service.
- (4) Includes allowance of 100 local messages per month; additional local messages are billed at \$.06 per message.
- (5) Includes allowance of 100 local messages per month; additional local messages are billed at \$.07 per message.
- (6) Includes allowance of 200 local messages per month; additional local messages are billed at \$.06 per message.
- (7) Includes allowance of 200 local messages per month; additional local messages are billed at \$.07 per message.
- (8) Volume Discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.1 Resold Exchange Access Lines, cont.

A. Main Service (3), cont.

2. Residential Rates and Charges (1)

<u>Group</u>	<u>Flat Rate 1-Party</u>	<u>Message 1-Party (2)</u>
A	\$7.55	\$5.65
B	9.10	6.50
C - Principal	10.10	-
C - Metropolitan Calling Area - 1	11.40	-
D - Principal	11.35	7.75
D- Metropolitan Calling Area - 1	11.85	-
D- Metropolitan Calling Area - 2	12.50	-

FOOTNOTES: For footnotes (1)(2)(3), see Section 3, Page 6.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.1 Resold Exchange Access Lines, cont.

A. Main Service (3), cont.

2. Residential Rates and Charges (1), cont.

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>Measured 1-Party (2)</u>
A	\$11.70	\$4.15
B	14.10	5.00
C - Principal	15.50	5.70
C - Metropolitan Calling Area - 1	17.65	6.25
D - Principal	17.60	6.25
D- Metropolitan Calling Area - 1	18.35	6.50
D- Metropolitan Calling Area - 2	19.40	6.90

FOOTNOTES:

- (1) The rate for main service does not include telephone equipment.
- (2) Includes allowance of 20 local messages; additional local messages of \$.10 each.
- (3) Volume Discounts – 5% for 2+ lines.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.1 Resold Exchange Access Lines, cont.

A. Main Service, cont.

3. Service and Equipment Charges (4)

	<u>Residence</u>	<u>Business</u>
1. Charge to install main service access line, per access line (3)	\$36.50	\$52.25
2. Payphone Exchange Access Service (6)	\$71.50	
3. Charge to convert telephone service (5) from ILEC to Company	7.50	10.00
4. Charge to change telephone number per access line	11.25	7.75
5. Charge to initiate or terminate detailed billing peak access line	4.00	5.00
6. Charge to change to or from flat, message or measured service, per access line	10.50	10.25
7. Charge to change to or from Optional Measured Metropolitan Exchange Service, per access line	4.00	5.00
8. Charge to change class or service, per access line (2)		
-Residence to Business	-	12.25
-Business to Residence	11.25	-
9. Charge to establish or rearrange hunting sequence, per access line	4.75	5.50
10. Charge to change type of signaling supervision (loop start to ground start or vice-versa), per access line	5.50	5.50
11. Charge to convert existing trunks(per trunk): from Analog to Digital Loop Exchange Access PBX Service	5.50	5.50

FOOTNOTES: For footnotes (1)(2)(3)(4)(5)(6), see Section 3, Page 8.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.1 Resold Exchange Access Lines, cont.

A. Main Service, cont.

4. Optional Metropolitan Calling Area Service (4).

Monthly rates, per line

	<u>USOC</u>	<u>Residence</u>	<u>Business</u>
(a) Springfield MCA-2			
I. Flat Rate Option	SC22F	\$11.45	\$21.75
II. Measured 1-Party Option	SC22M	6.30	11.95
(b) St. Louis MCA-3			
I. Flat Rate Option	SC22F	12.35	24.80
II. Measured 1-Party Option	SC22M	6.80	13.65
(c) St. Louis MCA-4			
I. Flat Rate Option	SC22F	21.55	46.75
II. Measured 1-Party Option	SC22M	11.85	25.70
(d) St. Louis MCA-5			
I. Flat Rate Option	SC22F	32.50	70.70
II. Measured 1-Party Option	SC22M	17.90	38.90

FOOTNOTES:

- (1) Grade of service denotes the number of parties (main station) that a telephone line is designed to serve; one party.
- (2) Class of service denotes the use of the service, i.e. business or residence service.
- (3) Also applicable to the installation of digital Loop Exchange Access PBX Service, per each non-additive local exchange usage component specified in SWBT's General Exchange Tariff.
- (4) Discount – The discounts for service and equipment charges should be applied at the same rate as the discounts on monthly re-occurrences for these services.
- (5) Conversion Charge is not discountable. This charge is per billable telephone number and is used to convert existing ILEC service to Navigator Telecommunications, LLC.
- (6) Payphone Exchange Access Service.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.1 Resold Exchange Access Lines, cont.

B. Hunting Line Service

1. Rates and Charges (1)

	USOC	Monthly Rates	Installation Charge
1. Rotary	HSHT	N/A	N/A
2. Circle	HSCH	\$.85	\$3.25
3. Preferential	HSHP	2.80	3.25

2. Local Operator Assistance

Description	Non-payphone rate (3)	Payphone rate (3)(4)
<u>Directory Assistance</u>	\$.45	
<u>Directory Assistance by credit card or third party billing</u>		
Initial		
Additional listings on same call		.90
		.45
<u>Station-to-Station Service</u>		
<u>Calling Card</u>		
Non-Automated	1.15	1.15
Semi-Automated	.70	.70
Fully-Automated	.35	.35
<u>Collect</u>		
Non-Automated	1.15	1.15
Semi-Automated	.95	.95
Fully-Automated	.75	.75
<u>Billed to a Third Number</u>		
Non-Automated	1.15	1.15
Semi-Automated	.95	.95
Fully-Automated	.75	.75
<u>Sent-paid</u>		
Non-Automated	1.15	1.15
Semi-Automated	.95	.95
<u>Person-to-Person Service (2)</u>		
Non-Automated	2.55	2.55
Semi-Automated	2.15	2.15

FOOTNOTES:

- (1) Volume Discounts – 10%.
- (2) Person-to-Person service may be billed to a calling card, billed to a third person, or billed as collect at no additional charge.
- (3) Payphone rates apply to all pay type telephones that accept coins, or are coinless, or have a card reader, or a combination of a coin accepting/card reader telephone. Non-payphone rates apply to all other types of calls. This operator services offering will comply with the Commission's decision in Case No. TA-88-218.
- (4) For local calls from pay telephones, a \$.25 charge applies in addition to the pay telephone rate listed.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.2 Resold Digital Loop Service

A. Schedules

	USOC	Monthly Rate	Installation Charge	
			Initial Unit	Additional Unit (1)
1. Telephone Service Line Termination, each				
Inbound, Non-DID	DLT1X	\$2.85 (3)	(2)	(2)
Inbound, DID	DQT1X	2.85 (3)	(2)	(2)
Outbound	DLT0X	2.85 (3)	(2)	(2)
Inbound/Outbound	DLTCX	2.85 (3)	(2)	(2)
Special Hotel/Motel	DHT	2.85 (3)	(2)	(2)
2. Telephone Service Line Digital Transmission Loop Arrangement				
<u>PAYMENT OPTION 1</u>				
- Per Arrangement Month-to-Month		265.00 (3)	700.00 (3)	600.00 (3)
12-Month Term		252.00 (3)	700.00 (3)	600.00 (3)
24-Month Term		239.00 (3)	700.00 (3)	600.00 (3)
- Per Line Termination Activated				
Non-DID Type, each		5.30 (3)	75.00 (3)	50.00 (3)
DID Type, each		4.85 (3)	75.00 (3)	50.00 (3)
- Per Line Termination and Channel Location Changed or Rearranged (3)			131.00	89.00

FOOTNOTES:

- (1) Additional Unit Charge applies only when requested by the Customers at the same time as Initial Unit.
- (2) Service and Equipment Charge applies as specified in Section 3.2.1 of this tariff.
- (3) Volume Discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.2 Resold Digital Loop Service, cont.

A. Schedules, cont.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	
			<u>Initial Unit</u>	<u>Additional Unit (1)</u>
<u>PAYMENT OPTION 2(2)</u>				
- Per Arrangement		\$115.65	\$19,250.00	\$18,900.00
- Per Line Termination Activated				
Non-DID Type, each (3)		1.40	525.00	475.00
DID Type, each (3)		1.35	510.00	455.00
- Per Line Termination and Channel Location Change or Rearranged(3)		-	131.00	89.00

FOOTNOTES:

- (1) Additional Unit Charge applies only when requested by the Customers at the same time as Initial Unit.
- (2) Obsolete-limited to existing installations at existing locations for existing Southwestern Bell Customers, except additional line termination activations may be permitted to the extent spare capacity is available on existing arrangements.
- (3) Volume Discounts -- 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.2 Resold Digital Loop Service, cont.

A. Schedules, cont.

3. Local Exchange Usage (1)

a. Flat Rate Service

-Per Line Termination (Basic)

	<u>Monthly Rate</u>
Rate Group A	\$5.60
Rate Group B	13.70
Rate Group C – Principal Zone	16.80
Rate Group C – Metropolitan Calling Area (MCA) I Zones	20.10
Rate Group D- MCA-Principal Zone	27.25
Rate Group D- MCA-1 Zones	29.15
Rate Group D- MCA-2 Zones	31.65
Local Metro "A"	30.40

FOOTNOTES:

(1) Volume Discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.2 Resold Digital Loop Service, cont.

A. Schedules, cont.

4. Optional Features

	<u>Monthly Rate</u>	<u>Installation Charge</u>
Loop Protection (1) (3) (per Digital Transmission Loop Arrangement)	\$140.00	\$328.00

FOOTNOTES:

- (1) Loop Protection Feature will be provided where fiber optic facilities are available. Special Construction Charges may apply when fiber optic facilities are not available or unusual expenditures are involved in making them available to provide this feature. When requested by the Customers prior to installation, the Special Construction charges may be deferred over a period of 12 and 24 months. The deferred monthly value shall be determined by multiplying the special construction charge by the appropriate annuity factor, as found in Section 17.6.5 of Southwestern Bell's General Exchange Tariff. A charge equal to the remaining payments will be due immediately should the Customers terminate the service prior to completing payment of the deferred charge.
- (2) These rates are in addition to the applicable rates specified in the preceding Sections 3.2.2, 3.2.2.A.3 of this tariff.
- (3) Volume Discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.2 Resold Digital Loop Service, cont.

B. Application of Rates and Charges

1. Service components in Section 3.2.2 preceding, are not offered separately nor independent of one another.
2. The Digital Transmission Loop Arrangement is available under payment option 1. Payment option 2 is obsolete and limited to existing installations at existing locations for existing Southwestern Bell Customers.
3. Each Digital Transmission Loop Arrangement must be entirely of the same payment option.
 - a. Once selected, the payment option will remain for the duration of the particular arrangement.
 - b. The payment option may vary between arrangement.
 - c. Application of the "Channel Location Changed or Rearranged" charge applies only to those changes or rearrangements made within a Digital Transmission Loop Arrangement or between those having a like payment option.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.2 Resold Digital Loop Service, cont.

B. Application of Rates and Charges, cont.

4. Under payment option 1, the Customers shall select a service term for each Digital Transmission Loop Arrangement of either Month-to-Month, 12 or 24 consecutive months.
 - a. If the Customers selects a service term other than month-to-month, the Customers will be required to sign an agreement. The service term cannot be changed for the duration of this agreement. The monthly rate will not be subject to rate increases for the duration of the service term.
 - b. If the Customers disconnects the Digital Transmission Loop Arrangement prior to the expiration of the 12 or 24 month service term, the Customers shall pay a charge equal to the monthly payments remaining on the service term for each Digital Transmission Loop Arrangement disconnected. This charge will also be waived for Digital Loop Service Customers who move their service to another Navigator Telecommunications served location within Southwestern Bell's exchanges within Missouri if the service agreement terms are continued at the new location.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.2 Resold Digital Loop Service, cont.

B. Application of Rates and Charges, cont.

4. Under payment option 1, the Customers shall select a service term for each Digital Transmission Loop Arrangement of either Month-to-Month, 12 or 24 consecutive months. (cont.)
 - c. If additional Digital Transmission Loop Arrangements are ordered at a location where the Customers has an existing Digital Loop Service term pricing agreement, the additional service(s) may be added to that agreement, so that the monthly rate and expiration date specified in the original agreement apply. As an alternative, the Customers may choose the month-to-month payment option or a different term option for the service additions. Note that additions to an agreement are subject to the provisions described in Paragraph 3.2.2.B.4(b).
 - d. Upon the expiration of the service term, the Customers may:
 - Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then current rate. This monthly rate will be subject to any rate changes approved by the Commission.
 - Continue service by selecting a new service term 12 or 24 months. The new service term will commence on the day following the expiration of the previous service term at the then current rate.
 - Discontinue the service.
 - e. If a service term agreement expires and the Customers has not notified the Company regarding which option the Customers elects, service will continue at the monthly rate in effect at that time for the month-to-month option.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.3 Resold DID

A. DID/AIOD Service (2)

1. Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service & Equipment Charge</u>
First 100 Direct Inward Dialing Numbers assigned (NEB)	\$23.50	\$165.00 (1)	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	23.50	165.00 (1)	5.50
First 10 Direct Inward Dialing Numbers Assigned(NDZ)	5.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 Numbers(NDA)	5.00	10.00 (1)	5.50
Direct Inward Dialing Trunk Termination: (1) - With Dial Pulse (DP) signaling per trunk (NDT)	47.10	15.75	5.50
With Multi-Frequency (MF) Signaling Per Trunk (NTP)	47.10	15.75	5.50
With Dual Tone Multi-Frequency (DTMF) Signaling Per Trunk (NMD)	47.10	138.00	5.50

FOOTNOTES:

- (1) Installation Charge does not apply when Customers moves service within the same central office and there is no telephone number change.
- (2) Volume Discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.3 Resold DID

A. DID/AIOD Service (2)

1. Rates

	<u>Monthly Rate</u>	<u>Complex Install/ Move Charge</u>	<u>Service & Equipment Charge</u>
<u>Automatic Identified Outward Dialing Service From Customers Premises Located Switching Systems:</u>			
Automatic Identified Outward Dialing Service for the first 10 Trunks or Network Access Lines in a group, minimum charge (NDK) (1)	\$345.75	\$262.50	\$5.50
Automatic Identified Outward Dialing Service for the 11th through the 50th trunk or Network Access Line in a group, per trunk or Network Access Line (NDL)	27.15	26.25	5.50
Automatic Identified Outward Dialing Service for the 51st trunk or Network Access line in a group and each subsequent trunk or Network Access Line in a group, per trunk or Network Access Line (NDM)	27.15	26.25	5.50

FOOTNOTES:

- (1) Installation Charge does not apply when Customers moves service within the same central office and there is no telephone number change.
- (2) Volume Discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.4 Resold General Exchange Vertical Services

A. Residence Rates & Changes

1. Per Line (18)

The additional monthly rate is applicable only when multiple services are ordered as specified in Paragraph 47.3.4 of Southwestern Bell's General Exchange Tariff.

	USOC	Monthly Rate		S&E Charge (1)
		First	Additional	
Calling Number Delivery	NSD	\$6.50	\$6.50	\$7.75
Calling Name Delivery	NMP	6.50	6.50	7.75
Call Return	NSS	3.50	3.50	7.75
Call Waiting (2)	ESX	8.00	8.00	7.75
Call Blocker	NSY	3.00	2.10	7.75
Call Forwarding	ESM	3.00	2.10	7.75
Remote Access to Call Forwarding	RC3	1.00	1.00	7.75
Three-Way Calling	ESC	3.00	2.10	7.75
Auto Redial	NSQ	3.00	2.10	7.75
Priority Call	NSK	3.00	2.10	7.75
Speed Calling 8	ESL	3.00	2.10	7.75
Selective Call Forwarding	NCE	3.00	2.10	7.75

FOOTNOTES: For footnotes (1)(2)(18), see Section 3, Page 25.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.4 Resold General Exchange Vertical Services

A. Residence Rates & Changes

2. Per Line (18)

Add'l monthly rates specified above are not applicable when ordered with the following services.

	USOC	Monthly Rate	S&E Charge (1)
Speed Calling 30 (3)	ESF	\$6.55	\$7.75
Call Forwarding-Busy Line	EVB	0.75	7.75
Call Forwarding-Don't Answer	EVD	0.75	7.75
Call Forwarding-Busy Line/Don't Answer	ESE	1.00	7.75
Comcall (9)	EIN	2.00	7.75
Personalized Ring (4)			
*One Dependent DN	DRS	4.00	7.75 (5)
*Two Dependent DNs			
-1st Dependent DN	DRS1X	4.00	7.75 (5)
-2nd Dependent DN	DRS2X	2.00	7.75 (5)
Simultaneous Call Forwarding	ESD	4.35	14.50 (6) (7)

	USOC	Per Successful Activation
Call Trace (8)	NST	6.00

Customers receiving annoying or anonymous calls may request (1) a telephone number change, which will be provided at no charge by Navigator or (2) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the Customer to dial a code (*57) to automatically request that the following information be recorded:

- (a) the originating telephone number
- (b) the date and time of the call
- (c) the date and time Call Trace was activated.

When Call Trace successfully identifies a calling number, a recording instructs the Customer to call a toll-free number, which will activate a voice response script and assist the Customer in establishing an open file. Should the Customer decide to prosecute the call originating party, the Customer should contact Navigator for further instructions. Activation of Call Trace never authorizes Navigator to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the Customer's line.

FOOTNOTES: For footnotes (1)(3)(4)(5)(6)(7)(8)(9)(18), see Section 3, Page 25.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.4 Resold General Exchange Vertical Services

A. Residence Rates & Changes

2. Per Line (18)

	USOC	Monthly Rate Individual	With Select Pkgs.	S&E Charge (12)
Call Waiting ID	NWT	\$1.00	\$.50 (13)	\$7.75
	NWT		.80 (14)	7.75
Call Waiting ID Options	NWL	1.00	.50 (13)	7.75
	NWL		.80 (14)	7.75
Privacy Manager (16)	CPU, CPUX	4.00	3.00 (15)	7.75

3. Per Line (18)

	USOC	Per Activation	Max. Monthly Charge
Auto Redial (8)	NV8	\$.58	\$4.66
Call Return (8)	NV9	.58	4.66
Three-Way Calling (8) (10) (11)	3UY	.75	6.00

4. Per Line (18)

	USOC	Monthly Rate	S&E Charges
Anonymous Call Rejection (ACR)	AYK	\$1.75	--
ACR, in conjunction with The Works®, Caller ID Value Package, Caller ID Value Package+, BASICS sm or The Works without Caller ID	AYK	\$1.25	--

5. Per Line (18)

	USOC	Monthly Rate	S&E Charge
Internet Caller ID Service (12)	CWHNT	\$5.50	\$7.75 (12)
Internet Caller ID Service with The Works®, BASICS sm , Caller ID Value Package, or Caller ID Value Package+	CWHNT	5.50	--

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FOOTNOTES: For footnotes (8)(10)(11)(12)(13)(14)(15)(16)(18), see Section 3, Page 25.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.4 Resold General Exchange Vertical Services, cont.

B. Business Rates & Charges

1. Per Line (19)

The additional monthly rate is applicable only when multiple services are ordered as specified in Paragraph 47.3.4 of Southwestern Bell's General Exchange Tariff.

	USOC	Monthly Rate		S&E Charge (1)
		First	Additional	
Calling Number Delivery	NSD	\$8.75	\$8.75	\$15.65
Calling Name Delivery	NMP	8.75	8.75	15.65
Call Forwarding	ESM	6.00	6.00	15.65
Remote Access To/Call Forwarding	RC3	2.75	2.75	15.65
Call Waiting (2)	ESX	8.00	8.00	15.65
Three Way Calling	ESC	4.30	2.70	15.65
Call Return	NSS	4.30	2.70	15.65
Auto Redial	NSQ	4.30	2.70	15.65
Priority Call	NSK	3.70	2.30	15.65
Speed Calling 30	ESF	3.70	2.30	15.65
Selective Call Forwarding	NCE	4.30	2.70	15.65
Call Blocker	NSY	4.30	2.70	15.65
Speed Calling 8 (3)	ESL	3.70	2.30	15.65

FOOTNOTES: For footnotes (1)(2)(3)(19), see Section 3, Page 25.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.4 Resold General Exchange Vertical Services, cont.

B. Business Rates & Charges, cont.

2. Per Line (19)

The additional monthly rates specified above are not applicable when ordered with the following services.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>S&E Charge (1)</u>
Call Forwarding-Busy Line	EVB	\$3.00	\$15.65
Call Forwarding-Don't Answer	EVD	3.00	15.65
Call Forwarding-Busy Line/Don't Answer	E5E	4.00	15.65
Comcall (9)	E1N	2.50	14.50
Personalized Ring (4)			
One Dependent DN	DRS	6.00	15.65 (5)
Two Dependent DNs			
1st Dependent DN	DRS1X	6.00	15.65 (5)
2nd Dependent DN	DRS2X	2.00	
Simultaneous Call Forwarding	ESD	4.35	14.50 (6) (7)
Call Transfer Disconnect	FG3	15.00	15.65
-with The Works® or BASICS sm	RCR3W	(7.50) (16)	-- (17)
Anonymous Call Rejection	AYK	2.00	15.65

	<u>USOC</u>	<u>Per Successful Activation (8)</u>
Call Trace (8)	NST	\$6.00

FOOTNOTES: For footnotes (1)(4)(5)(6)(7)(8)(9)(16)(17)(19), see Section 3, Page 25.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.4 Resold General Exchange Vertical Services, cont.

B. Business Rates & Charges, cont.

2. Per Line (19)

	USOC	Monthly Rate Individual	With Select Pkgs.	S&E Charge (12)
Call Waiting ID	NWT	\$5.00	--	\$15.65
Call Waiting ID Options	NWL	1.00	--	15.65
Privacy Manager (16)	CPU, CPUX	4.00	3.00 (15)	15.65

3. Per Line (19)

	USOC	Per Activation	Max. Monthly Charge
Auto Redial (8)	NV8	\$.58	\$4.66
Call Return (8)	NV9	.58	4.66
Three-Way Calling (8) (10) (11)	3UY	.75	6.00

4. Per Line (19)

	USOC	Monthly Rate	S&E Charge
Internet Caller ID Service (12)	CWHNT	\$6.00	\$14.50 (12)
Internet Caller ID Service with The Works®, BASICS sm ,	CWHNT	5.00	--

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FOOTNOTES: For footnotes (8)(10)(11)(12)(15)(16)(19), see Section 3, Page 25.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.4 Resold General Exchange Vertical Services, cont.

B. Business Rates & Charges, cont.

FOOTNOTES:

- (1) The Maximum Service and Equipment Charge per line is \$7.75 and \$15.65 for residential and business, respectively, except when the Simultaneous Call Forwarding service is established.
- (2) This rate is inclusive of the Cancel Call Waiting option where available.
- (3) Speed Calling 8 (business) and Speed Calling 30 (residence) are available only to existing Customers at existing locations.
- (4) If Personalized Ring is ordered at the same time as another EasyOptions® service(s), the higher Service and Equipment Charge is applied.
- (5) Only one Service and Equipment Charge applies when more than one dependent DN is ordered or changed simultaneously.
- (6) Applies in addition to the Service and Equipment Charge for other EasyOptions® services.
- (7) In addition, a Complex Installation/Move Charge of \$12.00 applies.
- (8) Upon request, this service can be removed from a Customer's telephone line.
- (9) Obsolete to existing customers at existing locations.
- (10) Blocking of this service is available free of charge upon request.
- (11) In addition to other applicable limitations described in 47.1.4 of Southwestern Bell's General Exchange Tariff, customers subscribing to ISDN lines, multi-party lines, PBX trunks (including hotel/motel service), lines equipped with three-way calling on a monthly subscription basis, will be restricted from activating Usage Sensitive Three-Way Calling. Three-Way calls for less than eighteen seconds will not be billed.
- (12) The maximum Service and Equipment Charge per line is \$7.75 for residence and \$15.65 for business, respectively, except when the service is ordered in conjunction with The Works®, The BASICSsm or BizSaver. If the service is ordered in conjunction with The Works®, The BASICSsm, or BizSaver, the Service and Equipment Charge are waived.
- (13) This rate applies only when the subscriber also has The WORKS®.
- (14) This rate applies only when the subscriber also has The BASICSsm.
- (15) This rate applies only when the subscriber also has The WORKS® or the BASICSsm.
- (16) Applies to the Call Transfer Disconnect rate when ordered with The WORKS®.
- (17) The Service and Equipment Charge is waived for Call Transfer Disconnect when the customer subscribes to The WORKS® or The BASICSsm.
- (18) Volume Discounts – 10% for 2+ lines.
- (19) Volume Discounts – 10%.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.4 Resold General Exchange Vertical Services, cont.

C. Directory Listings

Regular business and residence extra listings will be furnished at the following rates:

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Business extra listings, each (CLT)	\$2.45	\$9.50
Residence extra listings, each (RLT)	1.60	6.00

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.5 Resold Miscellaneous Services

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing Miscellaneous Services as set forth in the Southwestern Bell Telephone Company General Exchange Tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company concurs with Southwestern Bell Telephone Company's regulations, descriptions and scopes of the following Miscellaneous Services, but not the rates. Rates and specific footnotes for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any such time as it appears that such cancellation is in the best interest of the Company and/or its Customers.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.5 Resold Miscellaneous Services, cont.

A. Extended Area Calling Services – Rates (1)

Extended Area service is furnished at the additive rate established in the following exchanges:

<u>Exchange</u>	<u>Additive</u>		<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Residence</u>	<u>Business</u>	
Antonia - Local Only	\$2.20	\$5.55	Cedar Hill, Herculaneum- Pevely, High Ridge, Hillsboro, Imperial and Maxville
Antonia - Metropolitan Calling Area 4	2.20	5.55	Cedar Hill- Local Only, Hillsboro- Local Only
Billings - Local Only	1.00	2.55	Clever and Republic
Billings Metropolitan Calling Area - 2	1.00	2.55	Clever- Local Only
Bloomsdale	.90	2.30	Ste. Genevieve
Bonne Terre	.80	2.05	Flat River, Leadwood
Chesterfield- Local Only	1.00	2.55	Manchester, Harvester and Pond plus the Creve Coeur zone of the St. Louis Metropolitan Exchange
Chesterfield- Metropolitan Calling Area- 3	1.00	2.55	Harvester- Local Only and Pond- Local Only
DeSoto- Local Only	.70	1.80	Festus- Crystal City, Hillsboro, and Ware
DeSoto- Metropolitan Calling Area- 5	.70	1.80	Festus- Crystal City- Local Only, Hillsboro- Local Only, Ware- Local Only
Eureka- Local Only	1.85	4.65	High Ridge, Manchester, Pacific, Pond and Valley Park
Eureka- Metropolitan Calling Area- 4	1.85	4.65	Pacific- Local Only

FOOTNOTES:

- (1) Discount – The discounts for Extended Area Service charges should be applied at the same rate as the discounts on the basic monthly re-occurrences for these services.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.5 Resold Miscellaneous Services, cont.

A. Extended Area Calling Services – Rates (1), cont

Exchange	Additive		Exchange Area Included in Extended Area Service Calling Scope
	Residence	Business	
Fenton- Local Only	\$.55	\$1.40	Maxville, Valley Park and High Ridge, plus the Kirkwood and Sappington zones of the St. Louis Metropolitan Exchange
Fenton- Metropolitan Calling Area- 3	.55	1.40	High Ridge- Local Only
Festus- Crystal City- Local Only	.50	1.30	DeSoto, Herculaneum- Pevely, Hillsboro
Festus- Crystal City- Metropolitan Calling Area- 5	.50	1.30	DeSoto- Local Only, Hillsboro- Local Only
Gray Summit- Local Only	1.10	2.80	Pacific, Union
Gray Summit- Metropolitan Calling Area- 5	1.10	2.80	Pacific- Local Only, Union
Harvester- Local Only	.85	2.15	Chesterfield, Pond, St. Charles, and St. Peters (2)
Herculaneum- Pevely- Local Only	.85	2.15	Antonia, Festus- Crystal City and Imperial
Herculaneum- Pevely- Metropolitan Calling Area- 4	.85	2.15	Festus- Crystal City- Local Only
High Ridge- Local Only	1.00	2.55	Antonia, Cedar Hill, Eureka, Fenton, Maxville and Valley Park
High Ridge- Metropolitan Calling Area- 4	1.00	2.55	Cedar Hill- Local Only

FOOTNOTES:

- (1) Discount – The discounts for Extended Area Service charges should be applied at the same rate as the discounts on the basic monthly re-occurrences for these services.
- (2) GTE Midwest, Incorporated Exchange.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.5 Resold Miscellaneous Services, cont.

A. Extended Area Calling Services – Rates (1), cont.

<u>Exchange</u>	<u>Additive</u>		<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Residence</u>	<u>Business</u>	
Hillsboro- Local Only	\$1.45	\$3.65	Antonia, Cedar Hill, Desoto, Festus- Crystal City and Ware
Hillsboro- Metropolitan Calling Area- 5	1.45	3.65	Cedar Hill- Local Only, Desoto- Local Only, Festus- Crystal City- Local Only, Ware- Local Only
Joplin	.15	.40	Carl Junction, Webb City
Manchester- Local Only	.60	1.55	Chesterfield, Eureka, Pond and Valley Park, plus the Creve Coeur and Kirkwood zones of the St. Louis Metropolitan Exchange
Manchester- Metropolitan Calling Area- 3	.60	1.55	Eureka- Local Only and Pond- Local Only
Monett	.40	1.05	Pierce City
Nevada	.25	.65	Milo (2)
Nixa Zone	2.50	6.30	Clever
Pacific- Local Only	1.80	4.55	Gray Summit, Eureka, Pond
Pacific- Metropolitan Calling Area- 5	1.80	4.55	Gray Summit- Local Only
Pond- Local Only	3.35	8.40	Chesterfield, Eureka, Harvester, Manchester, Pacific
Pond- Metropolitan Calling Area- 4	3.35	8.40	Pacific- Local Only
Republic Zone	1.40	3.55	Billings, Clever

FOOTNOTES:

- (1) Discount -- The discounts for Extended Area Service charges should be applied at the same rate as the discounts on the basic monthly re-occurrences for these services.
- (2) GTE Midwest, Incorporated Exchange

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.5 Resold Miscellaneous Services, cont.

A. Extended Area Calling Services – Rates (1), cont

<u>Exchange</u>	<u>Additive</u>		<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Residence</u>	<u>Business</u>	
St. Charles- Local Only	\$.30	\$.80	Harvester
St. Charles- Metropolitan Calling Area- 3	.30	.80	Harvester- Local Only
Valley Park- Local Only	1.00	2.55	Fenton, Eureka, High Ridge, Manchester, plus the Kirkwood zone of the St. Louis Metropolitan Exchange
Valley Park- Metropolitan Calling Area- 3	1.00	2.55	Eureka- Local Only and High Ridge- Local Only

FOOTNOTES:

- (1) Discount – The discounts for Extended Area Service charges should be applied at the same rate as the discounts on the basic monthly re-occurrences for these services.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.6 Resold Digital Link Services

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing the following Digital Link telephone services as set forth in the Southwestern Bell Telephone Company tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company concurs with Southwestern Bell Telephone Company's regulations, descriptions and scopes of the following Digital Link Services, but not the rates. Rates and specific footnotes for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its Customers.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.6 Resold Digital Link Services, cont.

A. MegaLink II (1)

Local Distribution Section

Per termination of a Local Distribution Section on a Customer's premises.

<u>For Transmission Speed of:</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
2.4 kbps (IL7AJ)	\$92.85	\$340.00
4.8 kbps (IL7BJ)	94.00	345.00
9.6kbps (IL7CJ)	92.95	325.00
56 (IL7DJ)	171.35	355.00

-Interoffice Channel

Per V-H mile between Serving offices, between Digital or NRS Hubs and a Serving Office, or Between a Digital or NRS Hubs within the same LATA for the mileage portion plus the fixed charge.

FOOTNOTES:

(1) Volume Discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.6 Resold Digital Link Services, cont.

A. MegaLink II (1)

<u>Mileage Band</u>	<u>For Transmission Speed of:</u>	<u>Monthly</u>	
		<u>Fixed Charge</u>	<u>Rate per Mile</u>
0	2.4 kbps (IL7A1)	None	None
	4.8 kbps (IL7B1)	None	None
	9.6 kbps (IL7C1)	None	None
	56 kbps (IL7D1)	None	None
Over 0 to 4	2.4 kbps (IL7A2)	\$62.75	\$2.25
	4.8 kbps (IL7B2)	63.65	1.70
	9.6 kbps (IL7C2)	87.55	2.65
	56 kbps (IL7D2)	134.85	8.10
Over 4 to 8	2.4 kbps (IL7A3)	67.00	1.20
	4.8 kbps (IL7B3)	63.65	1.70
	9.6 kbps (IL7C3)	87.75	2.65
	56 kbps (IL7D3)	145.15	5.55
Over 8 to 25	2.4 kbps (IL7A4)	70.45	.75
	4.8 kbps (IL7B4)	68.80	1.05
	9.6 kbps (IL7C4)	91.95	2.10
	56 kbps (IL7D4)	160.65	3.60
Over 25 to 50	2.4 kbps (3LBSE)	73.85	.60
	4.8 kbps (3LBPE)	69.85	1.00
	9.6 kbps (3LBQE)	94.55	2.00
	56 kbps (3LBLE)	160.65	3.60
Over 50	2.4 kbps (3LBSF)	76.85	.55
	4.8 kbps (3LBPF)	69.85	1.00
	9.6 kbps (3LBQF)	94.55	2.00
	56 kbps (3LBLE)	161.00	3.60

FOOTNOTES:

(1) Volume Discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.6 Resold Digital Link Services, cont,

B. MegaLink III

1. Local Distribution Channel
2. Interoffice Channel Mileage

- Rate per V-H mile or fraction thereof, per channel

1. 64 Kbps (2)			
	<u>USOC</u>	<u>Fixed Charge</u>	<u>Monthly Rate Per Mile</u>
<u>Mileage Band</u>			
0 (1)	3LBRA	\$20.90	N/A
Over 0 to 4	3LBRB	56.65	\$2.50
Over 4 to 8	3LBRC	57.50	2.40
Over 8 to 25	3LBRD	57.60	2.40
Over 25 to 50	3LBRE	57.00	2.35
Over 50	3LBRF	57.00	2.35
2. 1.544 Mbps (2)			
	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
A. Local Distribution Channel – per point of termination	1LDPJ	225.00	685.00
B. Interoffice channel Mileage -Rate per V-H mile or fraction thereof, per channel			
	<u>USOC</u>	<u>Fixed Charge</u>	<u>Rate Per Mile</u>
<u>Mileage Band</u>			
0 (1)	3LBNA	N/A	N/A
Over 0 to 4	3LBNB	\$100.00	\$50.00
Over 4 to 8	3LBNC	100.00	60.00
Over 8 to 25	3LBND	80.00	60.00
Over 25 to 50	3LBNE	80.00	60.00
Over 50	3LBNF	80.00	60.00

FOOTNOTES:

- (1) Applies to through connections of 2.4, 4.8, 9.6, 56.0 and 64.0 kbps in hubbing offices.
- (2) Volume Discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.6 Resold Digital Link Services, cont,

C. Additional Service Features

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
1. Multiplexing (2)			
DSI to Voice -per arrangement	MQ1	\$200.00	N/A
DSI to DSO -per arrangement	QMU	600.00	N/A
DSO to Subrate -per arrangement -up to twenty 2.4 kbps	QSU24	147.00	N/A
-up to ten 4.8 kbps services	QSU48	291.20	N/A
-up to five 9.6 kbps services	QSU96	556.30	N/A

FOOTNOTES: For footnote (2), see Section 3, Page 35.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.6 Resold Digital Link Services, cont.

B. MegaLink III, cont.

	<u>Monthly Rate</u>	<u>Service Charge</u>			
2. Transfer Arrangement (key activated) -per four port arrangement, including control channel termination	\$241.50	\$235.00			
3. SecureNet -per local distribution	85.50	601.20			
	<u>Monthly</u>				
	<u>Minimum</u>	<u>Maximum</u>			
4. Pricing Flexibility (2) A. Local Distribution Channel	146.00	225.00			
B. Interoffice Channel Mileage Rate per V-H mile or fraction thereof, per channel					
	<u>Monthly Rates</u>				
	<u>USOC</u>	<u>Fixed Minimum</u>	<u>Maximum</u>	<u>Per Mile Minimum</u>	<u>Maximum</u>
1. 1.544 Mbps					
<u>Mileage bands</u>					
0	3LBNA	\$58.50	\$90.00	\$29.25	\$45.00
Over 0 to 4	3LBNB	58.50	90.00	35.10	54.00
Over 4 to 8	3LBNC	46.80	72.00	35.10	54.00
Over 8 to 25	3LBND	46.80	72.00	35.10	54.00
Over 25 to 50	3LBNE	46.80	72.00	35.10	54.00
Over 50	3LBNAF	46.80	72.00	35.10	54.00

FOOTNOTES: For footnote (2), see Section 3, Page 35.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.7 Resold CO Based Virtual PBX Services

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing Plexar-I® (CO Based Virtual PBX) Services as set forth in the Southwestern Bell Telephone Company General Exchange Tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company concurs with Southwestern Bell Telephone Company's regulations, descriptions and scopes of the following Plexar-I® (CO Based Virtual PBX) services, but not the rates. Rates and specific footnotes for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any such time as it appears that such cancellation is in the best interest of the Company and/or its Customers.

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SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.7 Resold CO Based Virtual PBX Services, cont.

A. CO Based Virtual PBX Services – Rates (9)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
<u>Virtual PBX-I Systems Charges</u>			
Standard Package 1, Per system (ABCS1)	\$18.00	\$2.00	\$5.50
Standard Package 2, Per system (ABCS1)	27.00	60.00 (3)	5.50
<u>Virtual PBX-I Feature Capability Charge,</u>			
Per Virtual PBX-I line (ABCFC)	4.00	15.00	5.50
Per Virtual PBX-I line, equipped with Call Transfer Disconnect (ABCFD)	4.00	15.00	5.50
<u>Automatic Callback Calling,</u>			
Common Equipment (ABCAC) (4)	38.00	30.00	5.50
Per Virtual PBX-I line, equipped (ABCAL)	1.20	15.00 (1) (2)	5.50
<u>Call Forwarding,</u>			
Per Virtual PBX-I line, equipped (ABCCF)	1.00	15.00 (1) (2)	5.50
<u>Call Forwarding, Inside System</u>			
<u>Per Virtual PBX-I line, equipped with:</u>			
-Busy (ABCA1)	2.50	15.00 (1) (2)	5.50
-Don't Answer (ABCA2)	2.50	15.00 (1) (2)	5.50
Busy/Don't Answer (ABCA1)	2.50	15.00 (1) (2)	5.50
<u>Call forwarding, Inside system</u>			
<u>Per Virtual PBX-I line, equipped with:</u>			
- Busy (ABCA3) (5)	3.00	15.00 (1) (2)	5.50
- Don't Answer (ABCA4)(5)	3.00	15.00 (1) (2)	5.50
- Busy/Don't Answer (ABCA53)	4.00	15.00 (1) (2)	5.50

FOOTNOTES: For footnotes, see Section 3, Page 43.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.7 Resold CO Based Virtual PBX Services, cont.

A. CO Based Virtual PBX Services – Rates, cont. (9)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Call Management Features:			
Auto Redial, Per Virtual PBX-I line Equipped (NL9) (5)	\$4.00	\$8.00	\$5.50
Call Blocker, Per Virtual PBX-I line Equipped (NL5) (5)	4.00	8.00	5.50
Call Return, Per Virtual PBX-I line Equipped (NL8) (5)	4.00	8.00	5.50
Call Trace:			
Per Virtual PBX-I line Equipped (N8T) (5)	N/A	8.00	5.50
Per System (N8TPS) (5)	N/A	28.00	5.50
Per Activation	N/A	8.00	N/A
Calling Number Delivery, Per Virtual PBX-I line Equipped (NLD) (5)	8.50	8.00	5.50
Priority Call Per Virtual PBX-I line Equipped (NL3) (5)	4.00	8.00	5.50
Selective Call Forwarding Per Virtual PBX-I line Equipped (NL6) (5)	4.00	8.00	5.50
Call Transfer Disconnect, Per Virtual PBX-I line Equipped (ABCTD)(7)	4.00	2.00 (1)	5.50
Call Waiting, Per Virtual PBX-I line Equipped (ABCCW) (6) (5)	1.10	15.00 (1) (2)	5.50
Convenience Dialing I, Per Virtual PBX-I line Equipped (ABCD1) (5)	.45	5.00	5.50
Convenience Dialing II, Per Virtual PBX-I line Equipped (ABCD2) (5) (4)	1.50	15.00	5.50
Convenience Dialing Access, Per Virtual PBX-I line (ABCD A)	.70	15.00 (1) (2)	5.50
Conference Calling, Per Conference Arrangement (ABCCC) (5) (4)	78.00	30.00	5.50

FOOTNOTES: For footnotes, see Section 3, Page 43.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.7 Resold CO Based Virtual PBX Services, cont.

A. CO Based Virtual PBX Services – Rates, cont.(9)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
<u>Call Management Features: (cont)</u>			
Customer Alerting Enablement, per Virtual PBX-I line equipped(MWN)(5)	\$1.00	\$8.00	\$5.50
Directed Call Pickup, Per Virtual PBX-I line Equipped (ABCCP) (4)	.05	15.00 (1) (2)	5.50
Distinctive Ringing, Common Equipment Per system (ABCDR) (4)	26.50	15.00	5.50
Class B Ringing/Tone, Per Virtual PBX-I line Equipped (ABCDL) (4)	1.70	15.00 (1) (2)	5.50
Remote Access to Call Forwarding, Per Virtual PBX-I line Equipped (HRM) (5)	2.75	8.00	5.50
Toll Restriction, Per Virtual PBX-I line Equipped (MVPTL)	1.00	9.50 (1) (2)	5.50
Uniform Call Distribution, Per Virtual PBX-I line Equipped (ABCUC) (4)	.15	15.00 (1) (2)	5.50

FOOTNOTES: For footnotes, see Section 3, Page 43.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

3.2.7 Resold CO Based Virtual PBX Services, cont.

A. CO Based Virtual PBX Services – Rates, cont.(9)

	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Service and Equipment Charge</u>
Conversion from Virtual PBX-I Standard Package 1 to Standard Package 2 (8)	ABCCV	\$60.00	\$5.50
Change Charges (2)			
Call Forwarding Parameters	ABCC4	15.00	5.50
Call Pickup Group Assignments	ABCC1	15.00	5.50
Access to Code Access Calling Codes	ABCC2	15.00	5.50
Controlling Line for Convenience Dialing	ABCC5	15.00	5.50
Station-to-Station Dialing(Intercom) Code Assignments	ABCC3	15.00	5.50
Uniform Call Distribution Patterns	ABCC7	15.00	5.50

FOOTNOTES: For footnotes, see Section 3, Page 43.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.2 Resold Services, cont.

FOOTNOTES:

- (1) The Complex Installation/Move Charge is not applicable if the optional feature is installed at the same time as the Virtual PBX-I line.
- (2) A maximum charge of \$15.00 applies per Virtual PBX-I line when adding any number of the optional features subsequent to the installation of the Virtual PBX-I line.
- (3) This charge also applies if establishing Code Access Calling Code Subsequent to the initial installation of the Virtual PBX-I system.
- (4) Obsolete – only available to customers currently using this service
- (5) Not available to Virtual PBX-I lines equipped with BRI Service
- (6) This feature is inclusive of the Cancel Call Waiting option where facilities permit.
- (7) All lines in the Virtual PBX-I system must be equipped with this feature.
- (8) May require a number due to Company reasons. The Service and Equipment Charge for number change is not applied.
- (9) Volume discounts – 10%.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.3 Additional Service Rates

3.3.1 Returned Check Charge

Returned Check Charge \$20.

3.3.3 Reconnection Charge

Reconnection Charge \$25/per occurrence

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.4 Resold Integrated Services CSV/CSD Transport Rates

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing Integrated Services as set forth in the Southwestern Bell Telephone Company Integrated Services Tariff (P.S.C.Mo.-No. 41) on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company concurs with Southwestern Bell Telephone Company's regulations, descriptions and scopes of the following Integrated Services offerings, but not the rates. Rates and specific footnotes for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any such time as it appears that such cancellation is in the best interest of the Company and/or its Customers.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.4 Resold Integrated Services CSV/CSD Transport Rates, cont.

3.4.1 Business Trunk Equivalent

A. Flat Rate Usage

PRI Service
Compatible DID/DOD, each

<u>Rate Group</u>	<u>Monthly Rate (3)</u>
A	\$30.00
B	38.10
C-Principal Zone	41.20
C-Metropolitan Calling Area-1 Zones	44.50
D-Principal Zone	51.65
D-Metropolitan Calling Area-1 Zones	53.55
D-Metropolitan Calling Area-2 Zones	56.05
Local Metro "A"	54.80

B. Measured Rate Usage

PRI Service
Compatible DID/DOD, each (1)

Applicable to all Rate Groups

NOTE: Local Measured
Service usage charges
apply as specified in the
DID section of this Tariff

FOOTNOTES: For footnotes, see Section 3, Page 49.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.4 Resold Integrated Services CSV/CSD Transport Rates, cont.

3.4.1 Business Trunk Equivalent, cont.

C. Message Rate Usage

PRI Service
Compatible DID/DOD, each (1)
Initial or Additional

Applicable to all Rate Groups

NOTE: See Exchange services
Section of this Tariff for
message service availability,
message allowance and
charge per additional message

3.4.2 One-Party Equivalent

A. Flat Rate Usage (3)

Monthly Rate

-BRI Service Compatible,
Payment Option 1 - each B channel (1) (2)

Applicable to all Rate Groups

\$17.25

FOOTNOTES: For footnotes, see Section 3, Page 49.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.4 Resold Integrated Services CSV/CSD Transport Rates, cont.

3.4.2 One-Party Equivalent, cont.

B. Measured Rate Usage

**1. BRI Service Compatible,
Payment Option 2 - each Basic Rate Interface (1) (2)**

Applicable to All Rate Groups

	Monthly Rate (3)	Per Minute Rate (3)
Usage Package A – includes up to 600 minutes of local usage per month	\$0.00	
Per minute, or fraction thereof, in excess of 600 minutes of local usage allowance		\$.04
Usage Package B – includes up to 7,200 minutes of local usage per month	\$18.00	
Per minute, or fraction thereof, in excess of 7,000 minutes of local usage allowance		\$.02

FOOTNOTES: For footnotes, see Section 3, Page 49.

SECTION 3 - RATES - SOUTHWESTERN BELL SERVICE AREAS, CONT.

3.4 Resold Integrated Services CSV/CSD Transport Rates, cont.

3.4.2 One-Party Equivalent, cont.

B. Measured Rate Usage, cont.

2. Optional Detail Billing

Optional Detail Billing provides individually rated message detail at the customer's request.

- This request must be made in advance of the month to be detailed.
- The detail of local measured messages billed during the current billing cycle are provided on a printed listing.
- The following rates and charges apply for Optional Detail Billing:

Monthly Preparation Charge	\$1.00
Printed Listing (per message charge)	.01

- Applicable Service and Equipment Charge, as specified in the previous section of this tariff, apply for both initiating and terminating this optional service offering.

FOOTNOTES:

- (1) Service is only offered where facilities are available.
- (2) Each B Channel configured for CSV/CSD shall constitute a local exchange access arrangement.
- (3) Discount – The discounts for Business Trunk Equivalent charges should be applied at the same rate as the discounts on monthly re-occurrences for the PRI and BRI services in the following sections.