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November 15, 2000

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The Honorable Dale H. Roberts Secretary/Chief Regulatory Law Judge Missouri Public Service Commission P.O. Box 360 Jefferson City, Missouri 65102

FILED² NOV 1 5 2000 Missouri Public Service Commission

Re: Teligent Services, Inc. -2000-Basic Exchange and Local Exchange Application; Case No. TA-200-578

Dear Mr. Roberts:

ROBERT K. ANGSTEAD

CATHLEEN A. MARTIN

STEPHEN G. NEWMAN

D. GREGORY STONEBARGER

ALICIA EMBLEY TURNER

MARK W. COMLEY

JOHN A. RUTH

The Staff has suggested revisions to the tariffs that were filed in the above-referenced matter, and I enclose the original and five copies of the following tariff sheets:

> Business Customer Local Exchange Services Tariff Mo. P.S.C. No. 2, Original Page 3 Mo. P.S.C. No. 2, Original Page 21 Mo. P.S.C. No. 2, Original Page 38 Mo. P.S.C. No. 2, Original Page 56 Mo. P.S.C. No. 2, Original Page 57 Mo. P.S.C. No. 2, Original Page 59 Mo. P.S.C. No. 2, Original Page 61

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Should you have any questions, please do not hesitate to contact me. Thank you very much.

Very truly yours,

NEWMAN, COMLEY & RUTH P.C.

By:

Mark W. Comley

MWC:ab Enclosure General Counsel's Office cc: Carolyn K. Stup Robert E. Stup, Jr. Lisa Mahaney

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Business Customer Local Exchange Services Tariff

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2.6. Application for Service

- 2.6.1. Applicants wishing to obtain service may apply for service orally with Teligent or pursuant to a completed and signed written service order.
- 2.6.2. An Application for service may be changed by the Customer upon written notice to Teligent, subject to acceptance and confirmation by Teligent, provided that a charge will apply to any change when Teligent receives the request after notification by Teligent of the acceptance and confirmation. Such charge shall be the sum of the charges and costs for access facilities and other services and features and the lessor of (i) the monthly recurring rate for each service component that has been canceled as a result of the charges, and (ii) the costs incurred by Teligent in accommodating each change, less net salvage. The costs incurred by Teligent will include the direct and indirect cost of facilities specifically provided or used, the costs of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort.
- 2.6.3. Where the Customer or applicant cancels an Application for service prior to the start of installation of service, or prior to the start of special construction, no charge applies. Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by Teligent shall apply, but in no case shall such charge exceed the charge for the minimum period of the service ordered, including applicable installation charges, if any. The costs incurred by Teligent will include the direct and indirect costs of facilities specifically provided or used; the cost of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort. If Teligent should assume a termination liability or other obligation for an access facility, that liability or obligation shall be the responsibility of the Customer.

2.7. Establishing Credit, Deposits and Advance Payments

2.7.1. Each applicant for service will be required to establish credit. Any applicant whose credit has not been duly established to the sole and exclusive satisfaction of Teligent may be required to make an advance payment and/or make a deposit to be held as a guarantee of payment of charges at the time of application. Customers qualifying for service reconnection may be exempt from having to make an advance payment and/or a deposit.

3.3.1.B <u>Minimum Call Completion Rate</u> – A Customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 99% during peak use periods for all Feature Group D services. Charges are not made for uncompleted or unanswered calls.

3.3.2 Local Service Areas

- A. <u>Service Area</u> Teligent's service area consists of the Principal Zone and Metropolitan Calling Area-1 (MCA-1) of the Kansas City, St. Louis and Springfield Metropolitan Exchanges as defined in Section 1.5.2 and Section 1.5.3 of Southwestern Bell Telephone Company's Local Exchange Tariff (P.S.C. MO No. 24).
- B. <u>Local Calling Area</u> Teligent local calling areas for its Missouri customers consists of the geographical area encompassed within the Kansas City, St. Louis and Springfield Metropolitan Exchanges (Principal Zones and MCA-1 and MCA-2 Zones) as defined in Section 1.5.2 and Section 1.5.3 of Southwestern Bell Telephone Company's Local Exchange Tariff (P.S.C. MO No. 24).

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3.3.10 Individual Case Basis (ICB) Arrangements

Rates for Dedicated Access and Private Lines will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover Teligent's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission staff upon request on a proprietary basis. ICB rates are not offered for switched service.

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3.4 Number Portability Service

Number Portability Service applies to an interconnection arrangement between Teligent and the connecting company. This service enable the connecting company to provide basic local exchange service within the State of Missouri to a given customer(s) that wish to retain their telephone number(s), assigned by Teligent. The connecting company may choose from two options:

A. Direct Inward Dialing

Direct Inward Dialing (DID) option for number portability is a service which permits incoming dialed calls to a telephone number, assigned to Teligent, to be forwarded to a connecting company end office over Direct Inward Dial (DID) facilities. Teligent will deliver the called number to the connecting company via the connecting company-provided trunk for call completion.

B. <u>Remote Call Forwarding</u>

Remote Call Forwarding (RCF) option for number portability is a service which permits incoming dialed calls to a telephone number, assigned to Teligent, to be forwarded to a connecting company end office, utilizing a call forwarding of Teligent's end office switch.

3.4.1 Rules and Regulations

Number portability and facilities will only be provided, where technically feasible, subject to the availability of facilities and may only be furnished from properly equipped central offices. Number portability services and facilities are not offered for Teligent's coin telephone service.

When the exchange service offering(s) associated with number portability services are provisioned using remote switch(es), number portability service is available from host central offices.

3.5 <u>Telephone Number Intercept</u>

Whenever a Customer's telephone number is changed after a directory is published, the Company will intercept all calls to the former number for 30 days at no charge and give the calling party the new number, provided existing central office equipment will permit and the Customer so desires. If the Customer desires to have the intercept remain active for more than 30 days, the charge will be \$10 for every additional 30 days.

3.6 Customer Requested Service Suspensions

At the customer's request, Teligent will, for thirty (30) days, provide the customer with an intercept recording referring callers to another number. This service is available to customers at no charge, for the first thirty (30) days.

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4.1.3 Trunk Service

4.1.3.A	Analog Trunks	Monthly Recurring	
	Basic	\$25.00	
	DID	\$87.00	
	Two-Way DID	\$98.00	
4.1.3.B	Digital Trunks – Kansas City	Monthly Recurring	
	Basic (per trunk)	\$704.00	
	DID Channel Charge (per channel)	\$11.00	
	Two-Way DID Per Channel Charge	\$21.00	
4.1.3.C	Digital Trunks – St. Louis	Monthly Recurring	
	Basic (per trunk)	\$704.00	
	DID Channel Charge (per channel)	\$11.00	
	Two-Way DID Per Channel Charge	\$21.00	
4.1.3.D	Digital Trunks - Springfield	Monthly Recurring	
	Basic (per trunk)	\$704.00	
	DID Channel Charge (per channel)	\$11.00	
	Two-Way DID Per Channel Charge	\$21.00	
4.1.3.E	<u>Trunk Custom Calling Features</u> – Charges for Trunk Custom Calling Features are the same as the charges for Business Line Customer Calling Features.		
4.1.3.F	DID Number Blocks	Monthly Recurring	

Block of 10	\$2.00
Block of 10	\$18.00
Additional Blocks of 10	\$2.00

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4.1.4.C A La Carte Feature Pricing

		1.	 Per feature price – all basic features (Excludes Caller Number Delivery, Caller ID and 3-Way Call 		\$1.50 Transfer
		2.	Caller Number Delivery		\$4.00
		3.	Caller ID with name and number		\$5.50
4.1.5	Dialing Restrictions Charges				
	There is r	is no charge to the Customer for Dialing Restrictions			
4.1.6	[reserved]				
4.1.7	Directory Services				
	4.1.7.A]	Directo	ry Assistance		
			per month (per call) dditional (per call)	No Charge \$0.40	
	4170	~ 11 ~			2

4.1.7.B Call Complete (charges are in addition to any Directory Assistance Charges)

Each Call

\$0.30

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Carrier Access Services Tariff

- (c) Teligent may request this detailed information annually. If the audit results represent a substantial deviation from the Carrier's previously reported PIC for the period upon which the audit was based, the call detail records may be requested more than once annually.
- 3.1.6.B <u>On and Off-Hook Supervision</u> The Carrier's facilities shall provide the necessary on and off-hook supervision for accurate timing of calls.

3.2 Presubscription

- 3.2.1 Presubscription is an arrangement whereby an end-user may select and designate to Teligent an interexchange carrier(s) (IXC) to access, without an access code, for intraLATA and interLATA calls. The IXC(s) are referred to as the end-user's Primary Interexchange Carrier(s) (PIC). The end-user may select as its PIC Teligent, or any other IXC that order originating Feature Group D Switched Access Service at the end office that serves the end-user. After the end-user's initial selection of a predesignated IXC for intraLATA or interLATA calls, for any additional change in selection, a nonrecurring charge applies.
- 3.2.2 At the request of a new or existing end-user served by a Feature Group D end office, Teligent will provide a randomly generated list of IX's the end-user may select as its PIC. At no additional charge for the initial selection, the customer may choose either of the following options:
 - 3.2.2.A Designate an IXC as a PIC and dial 10XXX or 101XXXX to reach other IXCs, or
 - 3.2.2.B Designate that they do not want to be presubscribed to any IXC and choose to dial 10XXX or 101XXXX for all calls to all IXCs.
- 3.2.3 Subsequent to the installation of Local Exchange Service, and after the end-user's initial selection of a PIC, for any additional change in selection, a nonrecurring charge applies. This charge is billed to the end-user that is the subscriber to the Local Exchange Service, or upon request by the selected IXC, billed to the IXC on behalf of the end-user.
- 3.2.4 <u>No Fault PIC Switchback</u>. If an IXC requests a PIC change on behalf of an end-user or billed party pursuant to any acceptable federal PIC change verification method, and the end-user or billed party subsequently denies or disputes requesting the change, then:
 - 3.2.4.A The billed party will be reassigned by Teligent to their previously selected IXC at the billed party's request. No charge will apply to the billed party for this reassignment.

3.2.4.B [Reserved]

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