

May 21, 2012

Secretary of the Commission Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102-0360

RE: Submittal Rules & Regulation tariff sheets filed in case ER-2012-0175

Dear Secretary:

KCP&L Greater Missouri Operations Company (KCP&L GMO) asks the Commission to substitute the enclosed Rules and Regulation tariff sheets (R-62.15, R-62.16, R-62.17, and R-62.18) for the ones submitted on initially submitted with the application on February 27, 2012. Missouri Staff and KCP&L GMO have been in discussion concerning these tariff sheets and have agreed on the need for minor changes to the original filing. The change is to add the "R-" in front of the sheet number. Because these changes do not materially affect the content, KCP&L GMO is asking that the original effective date remain the same.

Thank you for your consideration of these tariffs. Please contact me directly at (816) 701-0527 if you require any additional information.

Sincerely.

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Regulatory Affairs

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STATE OF MISSOURI, PUB	SLIC SERVICE COMMISS	ION	
P.S.C. MO. No.	1	1 st	Revised Sheet No. R-62.15
Canceling P.S.C. MO. No.	1		Original Sheet No. R-62.15
KCP&L Greater Missouri C KANSAS CITY, MO 64106	perations Company	For All	Territory Served as – L&P and MPS
	RULES AND REC	SULATIONS	
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9.17 Economic Relief Program

A. PURPOSE:

The Economic Relief Program (ERP) offered by the Company provides an opportunity to relieve the financial hardship experienced by some of our customers, including senior citizen customers.

B. APPLICATION:

This ERP is applicable to qualified customers for residential service billed under Schedule MO910, MO920 or MO922 for the L&P territory or Schedule MO860 or MO870 for the MPS territory. The ERP will provide participants with a fixed credit on their monthly bill (ERP credit), for a period up to 12 months from the billing cycle. Billing cycle is designated by the Company as the participant's first month until the billing cycle designated as the participant's last for ERP. At the end of a 12 month period, a customer may reapply to participate further in the program.

C. DEFINITIONS:

Qualified Customer – A Customer receiving residential service under Schedule MO910, MO920 or MO922 for the L&P territory or Schedule MO860 or MO870 for the MPS territory who is classified as low-income by the Missouri Department of Social Service criteria, and whose annual household income is no greater than 185% of the federal poverty level, as established by the poverty guidelines updated periodically in the Federal Register by the U.S. Department of Health and Services under the authority of 42 U.S.C. 9902 (2).

Applicant – A Qualified Customer who submits an ERP application form for the ERP credit.

Participant – An Applicant who agrees to the terms of the ERP and is accepted by the Company.

Program Funds – The Company will establish an annual budget for this program. These funds will provide for approximately 2,500 annual participants. At full capacity annual ratepayer funding for the ERP is estimated to be approximately \$1.5 million.

Agencies- The social service agencies serving the Company's service territory that qualify and assist ERP customers pursuant to written contract between the Company and the Agencies.

Issued: February 27, 2012 Effective: March 28, 2012

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION		
P.S.C. MO. No1	1 st Revised Sheet No. R-62.16	
Canceling P.S.C. MO. No. 1	Original Sheet No. R-62.16	
KCP&L Greater Missouri Operations Company KANSAS CITY, MO 64106	For All Territory Served as – L&P and MPS	
RULES AND REGULA	ATIONS	
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9.17 Economic Relief Program (Continued)

D. AVAILABILITY:

Service under this rate schedule shall be limited by available Program Funds and made available to up to approximately 2,500 participants in the Company's service area who satisfy the following eligibility requirements:

- 1. Participant must be a Customer receiving residential service under the Company's Schedule MO910, MO920 or MO922 for the L&P territory or Schedule MO860 or MO870 for the MPS territory.
- 2. Participant must be listed as a primary or secondary customer on the account, as recorded on the Company's account information system.
- 3. Participant's annual household income must be verified initially, and annually thereafter, as being no greater than 185 percent (185%) of the federal poverty level.
- 4. Participants who have outstanding arrearages will enter special pay agreements as mutually agreed to by both the Participant and the Company.
- 5. Participants must provide, via an interview or questionnaire, information related to their energy use and program participation. Any information provided in these interviews or questionnaires that are later made public will not be associated with the participant's name.
- 6. Any provision of the Company's rules and regulations applicable to the Company's Schedule MO910, MO920 or MO922 customers for the L&P territory or Schedule MO860 or MO870 customers for the MPS territory will also apply to ERP participants.
- 7. Participants will not be subject to late payment penalties while participating in the program.

The Company maintains a listing of ERP enrollments. In the event the ERP is at full capacity or the total annual budget has been expended, the Agencies will temporarily suspend receipt of applications until capacity becomes available or the Program Funds are replenished.

E. ENERGY ASSISTANCE:

- 1. Participants who have not previously completed an application for a LIHEAP ("Low-Income Home Energy Assistance Program") grant agree to apply for a LIHEAP grant when such grants become available. The Company, through the Agencies, shall assist ERP participants with completion of LIHEAP application forms when such assistance is requested.
- 2. Applicants agree to apply for any other available energy assistance programs identified by the Company.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISS	SION		
P.S.C. MO. No1	1 st	Revised Sheet No. R-62.17	
Canceling P.S.C. MO. No.		Original Sheet No. R-62.17	
KCP&L Greater Missouri Operations Company KANSAS CITY, MO 64106	For All	For All Territory Served as – L&P and MPS	
RULES AND RE	GULATIONS		
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9.17 Economic Relief Program (Continued)

F. CREDIT AMOUNT:

Participants shall receive the available ERP credit for so long as the Participant continues to meet the ERP eligibility requirements and reapplies to the program as required.

Participants shall receive the ERPP credit in the amount of each Participant's average bill for the most recent 12 months bills, not to exceed \$50 per month. The credit amount will be determined by the Company at the time of enrollment.

G. DISCONTINUANCE AND REINSTATEMENT:

The Company will discontinue a Participant's ERP credit for any of the following reasons:

- 1. If the Company, through the Agencies, determines the participant no longer meets the eligibility requirements set forth in this tariff.
- 2. If the Participant submits a written request to the Company asking that the ERP credit be discontinued.
- 3. If the Participant does not conform to the Company's rules and regulations as approved by the Missouri Public Service Commission, and as a result, the participant has service discontinued for Schedule MO910, MO920 or MO922 for the L&P territory or Schedule MO860 or MO870 for the MPS territory.

Reinstatement of the ERP credit following discontinuance in the above circumstances, and after the participant again meets the eligibility requirements, will be at the discretion of the Company.

H. MISAPPLICATION OF THE ERP CREDIT:

Providing incorrect or misleading information to obtain the ERP credit shall constitute a misapplication of the ERP credit. If this occurs the Company may discontinue the ERP credit and rebill the account for the amount of all ERP credits received by the Participant. Failure to reimburse the Company for the misapplication of the ERP credits may result in termination of customer's electric service pursuant to the Company's rules and regulations. However, nothing in this tariff shall be interpreted as limiting the Company's rights under any provisions of any applicable law or tariff.

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STATE OF MISSOURI, PUBLIC	, SERVICE COMMISSION	ON	
P.S.C. MO. No	1	1 st	Revised Sheet No. R-62.18
Canceling P.S.C. MO. No.	1		Original Sheet No. R-62.18
KCP&L Greater Missouri Oper KANSAS CITY, MO 64106	ations Company	For All T	erritory Served as – L&P and MPS
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9.17 Economic Relief Program (Continued)

I. OTHER CONDITIONS:

The ERP program has been designed so that the Company neither profits from, nor incurs, losses as a result of offering this program.

Costs of administering the program, including those costs charged by the Agencies, shall be paid from the Program Funds.

The Company will gather and maintain Participant data on usage, arrears, payments and other relevant factors of the program.

The Company shall make non-confidential data, as well as any and all program evaluations that are conducted, available to the Commission Staff, and the Office of Public Counsel.

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