

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Jewell A. Turner,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. EC-2005-0341
	)	
Ameren Union Electric Company,	)	
d/b/a AmerenUE,	)	
	)	
Respondent.	)	

ANSWER

COMES NOW Union Electric Company d/b/a AmerenUE (“AmerenUE”), and for its Answer to the Complaint filed in this proceeding, states as follows:

1. On April 1, 2005, Jewell A. Turner of 7319 Lohmeyer, Apt. 6, St. Louis, Missouri (“Complainant”), initiated this proceeding by filing a Complaint against AmerenUE.
2. In paragraph 1 of the Complaint, Complainant alleges that AmerenUE is located in St. Louis, Missouri, and that AmerenUE is a public utility under the jurisdiction and supervision of the Public Service Commission of the State of Missouri. AmerenUE admits the allegations contained in paragraph 1 of the Complaint.
3. In paragraph 2 of the Complaint, Complainant alleges that she lived at 5783A McPherson in St. Louis from around 1994 until July, 2000, and received electric service from AmerenUE. In July, 2000 the Complainant alleges that she entered a treatment center, and thereafter she did not again live at 5783A McPherson. The Complainant alleges that she has been presented with a bill for \$337.00 for electric service at the McPherson address. Although she admits that she owes part of the bill, she does not believe that she owes the entire bill.

4. AmerenUE admits that the Complainant lived at 5783A McPherson. AmerenUE also admits that Complainant entered a treatment center on July 16, 2000, based on documents Complainant has provided. AmerenUE further admits that it submitted a bill to the Complainant for \$337.30 for service rendered at 5783A McPherson. AmerenUE has insufficient information to admit or deny the other allegations in the Complaint, and therefore it denies those allegations.

5. Of the total bill rendered to Complainant for service at 5783A McPherson, \$149.25 applies to the period before July 16, 2000. Complainant unquestionably is responsible for this portion of her bill and she should be required to pay it.

6. AmerenUE also believes that the Complainant is responsible for the remaining portion of the bill--\$188.05. Although the Complainant apparently resided in a treatment facility during the period this bill was incurred, the Complainant's landlord has informed AmerenUE that the Complainant's daughter continued to reside at 5783A McPherson, and Complainant's possessions remained at that location during the period that the bill was incurred. AmerenUE has no record that the Complainant contacted AmerenUE to terminate service at that address, or switch the service to another customer. Under these circumstances, the Complainant remains responsible for the bill even though she was residing in a treatment facility.

WHEREFORE, AmerenUE respectfully requests that the Commission issue its order in this proceeding dismissing this Complaint.

Respectfully submitted,

By: 

Thomas M. Byrne, MBE No. 33340
Managing Associate General Counsel
Ameren Services Company
P. O. Box 66149 (MC 1310)
St. Louis, MO 63166-6149
(314) 554-2514 (Direct Line)
(314) 554-4014 (Facsimile)
tbyrne@ameren.com

Dated: May 5, 2005

CERTIFICATE OF SERVICE

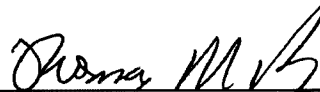
The undersigned certifies that true and correct copies of the foregoing have been e-mailed or mailed, via first-class United States Mail, postage pre-paid, to the service list of record this 5th day of May, 2005.

Dana K. Joyce
P.O. Box 360
200 Madison Street, Suite 800
Jefferson City, Missouri 65102
GenCounsel@psc.mo.gov

Jewell A. Turner
7319 Lohmeyer, Apt. 6
St. Louis, Missouri 63143

John B. Coffman
P.O. Box 7800
200 Madison Street, Suite 640
Jefferson City, MO 65102
opcservice@ded.mo.gov

Bob Berlin
Missouri Public Service Commission
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
Bob.Berlin@psc.mo.gov


Thomas M. Byrne