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September 28, 1999

FILED

SEP 28 1999

Mr. Dale Hardy Roberts  
Executive Secretary-Chief Regulatory Law Judge  
Missouri Public Service Commission  
P. O. Box 360  
Jefferson City, MO 65102-0360

Missouri Public  
Service Commission

RE: Case No. TA-2000-196, Tariff File No. 200000172  
International Exchange Communications, Inc., d/b/a IE Com  
Interexchange Telecommunications Services Tariff

Dear Mr. Roberts:

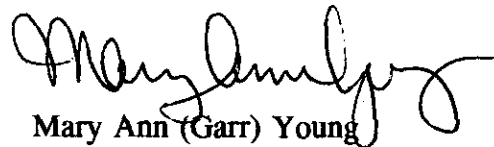
Enclosed please find an original and six copies of the following **substitute tariff sheets** of IE Com:

P.S.C. Mo. Tariff No. 1, Original Sheet No. 13,  
P.S.C. Mo. Tariff No. 1, Original Sheets Nos. 20 - 24,  
P.S.C. Mo. Tariff No. 1, Original Sheet No. 26,  
P.S.C. Mo. Tariff No. 1, Original Sheet No. 27, and  
P.S.C. Mo. Tariff No. 1, Original Sheet No. 30.

These tariff sheets are to be substituted for similarly numbered sheets in the **interexchange tariff** currently under consideration by the Commission. These revisions are provided per discussion with, and as requested by Staff, for filing with the Commission.

Thank you for your assistance in processing this substitute tariff filing. A copy of this letter accompanies each copy of the substitute tariff sheets. A copy of this filing is being served on Public Counsel this date. If there are any questions, please call me at 634-8109.

Sincerely,



Mary Ann (Garr) Young

cc: Office of Public Counsel  
Anandashankar Mazumdar, Swidler Berlin  
Natelle Anna

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SECTION 2. RULES AND REGULATIONS (Cont'd)

2.3 Liability of Carrier (Cont'd)

2.3.7 Carrier assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if Carrier has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.

2.3.8 Any claim of whatever nature against Carrier shall be deemed conclusively to have been waived unless presented in writing or by phone to Carrier within 180 days after the date of the occurrence that gave rise to the claim.

2.4 Interruption of Service

2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.


2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.

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International Exchange Communications, Inc. d/b/a IE Com  
500 Airport Blvd., Suite 340  
Burlingame, California 94010



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**SECTION 3. DESCRIPTION OF RATES AND SERVICES (Cont'd)****3.5 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

The square  
root of: 
$$\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}$$

**3.6 Minimum Call Completion Rate**

A customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 98% during peak use periods.

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SECTION 3. DESCRIPTION OF RATES AND SERVICES (Cont'd)3.7 Service Offerings3.7.1 Prepaid Calling Card - "Travel Express"

Prepaid Calling Card - "Travel Express", (non-operator assisted, direct-dial) is offered to Customers who purchase a prepaid calling card from Carrier. This product is offered to Customers through agents who have contracted with Carrier to market this service to said customers. Cards will be issued in denominations of \$10, \$20, \$30, \$50 and \$100.

Calls are subject to a one (1) minute minimum billing duration, and sixty (60) second billing increments. Unless where otherwise specified herein, when the application of the rates set forth in this Section results in a fractional charge for an individual call, the total charge for that particular call will be rounded up to the next higher cent. Calls are rated based on call duration, as measured from answer supervision to disconnect. No charge will apply to uncompleted calls, which include "ring busy" and "ring no answer" calls, and such uncompleted calls will not knowingly be charged to the Customer and, if charged in error, will be refundable to the Customer. All rates will be per minute of usage, twenty-four (24) hours per day, and seven (7) days per week, 365 days per year. The charge is deducted from the remaining balance on the card after disconnect. The Customer is notified by a beep when one (1) minute of usage remains on the card, if the card is in use.

For intrastate interLATA and intraLATA calls, Customers access the Prepaid Calling Card service by:

1. Dialing 1 + Toll Free Number (800/888) - as indicated on reverse of card.
2. At voice prompt, entering the Card Number.
3. At voice prompt, entering desired destination number by dialing 1 + (Area Code [NPA]) + (Exchange [NXX]) + (Station [XXXX]).
4. Calls are routed over Carrier's transmission and switching facilities to any valid domestic location served by Carrier.
5. Customer is notified of the dollar value and the number of domestic minutes of usage remaining on the card.

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SECTION 3. DESCRIPTION OF RATES AND SERVICES (Cont'd)

3.7 Service Offerings (Cont'd)

3.7.2 SNAP Service<sup>sm</sup>

SNAP Service<sup>sm</sup> (non-operator assisted, direct-dial) is offered to customers, including but not limited to, residential and business Customers.

Calls are subject to a one (1) minute minimum billing duration, and sixty (60) second billing increments. Calls are rated based on call duration, as measured from answer supervision to disconnect. No charge will apply to uncompleted calls, which include "ring busy" and "ring no answer" calls, and such uncompleted calls will not knowingly be charged to the Customer and, if charged in error, will be refundable to the Customer. Unless where otherwise specified herein, when the application of the rates set forth in this Section results in a fractional charge for an individual call, the total charge for that particular call will be rounded up to the next higher cent.

All calls and charges covered by this product description will be rendered to the customer by the Local Exchange Company (LEC) on behalf of Carrier by its billing agent.

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**SECTION 3. DESCRIPTION OF RATES AND SERVICES (Cont'd)****3.7 Service Offerings (Cont'd)****3.7.3 Postpaid Calling Card - "Travel Express"**

Carrier offers Postpaid Calling Card - "Travel Express," (non-operator assisted, direct-dial) to customers who select Carrier as their long distance carrier and request a calling card on the letter of Agency (LOA) submitted to Carrier for activation. This product is offered to Customers through agents who have contracted with Carrier to market this service to said Customers.

Calls are subject to a one (1) minute minimum billing duration, and sixty (60) second billing increments. Calls are rated based on call duration, as measured from answer supervision to disconnect. No charge will apply to uncompleted calls, which include "ring busy" and "ring no answer" calls, and such uncompleted calls will not knowingly be charged to the Customer and, if charged in error, will be refundable to the Customer.

Customers access Postpaid Calling Card by:

1. Dialing 1+ toll free number (800/888) - as indicated on reverse of card.
2. At voice prompt, entering card number.
3. At voice prompt, entering desired destination number by dialing It (Area Code [NPA]) + (Exchange [NXX]) + (Station [XXXX]).
4. Calls are routed over Carrier's transmission and switching facilities to any valid domestic location in the state of Missouri.

The charges for usage on this card will be billed on the customer's Local Exchange Company (LEC) bill using the customer's billing telephone number.

All rates will be per minute of usage, twenty-four (24) hours per day, and seven days per week, 365 days per year.

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SECTION 3. DESCRIPTION OF RATES AND SERVICES (Cont'd)3.7 Service Offerings (Cont'd)3.7.4 International Program - Residential/Retail<sup>sm</sup>

International Program (IP) - Residential/Retail<sup>sm</sup> (non-operator assisted, direct-dial) is offered to Customers who have a residential line(s) at their premise and are presubscribed to Carrier. The Customer must select the IP - Residential/Retail<sup>sm</sup> product on the Carrier Letter of Agency (LOA).

Calls are subject to a one (1) minute minimum billing duration, and sixty (60) second billing increments. Calls are rated based on call duration, as measured from answer supervision to disconnect. No charge will apply to uncompleted calls, which include "ring busy" and "ring no answer" calls, and such uncompleted calls will not knowingly be charged to the Customer and, if charged in error, will be refundable to the Customer. Unless where otherwise specified herein, when the application of the rates set forth in this Section results in a fractional charge for an individual call, the total charge for that particular call will be rounded up to the next higher cent.

For intrastate interLATA and intraLATA calls, Customers access IP - Residential/Retail<sup>sm</sup> by dialing 1 + (Area Code [where required]) + (Exchange [NXX]) + (Station [XXXX]). Calls are routed over Carrier's transmission and switching facilities to any valid domestic location in the State of Missouri.

All calls and charges covered by this product description will be rendered to the customer by the Local Exchange Company (LEC) on behalf of Carrier by its billing agent.

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**SECTION 3. DESCRIPTION OF RATES AND SERVICES (Cont'd)****3.7 Service Offerings (Cont'd)****3.7.6 International Program - Commercial (1+)<sup>sm</sup>**

International Program (IP) - Commercial (1+)<sup>sm</sup> (non-operator assisted, direct-dial) is offered to customers who have a business line(s) at their premise and are presubscribed to Carrier. The customer must select the IP - Commercial (1+)<sup>sm</sup> product on the Carrier letter of agency (LOA).

Calls are subject to a thirty (30) second minimum billing duration, and six (6) second billing increments. Calls are rated based on call duration, as measured from answer supervision to disconnect. No charge will apply to uncompleted calls, which include "ring busy" and "ring no answer" calls, and such uncompleted calls will not knowingly be charged to the Customer and, if charged in error, will be refundable to the Customer.

For intrastate interLATA and intraLATA calls, Customers access IP - Commercial (1+)<sup>sm</sup> by dialing 1 + (Area Code [where required]) + (Exchange [NXX]) + (Station [XXXX]). Calls are routed over Carrier's transmission and switching facilities to any valid domestic location in the state of Missouri.

At the customer's option, all calls and charges covered by this product description can be rendered to the customer by :

- (i) the Local Exchange Company (LEC) on behalf of Carrier by its billing agent;  
or
- (ii) Carrier directly.

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SECTION 3. DESCRIPTION OF RATES AND SERVICES (Cont'd)

3.7 Service Offerings (Cont'd)

3.7.7 1+ Square Deal<sup>sm</sup>

1+ Square Deal<sup>sm</sup>, (non-operator assisted, direct-dial) is offered to customers who have a residential line(s) at their premise and are presubscribed to Carrier. The Customer must select the 1+ Square Deal<sup>sm</sup> product on the Carrier's letter of agency (LOA) or select Carrier as their long distance carrier with their Local Exchange Company (LEC).

Calls are subject to a one (1) minute minimum billing duration, and sixty (60) second billing increments. Calls are rated based on call duration, as measured from answer supervision to disconnect. No charge will apply to uncompleted calls, which include "ring busy" and "ring no answer" calls, and such uncompleted calls will not knowingly be charged to the Customer and, if charged in error, will be refundable to the Customer.

Customers access 1+Square Deal by dialing 1+ (Area Code [where required])+ (Exchange [NXX])+(Station [XXXX]). Calls are routed over Carrier's transmission and switching facilities to any valid domestic location in the state of Missouri.

All calls and charges covered by this product will be rendered to the customer by the Local Exchange Company (LEC) on behalf of Carrier by its billing agent.

Carrier reserves the right to apply all credit policies and procedures in effect at the time of the customer's order for service prior to processing of said order. Carrier additionally reserves the right to discontinue providing service to a customer if in Carrier's sole discretion it believes that the service is being fraudulently to improperly used.

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SECTION 4. RATES (Cont'd)4.7 1+ Square Deal<sup>sm</sup>4.7.1 Measured Rates

All rates will be per minute of usage, twenty-four (24) hours per day, and seven (7) days per week, 365 days per year.

Peak hours are Monday through Friday, 7:00 a.m. up to but not including 7:00 p.m.

	<u>Peak</u>	<u>Off- Peak</u>
Per Minute Charge	\$0.22	\$0.10

Unless where otherwise specified herein, when the application of the rates set forth in this Section results in a fractional charge for an individual call, the total charge for that particular call will be rounded up to the next higher cent.

4.8. Toll Free Service

Per Minute Charge: \$0.12

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