

**RESPONSE TO THE TELECOMMUNICATIONS SERVICE QUALITY SURVEY
BY WINDSTREAM IOWA COMMUNICATIONS, INC.**

NON-PROPRIETARY

A. Does your company own or maintain telecommunications facilities in Missouri?

YES, Windstream Iowa Communications, Inc. provides local exchange service in 286 exchanges located throughout Iowa, and also provides local exchange telecommunications service to approximately 70 customers located in Missouri that are served from three Iowa exchanges that extend into Clark County, Nodaway County and Putnam County in northern Missouri (Athens, South Braddyville and South Seymour exchanges in Missouri). In accordance with the Commission's Order Granting Certificates To Provide Basic Local, Nonswitched Local, and Interexchange Telecommunications Services ("Order") issued February 1, 2010, and effective February 11, 2010, in Case No. IM-2010-0186, Windstream Iowa Communications, Inc.'s merger with Iowa Telecom was completed June 1, 2010. System convergence and integration continues and, accordingly, the separate submission of Windstream Missouri, Inc. is generally representative of the anticipated responses for Windstream Iowa Communications, Inc. and is incorporated herein by reference.