

In the Matter of the Staff Investigation into the)
Adequacy of the Call Centers Serving) **File No. WO-2014-0362**
Missouri American Water Company)

CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed with first-class postage, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 18th day of July, 2014.

/s/ Tim Opitz