

**TITLE SHEET**

MISSOURI TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service for long distance telecommunications, including the provision of operator services, provided by 1 800 Collect, Inc., with principal offices located at 1658 Gailes Boulevard, Suite B., San Diego, CA 92154. This tariff applies for services furnished within the state of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Issued: December 19, 2011

Effective: February 2, 2012

1 800 Collect, Inc.  
1658 Gailes Boulevard, Suite B.,  
San Diego, CA 92154

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CHECK SHEET

Sheets of this tariff are effective as of the date of shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SHEETREVISION

1	Original
1.1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting In An  
Increase to A Customer's Bill
- M - Moved From Another Tariff Location
- N - New
- R - Change Resulting In A Reduction  
to A Customer's Bill
- T - Change In Text or Regulation  
But No Change In Rate or Charge

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TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, approval process the most current sheet number on file with the Commission is not always the tariff page in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets - When a tariff filing is made with the Missouri Public Service Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Missouri Public Service Commission.

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**RULES**

RULE 1 - TECHNICAL TERMS AND ABBREVIATIONS

ACCESS LINE - An arrangement which connects the customer's location to 1 800 Collect, Inc. switching center.

AUTHORIZATION CODE - A numerical code which enables a customer to access the carrier.

CALLED STATION - Denotes the terminating point of a call (i.e., the called telephone number).

CALLING CARD - A card assigned by local telephone companies which enables users to bill telephone calls to their local telco account.

COLLECT CALL - A payment arrangement whereby the called station accepts billing for the call placed through 1 800 Collect, Inc.

COMMERCIAL BANK CARD - A credit card issued by a bank to which telephone calls may be charged. (i.e. Visa, Mastercard, American Express)

COMPANY OR CARRIER - 1 800 Collect, Inc.

CUSTOMER - Denotes any individual, partnership, association, corporation, or any other entity who subscribes to the services offered in this tariff.

DIRECT DIAL (1+) CALLS - Calls placed without the assistance of an operator.

LATA - (Local Access Transport Area) A geographic area established as required by the Modified Final Judgment in the government's antitrust suit against the Bell System for the provision and administration of communication services.

OPERATOR ASSISTED CALLS - Calls which require the assistance of an operator for completion. For example, collect calls.

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**RULE 1 - CONT.**

PERSON TO PERSON CALL - A service arrangement whereby the caller specifies to the operator a particular person, department, mobile station, extension, or office to be reached.

SERVICE CHARGE - A charge added to the basic mileage rate for a telephone call for the assistance of an operator or the usage of a calling card.

THIRD PARTY BILLING - A payment arrangement which allows the end user to assign billing to a telephone number which is different from the calling or called telephone number.

TRANSLATION (INBOUND) "800" SERVICE - Calling service which allows the charges for incoming calls to be billed to the recipient of the calls.

TRAVEL CARD - A card assigned by Network which allows Network's customers to bill telephone calls to their Network account.

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RULE 2 - SERVICE OFFERINGS

1 800 Collect, Inc. provides 24 - hour long distance services, including operator assisted services. We handle direct dial (1+) calls, translation (inbound) "800" calls, collect calls, person to person calls, calling card calls, Network travel card calls, commercial bank card calls (when available at a particular location), and calls billed to a third number.

RULE 3 - UNDERTAKING OF 1 800 COLLECT, INC.

1 800 Collect, Inc. provides long distance service (direct dial, inbound "800", and travel card calling) directly to residence and business customers.

1 800 Collect, Inc. also provides operator assistance for pay telephones, hotels and motels, hospitals, airports, colleges, etc. Services are provided to subscribed customers for all operator assisted traffic on their phones.

RULE 4 - TIMING OF CALLS

1 800 Collect, Inc. begins charges on a call when a connection is made. On direct dial services, charges are calculated according to customer specific agreements. Charges may be based on 6 second, 30 second, or one minute increments. On operator assisted calls, the minimum charge is usually for one minute, and charges are calculated on a per minute basis. Some locations have a three minute minimum charge.

RULE 5 - INCOMPLETED CALLS

Calls which are not completed (busy numbers, no answer, etc.) are not billed.

RULE 6 - CREDITS AND REFUNDS

If a credit is requested on a call due to trouble on the line (such as a bad connection, disconnection, wrong number dialed, etc.), and the credit is requested immediately through the operator, it is usually issued immediately. All other credit requests are handled through our business office.

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RULE 7 - CALCULATION OF DISTANCE

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of a call. For the purpose of determining airline mileage, vertical and horizontal grid lines have been established across the United States and Canada. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. This unit is the square root of 0.1, expressed in statute miles. 1 800 Collect, Inc. uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape.

FORMULA:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

NOTE: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

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RULE 8 - BILLING OF SERVICES

Long distance calls, including direct dial and operator assisted calls, that are handled by 1 800 Collect, Inc. will be billed to the user's LEC (local exchange carrier) telephone bill unless the end user has a direct billing arrangement with Network. 1 800 Collect, Inc. will submit call records directly to Southwestern Bell and GTE Central for billing. Calls billed to other LEC's in the state of Missouri will be processed through OAN, a clearinghouse located in Van Nuys, California. All calls will be processed at Network's tariffed rates. Network handles all billing inquiries for calls billed through Southwestern Bell and GTE Central. A toll-free number (800-530-4898) appears on all pages with Network charges. OAN will handle billing inquiries on behalf of Network. End user telephone bills will contain toll-free customer service numbers. OAN is authorized to resolve disputes and adjust a user's bill whenever necessary. Where OAN is unable to resolve an inquiry, the caller is referred to Network's toll-free customer service number for assistance. Calls billed to a commercial credit card will be processed through Transaction Billing Resources (TBR). TBR is a clearinghouse for the processing of commercial card transactions.

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SECTION 3 - RATES

- 3.1 DIRECT DIAL (1+) Per minute, all mileage bands
- | <u>Intrastate/Intralata</u> | <u>Intrastate/Interlata</u> |
|-----------------------------|-----------------------------|
| .13                         | .14                         |
- 3.2 TRANSLATION "800" (INBOUND) Per minute
- .19
- 3.3 NETWORK TRAVEL CARD RATES Per minute, all mileage bands
- Calls billed to a travel card issued by Network will be billed at 35¢ for the first minute and 30¢ for each additional minute. Network does not impose a service charge on these calls.
- 3.4 OPERATOR ASSISTED RATES Per minute, all mileage bands
- .42
- 3.5 Service Charges for Operator Assisted Calls
- 1 800 Collect, Inc. will charge the following service charges for operator assisted calls, calling card calls, and commercial bank card calls:
- Calling Card and Commercial Bank Cards (except NETWORK TRAVEL CARD)
- You dial 0+ area code and number - \$ 1.98
- You dial just 0 - \$ 2.95
- Collect and Bill to Third Party
- You dial 0+ area code and number - \$ 1.98
- You dial just 0 - \$ 2.95
- Person to Person
- You dial 0+ area code and number - \$ 3.50
- You dial just 0 - \$ 3.50

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