

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Rita Hill,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. WC-2011-0111</u></b>
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

**MOTION TO DISMISS**

Comes now the Staff of the Missouri Public Service Commission (“Staff”), by and through counsel, and moves that the above-captioned case number be dismissed from the docket of the Missouri Public Service Commission’s (“Commission”), as the parties to the complaint have reached an Agreement. In support of its *Motion*, Staff states the following:

1. On October 25, 2010, a formal complaint was filed with the Commission by Ms. Rita Hill (“Ms. Hill”) concerning a high water bill received from Missouri-American Water Company (“Company” or “MAWC”). Ms. Hill and MAWC are collectively referred to herein as “the parties”.
2. On January 10, 2011, the parties and Staff participated in a procedural conference and privately discussed the matter after the pre-hearing conference. During this discussion, the parties were able to reach an agreement in principle that resolves this matter.
3. After several subsequent discussions related to the agreement, the parties to this formal complaint have reached an agreement that resolves all issues related to this complaint.
4. On January 26, 2010, MAWC posted a bill in the amount of \$16.59 to Ms. Hill's account. Ms. Hill has since received and paid that bill.
5. On January 31, 2011, Staff received notification from MAWC that the Company requested the actions of the collections agency to stop.

6. The Staff has spoken with Ms. Hill regarding filing this *Motion* and Ms. Hill has no objection to Staff filing this *Motion* on her behalf.

7. The Staff has contacted counsel for MAWC who stated no objection to Staff filing this *Motion* on behalf of the parties.

8. The Staff, Ms. Hill, and MAWC are all in agreement that this matter has been resolved, and may be dismissed.

**WHEREFORE**, Staff respectfully requests the Commission dismiss this formal complaint and close this matter, as the complaint has been resolved to the satisfaction of all parties and all parties have agreed to request the matter be dismissed.

Respectfully submitted,

**/s/ Meghan E. McClowry**

Meghan E. McClowry

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#### **CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 25th day of February, 2011.

**/s/ Meghan E. McClowry**