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KEVIN A. THOMPSON
General Counsel

January 5, 2009

Alice Geary
11127 Patrina Court
St. Louis, MO 63126

Case No. WC-2009-0147

Dear Ms. Geary:

I am the regulatory law judge ("RLJ") assigned to your case, and I want to make sure that the processes of the Missouri Public Service Commission ("PSC") are accessible to you. I mention this because I have not received the reply form I sent for you to fill out. Using that form is not required, but it is helpful, in addressing your complaint.

If you need more time to work on your case, please feel free to ask. On the other hand, you may simply decide not to pursue your complaint. Either way, please respond to this letter no later than January 26, 2009.

You may respond to this letter in any of the following ways:

- Send a letter to Daniel Jordan, RLJ; P.O. Box 360; Jefferson City, MO 65102;
- Call the PSC toll-free at 1.800.392.4211 and ask to be transferred to Daniel Jordan, RLJ.
- Email me at Daniel.Jordan@psc.mo.gov.

Every consumer's complaint, including yours, is important to the PSC.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel Jordan".

Daniel Jordan,
Regulatory Law Judge