

2. The Governor Office Building meets the accessibility standards required by the Americans with Disabilities Act. Any person needing additional accommodations to participate in this hearing should call the Public Service Commission's Hotline at 1-800-392-4211 or dial Relay Missouri at 711 prior to the hearing.

3. This order is effective when issued.

(S E A L)

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. Reed', is written over a faint, circular embossed seal.

Steven C. Reed
Secretary

Daniel Jordan, Senior Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 21st day of January, 2011.