

Suburban Water and Sewer Company  
1501 Vandiver Dr. #88  
Columbia, MO 65202  
(573) 474-4242

March 28, 2005

Missouri Public Service Commission

Attn: Jim Russo

- Rate and Tariff Supervision
- PO Box 360
- Jefferson City, MO. 65102
- (573) 751-7494

Dear Mr. Russo:

I have received your letter dated March 14, 2005 with your Staff's initial findings on the requested rate increase.

The overcharges plus interest that were collected from April-October 2004 will be refunded in the form of a one time rate credit on the customer bills that they receive April 2005. Any credit amount that exceeds the amount owed for that billing will of course be carried over as a credit on the next month billing. Dana Eaves of the PSC has been in contact with my office staff on this particular matter and enclosed is the agreed up on credit + interest amounts that were approved by him.

I do have some concerns that need to be discussed. As 100% stockholders in the company, under no circumstance would we borrow the money or take out a personal loan from the bank in order for Suburban water to obtain financing for all the changes that DNR is requiring the company to do. There are no assets or cash to upgrade the system to meet the standards that DNR has set and if the work has to be done at once, they may shut us down when we are unable to meet their requirements immediately..

Please advise as soon as possible to these concerns.

Sincerely,

Gordon Burnam  
President



Co. Exhibit No. 312  
Case No(s). WC-2007-0452  
Date 7-26-07 Rptr PF

San Water Company  
 1st Calculation on overcharges for period May - October

Date Prepared: 3/21/2005

TOTAL P.02

| ie # | May  | Interest<br>11 mos | June | Interest 10<br>mos | July | Interest 9<br>mos | August | Interest 8<br>mos | September | Interest 7<br>mos | October | Interest 6<br>mos | Total |
|------|------|--------------------|------|--------------------|------|-------------------|--------|-------------------|-----------|-------------------|---------|-------------------|-------|
| 7212 | 2.30 | 0.11               | 2.52 | 0.11               | 2.01 | 0.08              | 3.27   | 0.12              | 3.74      | 0.12              | 1.97    | 0.05              | 18.40 |
| 7208 | 2.89 | 0.14               | 2.73 | 0.12               | 2.76 | 0.11              | 2.77   | 0.10              | 2.71      | 0.08              | 1.84    | 0.05              | 18.30 |
| 7204 | 1.93 | 0.09               | 2.78 | 0.12               | 2.27 | 0.09              | 1.68   | 0.08              | 2.06      | 0.06              | 1.58    | 0.04              | 12.75 |
| 7200 | 3.15 | 0.15               | 2.45 | 0.11               | 2.89 | 0.11              | 2.59   | 0.09              | 2.07      | 0.06              | 2.04    | 0.05              | 15.77 |
| 7128 | 1.50 | 0.07               | 1.50 | 0.07               | 1.94 | 0.08              | 2.10   | 0.07              | 2.50      | 0.08              | 2.11    | 0.06              | 12.07 |
| 7124 | 1.68 | 0.08               | 3.32 | 0.15               | 1.63 | 0.06              | 1.62   | 0.06              | 1.84      | 0.06              | 3.61    | 0.10              | 14.20 |
| 7120 | 3.06 | 0.15               | 3.48 | 0.15               | 1.76 | 0.07              | 3.64   | 0.13              | 2.28      | 0.07              | 3.70    | 0.10              | 18.59 |
| 7112 | 1.50 | 0.07               | 1.50 | 0.07               | 1.50 | 0.06              | 3.25   | 0.11              | 3.22      | 0.10              | 3.97    | 0.11              | 15.46 |
| 7108 | 1.99 | 0.10               | 2.48 | 0.11               | 1.50 | 0.06              | 2.81   | 0.10              | 1.50      | 0.05              | 1.50    | 0.04              | 12.23 |
| 7104 | 3.50 | 0.17               | 1.40 | 0.06               | 1.50 | 0.06              | 2.84   | 0.10              | 1.77      | 0.06              | 3.48    | 0.09              | 15.03 |
| 7100 | 2.00 | 0.10               | 2.14 | 0.09               | 2.39 | 0.09              | 2.56   | 0.09              | 1.51      | 0.05              | 1.50    | 0.04              | 12.56 |
| 7016 | 1.50 | 0.07               | 1.50 | 0.07               | 1.71 | 0.07              | 2.59   | 0.09              | 2.28      | 0.07              | 1.73    | 0.05              | 11.70 |
| 7102 | 1.50 | 0.07               | 1.50 | 0.07               | 1.50 | 0.06              | 1.50   | 0.05              | 1.50      | 0.05              | 1.50    | 0.04              | 9.34  |
| 7008 | 3.32 | 0.16               | 1.47 | 0.06               | 1.85 | 0.07              | 3.18   | 0.11              | 1.86      | 0.06              | 3.44    | 0.09              | 15.46 |
| 7005 | 1.50 | 0.07               | 1.50 | 0.07               | 1.50 | 0.06              | 1.50   | 0.05              | 1.50      | 0.05              | 2.35    | 0.08              | 10.21 |
| 500  | 1.50 | 0.07               | 4.31 | 0.19               | 1.92 | 0.08              | 1.88   | 0.07              | 1.50      | 0.05              | 1.50    | 0.04              | 13.10 |
| 7009 | 2.57 | 0.12               | 3.49 | 0.15               | 3.55 | 0.14              | 3.00   | 0.11              | 1.28      | 0.04              | 3.09    | 0.08              | 17.61 |
| 7017 | 3.32 | 0.16               | 3.44 | 0.15               | 3.41 | 0.14              | 1.49   | 0.06              | 1.67      | 0.05              | 3.21    | 0.08              | 17.07 |
| 7101 | 2.87 | 0.14               | 3.13 | 0.14               | 2.70 | 0.11              | 1.78   | 0.06              | 2.50      | 0.08              | 1.50    | 0.04              | 15.04 |
| 7105 | 1.51 | 0.07               | 2.11 | 0.09               | 3.47 | 0.14              | 2.55   | 0.09              | 3.08      | 0.10              | 5.47    | 0.14              | 18.82 |
| 504  | 2.54 | 0.12               | 2.80 | 0.12               | 4.49 | 0.18              | 2.78   | 0.10              | 3.19      | 0.10              | 2.77    | 0.07              | 19.28 |
| 508  | 1.93 | 0.09               | 1.50 | 0.07               | 1.50 | 0.06              | 1.50   | 0.05              | 1.50      | 0.05              | 1.50    | 0.04              | 9.79  |
| 601  | 1.82 | 0.09               | 1.50 | 0.07               | 1.50 | 0.06              | 1.50   | 0.05              | 1.50      | 0.05              | 1.50    | 0.04              | 9.67  |
| 7121 | 3.41 | 0.17               | 1.95 | 0.09               | 1.50 | 0.06              | 1.92   | 0.07              | 2.08      | 0.06              | 3.65    | 0.10              | 15.05 |
| 7113 | 2.83 | 0.14               | 2.93 | 0.13               | 2.95 | 0.12              | 3.87   | 0.14              | 3.05      | 0.09              | 2.74    | 0.07              | 19.06 |
| 505  | 1.39 | 0.07               | 2.05 | 0.09               | 1.50 | 0.06              | 1.50   | 0.05              | 2.80      | 0.09              | 3.54    | 0.09              | 13.23 |
| 7117 | 1.50 | 0.07               | 2.98 | 0.13               | 2.03 | 0.08              | 1.55   | 0.05              | 2.90      | 0.09              | 2.20    | 0.08              | 13.65 |
| 7125 | 2.82 | 0.14               | 1.53 | 0.07               | 3.22 | 0.13              | 1.74   | 0.08              | 2.54      | 0.08              | 1.58    | 0.04              | 13.92 |
| 7129 | 3.12 | 0.15               | 2.15 | 0.09               | 3.70 | 0.15              | 3.35   | 0.12              | 1.64      | 0.05              | 3.02    | 0.08              | 17.62 |
| 7133 | 2.16 | 0.10               | 2.80 | 0.12               | 4.08 | 0.16              | 4.13   | 0.15              | 1.92      | 0.06              | 2.98    | 0.08              | 18.72 |
| 7137 | 2.89 | 0.14               | 3.69 | 0.16               | 3.29 | 0.13              | 3.35   | 0.12              | 3.72      | 0.11              | 2.43    | 0.06              | 20.10 |
| 7201 | 3.71 | 0.18               | 3.68 | 0.16               | 1.60 | 0.06              | 1.80   | 0.08              | 5.48      | 0.17              | 3.44    | 0.09              | 20.44 |
| 7205 | 2.74 | 0.13               | 2.41 | 0.11               | 3.00 | 0.12              | 2.80   | 0.10              | 3.65      | 0.11              | 2.38    | 0.06              | 17.61 |
| 7209 | 1.78 | 0.09               | 2.07 | 0.09               | 2.51 | 0.10              | 3.05   | 0.11              | 1.83      | 0.05              | 2.39    | 0.06              | 13.93 |
| 7000 | 1.50 | 0.07               | 1.50 | 0.07               | 1.50 | 0.06              | 1.50   | 0.05              | 1.50      | 0.05              | 1.50    | 0.04              | 9.34  |

Suburban Water Company

Interest Calculation on overcharges for period May - October

Date Prepared: 3/21/2005

| House #    | May    | Interest<br>11 mos | June | Interest 10<br>mos | July   | Interest 9<br>mos | August | Interest 8<br>mos | September | Interest 7<br>mos | October | Interest 6<br>mos | Total  |
|------------|--------|--------------------|------|--------------------|--------|-------------------|--------|-------------------|-----------|-------------------|---------|-------------------|--------|
| Steenblock | 3.00   | 0.15               | 3.00 | 0.13               | 3.00   | 0.12              | 3.00   | 0.11              | 3.00      | 0.09              | 3.00    | 0.08              | 18.67  |
| 7004       | 2.96   | 0.14               | 2.08 | 0.08               | 1.05   | 0.04              | 3.04   | 0.11              | 1.91      | 0.06              | 1.57    | 0.04              | 13.08  |
| 604A       | 3.05   | 0.15               | 2.09 | 0.09               | 3.59   | 0.14              | 3.02   | 0.11              | 1.95      | 0.08              | 1.50    | 0.04              | 15.79  |
| 604B       | 1.50   | 0.07               | 1.50 | 0.07               | 1.50   | 0.06              | 1.50   | 0.05              | 1.50      | 0.05              | 1.50    | 0.04              | 9.34   |
| 600A       | 1.68   | 0.08               | 2.33 | 0.10               | 2.76   | 0.11              | 5.34   | 0.19              | 3.40      | 0.10              | 1.37    | 0.04              | 17.50  |
| 600B       | 1.50   | 0.07               | 1.50 | 0.07               | 1.50   | 0.08              | 1.50   | 0.05              | 1.50      | 0.05              | 1.50    | 0.04              | 9.34   |
| OIK        | 115.50 | 5.60               |      | -                  | 115.50 | 4.58              | 115.50 | 4.07              | 115.50    | 3.56              | 115.50  | 3.05              | 598.38 |
| RMS        | 57.00  | 2.76               |      | -                  | 57.00  | 2.26              | 57.00  | 2.01              | 57.00     | 1.76              | 57.00   | 1.51              | 295.30 |
| FAR        | 39.00  | 1.89               |      | -                  | 39.00  | 1.55              | 39.00  | 1.38              | 39.00     | 1.20              | 39.00   | 1.03              | 202.05 |

|                                |        |       |       |      |        |       |        |       |        |      |        |      |          |
|--------------------------------|--------|-------|-------|------|--------|-------|--------|-------|--------|------|--------|------|----------|
| Total amount<br>over collected | 306.42 |       | 98.79 |      | 306.83 |       | 313.84 |       | 306.08 |      | 310.59 |      | 1,640.55 |
| Interest                       |        | 14.86 |       | 4.27 |        | 12.17 |        | 11.07 |        | 9.45 |        | 8.22 | 60.03    |
| Total amount to be refunded    |        |       |       |      |        |       |        |       |        |      |        |      | 1,700.58 |

Interest calculated based upon total refund being disbursed in April 2005 per company request

|                   |              |         |              |               |   |
|-------------------|--------------|---------|--------------|---------------|---|
| Post-It® Fax Note | 7671         | Date    | 3/21/05      | # of<br>pages | 1 |
| To                | Penny        | From    | Dana Eaves   |               |   |
| Co./Dept          | Suburban     | Co.     | PSC          |               |   |
| Phone #           |              | Phone # | 573-526-6960 |               |   |
| Fax #             | 573-474-4881 | Fax #   |              |               |   |