

RECEIVED

MAY 05 2003

Adjudication Division  
Public Service Commission

May 1, 2003

Judge Dale Hardy Roberts  
Missouri Public Service Commission  
Adjudication Division-Data Center  
P.O. Box 360  
Jefferson City, MO 65102-0360

Re: Shaw P. Wan v. Sprint Telephone Company  
Case No. TC-2003-0304

orig to Date Comm to /1/16  
copy to Judge  
FILED  
MAY 05 2003  
Missouri Public Service Commission

Dear Honorable Judge Roberts

I did not receive the first notice from Public Service Commission, concerning the request for Voluntary Mediation. I apologize for the delay in response.

I am filing a complaint against Sprint's inappropriate billing practice and asking authority to prohibit such practice. I am not asking for injunctive relief. This case is therefore, not appropriate for neutral third party mediation.

I request this matter to be resolved at the Public Service Commission.

Yours truly,

Shaw P. Wan