

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Staff Investigation)
Into the Adequacy of the Call Centers)
Serving Missouri-American Water)
Company.)
)

Case No. WO-2014-0362

ENTRY OF APPEARANCE

Now comes Timothy W. Luft and enters his appearance on behalf of Missouri-American
Water Company in this proceeding.

Respectfully submitted,

MISSOURI-AMERICAN WATER COMPANY

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CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing was filed electronically and served either electronically or mailed postage prepaid the 8th day of December, 2014 to:

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