

July 7, 2014

Re: Dispute With Mo American Water Co

Property: Hugh MacKenzie
343 Limestone Dr

Reeds Spring Mo 65737

Stonebridge Village

417-239-1388

Case # WC-2014-0138,
et al.

Filed
July 10, 2014
Data Center
Missouri Public
Service Commission

To Whom It May Concern-

We have been in dispute over the outrageous
\$ amt charged to us nearly a year ago. The MAWCo.
removed monies illegally from our checking acct
in the amt of 317.39 & 103.53. We did receive
the 317.39 finally after 20+ phone calls & we
finally received the 103.53 in the end of June 2014.

Now we received our first bill since we
received the check & they now have added this on
our present bill. I am sending you a copy
of the bill.

The only way we will settle with this
Co. is for them to alleviate the total amt of
\$ 420.92. I have a folder that is 3" thick
concerning this dispute.

I remain sincere

Hugh MacKenzie