

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

|                                      |   |                                     |
|--------------------------------------|---|-------------------------------------|
| Barry Road Associates, Inc.,         | ) |                                     |
| d/b/a/ Minsky's Pizza,               | ) |                                     |
|                                      | ) |                                     |
| and                                  | ) |                                     |
|                                      | ) |                                     |
| The Main Street Associates, Inc.,    | ) |                                     |
| d/b/a Minsky's Pizza,                | ) |                                     |
|                                      | ) |                                     |
| and                                  | ) |                                     |
|                                      | ) |                                     |
| Harry Mark Wooldridge,               | ) |                                     |
|                                      | ) |                                     |
| Complainants,                        | ) |                                     |
|                                      | ) |                                     |
| v.                                   | ) | <b><u>File No. TC-2011-0396</u></b> |
|                                      | ) |                                     |
| Southwestern Bell Telephone Company, | ) |                                     |
| d/b/a AT&T Missouri,                 | ) |                                     |
|                                      | ) |                                     |
| Respondent.                          | ) |                                     |

**NOTICE OF COMPLAINT**

Issue Date: June 27, 2011

Southwestern Bell Telephone Company  
d/b/a/ AT&T Missouri  
CT Corporation System  
120 South Central Avenue  
Clayton, Missouri 63105

**CERTIFIED MAIL**

On June 20, 2011, the above-titled complaint was filed with the Missouri Public Service Commission, a copy of which is enclosed. Pursuant to 4 CSR 240-2.070, Respondent shall have 30 days from the date of this notice to file an answer or to file notice that the complaint has been satisfied.

In the alternative, the Respondent may file a written request that the complaint be referred to a neutral third-party mediator for **voluntary mediation** of the complaint.

Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission ascertains whether or not the Complainants are also willing to submit to voluntary mediation. If Complainants agree to mediation, the time period within which an answer is due shall be suspended pending the resolution of the mediation process. Additional information regarding the mediation process is enclosed.

If Complainants decline the opportunity to seek mediation, Respondent will be notified in writing that the tolling has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

All pleadings (the answer, the notice of satisfaction of complaint or request for mediation) shall be mailed to:

Secretary of the Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

A copy shall be served upon the Complainants at the address listed within the enclosed complaint. A copy of this notice has been provided to the Complainants.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

(S E A L)

Dated at Jefferson City, Missouri,  
on this 27<sup>th</sup> day of June, 2011.

Pridgin, Senior Regulatory Law Judge

Copy to: John F. Edgar, Esq.  
Edgar Law Firm  
1032 Pennsylvania Avenue  
Kansas City, Missouri 64105