

From: Lorenz, Julia [mailto:JLorenz@chartercom.com]
Sent: Friday, July 27, 2007 5:35 PM
To: Pam Hankins
Cc: Leezy, Sandra; Bueltmann, Nancy; Moore, Michael; Giaminetti, Peggy
Subject: CenturyTel WI Net Due on BAN Net Due on BAN

Pam:

Attached, per our discussion yesterday, is the spreadsheet with calculation of net amount due on BAN 403105237. Sorry, I was not able to get this out to you yesterday afternoon but I took some time to make the spreadsheet a little easier to review. Yesterday, as promised, we sent payment authorization to AP for \$39,680.15 to be paid on the WI BAN. You should have that payment within the next one and a half weeks. If you have not received payment by Aug 8, please let me know and I will track it down.

Also, let me know what you find out regarding your internal verification on the Service Order Charge billing under the Rural Agreement. If they tell you to adjust and you need us to resubmit the claim for the charges denied on the March bill, let me know and we will resubmit for that amount. If they still maintain the charges are valid in spite of the fact that they were negotiated out of the Rural Agreement, per our Legal Dept., let me know what we need to do next to escalate this dispute.

Regarding the demand letter on the MO BAN's 301644892 and 405601334, as we discussed yesterday, the entire amount of billing on those two BANs remains in open dispute. I believe you are going to have Guy Miller at CenturyTel continue in negotiation of this issue with Charter Legal, as it remains unresolved.

Since speaking with you yesterday, I have now also received two disconnect notices on the MO BANS with a final date for payment of 7-31-07. Could you please reply to this email with the confirmation that the WI BAN past due commitment will be resolved when CenturyTel receives the payment of \$39,680.15 and the MO past due is subject to open dispute and collection action is on hold for the resolution of the dispute?

Finally, next week I will have the two most recent bills for the WI BAN scanned and sent to via email you so you can see the continuation of miscellaneous and toll charges still billing on this account.

Thanks for all your help on these issues,

Julie

Julie Lorenz
Charter Fiberlink
jlorenz@chartercom.com
314 543 5639

E-MAIL CONFIDENTIALITY NOTICE:

Century Tel
Exhibit No. 25
Case No(s) 10-2009-037
Date 10-28-08 Rptr pf

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CenturyTel WI 403105237

CenturyTel Account 00403105237

Bill History Analysis

BILL DATE	BILLED	AMT PAID	CHECK NUMBER	CHECK DATE	ADJUSTMENTS FROM DISPUTES	DENIED S.O. CHGS TO BE ESCALATED	OPEN DISPUTES
6/17/2005	\$1,329.35						
7/17/2005	\$682.11						
8/17/2005	\$2,302.62	\$3,950.10	3167	9/2/2005			
9/17/2005	\$1,602.73				-\$371.82		
10/17/2005	\$1,485.21						
11/17/2005	\$1,969.43	\$4,832.70	4409	12/5/2005			
12/17/2005	\$3,554.19	\$3,451.14	4986	1/11/2006	-\$244.84		
1/17/2006	\$3,612.78	\$3,367.98	5603	2/17/2006			
2/17/2006	\$3,710.74	\$3,263.71	6161	3/29/2006	-\$294.96		
3/17/2006	\$3,882.44	\$3,680.90	6600	4/26/2006			
4/17/2006	\$3,045.72	\$2,845.20	7264	6/13/2006			
5/17/2006	\$2,633.51						
6/17/2006	\$1,012.09						
7/17/2006	\$844.62						
8/17/2006	\$1,794.63						
9/17/2006	\$1,305.02						
10/17/2006	\$1,097.30						
11/17/2006	\$2,471.08				-\$66.75		
12/17/2006	\$3,111.02				-\$22.25		
1/17/2007	\$2,516.25						
2/17/2007	\$7,543.42				-\$1,329.16		
3/17/2007	\$6,559.65				-\$114.05	\$2,457.84	
4/17/2007	\$4,945.68				-\$3,838.76		\$2,493.60
5/17/2007	\$9,215.21						\$3,061.46
6/17/2007	\$10,390.98						\$3,250.41
Totals	\$82,617.78	\$25,391.73			-\$6,282.59	\$2,457.84	\$8,805.47
Net Due	\$39,680.15						