1	STATE OF MISSOURI
2	PUBLIC SERVICE COMMISSION
3	TRANSCRIPT OF PROCEEDINGS
4	
5	Public Hearing
6	December 3, 2008
7	Jefferson City, Missouri
8	Volume 1
9	
10	In the Matter of a Proposed)
11	Rulemaking to Establish) Case No. TX-2008-0392
12	4 CSR 240-33.170, Relay Missouri)
13	Surcharge Billing and Collections)
14	Standards)
15	
16	COLLEEN M. DALE, Presiding,
17	CHIEF REGULATORY LAW JUDGE
18	
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- 1 PROCEEDINGS
- JUDGE DALE: Good afternoon. We're here
- 3 today in the matter of a proposed rulemaking to establish
- 4 4 CSR 240-33.170, Relay Missouri surcharge billing and
- 5 collections standards, Case No. TX-2008-0392.
- It's December 3rd, 2008. I'm Colleen M.
- 7 Dale presiding in this matter.
- 8 Let us begin with entries of appearance,
- 9 beginning with Staff.
- 10 MS. HEINTZ: Thank you, Your Honor.
- 11 Jennifer Heintz and Eric Dearmont for the
- 12 Staff, P. O. Box 360, Jefferson City, Missouri 65102.
- JUDGE DALE: Are there any other counsel
- 14 present who wish to enter appearances?
- Thank you.
- 16 Hearing none, then Staff may proceed with
- 17 its first witness.
- 18 MS. HEINTZ: Staff calls John Van Eschen.
- 19 We have filed comments in this matter.
- 20 Mr. Van Eschen is here primarily to answer questions
- 21 regarding those written comments.
- I don't know if you have anything additional
- 23 you want to say, Mr. Van Eschen.
- 24 MR. VAN ESCHEN: Just that we support the
- 25 rule. We are proposing one slight revision to

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1 Subsection 5 --
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- JUDGE DALE: Before we do that, let's swear
- 3 you in.
- 4 (Witness sworn/affirmed.)
- JUDGE DALE: Thank you.
- 6 MR. VAN ESCHEN: We're proposing one slight
- 7 revision to Subsection 5, and that is to simply indicate
- 8 that the Relay Missouri statement form would be available
- 9 on the Commission's website.
- The proposed rule is a little bit more
- 11 specific. We'd like the rule to just be a little bit more
- 12 general. And, actually, we plan to list the form in
- 13 multiple locations on the Commission's website.
- JUDGE DALE: And do your written comments
- 15 have specific language proposed to accomplish that?
- MR. VAN ESCHEN: Yes.
- JUDGE DALE: Okay. Have you had an
- 18 opportunity to review the VON comments that were filed in
- 19 this matter?
- 20 MR. VAN ESCHEN: I'm read them, yes.
- JUDGE DALE: Does the Staff have any
- 22 specific response or proposal in relation to the VON
- 23 comment that monthly bills aren't necessarily rendered by
- 24 VoIP providers?
- MR. VAN ESCHEN: I'd have to say I don't

- 1 have an opinion on that. When I read the VON Coalition's
- 2 letter, I guess my initial reaction is that the new bill,
- 3 House Bill 1779, requires VoIP providers to bill and
- 4 collect and remit Relay Missouri surcharge revenue, and to
- 5 that extent I think the rules should apply to VoIP
- 6 providers.
- 7 In addition, I do not believe that the FCC
- 8 has fully preempted State commissions on requiring VoIP
- 9 providers to contribute to State funds.
- 10 MS. HEINTZ: And, Your Honor, if I may just
- 11 add: The FCC itself has filed an amicus brief in a case
- 12 in -- I believe it was the D.C. circuit, in which it
- 13 stated that by its earlier Vonage Order, that did not
- 14 intend to exclude VoIP providers from having to pay
- 15 universal service fund charges.
- 16 This is a slightly different issue, but I
- 17 think that that kind of State collection of fees was not
- 18 meant to be preempted by the FCC.
- 19 JUDGE DALE: My question is actually more
- 20 practical.
- 21 If, for example, they talk about a VoIP
- 22 service that has a one-time price for life and then no
- 23 additional bills, if the Staff has any plans to offer any
- 24 specific ways to render bills to support the deaf relay
- 25 fund that -- that would accommodate those rather than --

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1 MR. VAN ESCHEN: We don't have any specific
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- 2 proposals to address that specific issue. I think that
- 3 we'd have to think about that in terms of how it would fit
- 4 into the rule and how it would comply with the Relay
- 5 Missouri statute.
- I don't know. I think that the law that
- 7 requires VoIP providers to contribute to the Relay
- 8 Missouri Fund does require in the registration process
- 9 that the VoIP provider acknowledges or accepts
- 10 responsibility that they will do just that; and when they
- 11 register with the Commission, they affirm that they will
- 12 do that.
- JUDGE DALE: And do you believe that the
- 14 rule as proposed contains within it sufficient flexibility
- 15 to address these possibly unusual remitting --
- MR. VAN ESCHEN: Well, I think the VON
- 17 Coalition letter does point out some instances where
- 18 certain VoIP providers are offering services where they
- 19 don't bill their customers on a monthly basis, and
- 20 consequently it may make it difficult for that type of
- 21 provider to comply with these rules.
- I guess I would recommend that we take up
- 23 those on a case-by-case basis when the VoIP provider
- 24 registers with the Commission
- 25 JUDGE DALE: Do you happen to know whether

- 1 any of these VoIP providers are -- one of them is the
- 2 Russian-based Evaphone. I presume that they're not here
- 3 in Missouri, but I don't know if any of these VoIP
- 4 providers are registered here in Missouri.
- 5 Did you --
- 6 MR. VAN ESCHEN: I haven't checked with
- 7 that.
- JUDGE DALE: Okay.
- 9 MR. VAN ESCHEN: I think Covad was listed as
- 10 part of that coalition, and I believe they do have a
- 11 certificate to provide basic local telecommunication
- 12 service in Missouri. I don't know if they're registered
- 13 as a VoIP provider.
- 14 JUDGE DALE: But they're not one of the ones
- 15 that is cited in this letter that doesn't have monthly
- 16 bills?
- 17 MR. VAN ESCHEN: That is correct.
- 18 JUDGE DALE: I think I have exhausted all of
- 19 my questions about what to do with nontraditional VoIP
- 20 providers' bills.
- Is there anything that you wish to add?
- MS. HEINTZ: No, thank you.
- 23 JUDGE DALE: Is there anyone else who wishes
- 24 to comment on the proposed rules?
- 25 Seeing no one, then we will conclude this

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matter, go off the record and adjourn.
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                  WHEREUPON, the on-the-record portion of the
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    public hearing is concluded.
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1	CERTIFICATE OF REPORTER
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3	I, Patricia A. Stewart, RMR, RPR, CCR, a
4	Certified Court Reporter in the State of Missouri, do
5	hereby certify that the testimony that appears in the
б	foregoing transcript was taken by me to the best of my
7	ability and thereafter reduced to typewriting by me; that
8	I am neither counsel for, related to, nor employed by any
9	of the parties to the action in which this hearing was
10	taken, and further that I am not a relative or employee of
11	any attorney or counsel employed by the parties thereto,
12	nor financially or otherwise interested in the outcome of
13	the action.
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22	Patricia A. Stewart
23	CCR No. 401
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